2018 Year End Review

[Connecticut Information Sharing System]

Sending Warm Wishes & Thoughts of Good Cheer!

Glad Tidings!

To the CJIS Staff & Our CJIS Community Partners:

A Special Thank You!

Your Hard Work Throughout This Year Has Strengthened Goodwill,

Inspired Harmony & Advanced Success for the

Connecticut Information Sharing System (CISS) Project!

Enjoy Your Holidays & Know That You Are Appreciated!

Sincerely,

Humayun Beg, CJIS Executive Director

Welcome and congratulations to Governor-elect, Ned Lamont, and Lieutenant Governor-elect, Susan Bysiewicz! We look forward to a bright future ahead as we enter the 2019 year.

On January 9, 2019, Edward Miner "Ned" Lamont, Jr., will be sworn in as the 89th Governor of the State of Connecticut and Susan Bysiewicz will be sworn in as the 89th Lieutenant Governor of Connecticut.

"We're all in this together as a state."

– Governor-elect, Ned Lamont

During the Post-Election Day Briefing on November 7, 2018, Governor-elect Lamont was optimistic about the hard work anticipated for his administration. In his speech, the Governor-elect indicated his openness to work with

December 2018

In This Issue

~ Meetings ~
Save the Date Reminders!

CJIS QUARTERLY GOVERNING BOARD
January 24, 2019 at 1:30 pm
Office of the Chief State's Attorney
Division of Criminal Justice
300 Corporate Place, Rocky Hill, CT

CISS QUARTERLY STATUS
January 30, 2019 at 1:30 pm
Office of the Chief State's Attorney
Division of Criminal Justice
300 Corporate Place, Rocky Hill, CT

CJiS Roadmap

both Democrats and Republicans to make a fresh start for the State of Connecticut saying, "We're all in this together as a state."

Lieutenant Governor-elect, Susan Bysiewicz, also shared her optimism for the future of Connecticut on post-election day, stating:

"This victory is proof that there are better days ahead for our state and our country."

– Lieutenant Governor–elect, Susan Bysiewicz
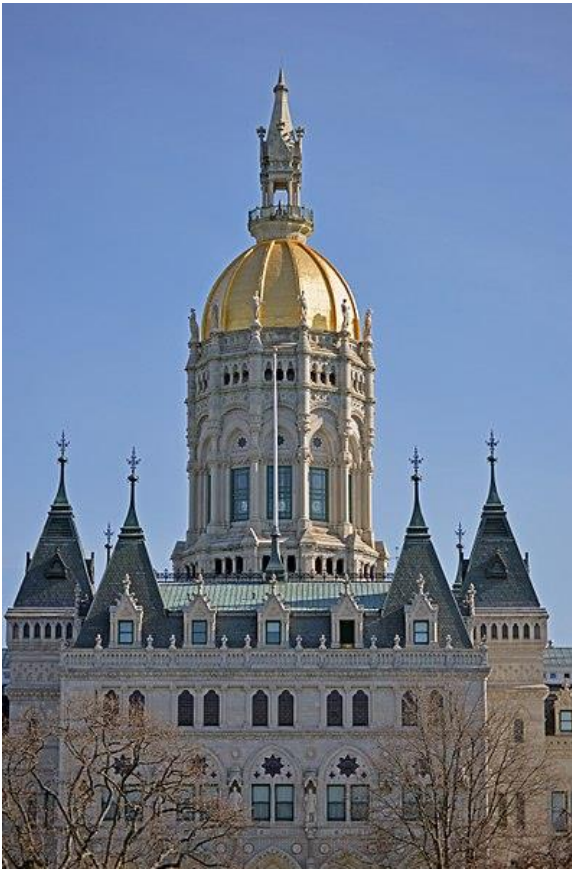
Figure 1-Photo of State Capitol Building in Hartford, Connecticut

In *Ned's Plan for Connecticut*, Lamont stated, "While we make progress on our vision of a second chance society, we must redouble our efforts to ensure that everyone in Connecticut has a first chance at success." This effort will require finding more ways to ensure that equal opportunity is available for all people, in all aspects of society such as employment, housing, education, healthcare, and the laws that govern the society.

The Future of Criminal Justice Reform in Connecticut

The Lamont-Bysiewicz Transition Steering Committee members were announced mid-November during a press conference at Gateway Community College in New Haven. On December 10, 2018, Superior Court Judge Robert W. Clark was named general counsel and Colleen Flanagan Johnson was named as senior adviser for the new administration.

Fifteen public policy committee groups have been formed, consisting of both Democrats and Republicans, that will provide public policy recommendations for the new administration. The public policy committee groups will review a wide range of policy topics including cyber security, digital strategy, and criminal justice reform items from *Ned's Plan for Connecticut* that included:

- "Appoint smart-on-crime prosecutors dedicated to ending mass incarceration."
- "Legalize marijuana and remedy the harms caused by discriminatory criminalization."
- "Continue the Risk Reduction Earned Credit program."
- "Prepare people in prison for life after incarceration."
- "Welcome formerly incarcerated people into society."
- "Sign Clean Slate Legislation."

