Criminal Justice Information System

Governing Board Meeting

July 27, 2017

Agenda

➢ Hosting CT: CHIEF Update

➢ CISS Project Update

➢ Project Health Check

Hosting CT: CHIEF

➢ Status on CT: Chief
  - Wethersfield, New Britain, and Enfield PDs are live
  - Plainville PD – Migration in progress

➢ To date, 1 production incident support ticket had been opened for CJIS – Total support time was 1.75 hours to resolve

➢ The cost has been determined for FY 2018-2019
  - The new MoU for FY 2018 has been sent to the 4 PDs for approval

CISS Project Update

RELEASE		Q4 2016			Q1 2017			Q2 2017			Q3 2017			Q4 2017			Q1 2018		
		OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR
3	SEARCH	POR, CRMVS										*Production Ready*							
6	SEARCH	CIB, INFRACTION TICKET IMAGE RETRIEVAL, DOC/BOPP CASE MANAGEMENT												*Production Ready*					
10	SEARCH	DMV DRIVERS & VEHICLES, MNI/CCH, WEAPONS, NOTIFICATIONS & DATA QUALITY MANAGEMENT													*Production Ready*				
9	SEARCH	SOR, CMIS, REPORTS															*Production Ready*		
11	WORKFLOW	UAR & MISDEMEANOR SUMMONS - DOCUMENT REDACTION, ANNOTATION, RELEASE; POST ARREST, ARRAIGNMENT, DISPOSITION, POST-JUDGMENT																	*Production Ready*
5	SEARCH	LAW RMS, ECM DOCS SEARCH & RETRIEVAL, WANTED PERSON, REPORTS																	*Production Ready*

CISS Project Update

➢ Release 3 – Deploying as we speak

➢ Release 5 – In development thru 12/1/2017

➢ Release 6 – In Systems Testing thru 8/18/2017

➢ Release 9 – In development thru 11/24/2017

➢ Release 10 - In development thru 10/6/2017

➢ Release 11 – In development thru 11/10/2017

CISS Project Update

Project Risks

- ➤ State Budget Cuts
  - • Stakeholder involvement with CISS project may be impacted by State budget cuts

- ➤ CISS Demands on Stakeholders
  - • CISS is in a project life cycle that is very demanding on Stakeholders to support 5 active releases

- ➤ Ensure CISS Phase 2 funding is in place
  - • CJIS must get on the agenda for the next Bond Commission meeting

CISS Project Update

Project Risks *continued …*

- ➤ Access to NCIC Wanted data will require:
  - • Any device using CISS with access to NCIC Wanted data will be required to be COLLECT certified
    - ○ This was unplanned work and could cause a delay and/or pushback from Stakeholders

CISS Project Update

RMS

Certification – update with current vendors

- CT: CHIEF and ACCUCOM
  - 2 of 12 RMS vendors in CT
  - Cover roughly 20 of 93 Police Departments

- Discussions on contractual agreements have started with:
  - TriTech (INC)
  - NexGen
  - Accucom
  - KTI for CRCOG (CT: CHIEF)
  - New World

- Accucom expanding Early Arrest Notifications

CISS Phase 1 Workflow Rollout

- Law Enforcement Statewide Champions – Complete
  - Sgt. Jason Carrier, Connecticut State Police
  - Lt. Andrew Power, Wethersfield Police Department

- "Controlled Rollout"
  - Initial Plan forecasts all law enforcement agencies in a GA going live simultaneously
  - "Controlled" means one law enforcement agency in a GA going live, then Courts and State's Attorneys
    - Expand to other LEAs once "we've got it right"

- Gap Analysis
  - CJIS hosted a series of meetings including statewide leaders and Judicial ITD personnel
  - Results:
    - Gaps can be resolved by CJIS Development Team, RMS code and Judicial ITD development
    - Development is underway, planned to be complete within the existing schedule

