

---

# Helping Children & Youth Succeed

June 29, 2016

---

# Welcome Michael Williams

---

---

# System Development

## Tim Marshall

---

---

# **Statewide System Integration Efforts**

## **Beresford Wilson**

## **Susan Graham**

---

# Statewide System Integration Efforts

---

## Committees and Work Groups

1. Family Engagement Action Teams and Workforce Development
2. Cultural and Linguistic Competency Development
3. Network of Care Analysis
4. Social Marketing and Communication
5. Data Integration Collaboration and Data Dashboards Development

---

# Data Integration

## Tyler Kleykamp

---

---

# Data Dashboards

## Michelle Riordan-Nold

---

---

# Dr. Karen Andersson

---



---

# Six Years of the Road Traveled: Where We Were & What We've Done Knute Rotto

---



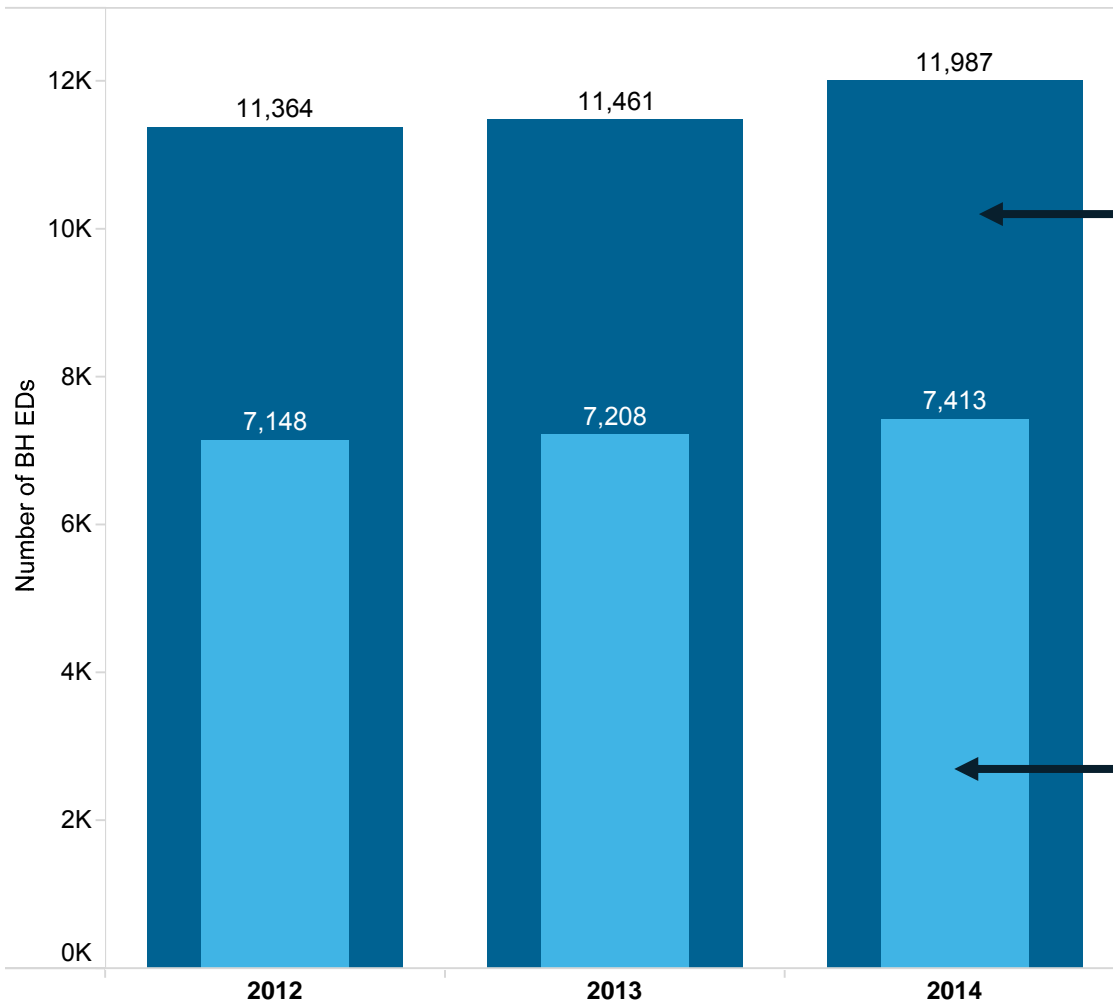
# Key Points to Note

---

- Data is based on either Medicaid authorizations or claims and only includes youth ages 0-17 (unless otherwise specified) with Medicaid eligibility.
- “DCF Involvement” includes any youth under eighteen who is involved with the Department of Children and Families through any of its mandates. This includes youth committed to DCF through child welfare or juvenile justice, and those dually committed. It also includes youth for whom the Department has no legal authority, but for whom DCF provides assistance through its Voluntary Services, Family with Service Needs and In-Home Child Welfare programs.

# Behavioral Health ED Volume

**Total Number of BH ED Visits by Youth & Number of Unique Youth**  
Ages 3-17, Excluding Duals & D05  
CY 2012-CY 2014

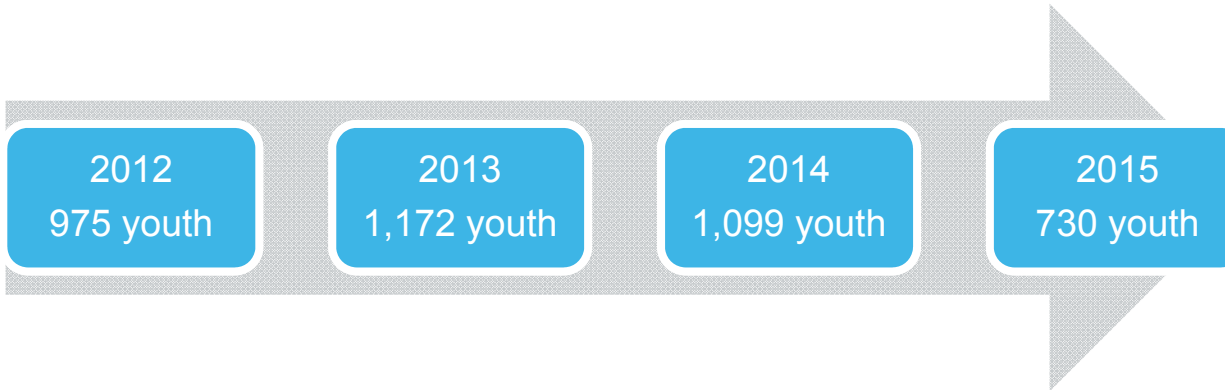


Behavioral Health (BH) ED utilization has been relatively steady, with a 5% increase from 2012 to 2014, which mirrors the 5% increase in youth Medicaid membership for the same time period.

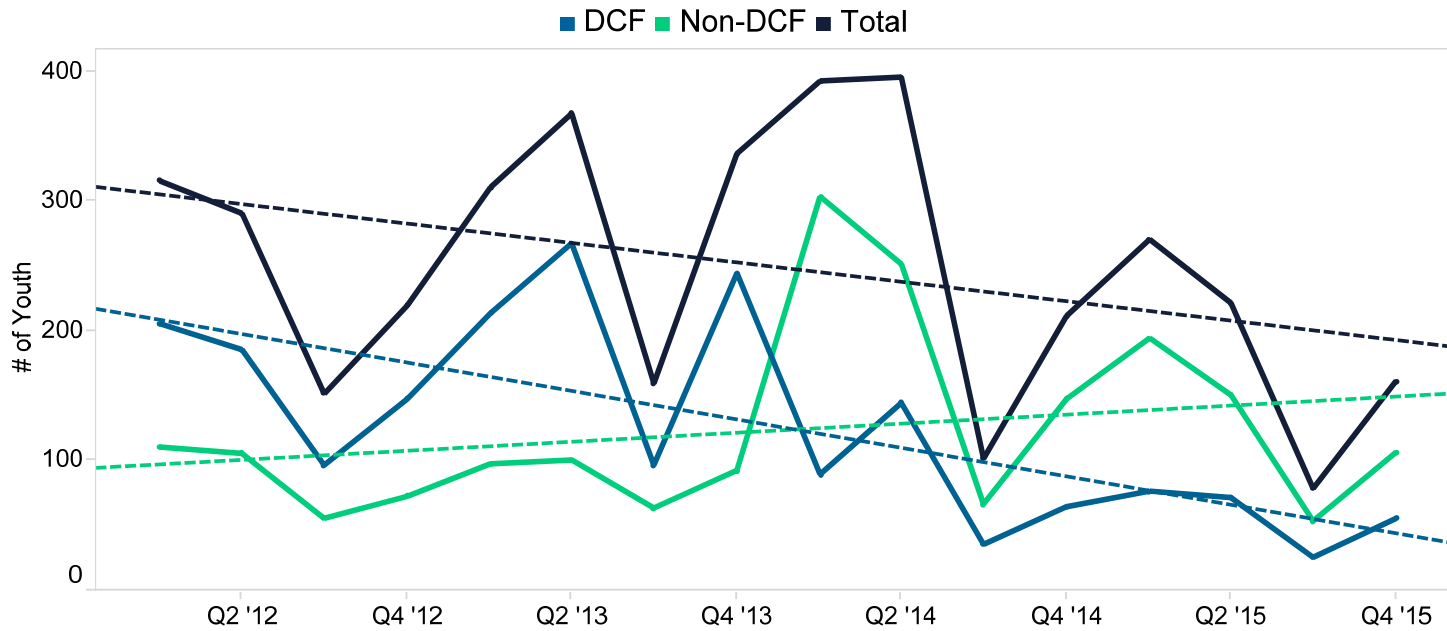


The number of unique youth accessing the ED for behavioral health needs has also been steady, with a 3.7% increase.

# Quarterly Volume of Youth Delayed in the ED



**Number of Youth (0-17) Delayed in the ED per Hospital Reports to Beacon**  
CY 2012-CY 2015

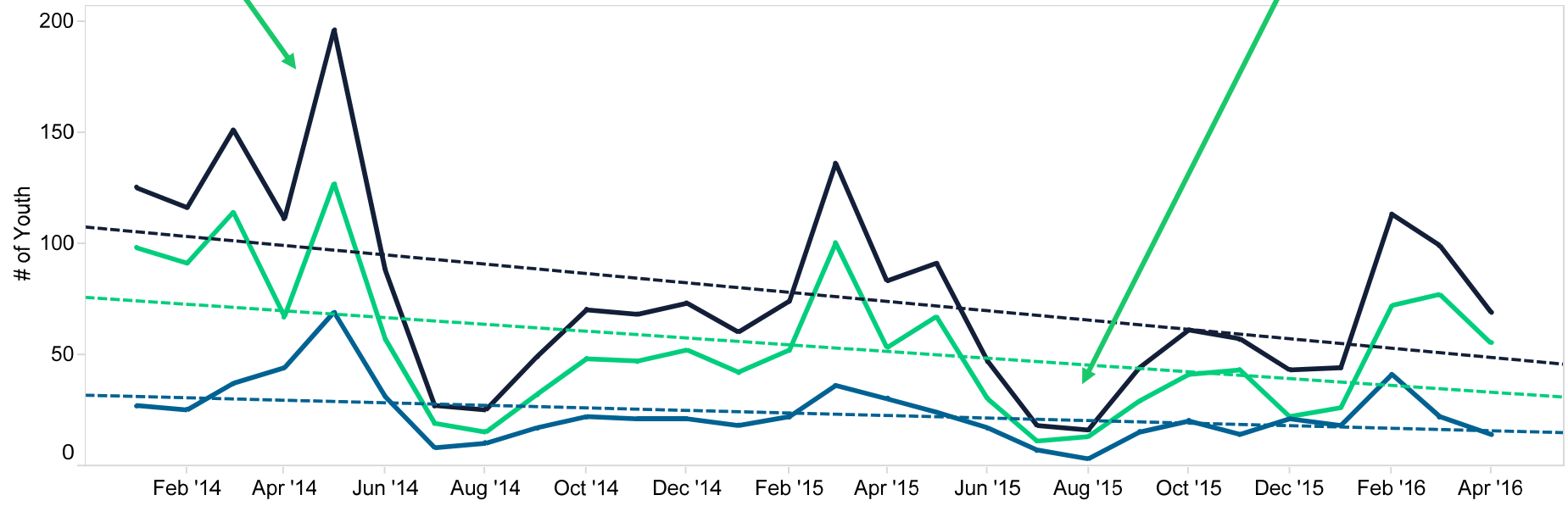


Volume of youth delayed in the ED, while seasonal, has been declining. Trend lines show this to be most true for DCF involved youth.