The public policy committees' recommendation reports will be made available to the public later this month.

CJIS Training Academy: CISS Search User Training Update

ANNOUNCEMENT

November 13, 2018

STATE OF CONNECTICUT

DEPARTMENT OF EMERGENCY SERVICES AND PUBLIC PROTECTION

POLICE OFFICER STANDARDS AND TRAINING COUNCIL

CONNECTICUT POLICE ACADEMY

POLICE OFFICER STANDARDS AND TRAINING COUNCIL APPROVES REVIEW TRAINING CREDIT HOURS FOR CISS SEARCH USER ON-LINE TRAINING CERTIFICATION!

On November 8, 2018, at the meeting of the Police Officer Standards and Training Council (POST-C), the Council voted to approve Review Training Credit Hours for CISS Search User on-line training courses.

General Notice 18-03 – Connecticut Information Sharing System was officially announced on the POST-C website as of November 13, 2018, and a copy of General Notice 18-03 was mailed to all Agencies.

Law Enforcement Officers interested in becoming CISS Certified Instructors should contact Hank Lindgren (Sergeant Ret.), Public Safety Liaison for the Criminal Justice Information System (CJIS). Inquiries can be initiated through the CJIS Help Desk email system at CJIS.HELPDESK@CT.GOV or by calling the CJIS Help Desk Monday to Friday 8:00 am to 4:30 pm at (860) 622-2000.

General Notice 18-03 is shown below and can be access on the web at https://portal.ct.gov/POST/General-Notices/List-of-General-Notices .
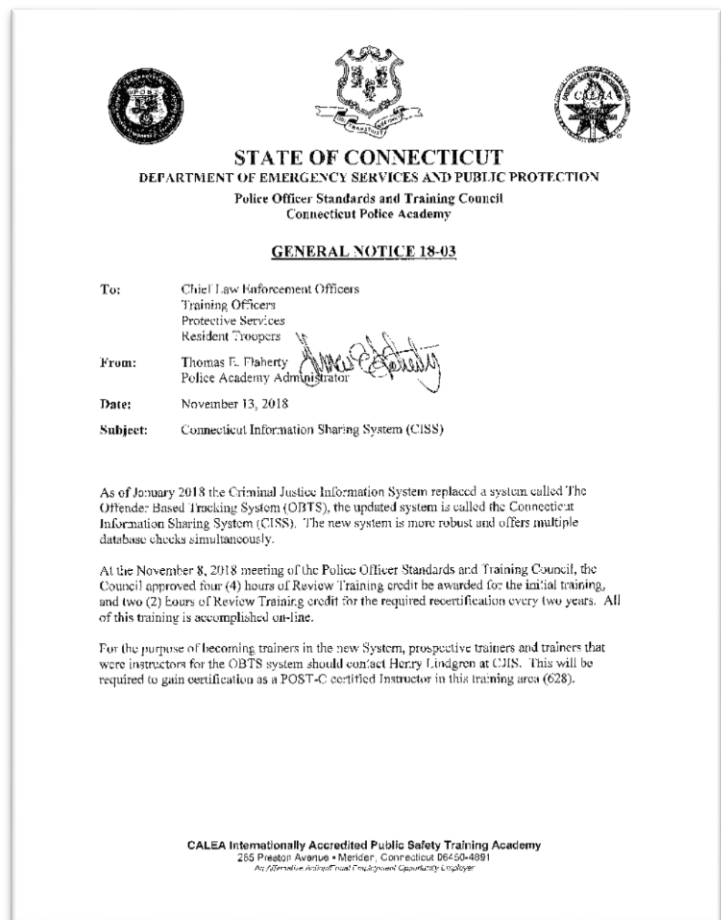

Figure 2- Image of General Notice 18-03 Granting POST Review Training Credit Hours for on-line CISS Search User training courses.

RMS Deployment Status Update: RMS Vendors

The CJIS Project Management Team has been working with Records Management Systems (RMS) vendor companies that have made commitments to upgrading their proprietary RMS technology to comply with CISS Workflows. RMS vendor companies provide records management systems and data warehousing [record storage] services for law enforcement in the State of Connecticut. Although the purpose of their business is the same, the proprietary Records Management Systems developed by each vendor are quite unique. There is no uniform standard or method for Records Management Systems (RMS) code development. Participation by RMS vendors to upgrade their proprietary records management systems is voluntary at this time.

Accucom: Deployment Status Update

Accucom recently upgraded their Records Management System software to enable their law enforcement customer base to transmit Level 1 (L1) Early Arrest Notification Workflows to CISS. Accucom completed all testing for its RMS software upgrade during the third quarter (Q3) 2018 and has rolled out the upgrade to 9 of its 14 Police Department (PD) customers. Accucom's RMS utilizes customer-specific software coding that is unique to each of its PD customers requiring roll out of their software updates to occur one PD at-a-time.

What's Next for Accucom?

