



Connecticut Emergency Management and Homeland Security
A Division of Emergency Services and Public Protection

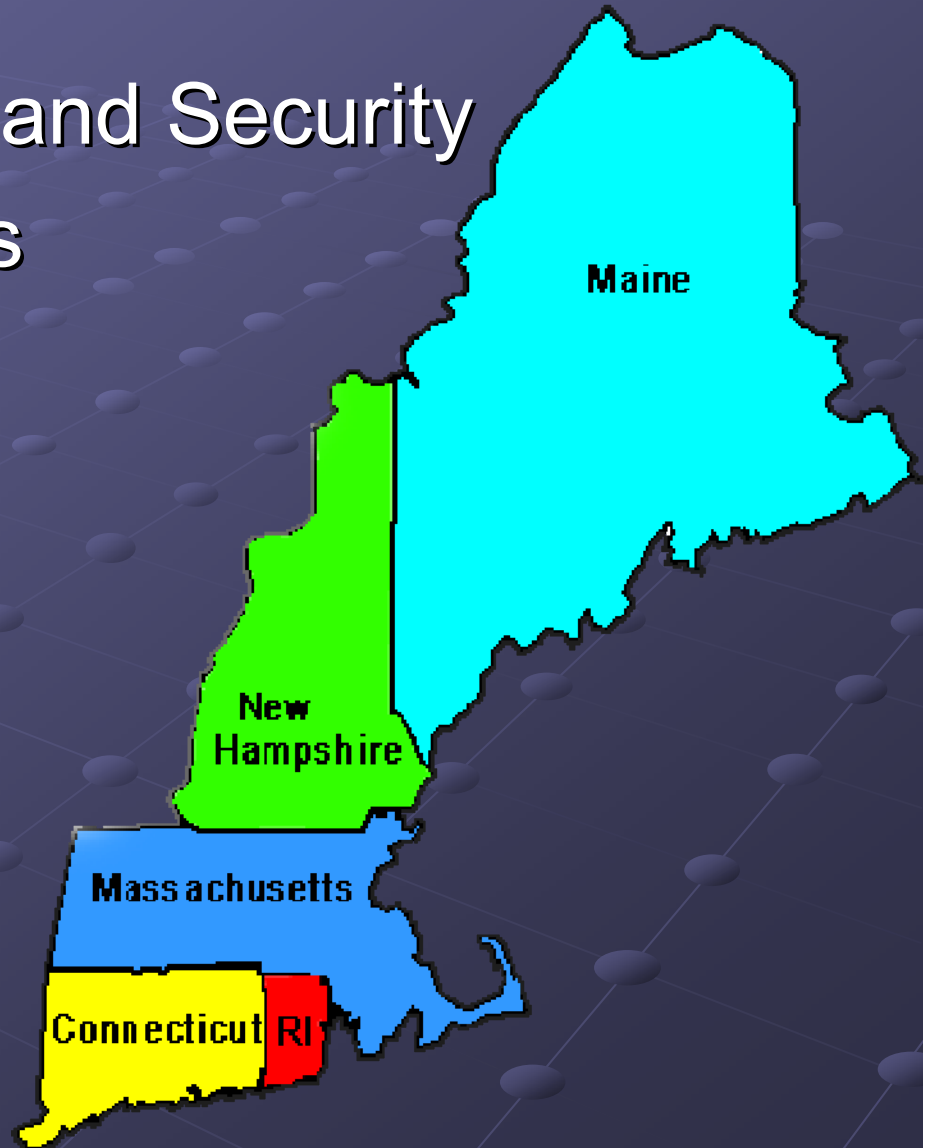
Welcome to WebEOC



By: Robert S. Scata

Who is using WebEOC

- Department of Homeland Security
- Emergency Managers
- Police
- Fire
- Medical
- FEMA Region 1
- And many others...



http://www.esi911.com/home/

The image shows a screenshot of the ESI911 website home page. The top navigation bar includes links for Home, About Us, What We Do, Our Products, News, Support, Clients, Careers, and User Conference. The 'Clients' link is circled in red. Below the navigation bar, there are three main content areas: a screenshot of the WebEOC 7.0 software interface, a text box stating 'ESi Facility Design can offer suggestions that will enhance any project, whether you are building a new EOC or renovating an existing facility.', and a photo of a man presenting at a conference. A red arrow points from the 'Clients' link to the text box, and another red arrow points from the text box to the 'Clients' link. Below these areas is another navigation bar with the same links. Underneath, the 'WebEOC Clients' section features a paragraph of text and a horizontal menu with buttons for Corporate, Airline, Health, International, University, Other, Federal, State, and County. The 'Clients' link in the navigation bar and the entire 'WebEOC Clients' section are circled in red.

search...

Home About Us What We Do Our Products News Support **Clients** Careers User Conference

WebEOC 7.0

ESi Facility Design can offer suggestions that will enhance any project, whether you are building a new EOC or renovating an existing facility.

search...

Home About Us What We Do Our Products News Support Clients Careers User Conference

WebEOC Clients

ESi is the industry leader in Crisis Information Management products, services, and solutions. WebEOC®, our flagship product, is in use at over 500 federal, county/municipal, state, corporate, health care, university, and international customer sites, supporting a user community of thousands. Request a demo. These people did.

Corporate Airline Health International University Other Federal State County

What's in it for us?

- WebEOC creates a real time common operating picture for all users in CT
- Something we have never had before, to be used during exercises, drills, local or regional emergencies or statewide disasters.

WEB EOC



- Web-based emergency management communications system
- Information from WebEOC can be viewed on individual PC's, Mac, iPhone or even a BlackBerry
- All windows are scalable and movable

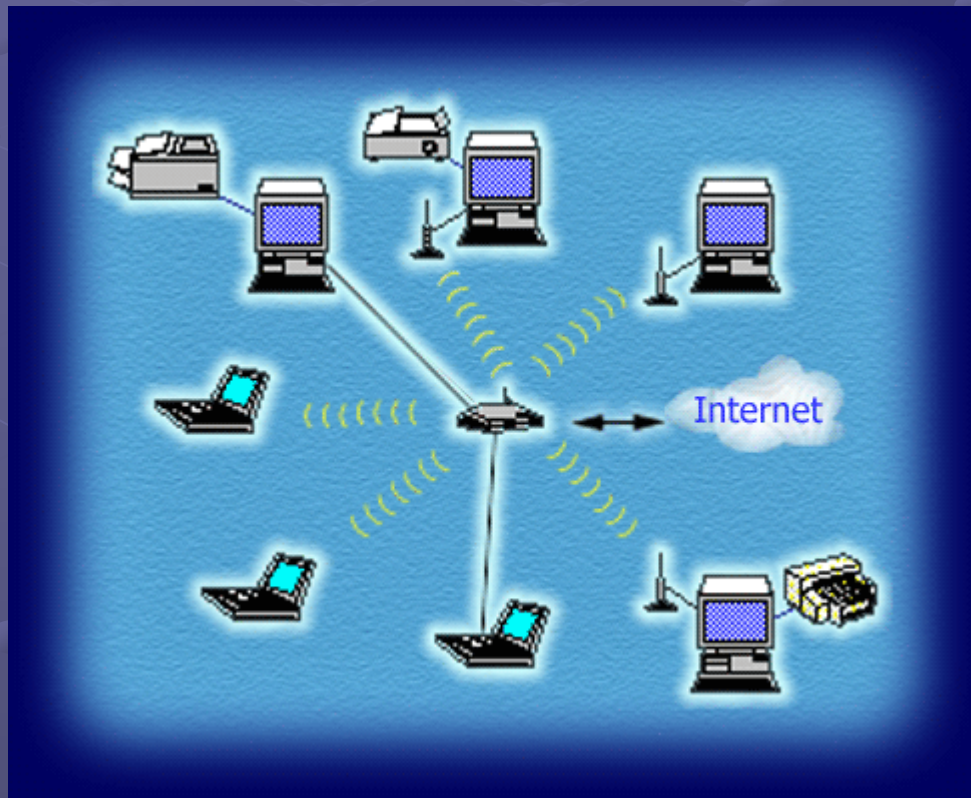
What you need to know

- Limited to your connection speed



What you need to know

- Must have internet connection at all times, LAN or wireless



What you need to know

● Type of connection (DSL/ T1/Cable)