# Seasonal Monthly Trends of ED Delays

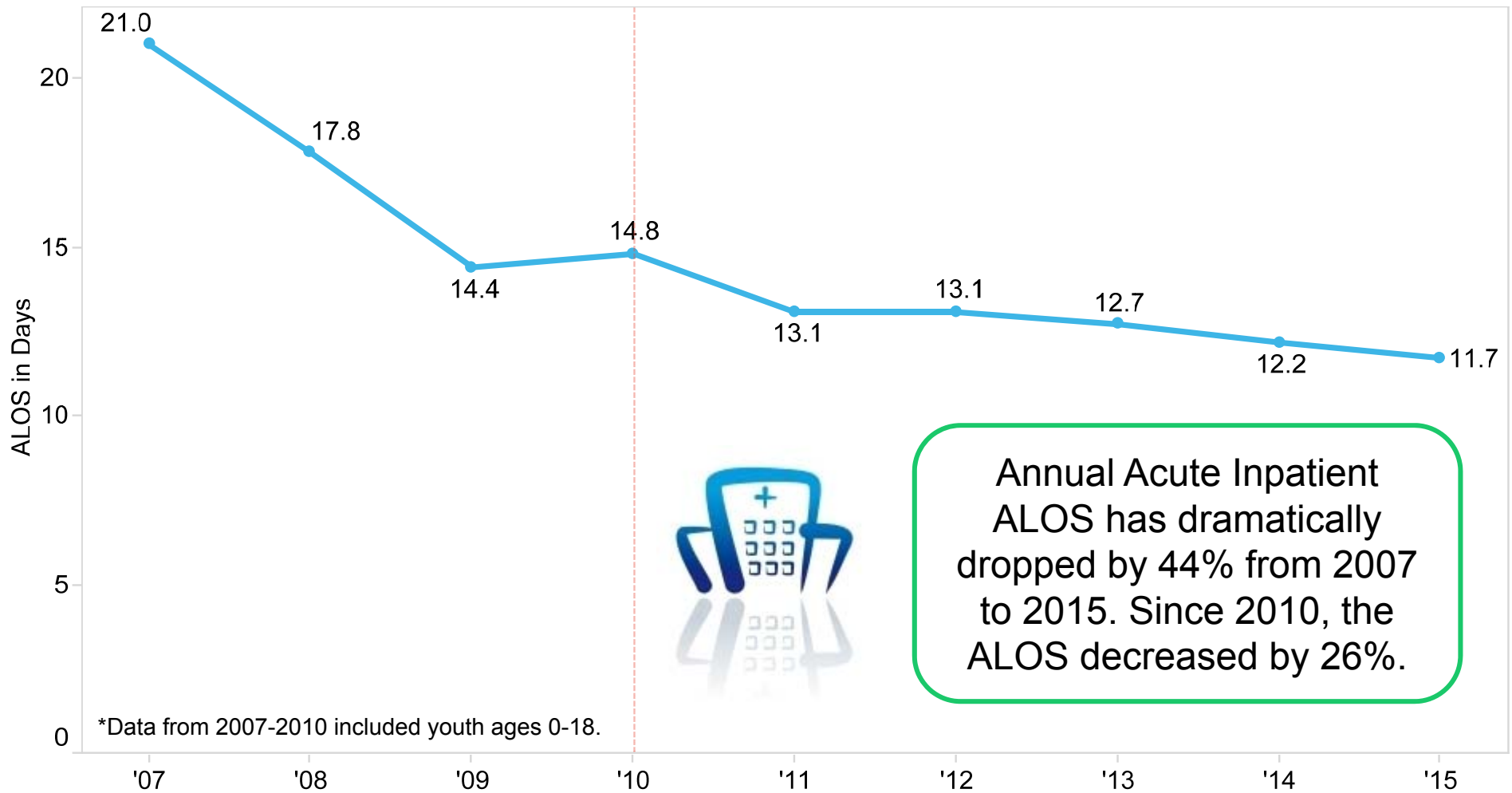


**Monthly Number of Youth (0-17) Delayed in the ED per Hospital Reports to Beacon**  
 January 2014 - April 2016  
 ■ DCF ■ Non-DCF ■ Total



# Acute Inpatient Average Length of Stay

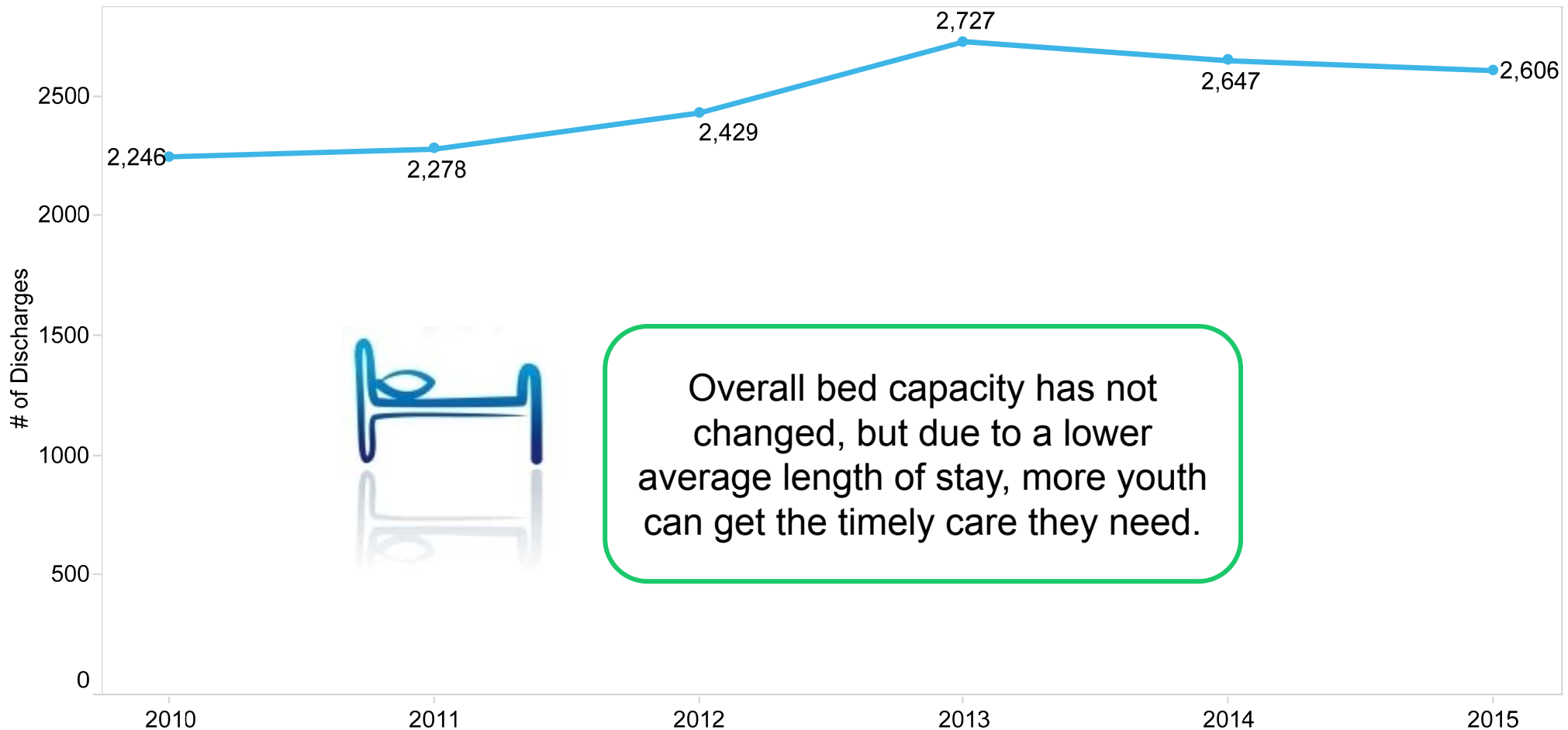
## Average Length of Stay (ALOS): Youth 0-17 Excluding State Hospital Albert J. Solnit Center In and Out-of-State Providers



# Acute Inpatient Discharge Volume

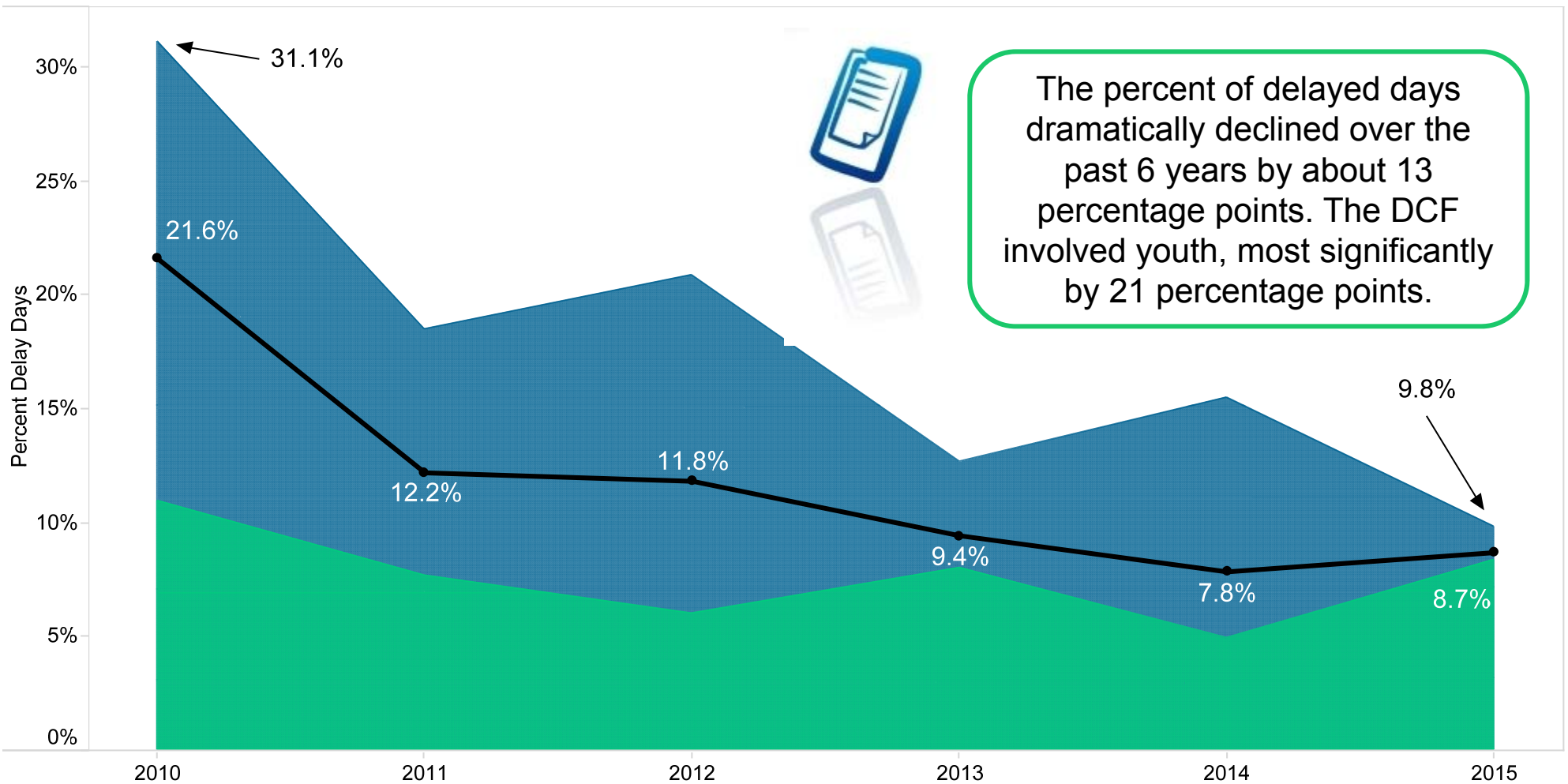
## Inpatient Discharge Volume: Youth 0-17