Three additional Accucom customers are completing their RMS upgrades during December 2018. The RMS vendor is expected to have a total of 12 Police Department customers active for CISS Level 1 Workflows by the year's end. By the start of the 2019 year, Accucom's current schedule indicates they will have 2 customers remaining to upgrade for L1 Workflows capability. Full L1 connectivity is anticipated for all 14 of Accucom's PDs by the end of Q2 next year.

Accucom PDs L1 Workflows Capable Now
- Coventry
- Easton
- Orange
- Plainville
- Plymouth
- Redding
- Thomaston
- Torrington
- Windsor Locks
Accucom PDs L1 Workflows in Progress
In Scope Q4 - 2018
- Wolcott
- Winchester
- Weston

Accucom PDs L1 Workflows in Progress
In Scope Q2 - 2019
- Derby
- Seymour

Telepartner – CT:Chief Status Update

Telepartner, creator of the RMS Software, CT:Chief, currently services three Police Departments in Connecticut that are L1 Workflows Capable now.

CT:Chief PDs L1 Workflows Capable Now
New Britain
Enfield
Wethersfield

RMS Vendors in Connecticut – Market Share Analysis % of Arrest Data

RMS Vendors in CT
Market Analysis % of Arrest Data

- Central Square [Formerly Tri-Tech] 11.53%
- Unknown - Other +/- 0.21%
- Accucom 6.54%
- Computer Info Systems 0.40%
- Crime Star 0.16%
- CT:Chief [Telepartner] 6.80%
- Central Square [Formerly Tiburon] 3.35%
- Global Public Safety 1.49%
- Central Square [Formerly Superion / SunGard] 13.12%
- RMS Info Not Available 8.29%
- New World [Tyler Technologies] 1.74%
- Motorola Solutions [Spillman Flex] 0.55%
- Pamet Systems 0.46%
- NexGen 45.36%

Legend:
- Accucom
- Computer Info Systems
- Crime Star
- CT:Chief [Telepartner]
- Global Public Safety
- RMS Info Not Available
- New World [Tyler Technologies]
- NexGen
- Pamet Systems
- Motorola Solutions [Spillman Flex]
- Central Square [Formerly Superion / SunGard]
- Central Square [Formerly Tiburon]
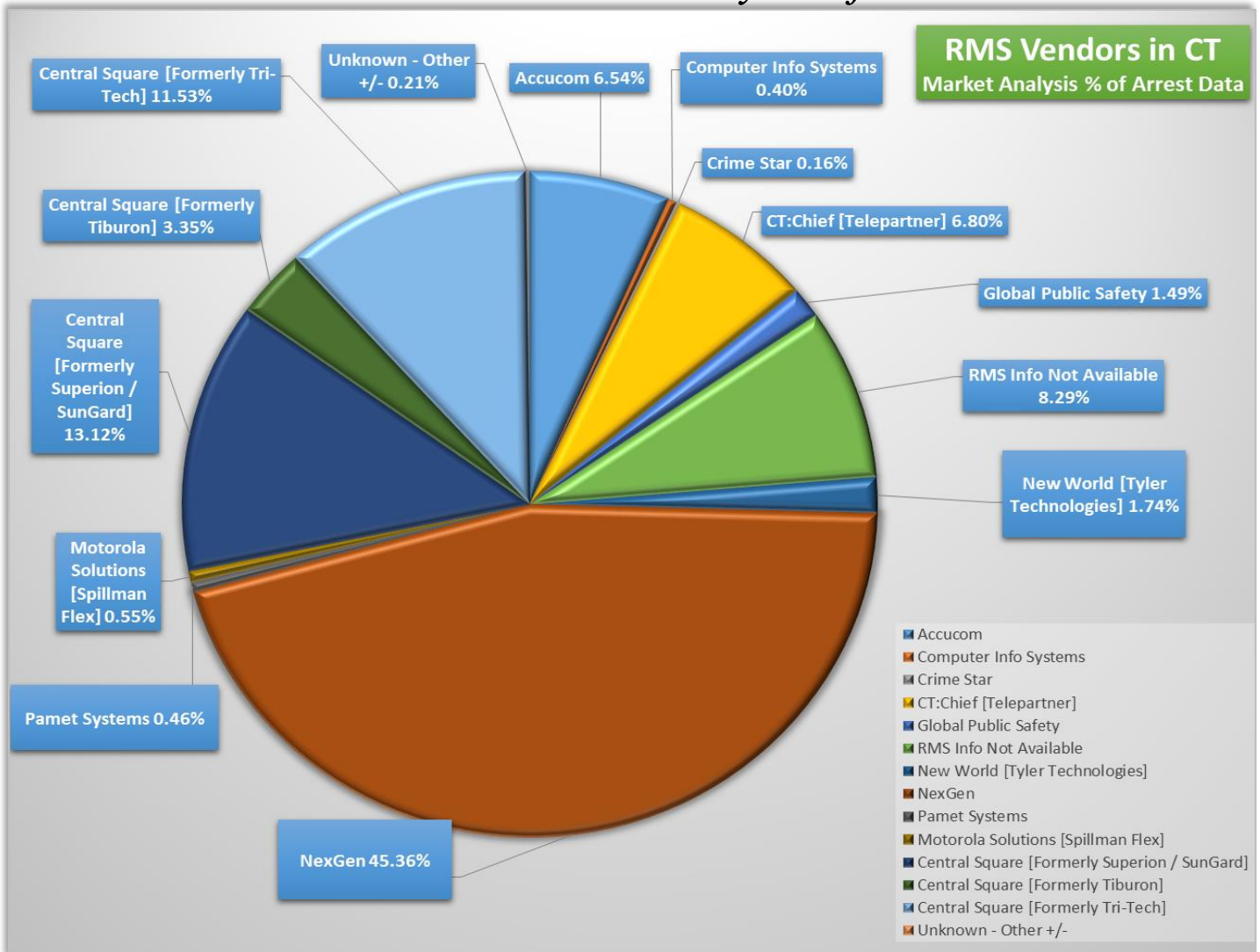- Central Square [Formerly Tri-Tech]
- Unknown - Other +/-