CJiS

CISS Project Update

CISS PHASE-1 BOND FUND BUDGET SUMMARY TO 06/30/17		
FUNDING		**TOTALS**
Bond Funds Provided from 2011 to 2016 Inclusive	$ 50,920,000	
CISS Budget Commitment*		**$50,920,000**
CISS BOND EXPENDITURES		
BUDGETED FISCAL YEAR		
FY 2012 - FY 2017 Inclusive	$ 42,955,399	
Total CISS Expenses from Bond Fund	**$ 42,955,399**	
CISS EXPECTED FUTURE BOND EXPENDITURES FROM 7/01/17 TO DATE 2/28/18		
Phase 1:		
Expected costs for CJIS to February 28, 2018	$ 4,914,911	
Xerox Contract Remaining Costs	$ 5,933,706	
High Risk Project Schedule 10% Contingency	$ 491,491	
RMS Vendor Connectivity Budget	$ 3,020,000	
CISS Hardware End of Life Refresh Budget	$ 1,178,144	
SharePoint 2016 Upgrade Budget	$ 375,000	
Total Future Expected Cost	**$ 15,913,252**	
Total Expected Costs for CISS Phase -1**		**$58,868,652**
Expected Additional Bond Funds Needed***		**($7,948,652)**
Remaining Bond Fund Approved Requests	$ 10,000,000	
Expected Bond Funds Remaining for CISS Phase-2		**$2,051,348**
Note:		
* Bond Funds received to date.		
** Planned 18 State Positions Not Filled and Budgeted to Be Paid from Inmate Phone Revenues. Consultants are Used Instead of State Employees Who Are Paid from Bond Funds.		
*** Additional Bond Funds for FY 18 of $10 M Planned		

Record Management Systems (RMS)

RMS Vendor	RMS Installs through 2017	Percent of all Installations	Cumulative % of Installations	Agreement Status
NexGen (Res Trooper)	54	31.40%	31.40%	Pending approval from DAS Procurement Sole Sourcing Committee for Contract Execution
NexGen (PD)	43	25.00%	56.40%	Same as Above
NexGen (Connecticut State Police Coverage)	24	13.95%	70.35%	Same as Above
Tri-Tech	18	10.47%	80.81%	In Negotiations for Three RMS Systems
Accucom	14	8.14%	88.95%	CISS Level 1 in Production. Level 2 Contract Pending
CT:Chief	4	2.33%	91.28%	CISS Level 1 in Production.
SunGard	4	2.33%		Planning Meeting for August 2017
New World	3	1.74%		In Negotiations for Level 1 and 2
Tiburon	2	1.16%		Planning Meeting for August 2017
Spillman	2	1.16%		Planning Meeting for August 2017
Crime Star	1	0.58%		Planning Meeting for August 2017
Global Software Corp.	1	0.58%		Planning Meeting for August 2017
Computer Info Systems	1	0.58%		Planning Meeting for August 2017
Pamet	1	0.58%		Planning Meeting for August 2017
Grand Total	**172**	**100.00%**		

CJiS

CISS Project Update
Governance Committee Update

Issues Log

Description	Assigned to	Status or Due Date
Fill full time CJIS Executive Director position	Mark Raymond	TBD
Need to build an alternate staffing model to support CISS	Mark Tezaris	8/31/2016
Request Governance Committee to add legislation requiring all RMS vendors in CT to adhere to new CISS standards and require connectivity	Governance Committee	TBD