Excluding State Hospital Albert J. Solnit Center  
In and Out-of-State Providers



# Percent of Delayed Days

**Percent of Delay Days: Youth 0-17**  
Excluding State Hospital Albert J. Solnit Center  
In and Out-of-State Providers  
■ DCF ■ Non-DCF -- Overall Total





# Volume of Youth on Discharge Delay

## Volume of Youth on Discharge Delay from Acute Inpatient: Youth 0-17

Excluding State Hospital Albert J. Solnit Center

In and Out-of-State Providers

■ DCF ■ Non-DCF

2010

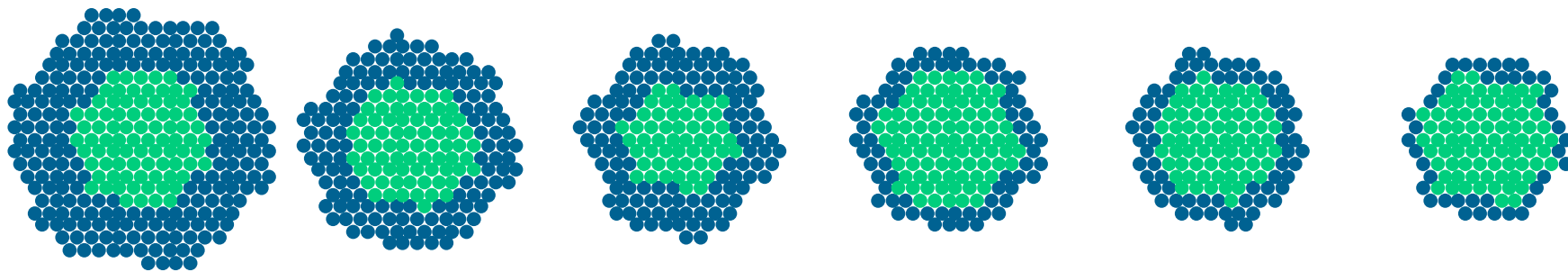
2011

2012

2013

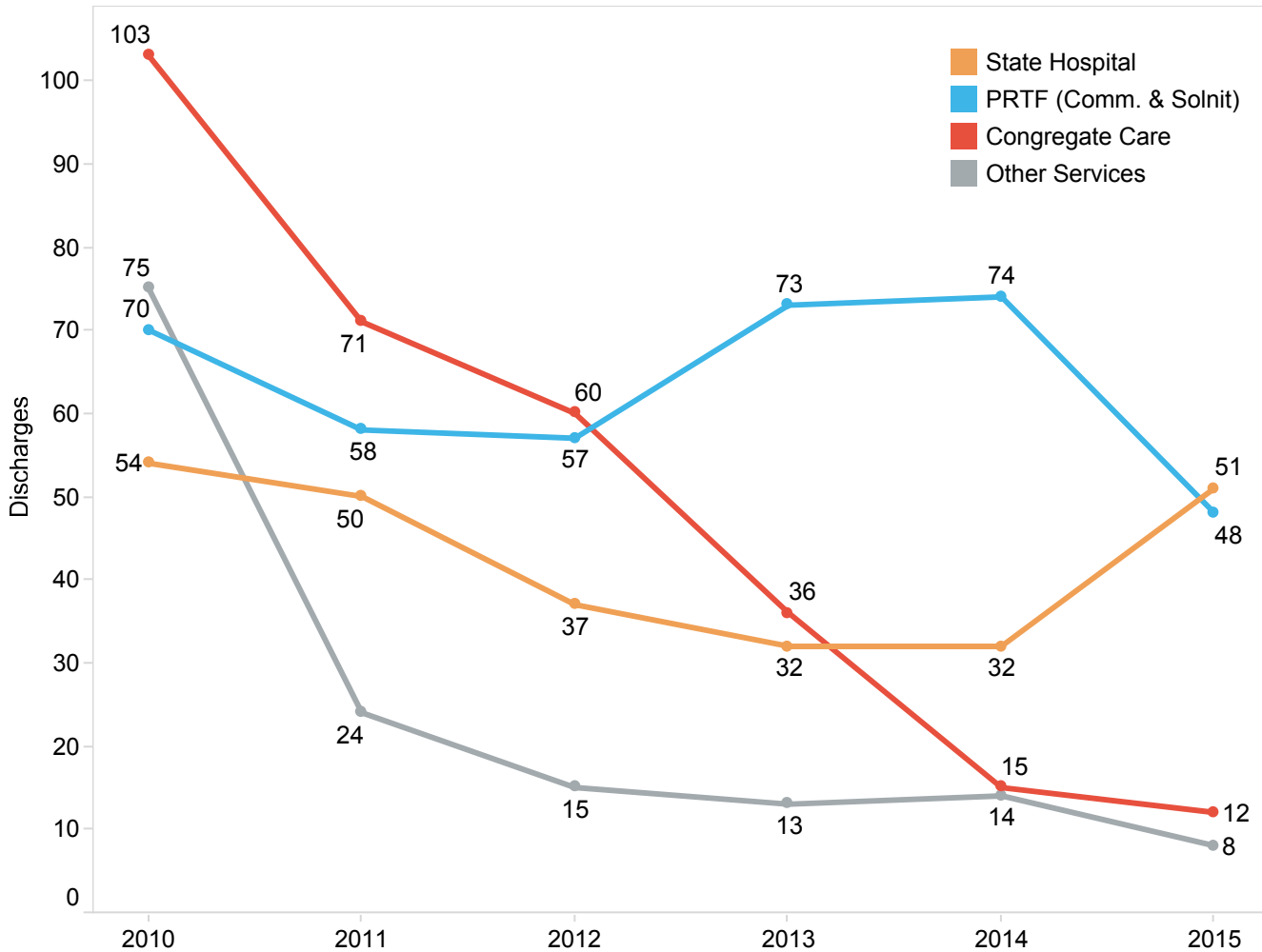
2014

2015



# Acute Inpatient Discharge Delay Reasons

**Volume of Youth on Discharge Delay from Acute Inpatient: Youth 0-17**  
 Excluding State Hospital Albert J. Solnit Center  
 In and Out-of-State Providers



While overall volume of youth on delay has decreased over the past 6 years, youth waiting for congregate care has dramatically declined while waiting State Hospital and PRTF has increased more recently.

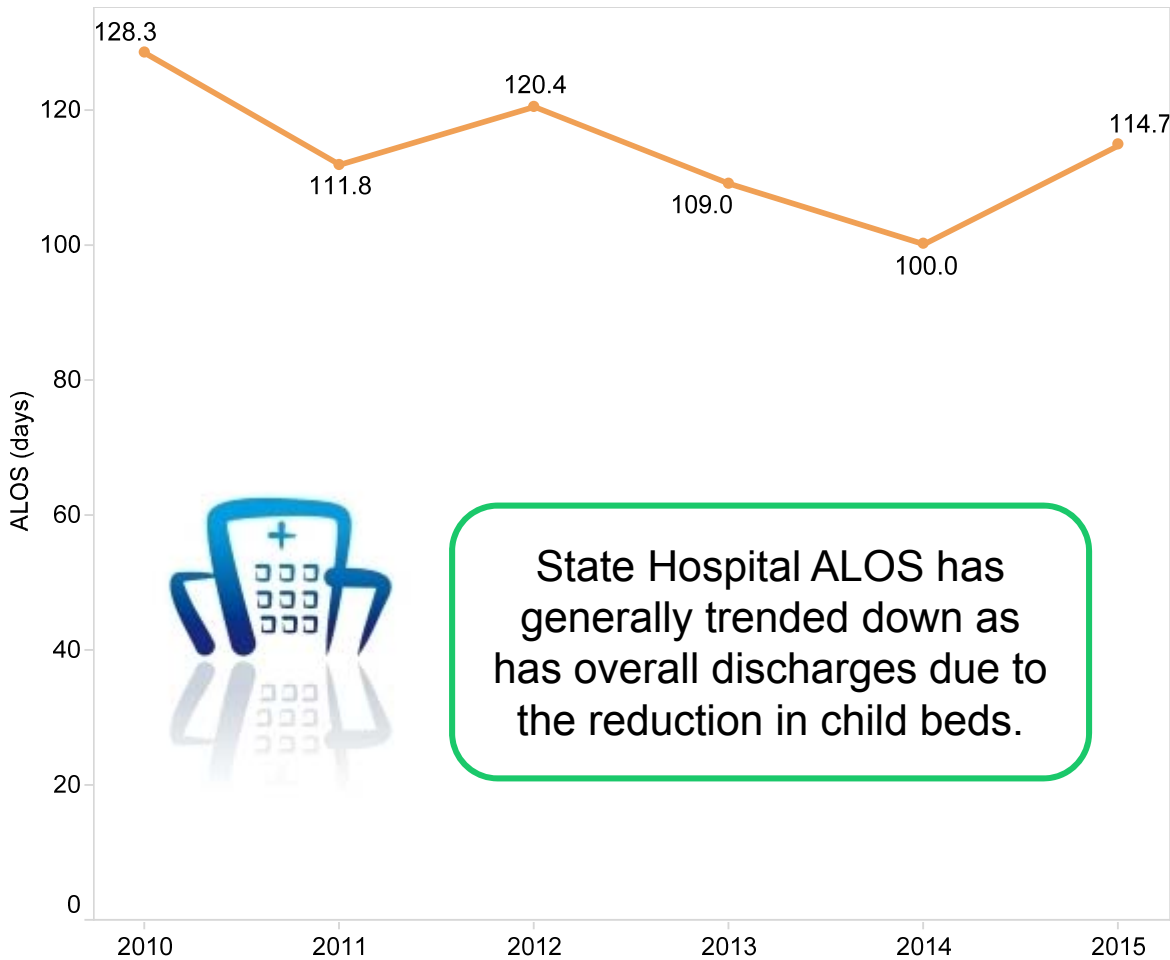
\*Solnit North PRTF opened December 2013