Figure 3 - Pie Chart (top) *Representing % of Total Arrests managed by the various Records Management System (RMS) vendor companies that provide records management and off-site data storage services for the Connecticut State Police and Local Town Police Organizations throughout the state of Connecticut.*

Table 1 – (right) *Table of Connecticut Arrest Data statistics by RMS Vendor. Breakdown includes the number of arrests managed by each RMS vendor in the calendar year 2017 and the percent % of the arrest data market share for each RMS vendor company.*

RMS Vendor	# of Arrests*	% of Arrests
Accucom	6651	6.54%
Computer Info Systems	410	0.40%
Crime Star	165	0.16%
CT:Chief [Telepartner]	6915	6.80%
Global Public Safety	1515	1.49%
RMS Info Not Available	8434	8.29%
New World [Tyler Technologies]	1772	1.74%
NexGen	46132	45.36%
Pamet Systems	470	0.46%
Motorola Solutions [Spillman Flex]	558	0.55%
Central Square [Formerly Superion / SunGard]	13338	13.12%
Central Square [Formerly Tiburon]	3405	3.35%
Central Square [Formerly Tri-Tech]	11725	11.53%
Unknown - Other +/-	210	0.21%
Total # of Arrests*	101700	100.00%

*Connecticut Arrest Data used from the State of Connecticut Department of Public Safety Uniform Crime Reports: Publications & Querieable Statistics, Crime in Connecticut 2017, Annual Report of the Uniform Crime Reporting Program, State of Connecticut, Department of Emergency Services and Public Protection, Crimes Analysis Unit. Retrieved 12/10/2018 from https://www.dpsdata.ct.gov/dps/ucr/ucr.aspx

NexGen: Deployment Status Update

NexGen has completed development of their RMS software for Level 1 Workflows during the 3rd Quarter of 2018. They have deployed their new software to an ALPHA Test group of Police Departments that include: Farmington, Trumbull, and Danbury. Farmington PD's Early Arrest Notifications will be turned on first. Testing with Farmington will be ongoing until Early Arrest Notice data is verified as functioning correctly for CISS Workflows and change management training for Workflows has been completed. The remaining ALPHA Test PDs will be engaged one-at-a-time to ensure data quality and change management training goals are achieved.

What's Next for NexGen?

NexGen is expected to complete testing with the ALPHA Test group and move their RMS software into production by the end of the first quarter Q1 of 2019. NexGen's proprietary RMS technology was developed to operate with a standard software application that is utilized by all of its PD customers. NexGen's uniform RMS could allow for multiple PDs, with their CJIS Router connected to CISS, to come online at the same time. However, before all NexGen PDs can begin sending their L1 Workflows to CISS, training is needed to ensure success of this major overhaul to current arrest intake procedures that may vary within each local Police Organization. The changeover to paperless Workflows will require a one-by-one rollout for each individual Police Department.

NexGen, provides RMS services to the Connecticut State Police and local town Police within Connecticut.

CT State and Local Police w/NexGen RMS [Records Management System]
Connecticut State Police (Department of Emergency Services and Public Protection)
Ansonia Police Department
Avon Police Department
Bloomfield Police Department
Branford Police Department
Bridgeport Police Department
Bristol Police Department
Canton Police Department
Clinton Police Department
Cromwell Police Department
Danbury Police Department
East Hartford Police Department
East Haven Police Department
Fairfield Police Department
Farmington Police Department
Greenwich Police Department
Guilford Police Department
Hamden Police Department
Madison Police Department
Monroe Police Department
New Canaan Police Department
New Fairfield Police Department
Newington Police Department
North Branford Police Department
North Haven Police Department
Norwalk Police Department
Ridgefield Police Department
Rocky Hill Police Department
Shelton Police Department
Simsbury Police Department
Southington Police Department
Stratford Police Department
Trumbull Police Department
Vernon Police Department
Waterbury Police Department
West Hartford Police Department
West Haven Police Department
Willimantic Police Department
Wilton Police Department
Windsor Police Department
Woodbridge Police Department

CISS in Production: Stakeholders Q&A

CONNECTICUT INFORMATION SHARING SYSTEM (CISS) SEARCH

Helpful Insight, What's New & Pro Tips for CISS Users

CISS Search, a centralized investigative tool, is a user-friendly approach to case investigation that saves time by searching all criminal justice databases currently integrated with CISS with a single search operation. The comprehensive search results reduce the amount of time spent logging in and out of different systems and inputting the same search terms into multiple databases in order to retrieve all of the information needed to investigate an offender and/or gather information about a criminal case. The questions and feedback we receive from our CJIS Partners helps the CJIS team to make improvements and provides valuable input for other stakeholders that may have similar questions and concerns.