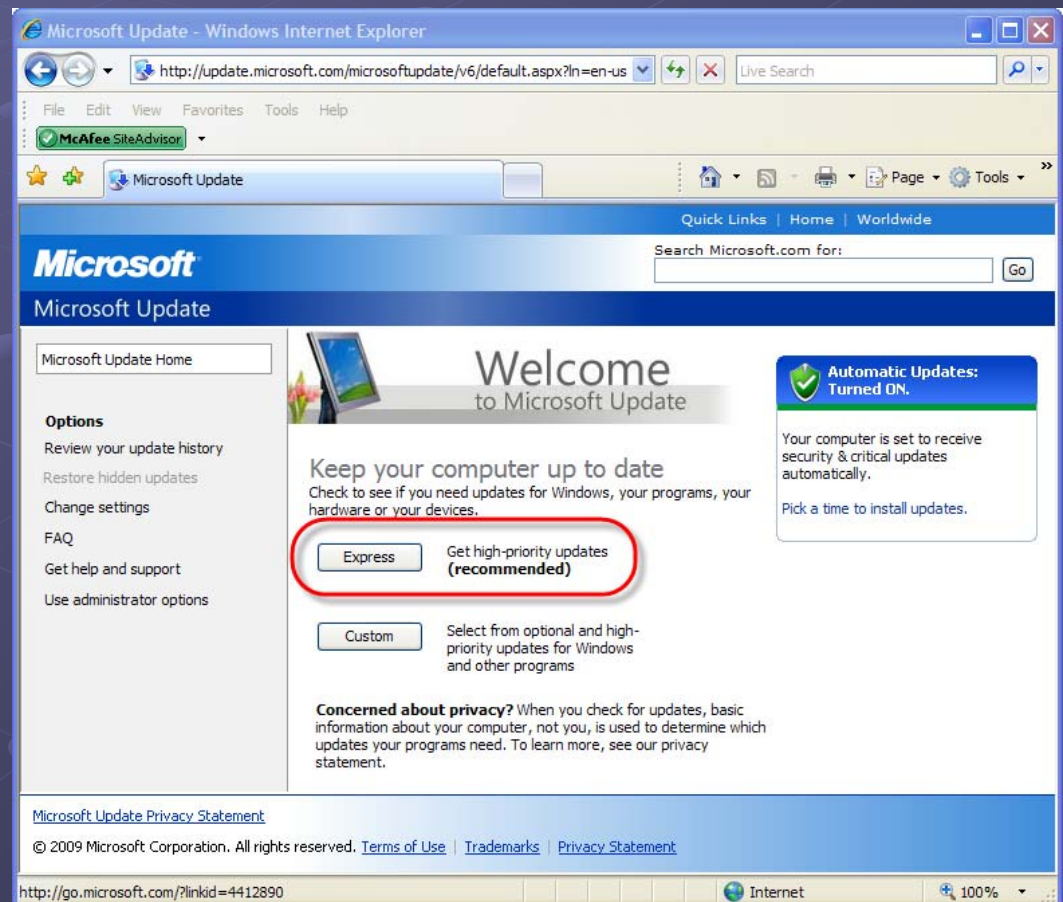
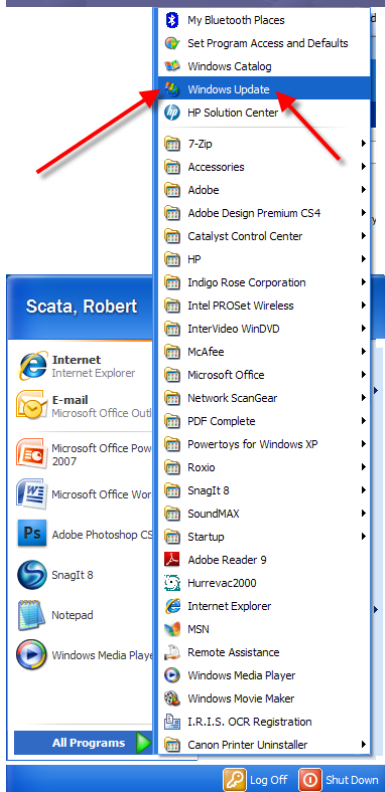
What you need to know

- Should have uninterruptible power supply (UPS) for Desktops'



What you need to know

● Updates/Patches always needs to be installed.



Microsoft Update

Microsoft Update Home

Install Updates (12)

Select by Type

High Priority (12)

Software, Optional (2)

Hardware, Optional (0)

Select by Product

Windows XP (12)

Office 2007 (1)

Office Communications
Server And Office
Communicator (0)

Office Live Add-in (1)

Silverlight (0)

SQL Server Feature Pack
(0)

Visual Studio (0)

Windows Live (0)

Options

Review your update history

Restore hidden updates

Change settings

FAQ



Customize your results

Select High-Priority Updates

To help protect your computer against security threats and performance problems, we strongly recommend you install all high-priority updates.

[Review and install updates](#)

Total: 12 updates , 19.9 MB , 5 minutes

High-priority updates

Microsoft Windows XP

- [Security Update for Windows XP \(KB960859\)](#)
- [Security Update for Windows XP \(KB973815\)](#)
- [Security Update for Windows XP \(KB971657\)](#)
- [Windows Malicious Software Removal Tool - August 2009 \(KB890830\)](#)
- [Update for Windows XP \(KB968389\)](#)
- [Security Update for Windows XP \(KB971557\)](#)
- [Security Update for Windows XP Service Pack 3 \(KB973540\)](#)
- [Security Update for Windows XP \(KB973869\)](#)
- [Security Update for Windows XP \(KB956744\)](#)
- [Security Update for Windows XP \(KB973354\)](#)
- [Security Update for Windows XP \(KB973507\)](#)



Microsoft Office 2007

- [Update for Microsoft Office Outlook 2007 Junk Email Filter \(KB972691\)](#)



Enforce Strong Passwords

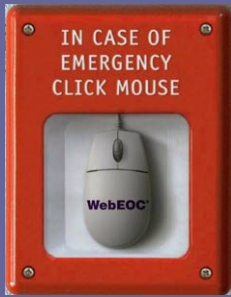


-  A strong password must contain at least one upper case letter, at least one lower case letter, symbols (@, #, \$, %, etc.), and at least one number.
-  The password length is a minimum of 8 characters.

A weak password



- 🔒 Is no password at all.
- 🔒 Contains your user name, real name, home phone, street address, family name, pet name, or company name.
- 🔒 Contains a complete dictionary word. For example, *Password* is a weak password.



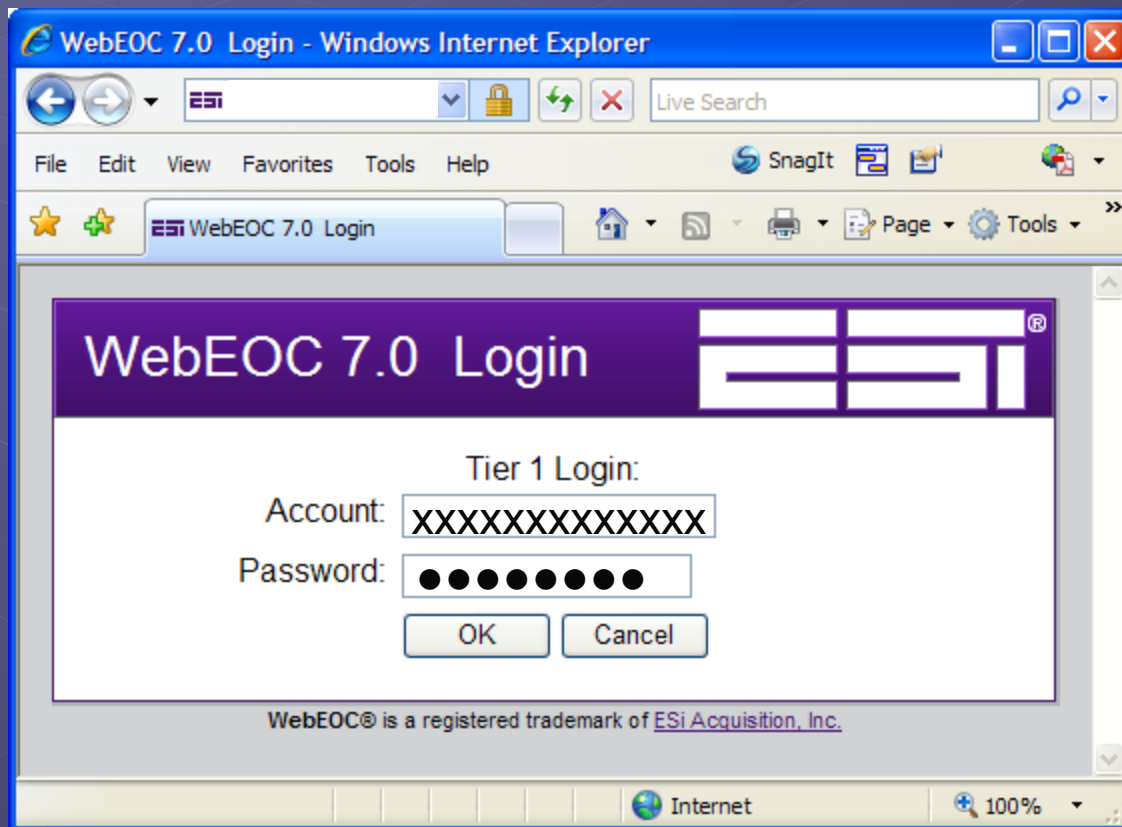
Login Procedure



- Log into computer with login *User* & *password* provided
- Start **Internet Explorer, Safari or Firefox**
- Enter URL **https://xxxxxxxxxx**
- Make sure **Pop-ups are allowed for this**