# State Hospital: Solnit Center

## State Hospital Average Length of Stay (ALOS): Youth 0-17

Albert J. Solnit Center

■ Ages 0-17

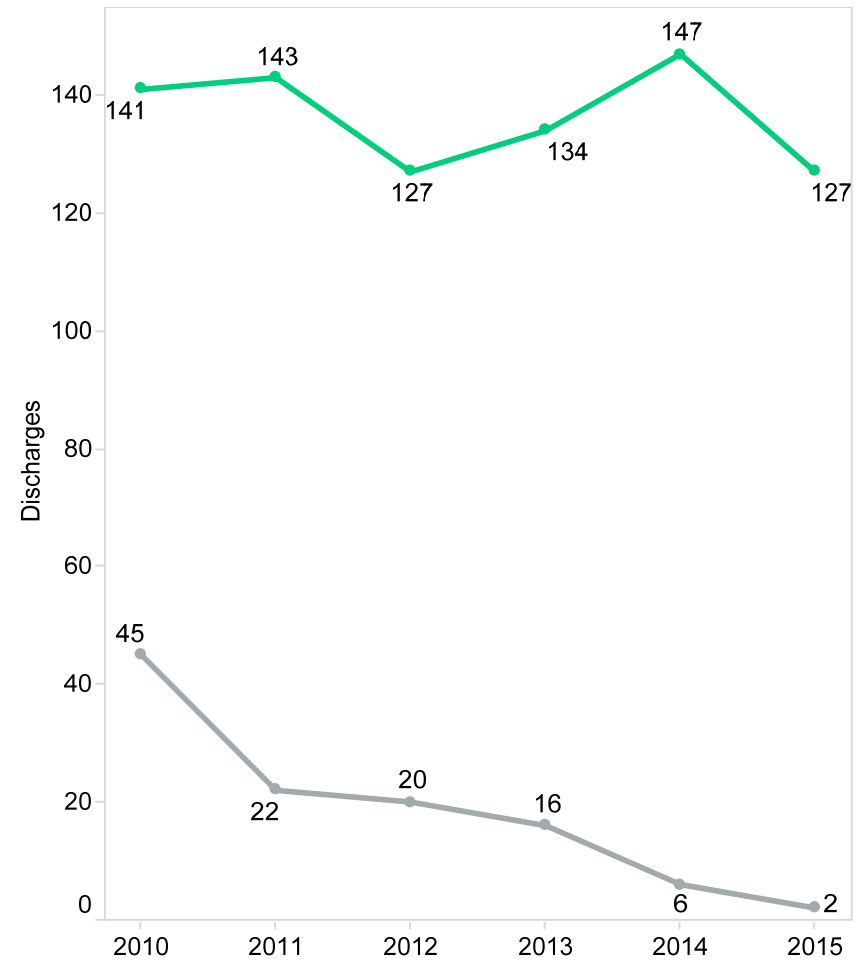


State Hospital ALOS has generally trended down as has overall discharges due to the reduction in child beds.

## State Hospital Discharge Volume: Youth 0-17

Albert J. Solnit Center

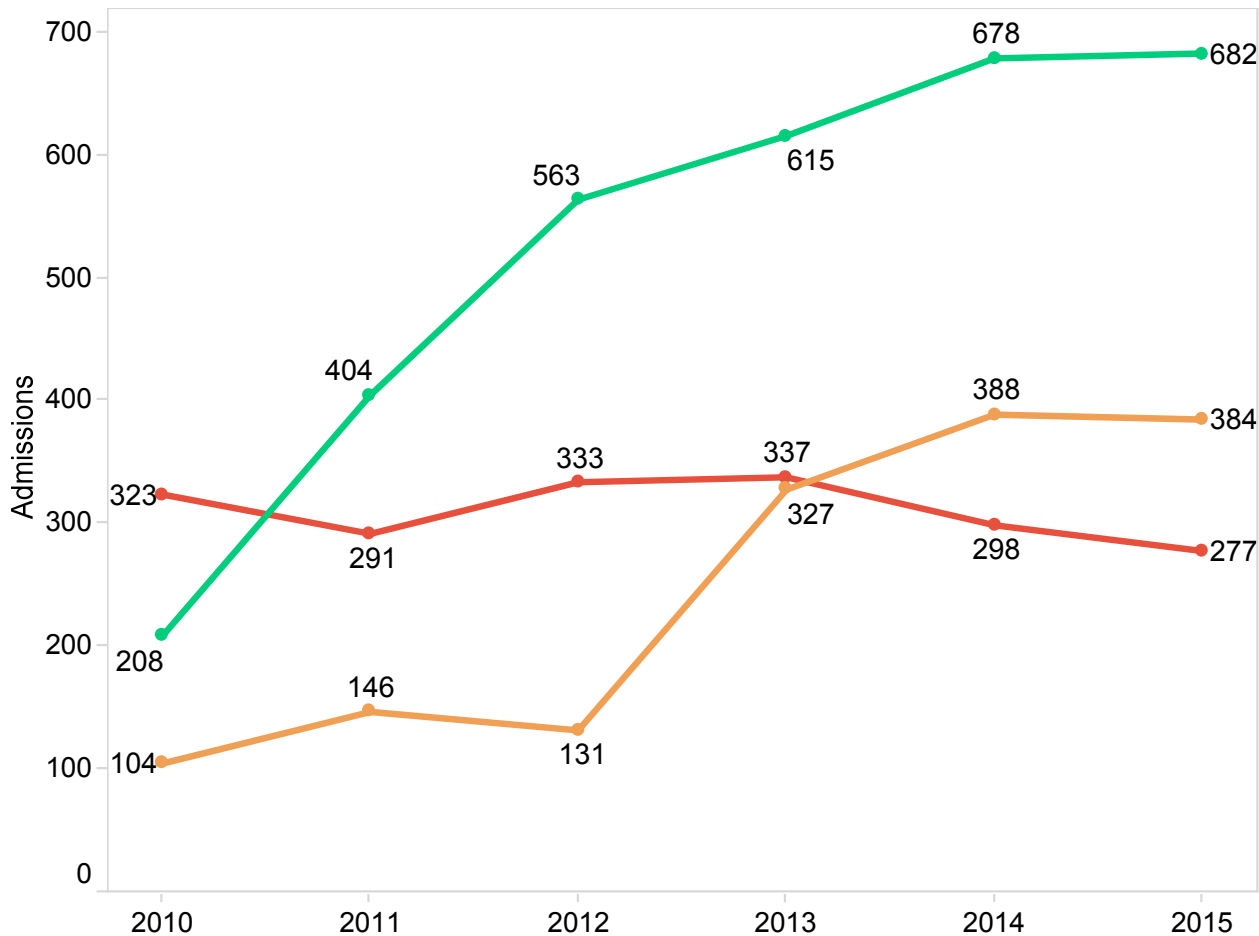
■ Ages 0-12 ■ Ages 13-17



# Home-Based Services Admits

Youth (0-17) Annual Home-Based Services Admits

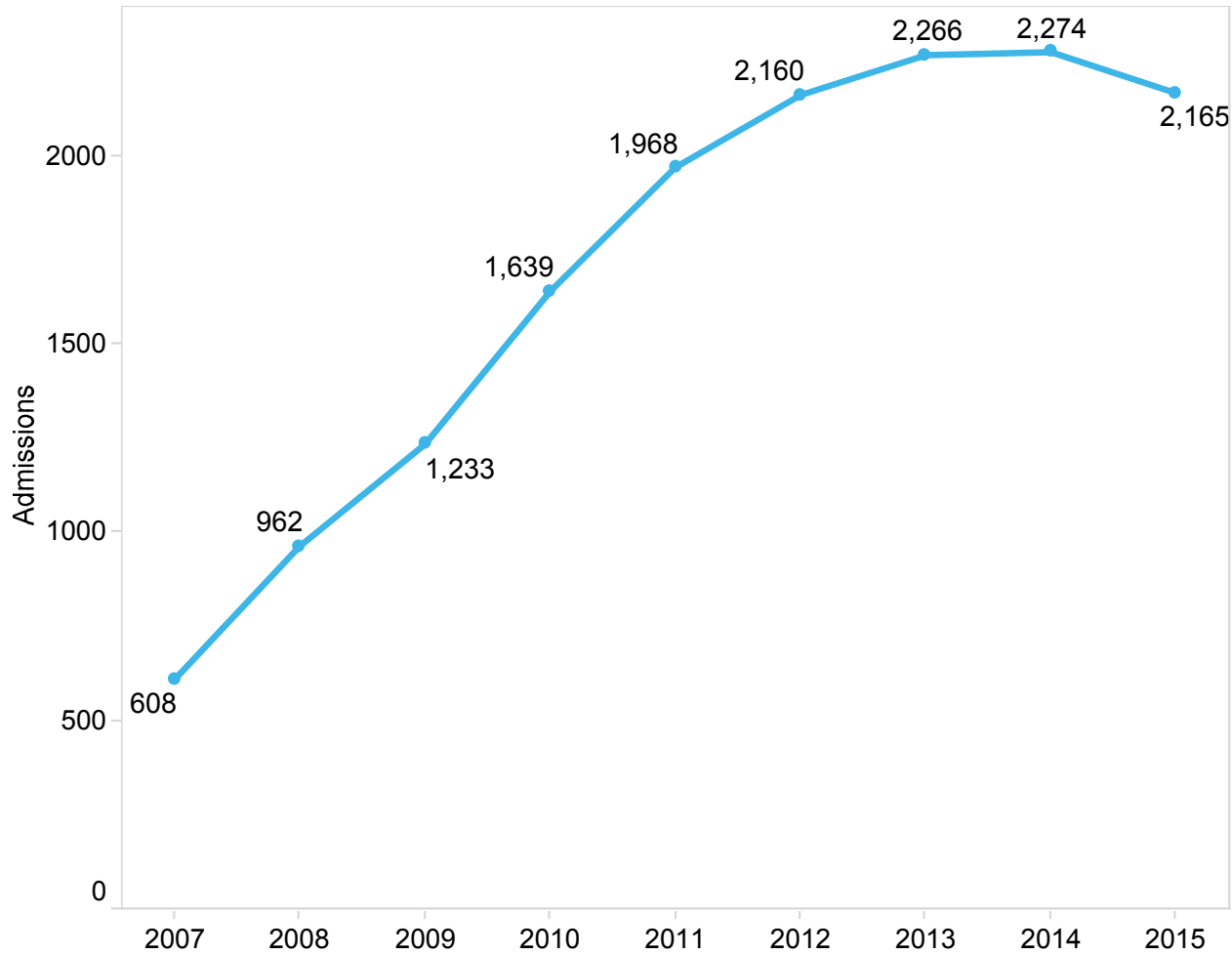
■ MDFT ■ MST ■ FFT



MDFT and MST home-based services have seen a gradual increase in utilization and in availability. FFT has been consistent over the past 6 years.