CJIS recently received some great questions about CISS Search User Training from one of our stakeholders. We thought that others might have the same questions and decided to share them with our readers:

Is there a deadline date for when all criminal justice users need to be certified in CISS?

Currently, the State of Connecticut has not imposed a deadline when all users must be trained. However, the current training plan developed by the Criminal Justice Information System is to have all 13,000 users trained by the end of 2019.

Do police officers need to take their CISS Search User Training in a classroom setting since its counts as 4 hours of POST-C credits?

POST has granted 4 hours of POST-C training under Area 628 for any in-service Computer Based Training so CISS Search User training does NOT need to be taken in a classroom setting. The Exception to this rule is that Police Academy Recruits are required to take the instructor led training for CISS Search. For more info see General Notice 18-03 – Connecticut Information Sharing System on page 3 in this Issue.

Does the CISS Search User Training course have a time limit for when the user needs to complete the course?

Yes. The course expires. Users can find the course expiration when they have enrolled and log in for a course. The CJIS Academy portal will list the expiration date as "End Date". Users that are enrolled in training are encouraged to log in and view the course when they receive their login credentials to know their training class's expiration date. Once they take a course and complete it they cannot take it again without having being re-enrolled.

Can the CISS Search User Training course be completed over a period of time and/or days?

Yes. The user can log in and out during the start and end date of the course to comeback at any time to take the practice tests, complete the course and take the final exam for CISS Search User Certification.

Workflow Automation & CISS

Business Process Management (BPM) Optimization with Workflow Automation

Figure 4 – Infographic Representing Automated Workflow process for CISS

What's A Workflow?

A Workflow, as defined by BusinessDictionary.com, is a "progression of steps (tasks, events, interactions) that comprise a work process, involve two or more persons, and create or add value to the organization's activities. In a sequential workflow, each step is dependent on occurrence of the previous step; in a parallel workflow, two or more steps can occur concurrently[1]."

What is Workflow Automation?

In short, Workflow Automation is the most efficient way to coordinate interrelated business activities and optimize Business Process Management (BPM) within a complex and interdependent business structure.

Why Workflow Automation?

BusinessDictionary.com provides an explanation for the purpose of implementing Workflow Automation for BPM as follows:

> "Use of email based software technology to increase the efficiency of a workflow by improving the coordination of the activities of the people involved. **Workflow automation helps to ensure that at the right time the right person gets the right information about what needs to be done and in what order.**"[2]
>
> – BusinessDictionary.com

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[1] Workflow. BusinessDictionary.com. Retrieved November 26, 2018, from BusinessDictionary.com website:
http://www.businessdictionary.com/definition/workflow.html

[2] Workflow Automation. BusinessDictionary.com. Retrieved November 26, 2018, from BusinessDictionary.com website:
http://www.businessdictionary.com/definition/workflow-automation.html

The Workflow Management Coalition (WFMC) [3] provides insight on the elements of effective BPM stating:

> "Business Process Management (BPM) is a discipline involving any combination of modeling, automation, execution, control, measurement and optimization of business activity flows, in support of enterprise goals, spanning systems, employees, customers and partners within and beyond the enterprise boundaries…Optimization means that the discipline of BPM is an ongoing activity that builds over time to steadily improve the measures of the process…" – WFMC.org

BPM Automation for Criminal Justice

Workflows for the Connecticut Information Sharing System (CISS) are parallel progression workflows capable of processing multiple steps concurrently. CISS Workflows add value to the Criminal Justice Community by eliminating dependencies on manually intensive and paper-based work routines. For example, procedures for processing arrest paperwork will be streamlined to accomplish the task instantly through an electronic transfer of arrest information. The paperless Workflow of arrest information will reduce the need to dedicate manual labor hours to transfer arrest paperwork from police station to the court for arraignment. Current procedures require police officers to print out arrest documents and drive the paperwork from their police station to the court for processing.

In the future, CISS Workflows will disseminate Arrest Paperwork that is submitted electronically by Law Enforcement to Division of Criminal Justice (DCJ), Judicial Superior Court Operations Division (SCO), Judicial Court Support Services Division (CSSD), Department of Motor Vehicles (DMV), and, when applicable, to the Division of Public Defender Services (DPDS) (after appropriate redaction and release). The timesaving technology of CISS Automated Workflows will improve BPM for the Criminal Justice Community while delivering cost savings for the State of Connecticut. Benefits will be gained over time through the implementation of more efficient processes that allow work to be accomplished by automated Workflows that take less time and use fewer resources to get the job done.