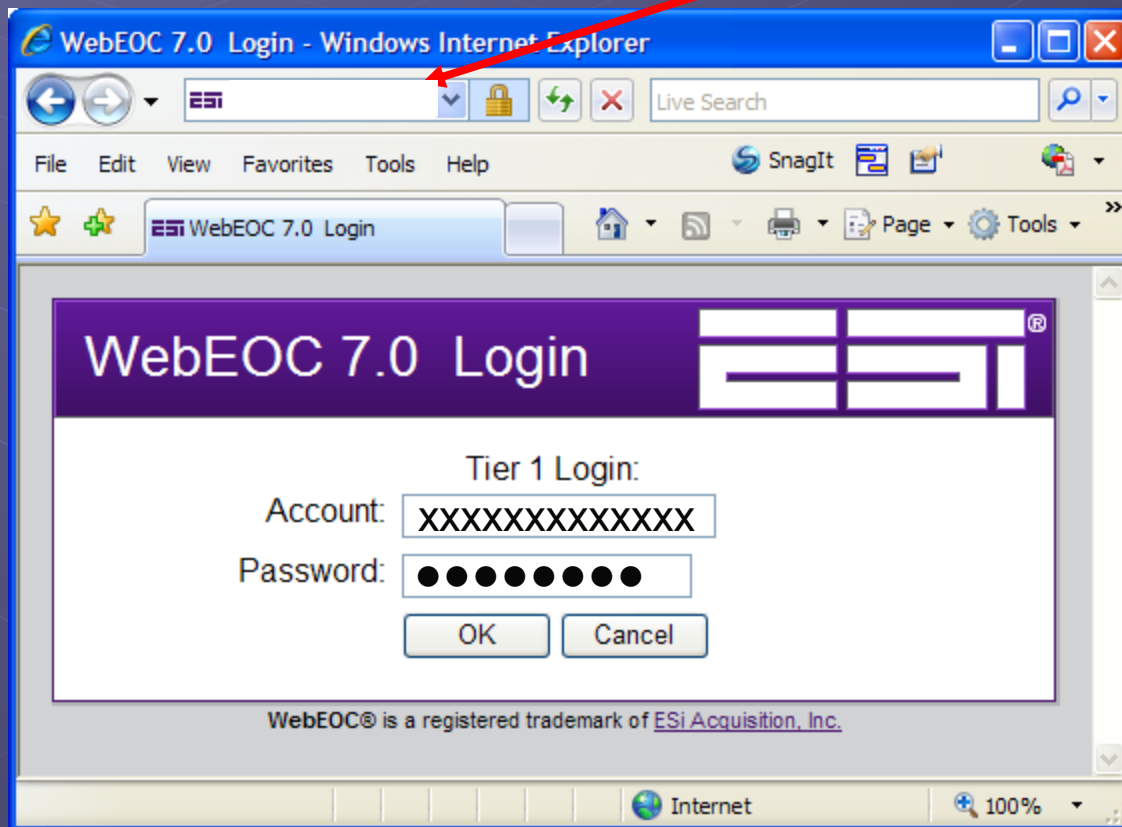
Tier 1 Login Procedure

- You will see the server login screen:



Tier 1 Login Procedure

- Right click and copy this address



Select User and Password

WebEOC 7.0 Login

Jurisdiction: CT Region 3

User: CTEast Hartford EMD
CTEast Windsor EMD
CTEllington EMD
CTEnfield EMD

Password:

OK

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Position

WebEOC 7.1 Login

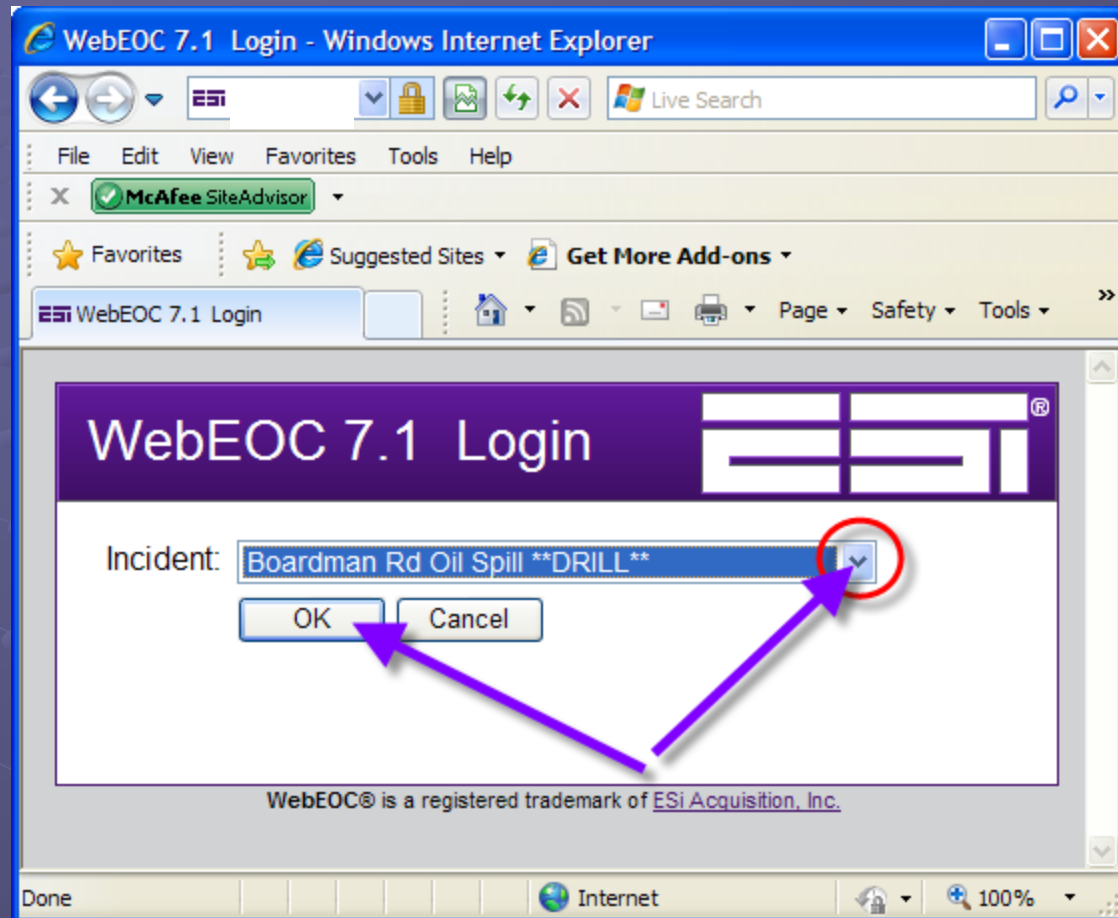
Position: Z Training

Incident: Boardman Rd Oil Spill **DRILL**

OK Cancel

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Select User and Incident

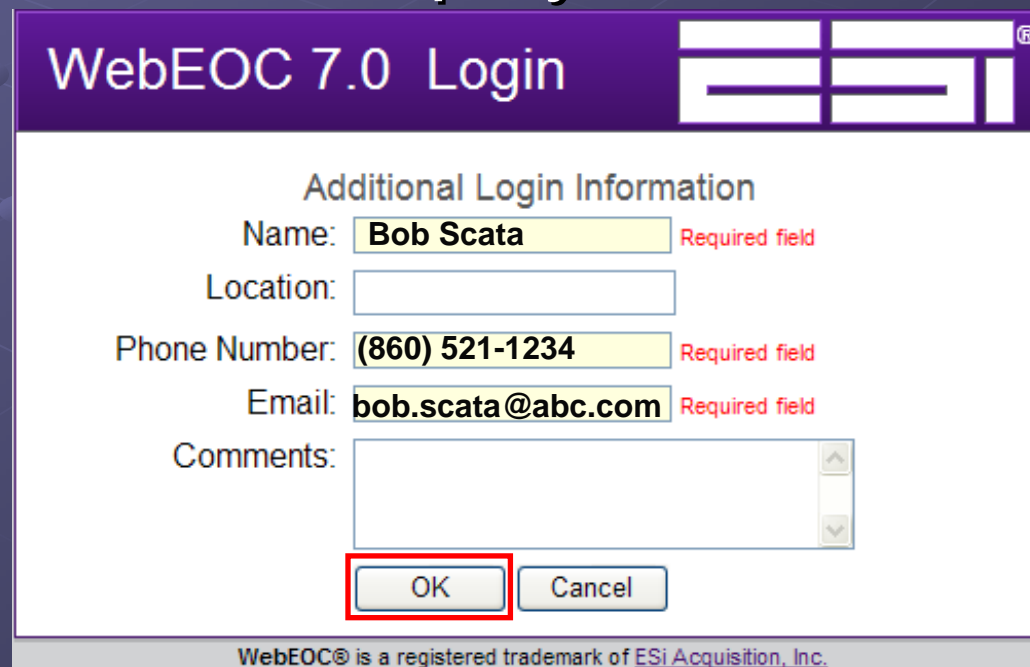


Incident:

Boardman Rd Oil Spill **DRILL 7-11-2012**

Login Procedure

- You will see the **Additional Login Information** screen:
- Enter your **Full Name** and click **Login**
- The **Control Panel** displays:



WebEOC 7.0 Login

Additional Login Information

Name: Required field

Location:

Phone Number: Required field

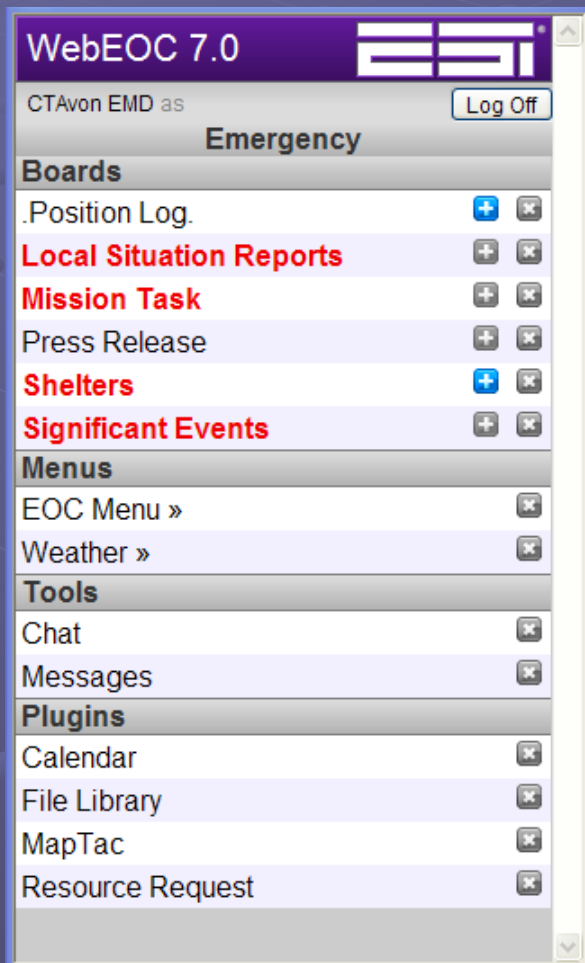
Email: Required field

Comments:

