

Dateline Justice Newsletter

Volume III: Issue 9

April 2012

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CISS Project Update

Requirements Validation: Agency requirements review sessions were held in March 2012. We met with partner Agencies to begin gathering associated documents and artifacts used in the eight (8) workflow Use Cases.

Meetings were held to review and approve the eight (8) workflow business process diagrams in order to provide Affiliated Computer Services (ACS) with final approval to proceed with design of the second wave.

Staffing: We have hired a Technical Writer who is working with the team to produce the Connecticut Information Sharing System (CISS) communication reports and project information to the CJIS Community. We are continuing the hiring process for a Technology Architect and the second Senior Project Manager. Competing with private sector salaries is an issue that we are continuing to work through to bring the right people on board with the right skills.

CJIS Governing Board Project Management Office (PMO): Our communication with the CJIS stakeholders is critical; therefore, we are expanding our efforts, including the following:

- The CJIS Road Map will begin publication in May 2012, addressing many questions and topics important to our stakeholders.
- We are increasing direct communication with stakeholders to answer questions for each agency and for the CJIS community as a whole.
- We are creating a survey for the CISS stakeholders to facilitate their feedback to the CISS team, another tool

we are employing to ensure we provide perpetual process improvement for our customers.

With the hiring of a Senior Project Manager, we are moving forward with the State's project planning, risk management, and other PMO functions.

CISS Security Design: The CISS team has been working with the CJIS agencies and DAS-BEST to finalize the high-level security design. Review sessions for the CISS community will be set up once the design is close to finalization.

CISS Search Design: The high-level search design is expected to be ready for review in the next few weeks. The CISS team will be contacting each Agency that will be connecting to CISS to ascertain their system(s), how each Agency would like to have those systems searched by CISS given the choices available, and the update requirements for that data from source system to CISS. Review sessions for the CISS community will be set up once the design is close to finalization.

CISS Success Metrics: The CISS team is working on performance metrics for CISS with dashboards and reports. These metrics will show Strategic, Operational, and Tactical views for project progress, budget, benefits and analytics. Once complete, they will be available to all via the web.

CIDRIS Project Update

The DESPP, Judicial, DMV, and the **Connecticut Impaired Driver Records Information System (CIDRIS)** teams are working on ironing out small changes to smooth out the process for sending high quality OUI information to CIDRIS, and are planning for the deployment of the rest of the troops.

Companion UAR: DESPP's CAD/RMS Vendor has completed the programming for adding the companion UAR for arrests that also have criminal charges so CIDRIS can pass them to Judicial. We expect testing to start next week.

Deployment: Troop L has been deployed in addition to Troop B. Given continued successful OUI messages, we

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will schedule the deployment of the rest of the ten Troops until all are deployed.

OBTS Project Update

The **Offender Based Tracking System (OBTS)** operations team is currently constructing the May OBTS 7.2 release that will address the following:

- **Data Integrity:** The operational team has begun to work collaboratively with Judicial to begin the data purity effort with the CRMVS data in OBTS.
- **System Performance:** The team has been successful with making substantial improvements to the event processing in the Production environment. The event 6,800 message processing rate per hour has been surpassed, and message processing backlog has been eliminated.

The team identified a number of performance fixes for the OBTS 7.2 release and continues to work with DAS-BEST to optimize the inquiry response time speeds.

- **Defects:** Defect remediation is underway to correct the memory leak issue in JBOSS. If not fixed, this can slow down the system.
- **Enhancements:** The operational team is currently working with the Judicial Department to include a new verdict finding and probation early terminations.

- **OBTS/CIDRIS/AFIS User Group:** The first User Group Meeting was held on February 21st. Chief Mulhall is firming up the quarterly schedule and will notify the group once confirmed.
- **Continuous Improvement:** The first OBTS “Help Us Help You” Survey has been distributed to the User Group for feedback. The CJIS Operational Support team is looking for feedback in the areas of system usage, performance, data quality, and training.

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