



ATTORNEY GENERAL GEORGE JEPSEN

ATTORNEY GENERAL ISSUES CONSUMER ADVISORY: CLOSING SALES UNDERWAY AT SIX BORDERS STORES IN STATE

For Immediate Release

FRIDAY FEB. 18, 2011

HARTFORD –Attorney General George Jepsen is advising Connecticut consumers that closing sales began Friday at six Borders retail stores in Connecticut in Danbury, Manchester, Milford, Simsbury, Southbury and Wilton and will conclude by April 30.

Borders Group, Inc., which filed for bankruptcy protection earlier this week, has assured the Attorney General that Borders gift cards, Borders Rewards Plus Loyalty Program discounts, Borders Bucks and merchandise credits will be accepted during the closing sales and at Borders stores that will continue to operate.

“We will continue to monitor the situation to make sure Connecticut customers are protected during this time of transition for Borders,” Jepsen said.

Consumers may return items purchased before Friday to the stores that are closing, with original receipts and subject to the store’s return policy in effect at the time the item was purchased.

Items purchased at the closing stores sales may only be returned for a defect not apparent at purchase. Those returns also require a receipt and must be made within 21 days.

Customers with unresolved complaints may contact the Office’s consumer protection department at 860-808-5400.

Assistant Attorney General Matthew F. Fitzsimmons is handling this case.

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