CISS Project Update
Governance Committee Update

Issues Log

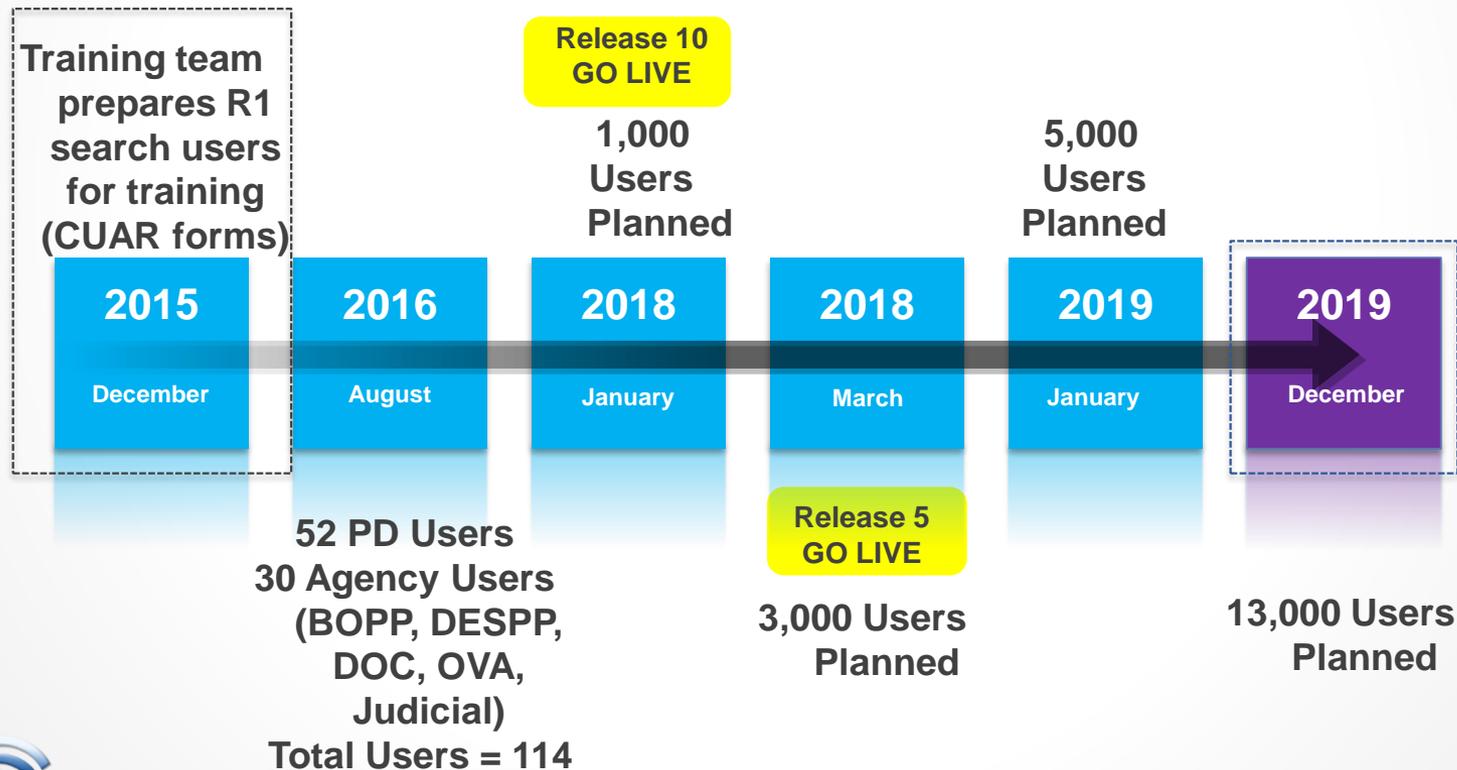| Description	Assigned to	Status or Due Date
DESPP is busy and may not always have a legal counsel available to address CISS immediate needs. Consider whether community agency resources are available to assist if needed.	Governance Committee	TBD
Judicial will be ceasing to support our side of the CIDRIS application and will be shutting off the feeds at their end.	Mark Tezaris	TBD

CISS Project Update

Planned Decommission:

- **Connecticut Impaired Driver Information System (CIDRIS)**
  - Replaced by CISS Early Arrest Notification
  - Approval from Governance Committee
  - Orderly Shutdown with Stakeholders Impacted and NexGen RMS Vendor