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Login Procedure

- Close the “**Logged In**” window that also opens



WebEOC 7.0

CTAvon EMD as Log Off

Emergency

Boards

- .Position Log.
- Local Situation Reports**
- Mission Task**
- Press Release
- Shelters**
- Significant Events**

Menus

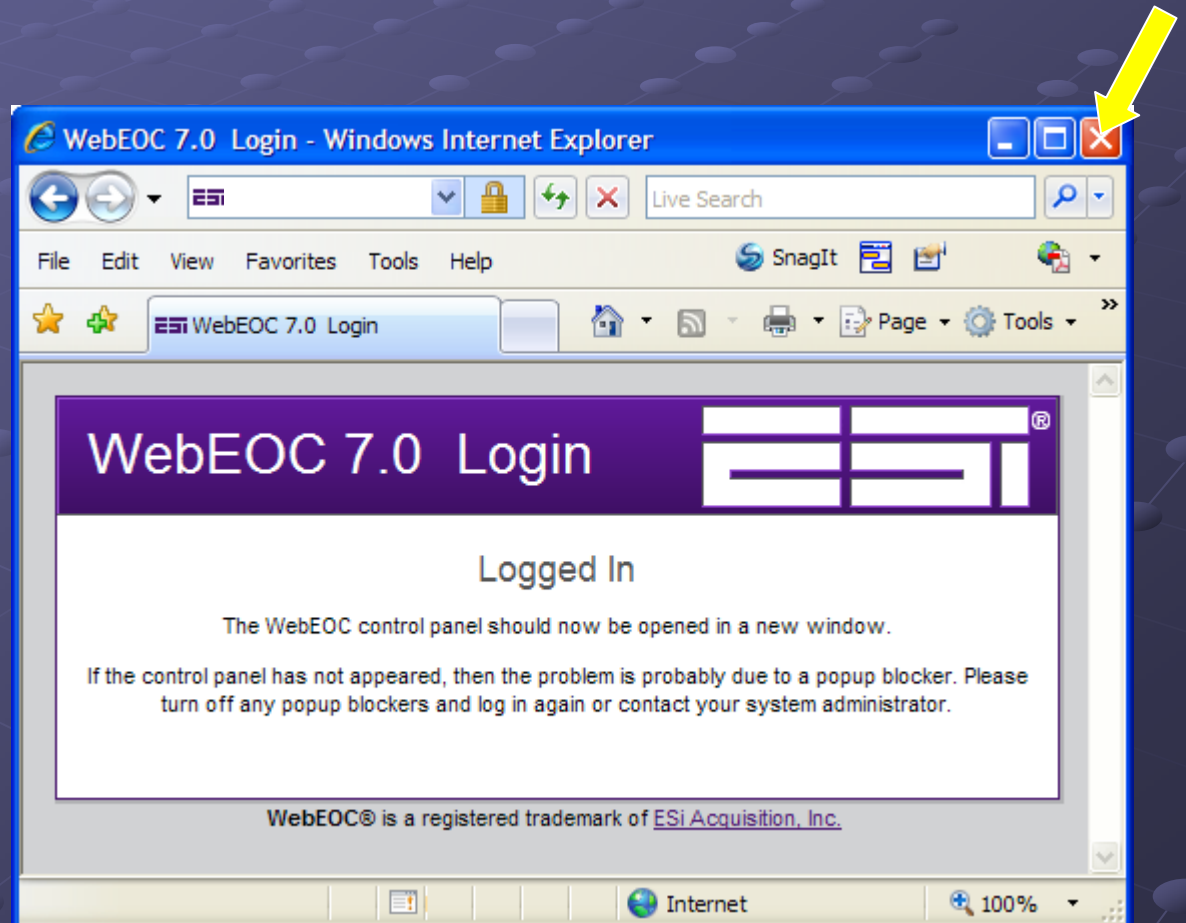
- EOC Menu »
- Weather »

Tools

- Chat
- Messages

Plugins

- Calendar
- File Library
- MapTac
- Resource Request



WebEOC 7.0 Login - Windows Internet Explorer

WebEOC 7.0 Login

WebEOC 7.0 Login

Logged In

The WebEOC control panel should now be opened in a new window.

If the control panel has not appeared, then the problem is probably due to a popup blocker. Please turn off any popup blockers and log in again or contact your system administrator.

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Internet 100%

Locked Out

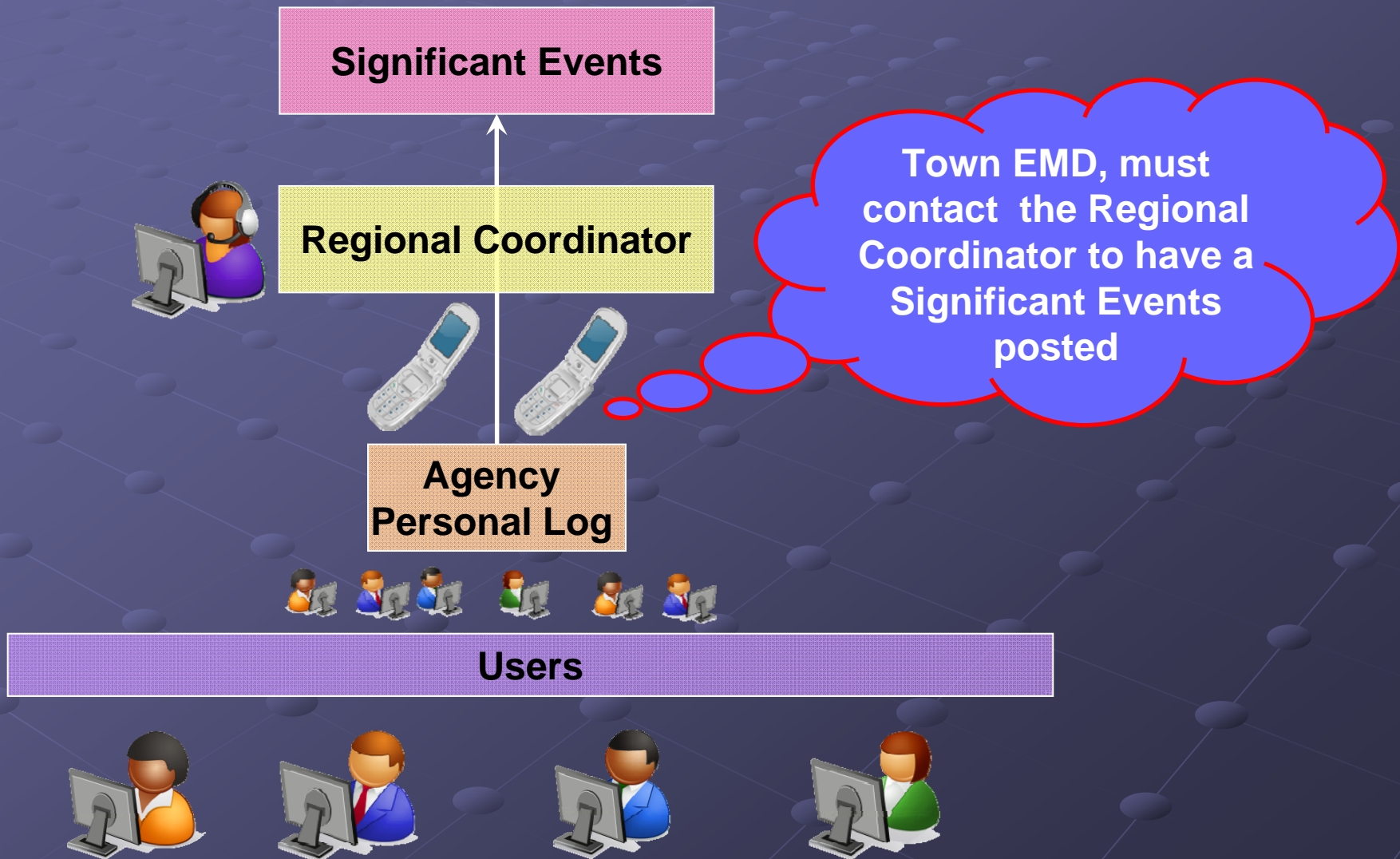
The screenshot shows the WebEOC 7.1 web application interface. The browser title is "WebEOC 7.1 - Windows Internet ...". The page header includes the "WebEOC 7.1" logo and the user name "WebEOC-Training as 16SEP08training" with a "Log Off" button. The main content area is divided into several sections: "Boards" (Agency Personal Log, Call Taker, CTDPH Hospital Facility Status, DSS Shelters, Incident Report Form, Local Situation Reports, Mission Task, Press Release, Shelter Information, Significant Events, Weather Alerts, WebEOC History), "Menus" (EOC Menu », H1N1 Information », Weather »), "Tools" (Chat, Checklists, Messages), and "Plugins". A yellow banner at the bottom of the page displays the message: "You have been logged off by another user." A red arrow points from the "Message from webpage" dialog box to this banner.

A "Message from webpage" dialog box is displayed. It contains a question mark icon and the text: "Your WebEOC session has ended. Would you like to log in again?". Below the text are two buttons: "OK" and "Cancel".