# IICAPS Utilization

Youth (0-17) Annual IICAPS Admits



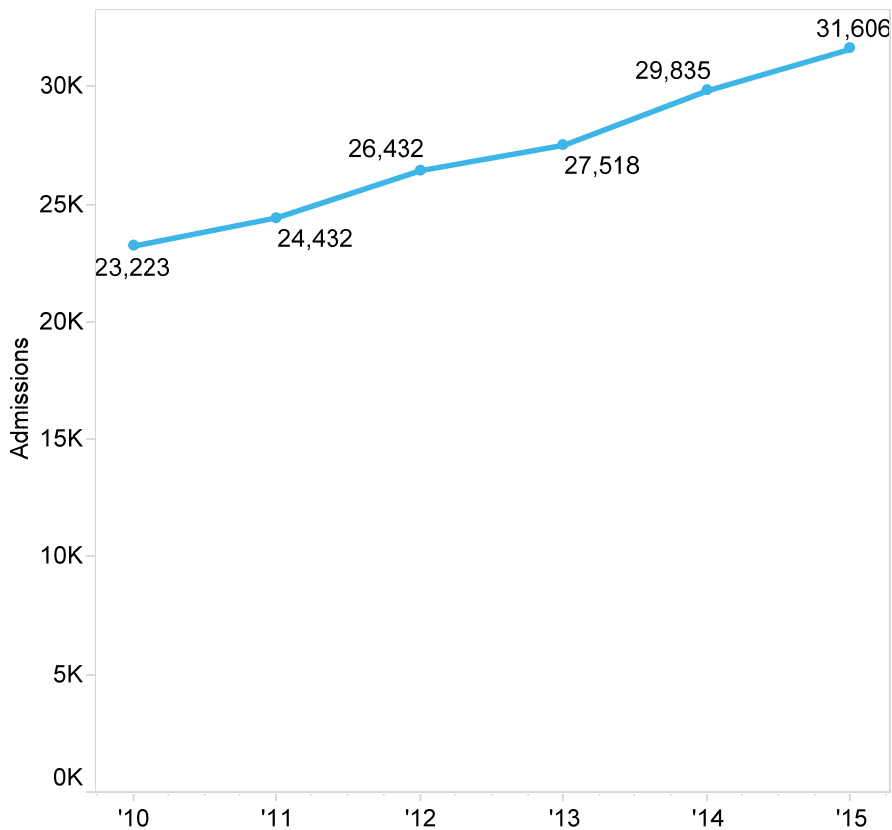
With a shifting to full Medicaid coverage and expansion of teams, more children have been able to access in-home services.

# Outpatient Utilization Growth

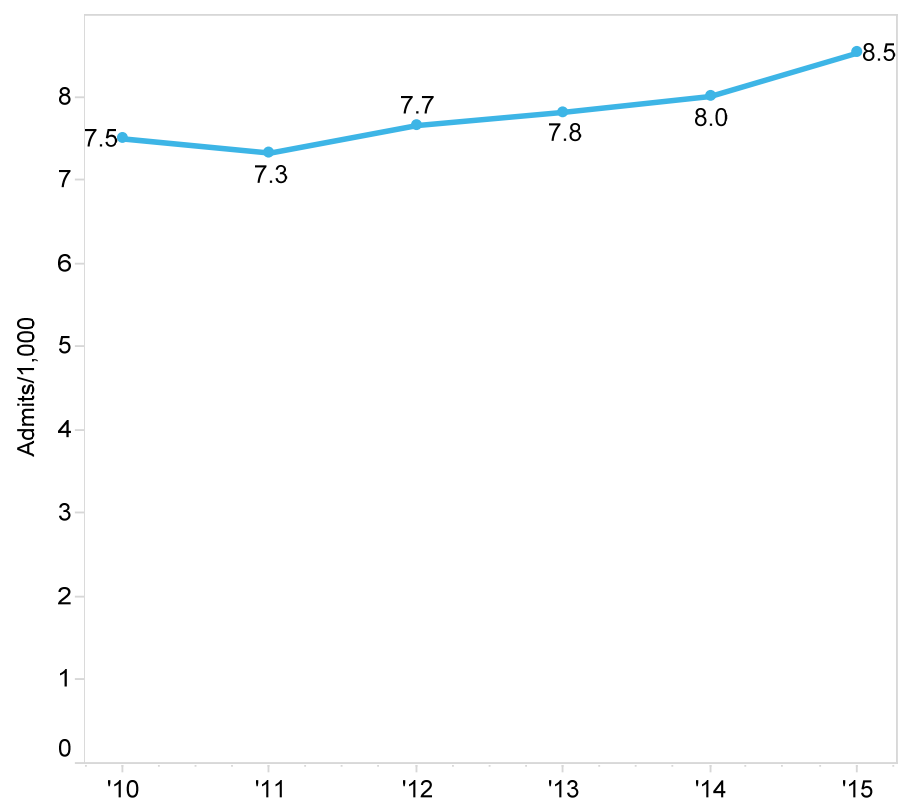


Outpatient admissions have increased by almost 27% between 2010 and 2015. Admissions per 1,000 youth members has also increased suggesting more youth are accessing outpatient services.

**Youth (0-17) Annual Outpatient Admits**



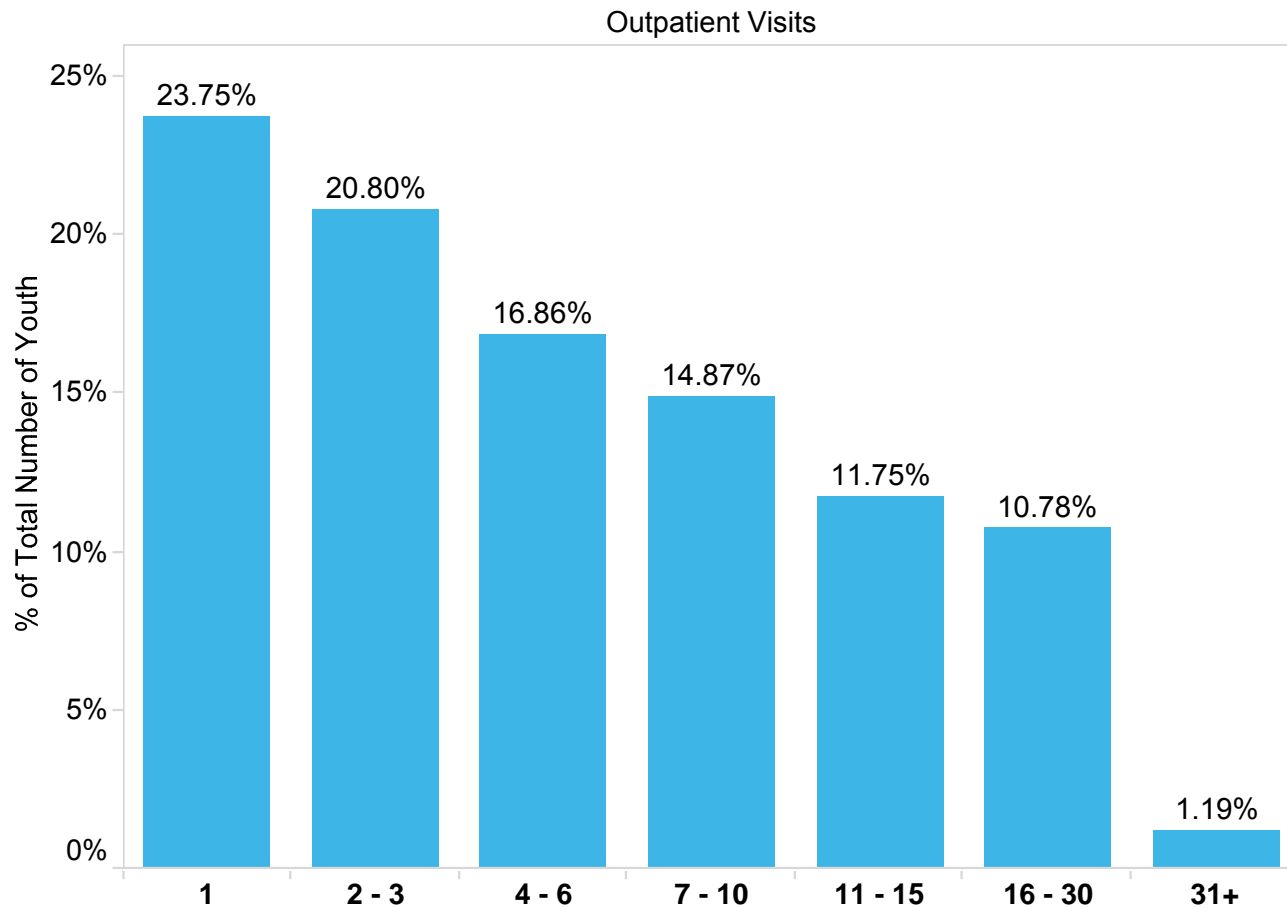
**Youth (0-17) Outpatient Admits per 1,000 Medicaid Youth Members**



# Frequency of Outpatient Use

## Frequency Distribution: Percent of Youth Medicaid Members by Number of Outpatient Visits in a 6-Month Time Period

CY 2011-2013

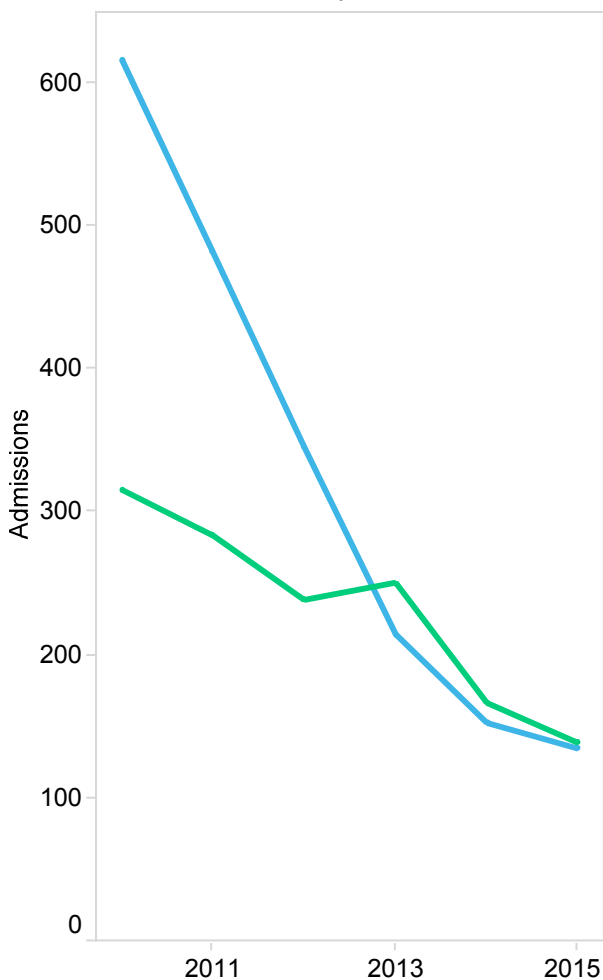


More than 55% of youth attended 4 or more outpatient visits showing increased engagement.