- **Offender Based Tracking System (OBTS)**
  - Judicial Re-Write of CRMVS
  - CISS Search Release 3 Includes CRMVS targeted for July 2017
  - CISS Search Release 6 Includes CIB Targeted for September 2017
  - Train about 360 Active OBTS Users to USE CISS before December 2017

CISS Project Update

CISS Search User Rollout Timeline

Training team prepares R1 search users for training (CUAR forms)

Release 10 GO LIVE

1,000 Users Planned

5,000 Users Planned

2015	2016	2018	2018	2019	2019
December	August	January	March	January	December

**52 PD Users
30 Agency Users
(BOPP, DESPP, DOC, OVA, Judicial)
Total Users = 114**

Release 5 GO LIVE

3,000 Users Planned

13,000 Users Planned

CISS Search Key Benefits & Release Source Systems

❖Improve officer and public safety
❖Help criminal justice community to make more informed decisions
❖Provide notifications of key events to criminal justice personnel quickly

Release 1 – PRAWN & OBIS - **(Available in CISS now)**

Release 3 – POR & CRMVS – **(Deploying to Production Today, 7/27/17)**

Release 6 – CIB & DOC/BOPP CM – **(Available in CISS in September 2017)**

Release 10 – DMV LOBs, MNI/CCH & Weapons – **(Available in CISS in January 2018)**

Release 9 – Sex Offender Registry (SOR) & Case Management Information System (CSSD) –
   (Available in CISS in March 2018)

Release 5 – NCIS Wanted, CT Wanted & RMS (NDEx) – **(Available in CISS in March 2018)**

CISS Project Update

First Thousand CISS Search Users Preliminary Plan

Police Department	Total Employees
Berlin	54
Clinton	36
Coventry	20
East Hartford	155
Easton	20
Enfield	121
Guilford	44
Newington	62
Orange	54
Plainville	41
Plymouth	30
Portland	11
Redding	23
South Windsor	54
Southington	84
Torrington	87
Weston	17
Wethersfield	57
Windsor Locks	33
Total Law Enforcement Users	**1,003**

CISS Project Update

CISS Planning for Phase 2 Scope

High Level Scope to Include:

- Completion of All RMS Vendor Connectivity and CISS Certification
- Complete all CISS CJIS Agency Workflow Integration
- Complete All CISS User Training and CISS Access
- Add Any Additional Required Information Exchanges
- Enhance CISS Available Data Based on Stakeholder Needs
- CISS User Group
- CISS Planned Releases