WebEOC Agency Personal Log



WebEOC Information Flow



WebEOC Information Flow

State of Connecticut Significant Events
DEMHS and DPH



Regional Coordinator 1, 2, 3, 4 and 5 / EOC

Town Agency
Personal Log

Town Agency
Personal Log

Town Agency
Personal Log

Town Agency
Personal Log

Town Agency
Personal Log

Town Users

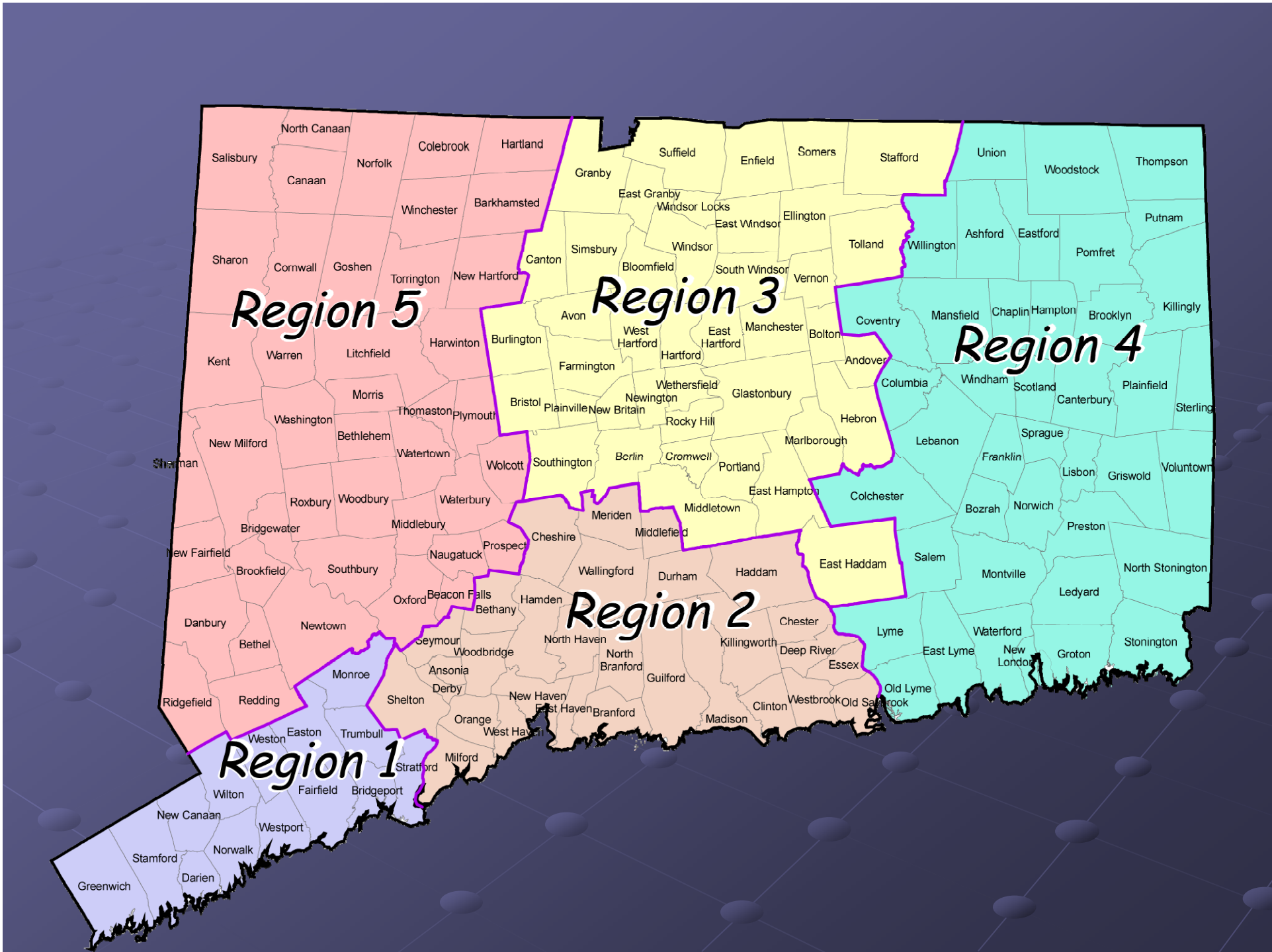
Town Users

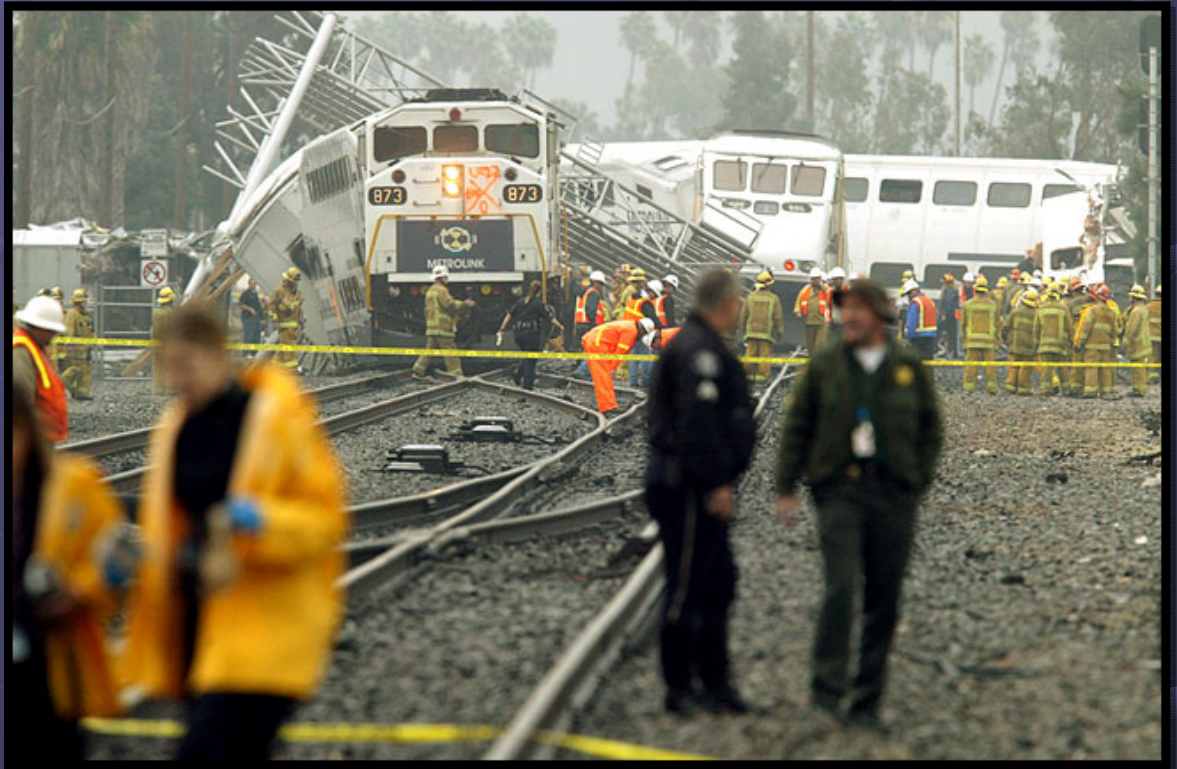
Town Users

Town Users

Town Users







House Cleaning Do Not's

- Never post messages in Routine/Emergency
 - Asking who is on-line?
 - Copy and pasting reports
 - Send test messages

31 Dec 2008 Winter Storm

Controller Review

Not Reviewed | All Entries | Reviewed (Not Posted) | Removed Entries

CTSEOC DEMHS Operations Staff	Test Message		
Douglas Glowacki			
Routine			
12/31/2008 20:14:13			
Mike Smith			
		Reviewed (Not Posted)	High
CTSEOC DEMHS Operations Staff	CORRECTED - New Attachment		
Doug	At 1:00 PM radar showed moderate snow falling over most of the state. Snowfall totals are generally in the 3 - 5 inch range and the moderate snow is expected to continue for the next few hours. The back edge of the moderate snow is currently in Eastern NY and should be entering Western CT by 2:00 PM. For More Details See attachment.		
12/31/2008 13:35:30			
Attachment		Posted	Low

What is the difference?

Routine Scata

New Entry Print All List View

<u>34</u>	Summary of 1:15 pm NWS-Albany Conference Call.
WebEOC Administrator	Snowfall totals through 12:00 pm this afternoon were 1-3".
scata	Precipitation should taper-off between 4:00 pm - 7:00 pm this evening
01/07/2009 09:10:03	Short Term Forecast.pdf Attached
Weather - Winter	High
<u>17</u>	Summary of 1:15 pm NWS-Albany Conference Call. Snowfall totals through 12:00 pm this afternoon were 1-3". Precipitation should taper-off between 4:00 pm - 7:00 pm this evening
WebEOC Administrator	
Bob Scata	
01/02/2009 14:07:36	Short Term Forecast.pdf Attached
Winter Weather Advisory	Medium Attachment
<u>11</u>	**DRILL**