# Residential Treatment Centers

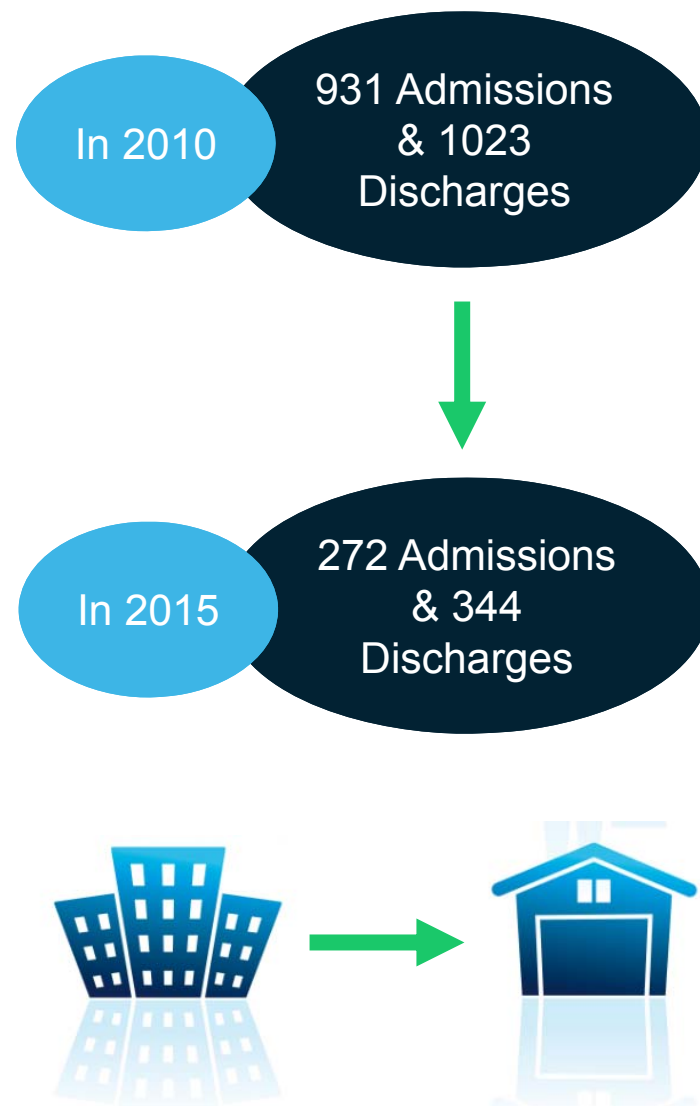
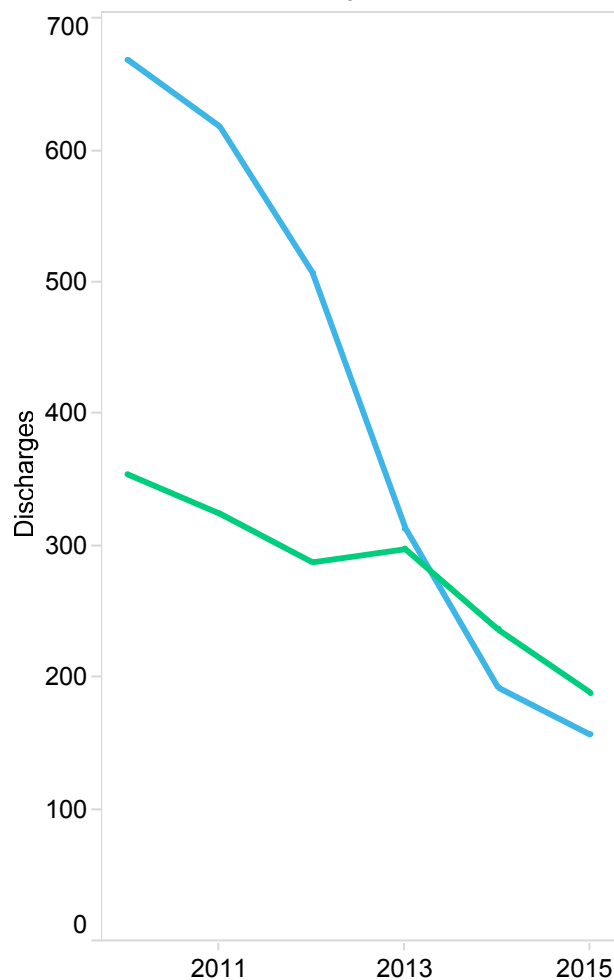
**Residential & Group Home Admissions**

■ RTC ■ Group Homes



**Residential & Group Home Discharges**

■ RTC ■ Group Homes



Note: 2010-2011 included 18 year olds, 2012-2015 included 0-17.



---

# Jeff Vanderploeg

---

# What do we want in a Children's Behavioral Health System?

---

- Youth with behavioral health needs are identified early and have access to appropriate care; promote equity, reduce racial and ethnic disparities
- A full service array is available and youth and families are matched to the appropriate treatment based on their needs
- Providers are trained and supported to provide services backed by the best available science for effectiveness
- Service delivery is supported by robust data collection, reporting and quality improvement systems
- Children and families achieve the best possible outcomes and expenditures are held at reasonable levels
- A system development “blueprint” represented by the Children’s Behavioral Health Plan ([www.plan4children.org](http://www.plan4children.org))

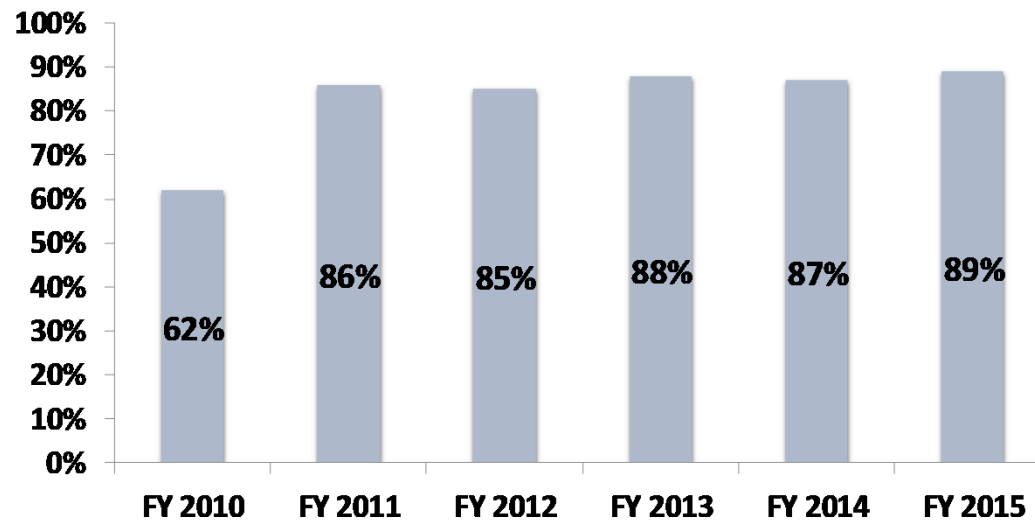
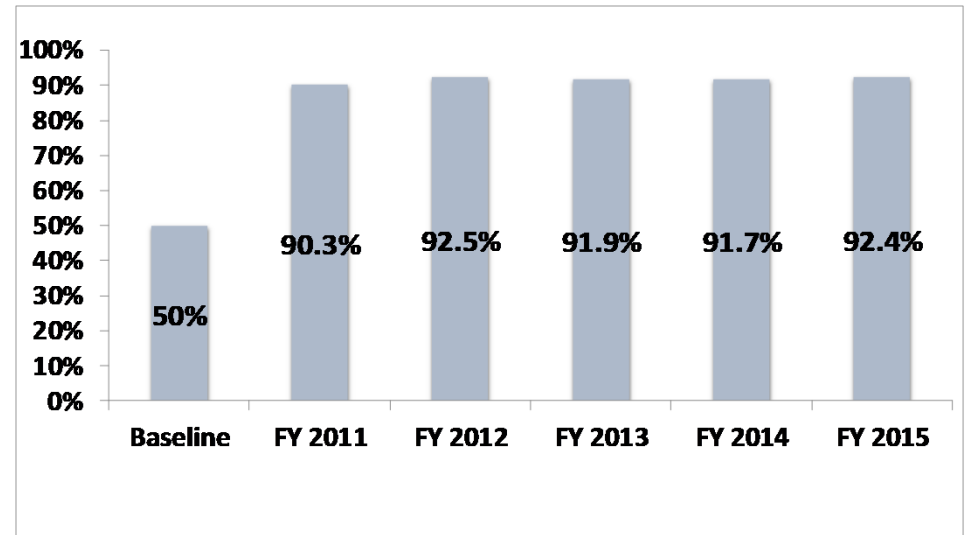
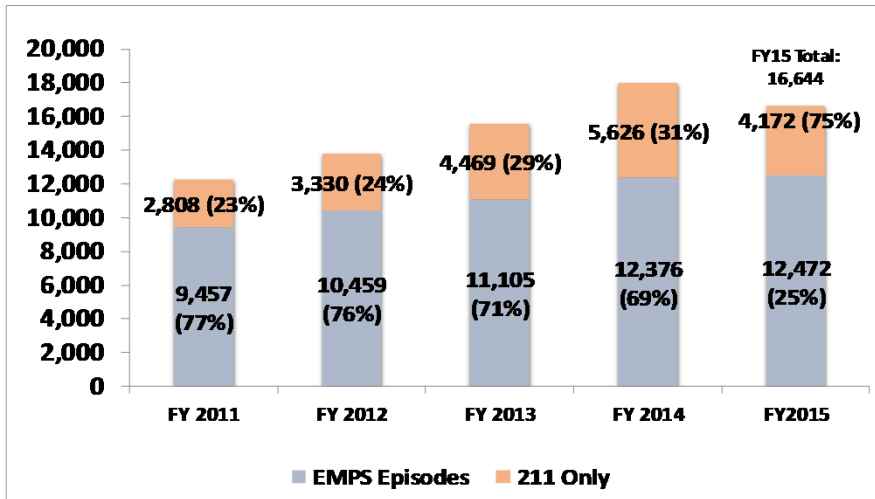
# The Triple Aim +