CISS Project Health Check

Reporting Period 3/22/2017 – 6/14/2017

Average Category Rating - All Agencies
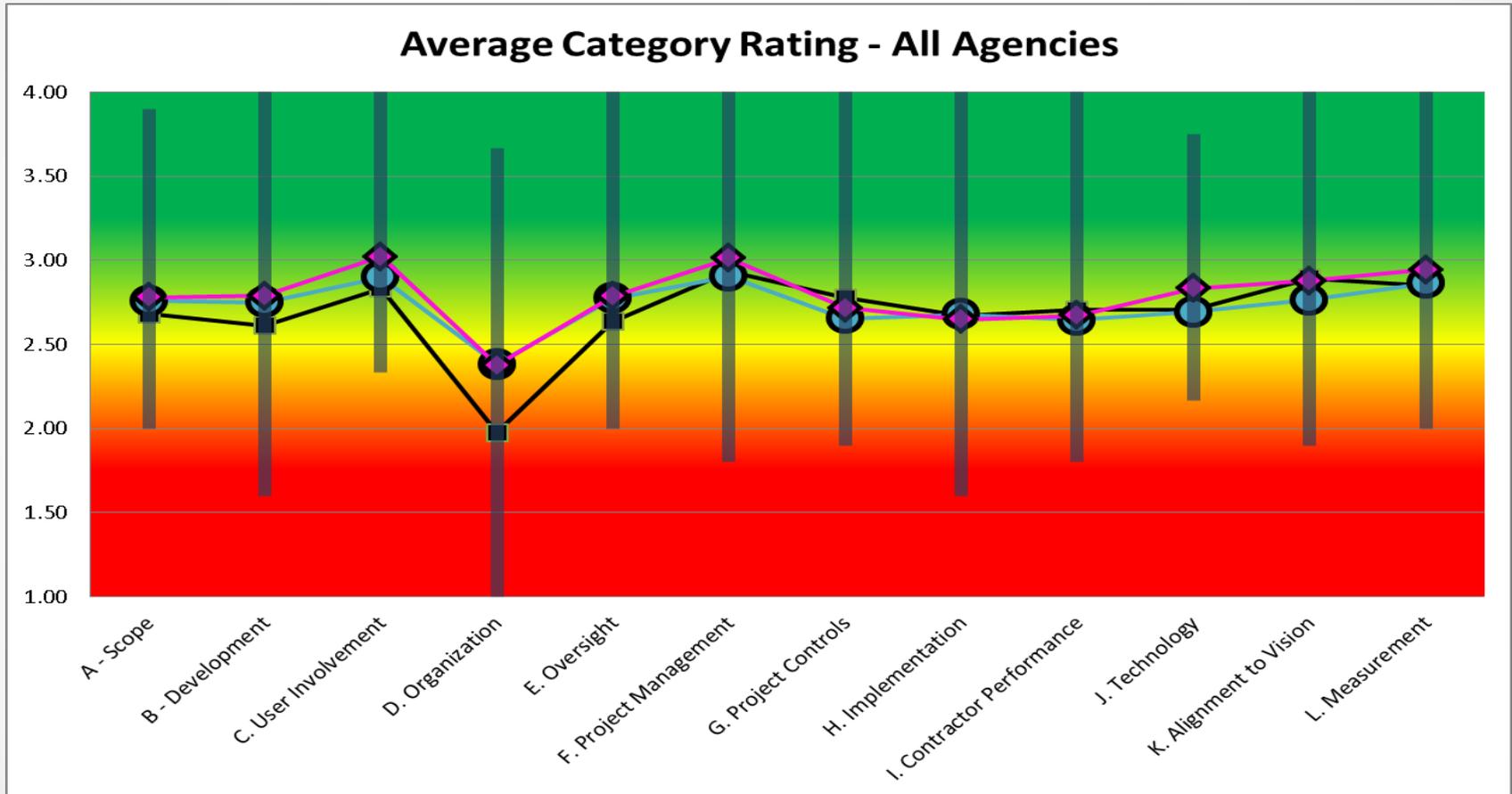
■ Last Year Values
● Last Quarter Values
◆ Current Quarter Values

19

CISS Project Health Check

➢ Funding and operational support need to be in place to ensure that the project gets through Phase 1 and beyond.

➢ In summary, the main concerns from those involved are:
  - The number of change requests is still high and creates a moving target for implementation
  - Executive Director position has not been filled
  - An operational support plan is not in place
  - RMS vendor agreements are not in place
  - Agency resources are very constrained and may be further reduced by the future State budget, impacting availability to meet project demands