<<<< << Page 1 of 1 Disable Refresh >>

New Shelter Information Board

Routine 2010 May - August

Shelter Information

Add New Shelter

Region 1

Region 2

Region 3

Region 4

Region 5

All Regions

Search

			Totals:	204902	0	204902					
Name	Town	Region	Status	Capacity	Occupancy	Available	ARC	UA	PF	GEN	Detail
6 to 6 Interdistrict Magnet	Bridgeport	Region 1	CLSD	250	0	250	+				Details
Aquacultural School	Bridgeport	Region 1	CLSD	50	0	50	+				Details
Barnum School / Waltersville Complex	Bridgeport	Region 1	CLSD	664	0	664	+				Details
Bassick High School	Bridgeport	Region 1	CLSD	673	0	673	+				Details
Beardsley Elementary	Bridgeport	Region 1	CLSD	280	0	280	+				Details
Black Rock School	Bridgeport	Region 1	CLSD	138	0	138	+				Details
Blackham School	Bridgeport	Region 1	CLSD	638	0	638	+				Details
Bryant School	Bridgeport	Region 1	CLSD	137	0	137	+				Details
Cesar A. Batalla	Bridgeport	Region 1	CLSD	416	0	416	+				Details
Classical Studies	Bridgeport	Region 1	CLSD	224	0	224	+				Details
Columbus Elementary/ South End School	Bridgeport	Region 1	CLSD	119	0	119	+				Details
Curiale Elementary	Bridgeport	Region 1	CLSD	584	0	584	+				Details
Dunbar School	Bridgeport	Region 1	CLSD	756	0	756	+				Details
Edison School	Bridgeport	Region 1	CLSD	95	0	95	+				Details
Geraldine Johnson	Bridgeport	Region 1	CLSD	138	0	138	+				Details
Hall Elementary	Bridgeport	Region 1	CLSD	36	0	36	+				Details
Hallen School	Bridgeport	Region 1	CLSD	77	0	77	+				Details
Harding High School	Bridgeport	Region 1	CLSD	502	0	502	+				Details

<<<<

<<

Page 1

Disable Refresh

>>

http://www.bing.com/maps/

The image shows a screenshot of the Bing Maps website as it appeared in a Windows Internet Explorer browser window. The browser's address bar displays the URL <http://www.bing.com/maps/>. The page features the Bing logo and a search bar at the top. Below the search bar, there are navigation links for "Web", "Images", "Videos", "Shopping", "News", "Maps", and "More". The main content area is divided into two sections. On the left, there is a "Get directions" section with two input fields labeled "A" and "B", each containing the placeholder text "Business, address, or landmark". Below these fields is an orange "Get directions" button. Underneath is a section titled "Explore the new Bing Maps" with a small map icon and the text: "With the new Bing Maps, you can see what's near a location, pin results you like, and explore cities at". On the right side of the page is a large map of North America, showing a yellow route connecting various cities. The map includes labels for states and provinces such as ONTARIO, QUEBEC, MINN., MICHIGAN, WIS., IOWA, OHIO, PA., N.Y., MAINE, N.S., P.E.I., N.B., N.C., VA., W. VA., S.C., ALA., ARK., MO., OKLA., and TEXAS. Major cities like Toronto, Detroit, Chicago, Minneapolis, Ottawa, Boston, Philadelphia, Washington, D.C., New York, Indianapolis, St. Louis, Memphis, Charlotte, Atlanta, Dallas, and St. John's are marked. The map also shows Lake Superior and Lake Huron. At the bottom of the map, there is a scale bar for 250 miles and 500 km, and copyright information: "© 2010 Microsoft Corporation © 2009 NAVTEQ". The browser's status bar at the bottom shows "Internet" and a zoom level of "100%".

Hartford, CT

Search for: [Businesses](#), [People](#), [User Contributions](#)

[Directions](#) · [Save](#) · [Send](#)

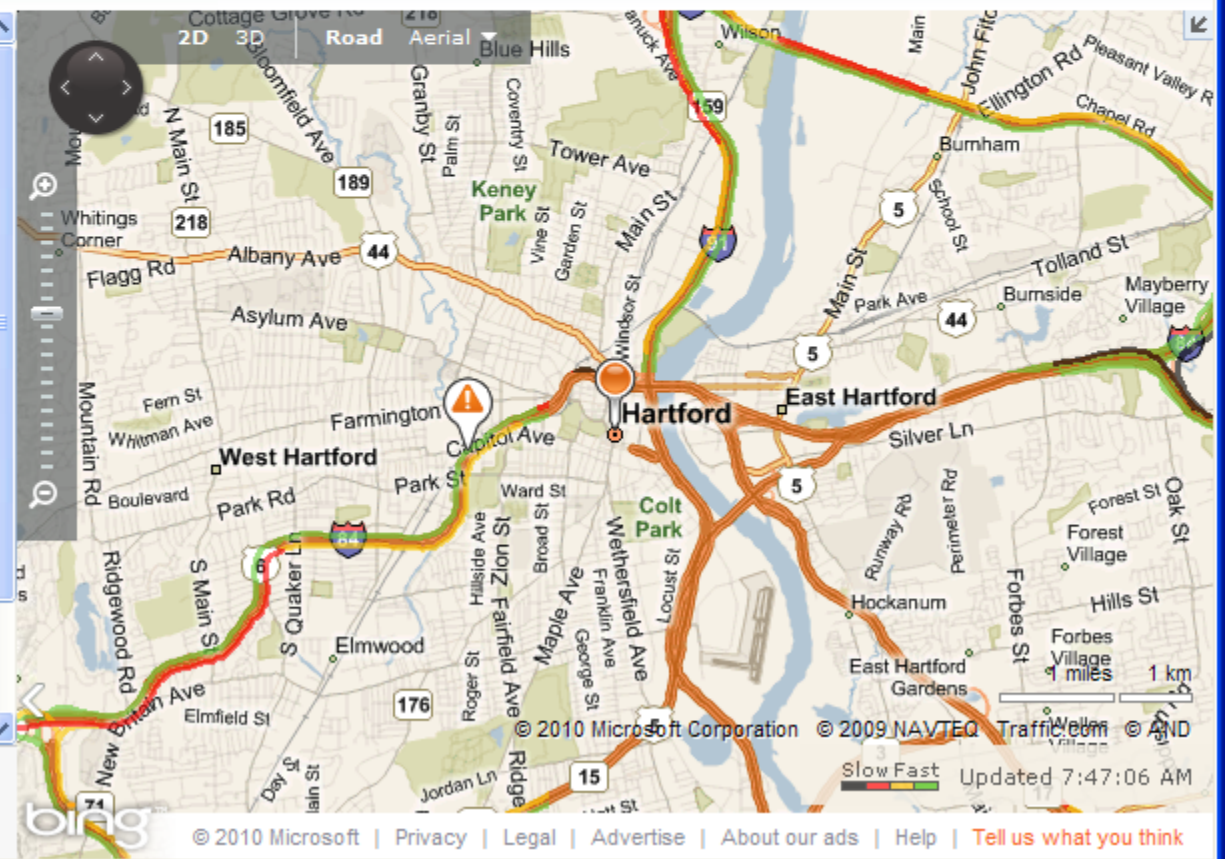
Popular categories

- [Apartments](#)
- [Banks](#)
- [Taverns, Bars & Cocktail Lounges](#)
- [New & Used Car Dealers](#)
- [Child Care Services](#)
- [More](#)

[Explore user-contributed places](#)

IN THE AREA

[Villa Rose Restaurant & Lounge](#)



WELCOME

bing Hartford, CT

Make Bing your decision engine

Hartford, CT

Search for: [Businesses](#), [People](#), [User Contributions](#)

[Directions](#) · [Save](#) · [Send](#)

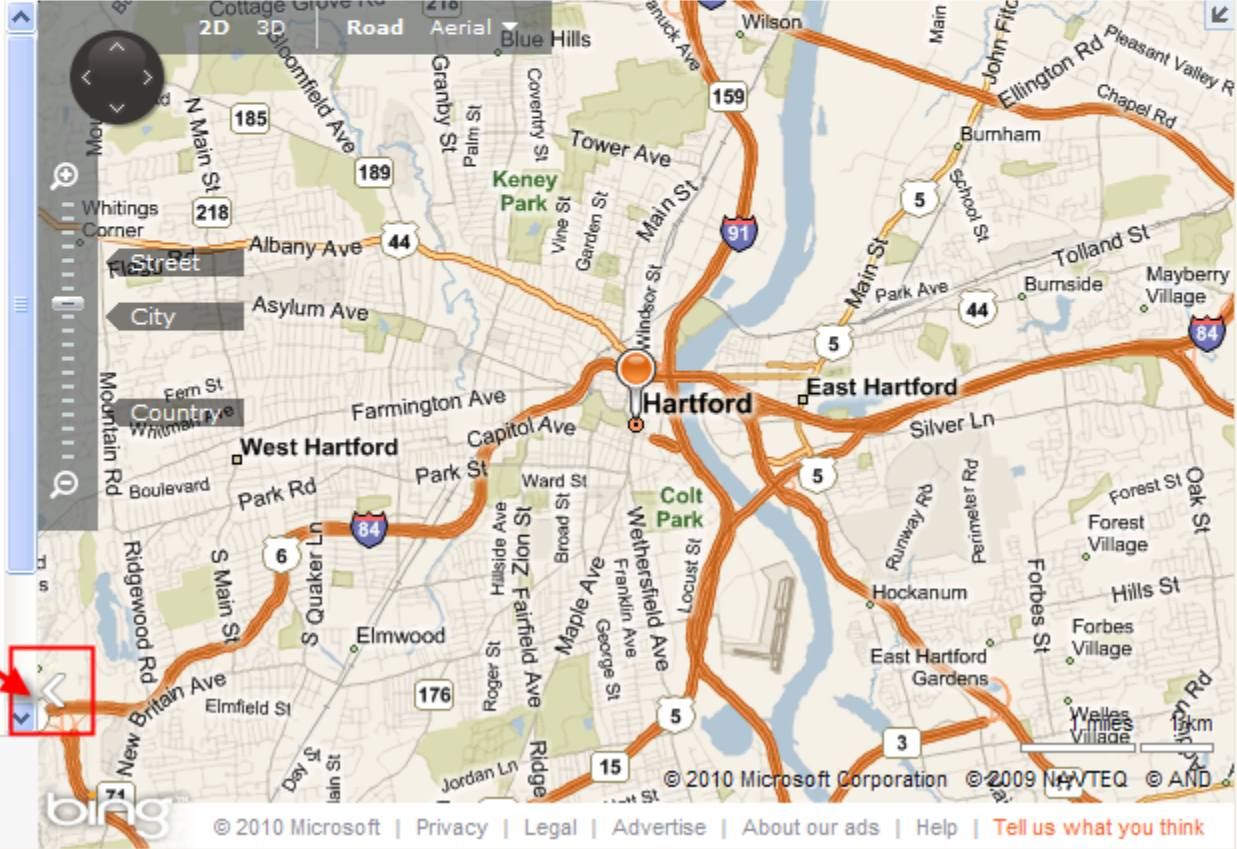
Popular categories

- [Apartments](#)
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- [More](#)