Figure 5- Image of Jigsaw Puzzle with Think, Plan, Act on Puzzle Pieces.

[3] What is BPM. wfmc.org. Retrieved November 26, 2018, from Workflow Management Coalition website: http://www.wfmc.org/what-is-bpm

Effective BPM & CISS Optimization

The action of conscious choice is the precursor of lasting change. BPM, or Business Process Management, is a *discipline* that effects measurable improvement, over time, when the conscious choice of consistent practice is made. The benefits of Workflows Automation will build steadily, over time, when CISS technology is fully implemented and consistent use of the technology becomes the standard practice throughout the Criminal Justice Community in Connecticut. The conscious decision to adopt the changes to come in the New Year will be an important step toward efficiency for the Criminal Justice Community in the State of Connecticut.

Optimization Disciplines

A strategic rollout plan has been developed for the upcoming changeover to CISS technology. As CISS Workflows are implemented throughout the Criminal Justice Community, phasing out the processes of yesteryear will be a gradual change. Work will be done in parallel following current procedures while automated workflows are gradually introduced into the flow of work.

Criminal Justice BPM will be optimized by the electronic publishing and consuming services provided through CISS Workflows. Uniform sets of criminal justice information will be distributed, within defined timeframes, to all CJIS Partners that have an authorized interest to view information pertaining to a specific criminal justice event and/or information about a specific criminal offender. Automated Workflows will direct criminal justice information to the right person(s) at the right time improving the overall process for the dissemination of criminal justice information thereby enhancing capability for timely and appropriate follow up action(s) to be carried out.

In the future, CISS will have capability to send alert notifications when certain Workflow events transpire. For example, CISS will send alerts[4] when the following workflows are processed in CISS:

- an Early Arrest Notice is received from law enforcement as part of the booking process,
- a Release decision is received from the Department of Correction,
- a Document is received from law enforcement as approved and processed for release,
- a Pardon decision is received from the Board of Pardons and Paroles, and
- a Disposition is received from Judicial.

Additionally, opportunities for future CISS integration will be evaluated. For instance, automated case initiation for Superior Court Operations and paperless case reviews from a PC, laptop or mobile device for State's Attorneys and Public Defenders will be explored. As the State of Connecticut forges ahead as the leader in criminal justice information sharing innovation, we embrace the changes for the future of Criminal Justice BPM with CISS!

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[4] Alert notifications are only sent to a defined set of individuals within the CJIS Partner Agencies who are authorized to receive criminal justice alerts.

The Infrastructure Team is responsible for the design, architecture, engineering, monitoring and support of all layers of the Enterprise IT environment, which consists of physical and virtual resources, software applications and services. The Infrastructure Team's goal is to make sure industry standards and best practices are in place while managing the complex environment necessary to produce the high level of automation needed for the CISS application.

CJIS Operations and Infrastructure teams are working with the Department of Administrative Services Bureau of Enterprise Systems and Technology (DAS/BEST) to upgrade the Springfield Data Center. Upgrades are anticipated to occur shortly after Conduent (formerly Xerox) completes its work on the CISS project.

Planned upgrades for the System Center automation and monitoring tasks will achieve maximum automation possible for server and applications deployments, systems monitoring.

The Hardware Refresh Upgrade is in progress. The first upgrade will build a scaled-out platform, migrate production and UAT workloads to the new infrastructure as well as migrate management components and backup protection groups off of the old hardware. Quotes have been collected from hardware vendors. Storage has been purchased and racked to address migration for management and backup off of the old hardware in preparation for the upgrade.

The MultiVue upgrade project is in the planning stage. The next step in the upgrade process is to build a proof of concept prototype to confirm that MultiVue V5.5 (or v6.0) will perform as required by design and review the complete dataset to produce efficient matching/merging rules.

The SharePoint Upgrade from the current 2010 version to SharePoint 2016 is anticipated to begin in September 2019. The Upgrade to SharePoint will optimize the development environment for more efficient CISS code deployment and crawls.

CJIS Project Management Update
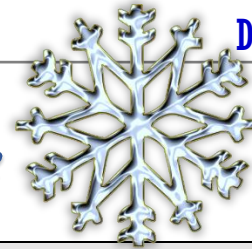
The Connecticut Information Sharing System (CISS) is designed to improve information sharing throughout the State's Criminal Justice Community. CISS, once implemented, will result in increased public and officer safety by providing additional and improved information faster to criminal justice staff and management when needed for better decisions. A key factor in the successful development, testing and implementation of CISS is the ability to be customer centric. The CJIS PMO must ensure that our Stakeholders are at the center of decision-making on how to best implement CISS. With this in mind, the CJIS PMO is working with each stakeholder to confirm the existing CISS schedule, scope, and implementation and to define guiding principles for successful implementation of CISS. CJIS is working to complete testing of the remaining code with the development vendor, Conduent(Xerox), to deliver a high quality product and roll out the remaining releases for CISS Phase-1.