CISS Project Health Check

Reporting Period 3/22/2017 – 6/14/2017

Project Group Scores by Report Quarter
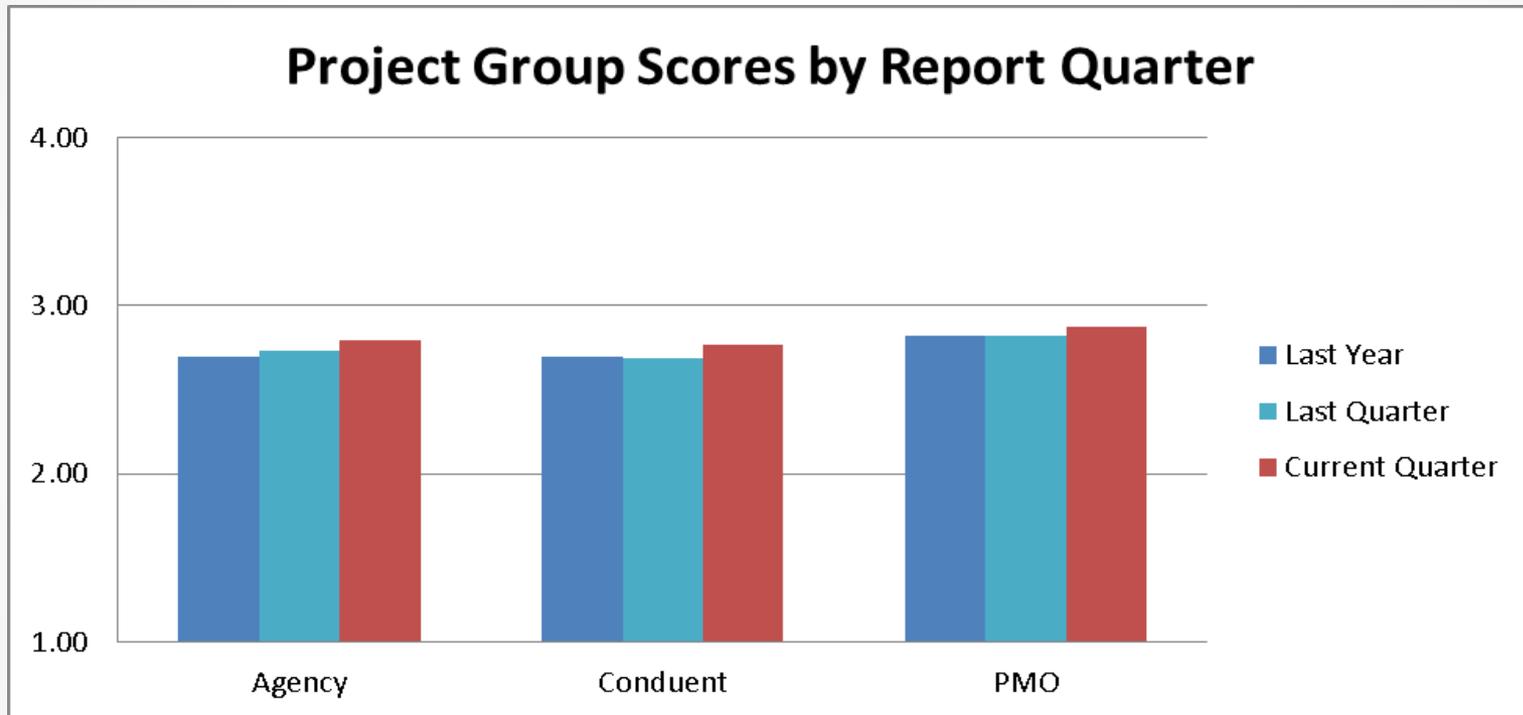
- AGENCY – Agencies need to ensure they can meet key project dates.
- CONDUENT– Document change requests as they arise but only pursue CRs that are deemed critical by Change Control Board.
- PMO – Ensure project funding and operational support are in place.

CISS Project Health Check

Reporting Period 3/22/2017 – 6/14/2017

Key Risks

- ➢ Risk #4 –The lack of a full time Executive Director has negatively impacted the project.

- ➢ Risk #5 –A plan to operationally support the system is critical to implement well before Conduent's contract ends.

- ➢ Risk #7 – Data from all RMS vendors is needed to support rollout to all geographic areas.

- ➢ Risk #8 – Only pursue critical change requests prior to implementation.

- ➢ Risk #11 – Ensure the project has bond funding in place. Get on the agenda for the next Bond Commission meeting.