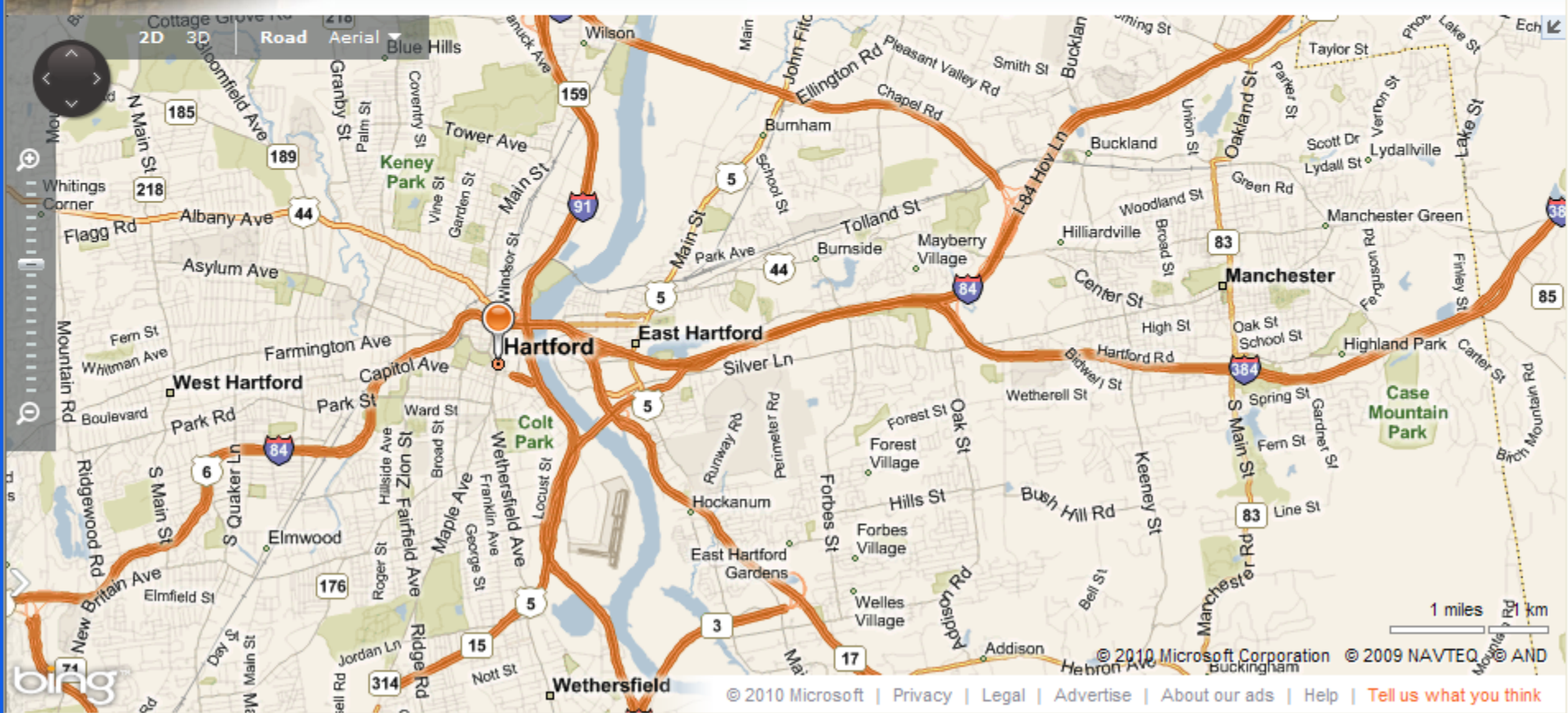
[Explore user-contributed places](#)

IN THE AREA

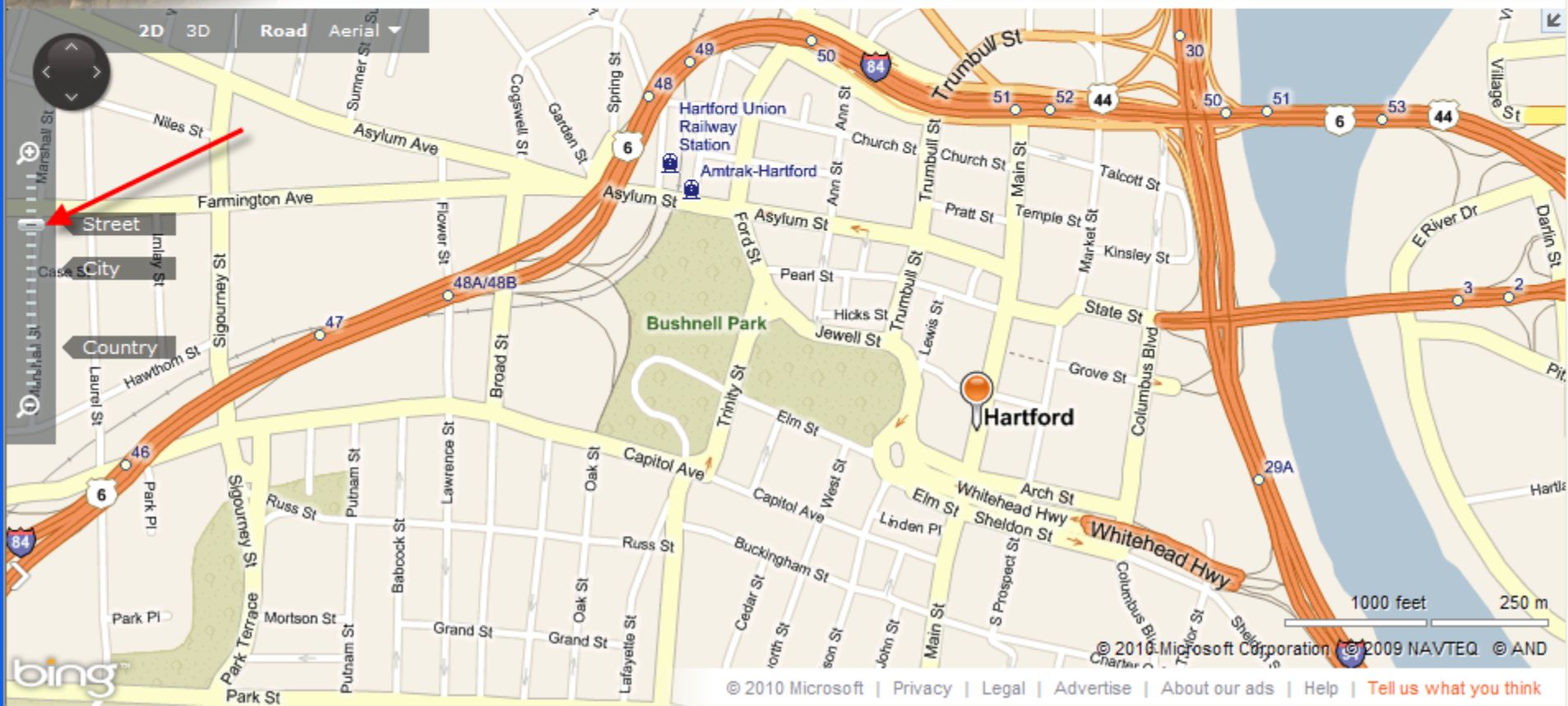
- [Gold Club](#)



