

Technical Notes/System Requirements FY20

UMMS recommends that all computer operating systems and browser versions be supported by their software vendor. Each vendor's policy varies so it is important to keep current with the supported software.

Workstation Requirements

Operating Systems

Windows 7 and newer
Macintosh

Web Browsers

Internet Explorer 10 or higher with MS Windows XP, Windows 7, or Vista
Microsoft Edge
Chrome 70 or higher
Safari 10.1 or Higher
Mozilla Firefox 46.0 or Higher; utilize all their automatic updates

Note: Internet Explorer web browser is not supported on Macintosh operating system. Safari should be used instead of IE. Lifecycle policy and supported versions:

<https://support.microsoft.com/en-us/gp/microsoft-internet-explorer>

Cookies

Workstations: Enable cookie in browser.

See "Instructions for Finding your Browser/Enabling Cookies/Security Settings – Enabling Cookies" below on page 3 of this document.

Security settings

TLS 1.0 should be enabled.

See "Instructions for Finding your Browser/Enabling Cookies/Security Settings - Enabling TLS 1.0 Security settings" below on page 3 of this document.

Web Filters

Workstations should allow access to the following URL

Secure connections: <https://www.chcf.net/chcfweb/>
<https://cbe-rmts.chcf-umms.org/>
<https://cbe.chcf-umms.org/RMTSAdmin>

Instructions for Online Training Application

Flash Player is needed to run the Instructions for online training program. The following link <http://www.adobe.com/software/flash/about/> has a connection to Player Download Center, which will walk you through the process of downloading the most recent version of Player. It takes about two minutes.

MP4 files can be opened with [Windows Media Player](#), and other multi-format media players like [VLC](#), [QuickTime](#), and more.

System Administration Requirements

Cookies

System administrator: If there is a proxy server, set proxy NOT to cache the www.chcf.net domain.

Actual Web Site URL

<https://www.chcf.net/chcfweb> and <https://cbe-rmts.chcf-umms.org/> and <https://cbe.chcf-umms.org/RMTSAdmin>

Note: www.chcf.net cookies (sessions) are tied to the URL and IP address.

Routers

If SBC IP address needs to be explicitly defined on routers, SBC IP address is 146.189.217.25, 146.189.217.92 and 146.189.217.21

Turning off Compatibility Mode

Internet Explorer 10

1. In Internet Explorer, press the Alt key to display the Menu bar, or press and hold the address bar and select Menu bar.
2. Click Tools and select Compatibility View settings.
3. Select google.com under "Websites you've added to Compatibility View."
4. Click Remove.

Internet Explorer 11

1. Press the Alt key to display the menu bar.
2. Click the Tools menu and choose Compatibility View Settings.
3. From the list of "Websites you've added to Compatibility View", highlight mit.edu or other website you wish to remove.
4. Click Remove.

Email

Email server IP – emails may be sent through the following mail gateways:

54.240.43.147

54.240.43.148

54.240.43.149

Web Filters

Allow access to the following URL

Secure connections: <https://www.chcf.net/chcfweb/>
<https://cbe-rmts.chcf-umms.org/>
<https://cbe.chcf-umms.org/RMTSAdmin>

Instructions for Finding your Browser/Enabling Cookies/Security Settings

Internet Explorer

1. Choose *Help > About Internet Explorer*
2. Find out Internet Explorer version.

Safari

1. Choose *Help*
2. Find out Safari version

Mozilla Firefox

1. Choose *Help*
2. Find out Mozilla version

Enabling Cookies

Internet Explorer 10 - 11

1. Choose *Tools > Internet Options*
2. Click the *Privacy tab*
3. Click the *Default* and choose *Medium level*

Mozilla Firefox

1. Choose *Tools > Options*
2. Select *Privacy*
3. Click *Accept cookies from sites*

Enabling TLS 1.0 Security settings

Internet Explorer 10 - 11

1. Choose *Tools > Internet Options*
2. Click the *Advanced tab*
3. Scroll down to the *Security* section under the *Settings* box.
4. Check "Use TLS 1.0"
5. Click *Apply* and *Ok* button to save.

Mozilla Firefox

1. By default TLS 1.0 is enabled.
2. To verify, type *about:config* in address bar.
3. In the search box type *TLS*.
4. Set the *security.tls.version.min* value as *1*.

If these instructions do not work, please contact your internal IT department.

Download Internet Browser

Use the following web sites to download a free copy of the latest browser for:

Internet Explorer

<https://support.microsoft.com/en-us/help/17621/internet-explorer-downloads>

Apple's Safari Browser

<https://support.apple.com/downloads/safari>

Google Chrome Browser

<https://www.google.com/chrome/>

Mozilla Firefox

<http://www.mozilla.com/en-US/products/firefox>