CISS Project Health Check

Looking Forward
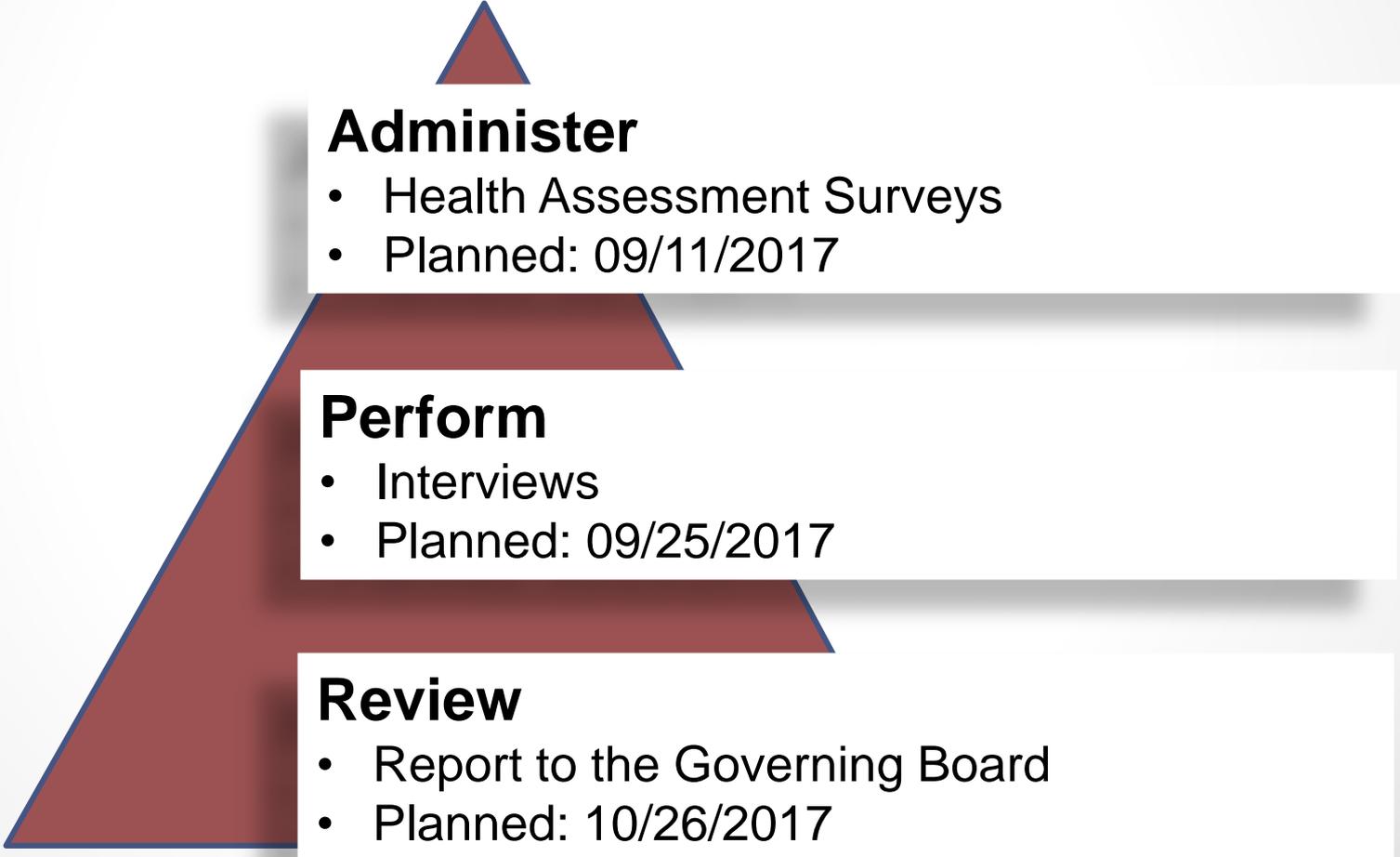
Administer
- Health Assessment Surveys
- Planned: 09/11/2017

Perform
- Interviews
- Planned: 09/25/2017

Review
- Report to the Governing Board
- Planned: 10/26/2017

CJiS

Upcoming Meeting

➢ Thursday, October 26, 2017

  1:30 PM
  300 Corporate Place, Rocky Hill, CT 06067

CJiS