CISS Search in Production Now

Releases & Source Systems

Release 1 – Production Year 2016
- PRAWN [Paperless Re-Arrest Warrant Network]
- OBIS [Offender Based Information System]

Release 3 – Production Year 2017
- POR [Protection Order Registry]
- CRMVS [Criminal Motor Vehicle System]

Release 6 – Production Year 2018
- CIB [Centralized Infraction Bureau]
- Case Notes - Department of Correction
- CISS Document Library

Release 10 – Production Year 2018
- MNI [Master Name Index]
- CCH [Computerized Criminal History]
- Weapons Registry
- Notification Alerts & Data Quality Management

CISS Workflows in Production Now

Release 2 – Production Year 2016
- UAR [Uniform Arrest Report]
- Misdemeanor Summons Complaint
- Early Arrest Notifications

Release 2.1 - Production Year – 2018
- Data Integrity Enhancement

In Scope for 2019!

Releases & Source Systems

CISS Search

Releases 9 and 5 (Combined) – Source Systems
- ECM [Electronic Content Management] Document Repository
- Wanted Persons File
- SOR [Sex Offender Registry]
- CMIS [Case Management Information System] – Court Support Services Division
- Department of Motor Vehicles' (DMV) Drivers and Vehicles data
- Agency Based Security & Reporting
- Arrest and Misdemeanor Summons data

CISS Workflows

Release 11 (Combined Release 4 and 8)
- UAR [Uniform Arrest Report]
- Misdemeanor Summons Complaint
- Full Arrest Data and Documents
- Post Arrest, Arraignment, Disposition, and Post Judgement.

CISS Search User Rollout: Onboarding Update

Having both on-street experience in law enforcement and technical experience in the PD, the CJIS Public Safety Liaison (PSL) serves as the point of contact for CT police departments and the CISS project. The position requires site visits in tracking router acquisition and setup assistance for connectivity to CJIS applications via the PSDN. Additionally, the PSL is the voice of Law Enforcement at CJIS, bringing the Law Enforcement Officers' (LEAs) day-to-day operations perspective into the CJIS applications.

CISS ONBOARDING PROJECT PLAN

CISS Search User Onboarding is progressing as anticipated. CISS Users are selected by their agency head based on their job description and duties. The selected users must complete CISS Authorization Training and pass the CISS certification exam in order to receive access rights and their user credentials to begin using the CISS Search Portal User Interface.

As of November 26, 2018, the total number of Active CISS User Accounts was 762. The majority of active CISS Search Users are sworn law enforcement that make up approximately 75% of all Active CISS User Accounts. The remaining 25% are non-law enforcement users from various CJIS Partner Agencies.

CISS Search Users Breakdown:
- ✓ Total Criminal Justice Agency Users 144
- ✓ Total Municipal Police Department Users 575
- ✓ Total State Police Troops Users 43

As of November 19, 2018, the total number of CISS Users in Training was 799, which includes all users signed up and waiting to take their CISS Search User training.

CISS SEARCH USER TRAINING AT CJIS HQ

CISS Search User Instructor Led Training Classes are held monthly at CJIS Headquarters in Hartford, Connecticut and at 99 East River Drive in East Hartford, Connecticut. See the 2018 – 2019 *CISS Search User: Instructor Led Training Schedule* is on the next page for dates and times.

Local PDs can contact the CJIS Help Desk directly by email CJIS.HelpDesk@ct.gov or phone (860) 622-2000 to inquire about the CISS Search User Training Classes or to schedule an on-site training class with a certified CISS Search User instructor.

CISS Search User Training classes are also available on-line. For more information about CISS Search User Training options go to the CJIS website's CJIS Training Academy page at:
https://portal.ct.gov/CJIS/Content/CJIS-Training-Academy

The CJIS Team's Commitment to Excellence

The CJIS team continues to follow up with all police departments to provide assistance with achieving CJIS information sharing compliance and CISS Onboarding Success. For more information on CJIS compliance, purchasing a CJIS Router, or assistance with connection to CISS, contact the CJIS Help Desk by email at CJIS.HelpDesk@ct.gov or call (860) 622-2000.