bing Hartford, CT



bing Hartford, CT





Hartford, CT



Make Bing your decision engine

2D 3D Road **Aerial**

Aerial
Satellite photo map

Bird's eye
More detailed photo map

See labels

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Hartford, CT



Make Bing your decision engine

2D 3D Road **Aerial**

Flower St

Broad St

100 feet 25 m

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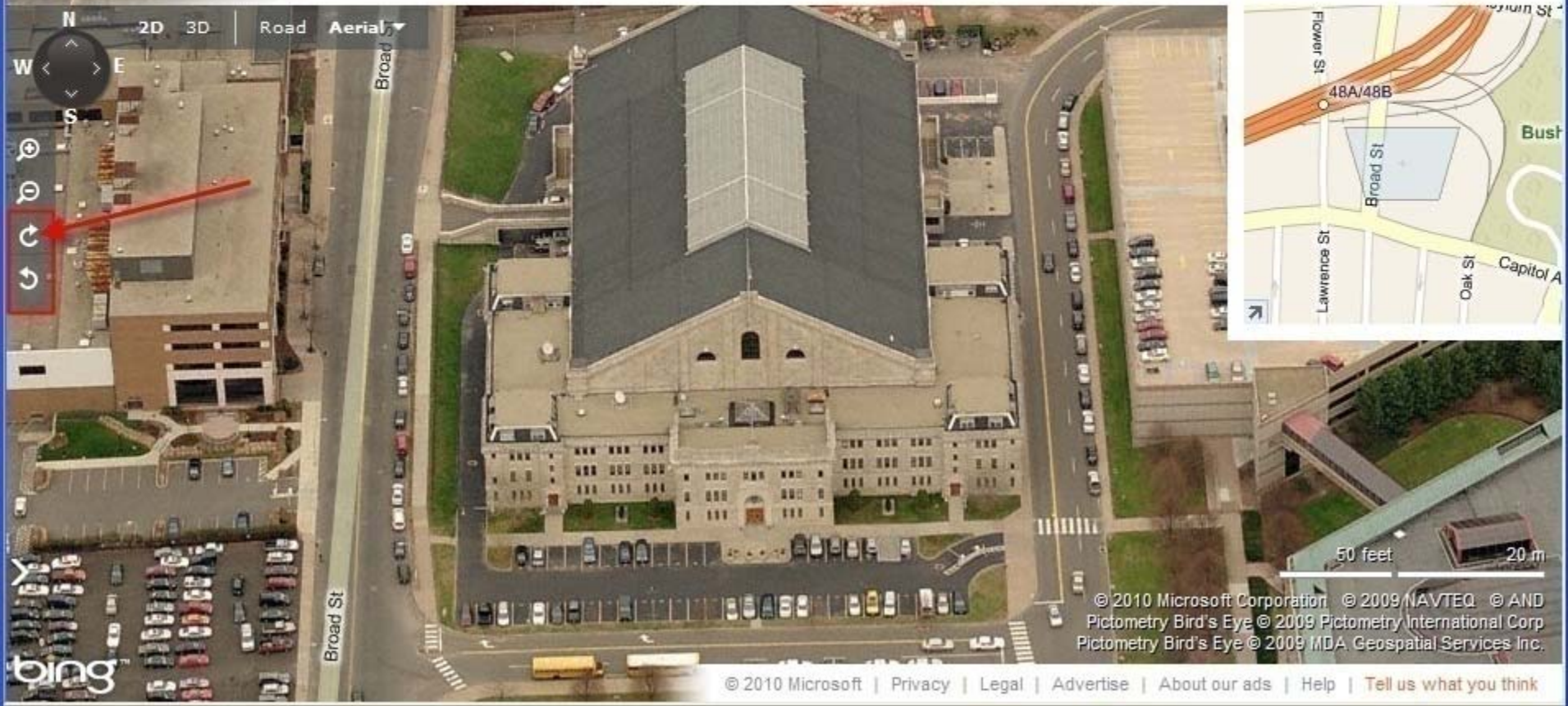
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Aerial
Satellite photo map

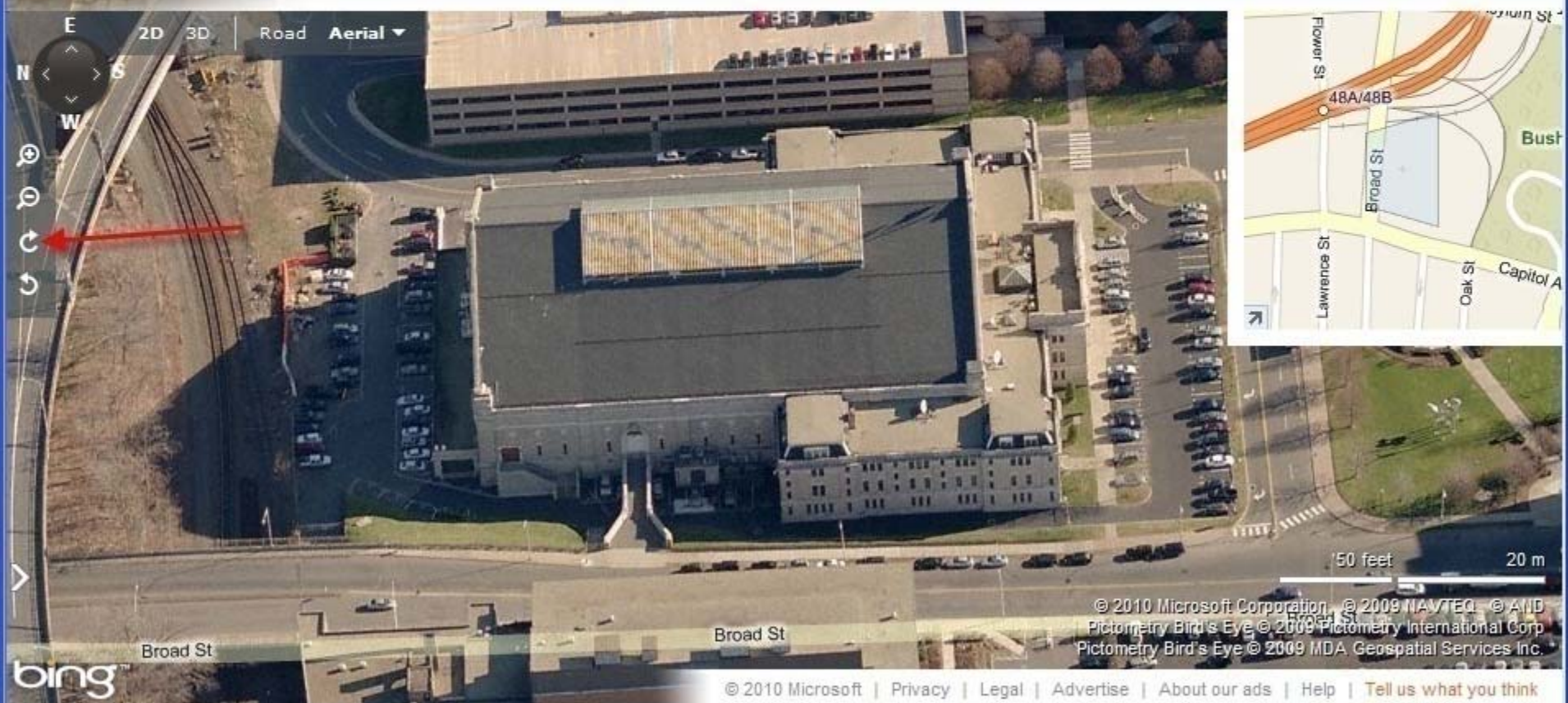
Bird's eye
More detailed photo map

See labels

bing Hartford, CT



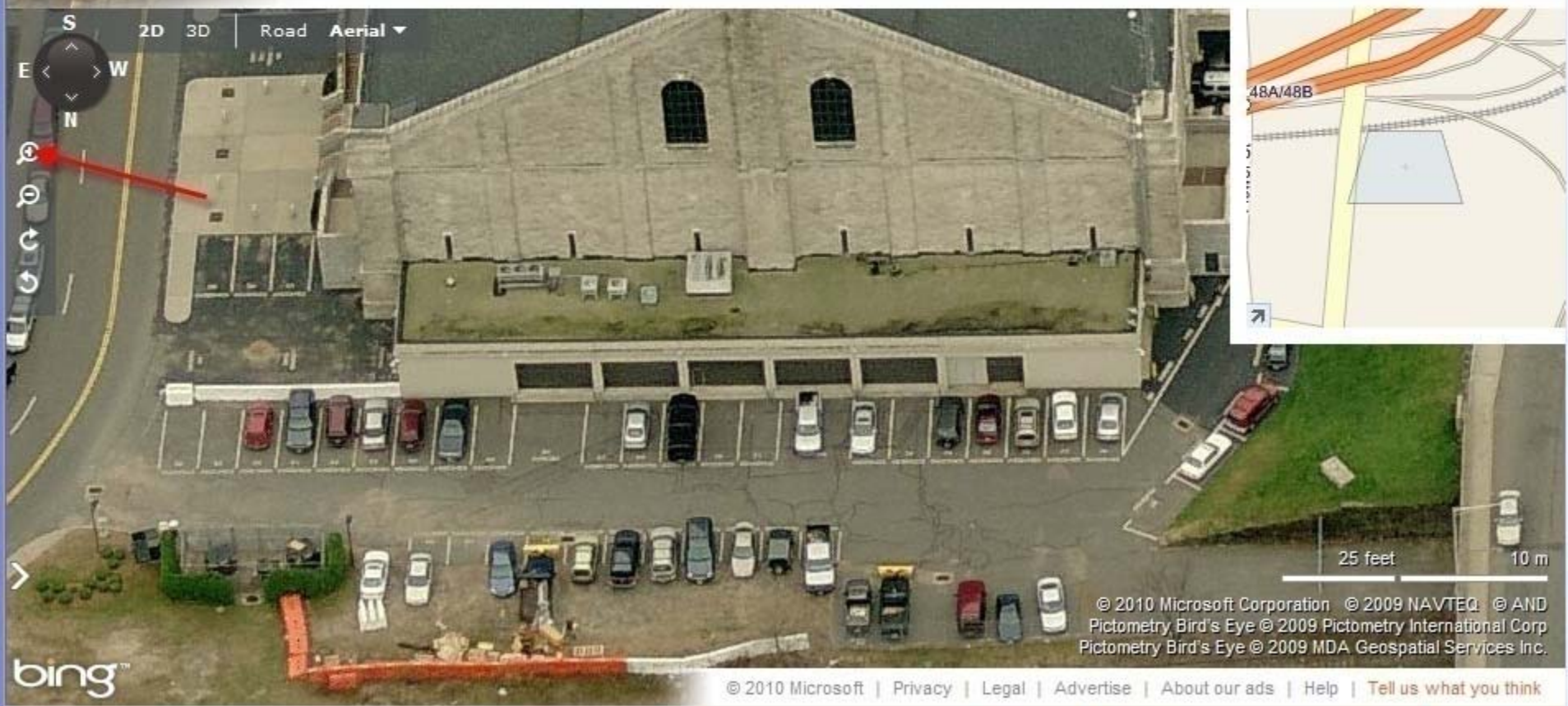
bing Hartford, CT



bing Hartford, CT

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