---



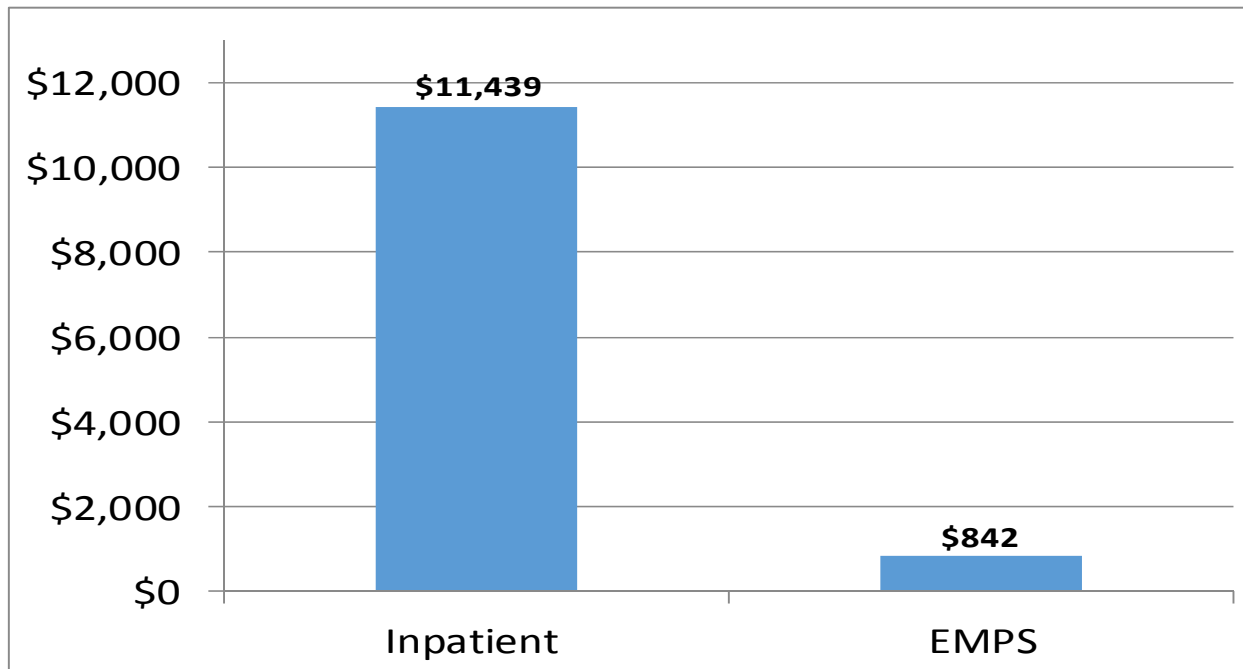
**The Triple Aim+**

# Access, Quality and Outcomes in EMPS

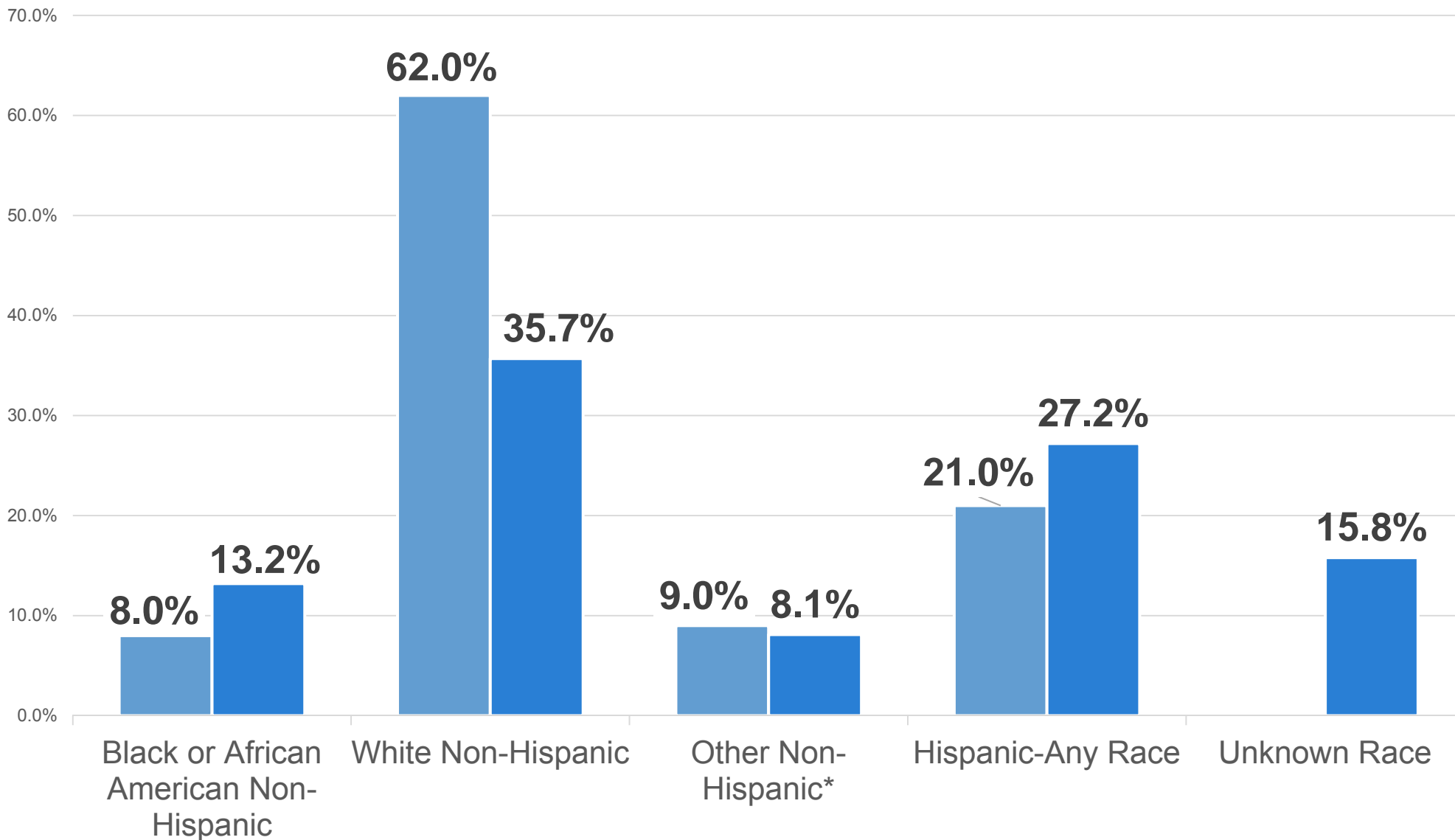


# Access, Quality and Outcomes in EMPS

<b>Statewide Ohio Scale Scores</b> (based on paired intake and discharge scores)	<b>N</b>	<b>Mean (intake)</b>	<b>Mean (discharge)</b>	<b>t-score</b>	<b>Sig.</b>	<b>% Clinically Meaningful Change</b>
<b>Parent Functioning Score</b>	361	42.94	45.52	4.70	p < .001	13.0%
<b>Worker Functioning Score</b>	3133	43.44	45.38	14.96	p < .001	8.4%
<b>Parent Problem Severity Score</b>	340	28.66	23.04	-8.53	p < .001	19.1%
<b>Worker Problem Severity Score</b>	3113	28.51	25.56	-21.24	p < .001	10.4%



# Figure 1: Connecticut Children Population and EMPS Unique Children Served, 2015



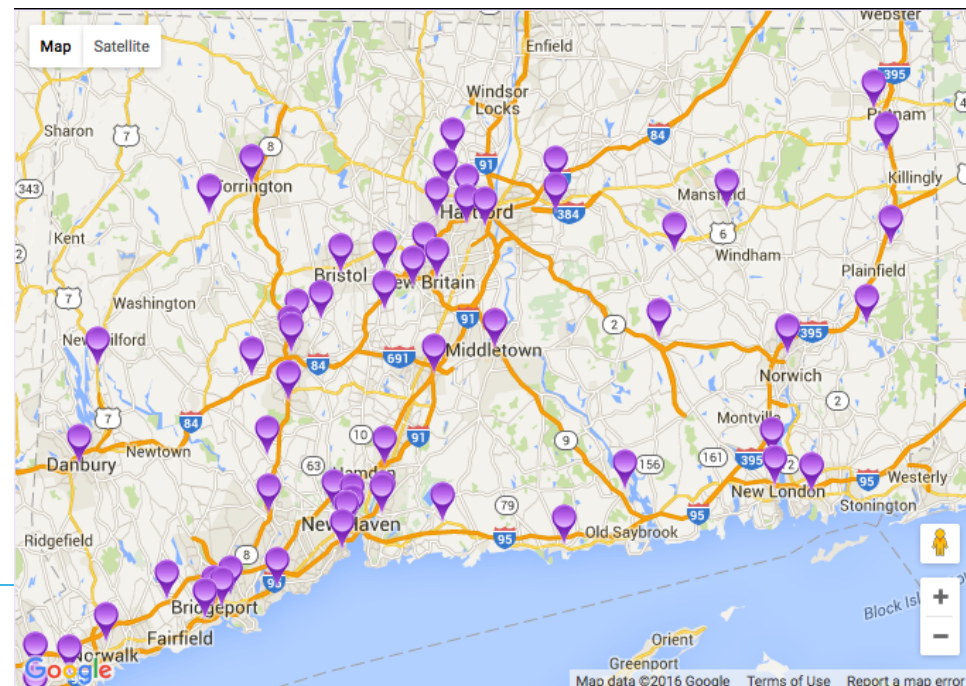
- CT Children Population
- EMPS Children Served

\*Other-Non Hispanic category includes: Asian, Native American/Native Alaskan, Native Hawaiian/Pacific Islander and more than one race.

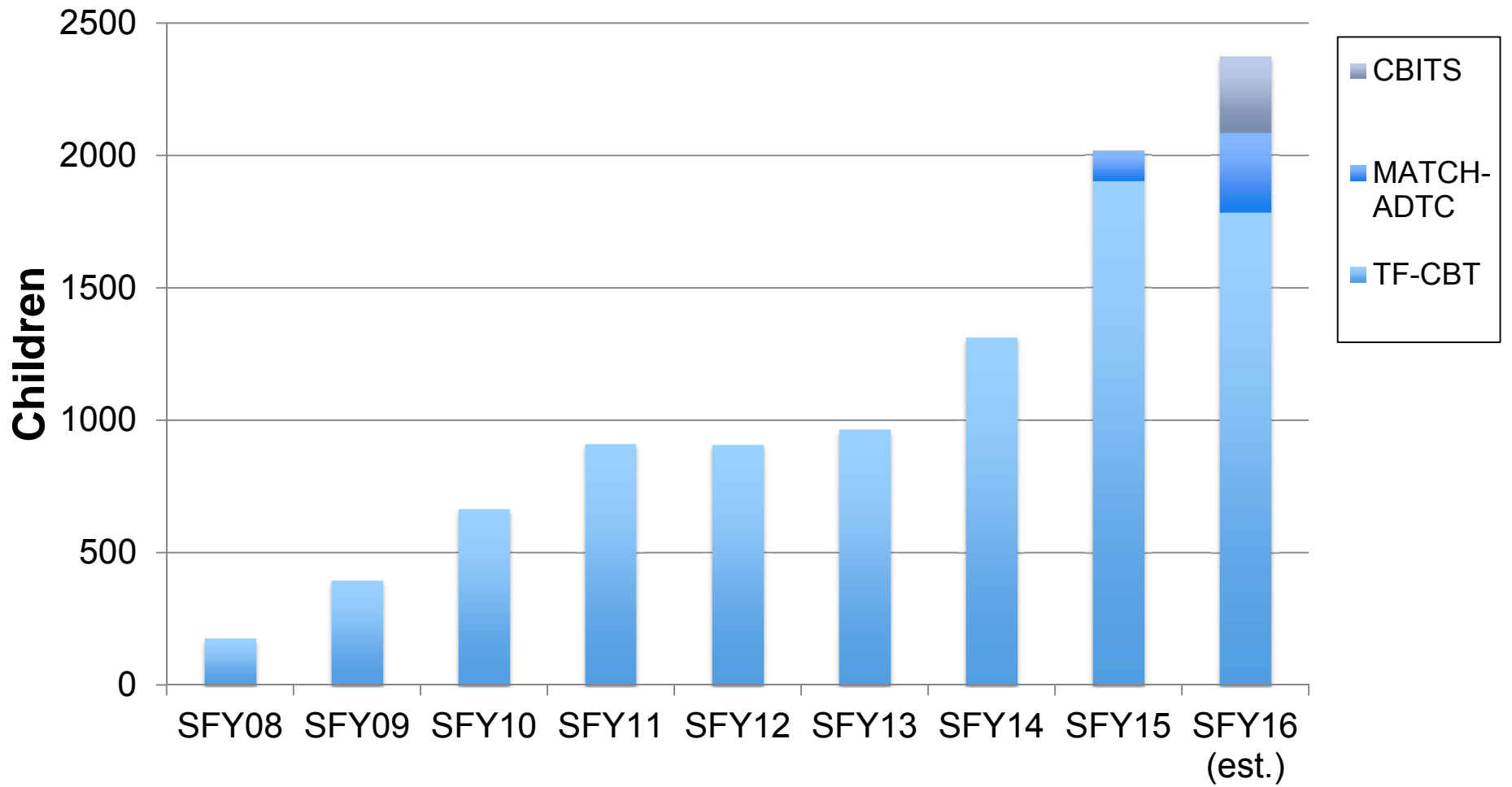
# Evidence-Based Treatments (EBTs)

Practice Model	Appropriate for	Age Range	Format
Cognitive Behavioral Intervention for Trauma in Schools <b>(CBITS)</b>	Distress caused by violence, abuse, or other trauma	7-17	Group-based; School-based
Modular Approach to Therapy for Children with Anxiety, Depression, Trauma, and/or Conduct Problems <b>(MATCH)</b>	Anxiety, depression, behavior problems, and/or trauma	6-15	Individual; clinic-based
Trauma-Focused Cognitive Behavioral Therapy <b>(TF-CBT)</b>	Distress caused by violence, abuse, sexual abuse, or other trauma	3-17	Individual (caregiver preferred); clinic-based

A searchable directory for EBTs:  
[www.kidsmentalhealthinfo.com](http://www.kidsmentalhealthinfo.com)