CISS Search User: *Instructor Led Training Schedule*

Check the CJIS Training Academy Page on the CJIS website for schedule updates:				
https://portal.ct.gov/CJIS/Content/CJIS-Training-Academy/Schedule				
Date	**Rotation**	**Time**	**Address**	**Classroom**
11/14/2018	2nd Wednesday	9:00 AM - 1:00 PM	99 East River Dr. East Hartford, CT 06108	Conference Room #702
12/12/2018	2nd Wednesday	9:00 AM - 1:00 PM	99 East River Dr. East Hartford, CT 06108	Conference Room #702
12/19/2018	3rd Wednesday	8:00 AM - 12:00 PM	55 Farmington Ave. Hartford, CT 06105	1st Floor Conference Room #1005
1/15/2019	**3rd Tuesday**	9:00 AM - 1:00 PM	99 East River Dr. East Hartford, CT 06108	Conference Room #702
1/16/2019	3rd Wednesday	8:00 AM - 12:00 PM	55 Farmington Ave. Hartford, CT 06105	1st Floor Conference Room #1005
2/13/2019	2nd Wednesday	9:00 AM - 1:00 PM	99 East River Dr. East Hartford, CT 06108	Conference Room #702
2/20/2019	3rd Wednesday	8:00 AM - 12:00 PM	55 Farmington Ave. Hartford, CT 06105	1st Floor Conference Room #1005
3/20/2019	3rd Wednesday	8:00 AM - 12:00 PM	55 Farmington Ave. Hartford, CT 06105	1st Floor Conference Room #1005
4/17/2019	3rd Wednesday	8:00 AM - 12:00 PM	55 Farmington Ave. Hartford, CT 06105	1st Floor Conference Room #1005
5/15/2019	3rd Wednesday	8:00 AM - 12:00 PM	55 Farmington Ave. Hartford, CT 06105	1st Floor Conference Room #1005
6/19/2019	3rd Wednesday	8:00 AM - 12:00 PM	55 Farmington Ave. Hartford, CT 06105	1st Floor Conference Room #1005
7/17/2019	3rd Wednesday	8:00 AM - 12:00 PM	55 Farmington Ave. Hartford, CT 06105	1st Floor Conference Room #1005
8/21/2019	3rd Wednesday	8:00 AM - 12:00 PM	55 Farmington Ave. Hartford, CT 06105	1st Floor Conference Room #1005
9/18/2019	3rd Wednesday	8:00 AM - 12:00 PM	55 Farmington Ave. Hartford, CT 06105	1st Floor Conference Room #1005
10/16/2019	3rd Wednesday	8:00 AM - 12:00 PM	55 Farmington Ave. Hartford, CT 06105	1st Floor Conference Room #1005
11/20/2019	3rd Wednesday	8:00 AM - 12:00 PM	55 Farmington Ave. Hartford, CT 06105	1st Floor Conference Room #1005
12/18/2019	3rd Wednesday	8:00 AM - 12:00 PM	55 Farmington Ave. Hartford, CT 06105	1st Floor Conference Room #1005

Have Questions About CISS Training?

Contact the CJIS Help Desk!

Email: cjis.helpdesk@ct.gov Phone: (860) 622-2000

Stakeholders News & Announcements
CJIS Community Partners

CONNECTICUT POLICE CHIEFS ASSOCIATION

365 Silas Deane Highway, Suite 1A, Wethersfield, Connecticut 06109
(860) 757-3909 Fax: (860) 436-6054
Web site: www.cpcanet.org

Connecticut Police Chiefs Association
2018 Winter Meeting/Mini-EXPO

The Connecticut Police Chiefs Association invites you to participate in the Mini-EXPO at the Winter Meeting on Thursday, **December 13, 2018**, 8:00 a.m. to 2:00 p.m., at the Red Lion Hotel (formerly Radisson), Cromwell, CT. The Winter Meeting is CPCA's largest quarterly meeting with over **350 attendees**.

Premier Sponsorship of Meeting/Training: $8,500
Lunch Sponsor: $6,000
Coffee Break Sponsor: $1,500

(Call to discuss benefits)

Exhibit Table: $600 Member $700 Non-Member $600 Outside (Per Car Space)
- Skirted table
  - 2 Chairs
    - Two lunch tickets
      - Company name will appear on grand prize drawing card
        ❧ **Please complete the application and return to CPCA by November 29, 2018.** ❧

SCHEDULE:

7:30 a.m.	Exhibitor Set-up Begins with Coffee & Pastry
9:00 a.m. - 10:15 a.m.	Training for Law Enforcement Only
8:00 a.m. - 2:00 p.m.	Attendee Registration/Coffee Break/Visit Exhibitors/Meeting/Program
12:30 p.m. - 2:00 p.m.	Luncheon (Prime Rib, Baked Stuffed Shrimp, Pork Saltimbocca)

Name _____   Title _____

Company _____   Phone (____)_____

Street _____   Fax (____)_____

City _____   State _____   Zip _____

Nature of Exhibit _____   E-mail _____

Exhibitor names (print names as you would like them printed on the badge) and menu selection:

Names: _____   ☐Pork ☐Beef ☐Shrimp
           _____   ☐Pork ☐Beef ☐Shrimp

☐ Sponsorship: $..... ☐ Table: $600/Member   ☐ Table: $700/Non Member   ☐ Electricity: $50

☐ Additional Staff Badges/Lunch Tickets: $50

Make checks payable to CPCA or use MasterCard, Visa, AMEX.

Card Number _____   Name on Card _____

Expiration Date _____   Billing Address _____

Total Amount Enclosed $_____   _____

Signature _____   Email Address _____

Return with payment to: CPCA, 365 Silas Deane Highway, Suite 1A-Wethersfield, CT 06109
Phone (860) 757-3909   Fax (860) 436-6054   E-mail: mfiretto@cpcanet.org