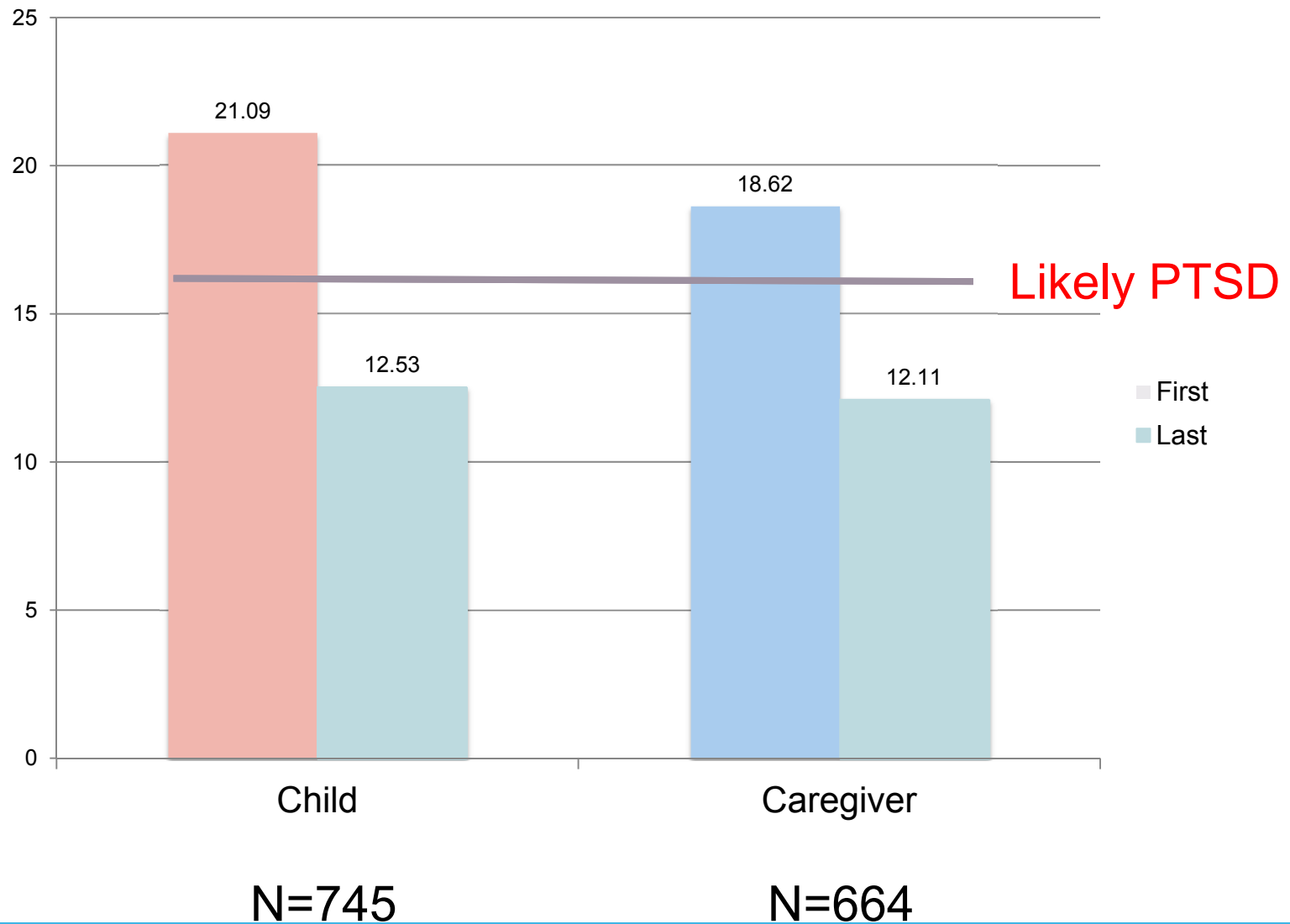


## Children Receiving EBTs Annually





# PTSD Symptom Reduction in TF-CBT



# Summary: Improving Children's Behavioral Health Care in Connecticut

---

- Service systems have been designed to promote access, quality, and outcomes
- Increased awareness of health equity and disparities, with implications for programming and data collection/reporting
- More kids are getting cutting-edge treatment than ever before; CT is a national leader in delivery of EBTs and trauma-informed systems and services
- Outcomes data demonstrate that **kids are getting better**
- We are delivering home, school, and community-based care that is effective and cost effective

---

# Linda Dixon

---

# Enhancements over six years

---

- Growth in Kinship Placement - Since 2011, increase in relative/kin placement from 21.1% to 41.4%
- 88% of children/youth living in the community
- Workforce development in several areas including extreme recruitment, permanency preparation, family engagement, violence prevention, restorative justice, cultural humility
- Growth in specialized foster care resources (e.g., Family and Community Ties)
- Enhancements in foster parent training (e.g., using a model that includes a component in understanding trauma, adding online training components)
- Implementation of the Caregiver Support Team (statewide capacity of 676 families)
- Expanding availability of specialists who help locate and engage family resources for youth
- Improvements in our Risk/Needs Assessment process for youth involved in the juvenile justice system
- Addition of an online Virtual Academy that provides DCF involved youth with individualized academic tutoring, credit retrieval/recovery
- Addition of specialized supportive living environments for adolescents over age 17 in the juvenile justice system
- Increasing Survivor Care for youth involved in Domestic Minor Sex Trafficking
- Implementing a structured length of stay protocol for youth at CJTS
- Helping to prepare youth for adulthood by implementing a new life skills program for our adolescents (the same program used by our sister agency, DMHAS)

---

# Kristina Stevens

---

# Enhancements over six years

---

- Adoption of Strengthening Families Practice model and implementation of a child and family teaming continuum
- Growth in Community Resources including; EMPS, EBP availability, Crisis Stabilization/Crisis Respite
- DCF Culture change: Child and Family Teaming, ISS, Using what we have better, WrapCT, Trauma Informed Care
- Expansion of Emergency Mobile Psychiatric Services (EMPS) including the completion of 87 Memorandums of Agreement (MOA's) between Local Education Agencies (LEA's) and EMPS teams
- Expansion of Modular Approach to Therapy for Children (MATCH) to 17 clinics
- Implementation of Cognitive Behavioral Intervention for Trauma in Schools (CBITS) in 13 school districts including 90 school based clinicians
- Implementation of Adolescent Screening, Brief Intervention and Referral for Treatment (A-SBIRT)
- Establishment of Autism Spectrum Disorder (ASD) Unit at CT Behavioral Health Partnership
- Continued investment in Infant Mental Health training and implementation of Circle of Security Parenting
- Implementation of CT's first Care Management Entity
- Issuance of the CT Suicide Prevention Plan

Regional  
Network of care  
All Connecticut Children

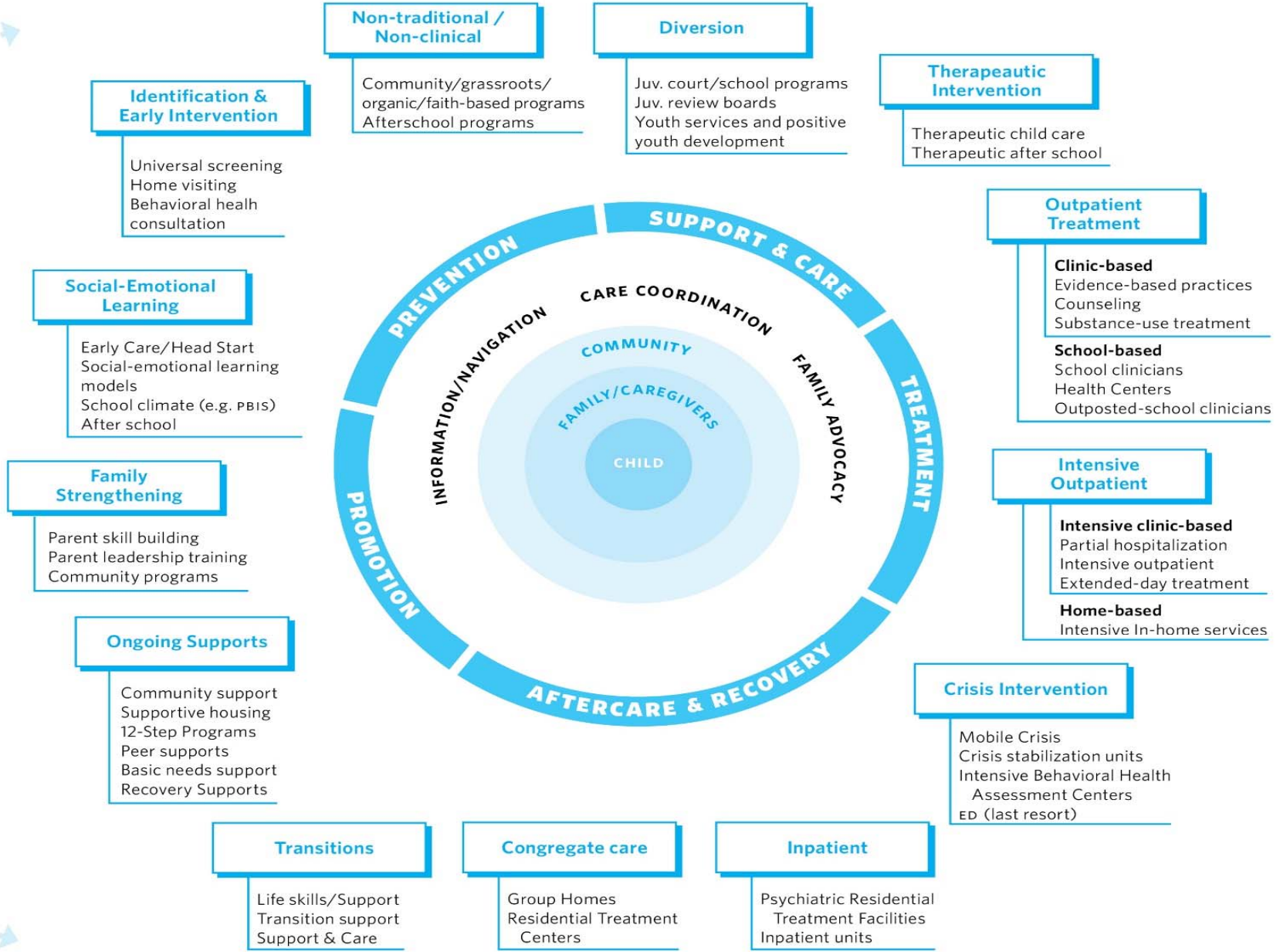
ISS

Community Collaborative Early Childhood	Community Collaborative Medical Home	Community Collaborative System of Care	Local Interagency Service Team (LIST)	Juvenile Review Board (JRBS)	Regional Advisory Council Child Welfare	Citizen's Review Panel	Prevention Council	Autism Support and Advocacy	Etc.
OEC Graustein Foundation	DPH	DCF	CSSD DCF	CSSD	DCF	DCF	DMHAS	Family & Caregivers	
Area of Focus									
Children with Educational Needs	Children with Medical Needs	Children with Behavioral Health Needs	Children with Juvenile Justice Needs	Children with Juvenile Justice Needs	Children with Child Welfare Needs	Children with Child Welfare Needs	Children at risk of Substance Use	Children with Autism Spectrum Disorders	
									40



# CT Children's Behavioral Health System of Care

- SYSTEM INFRASTRUCTURE/ CARE MANAGEMENT ENTITY:**
- No "Wrong Door"—Single Point Access
  - Unconditional, Outcome-driven, individualized care
  - Intensive Care Coordination and Child and Family Wraparound Team Meetings
  - Single Plan of Care Development
  - Peer to Peer/Family Advocacy Support
  - Flexible Wraparound Funds
  - Family/Parent/Caregiver/Youth involvement
  - Community involvement and oversight
  - Utilization Management
  - Continuous Quality Improvement
  - Data/Outcome Reporting
  - Local Systems/Network of Care, Infrastructure and Coordination
  - Workforce Development
  - Cultural and Linguistic Competency





---

# Impressions

## Mary Jo Meyers

---



# Q & A

