

Requirements Relating to Competitive Local Exchange Carriers

Sec. 28-27-23. Definition

For the purposes of sections 28-27-23 to 28-27-29, inclusive, of the Regulations of Connecticut State Agencies, Competitive Local Exchange Carrier (CLEC) means an entity that competes for local exchange service, as well as long distance, international, Internet access, and entertainment with the incumbent local exchange carrier. A local exchange is the telephone company exchange where subscriber lines are terminated. A local exchange carrier is a local telephone company. A facilities-based CLEC owns switching equipment and telephone lines.

(Adopted effective April 1, 2002)

Sec. 28-27-24. Emergency call traces

(a) Each CLEC shall identify how emergency call traces shall be initiated by Enhanced 9-1-1 (E9-1-1) public safety answering points (PSAPs) when an E9-1-1 call from a CLEC subscriber is received and the address cannot be determined. Each CLEC shall identify call trace contacts with telephone numbers so that call traces may be initiated at the request of a PSAP and completed in a timely manner. Such contacts shall be available at all times.

(b) CLECs shall update call trace contacts as changes occur and shall promptly provide such updated contact lists to the Office of Statewide Emergency Telecommunications (OSET) so that OSET may distribute the information to PSAPs.

(Adopted effective April 1, 2002)

Sec. 28-27-25. Subscriber updates

(a) Each CLEC shall transmit subscriber telephone number and address records to the E9-1-1 database provider as provided by NENA-02--011, Recommended Data Standards for Local Exchange Carriers, ALI Service Providers & 9-1-1 Jurisdictions. Each CLEC shall cooperate with the E9-1-1 database provider to ensure prompt correction of data management system errors.

(b) Upon receipt of a complaint regarding a database error, OSET may request that the CLEC responsible for the error provide a written analysis of the circumstances of the error and corrective action plan. The analysis and plan shall be submitted to OSET within five days or such other period of time as OSET deems appropriate given the circumstances.

(Adopted effective April 1, 2002)

Sec. 28-27-26. Tandem connection

Each facilities-based CLEC shall connect each telephone switching facility responsible for delivering E9-1-1 calls to both E9-1-1 selective routing tandems and, as required by Section 28-27-12 of the Regulations of Connecticut State Agencies, maintain a grade of service of P.01.

(Adopted effective April 1, 2002)

Sec. 28-27-27. Performance reports

(a) Facilities-based CLECs shall submit a written grade of service network performance report and E9-1-1 database update report to OSET on a quarterly basis. The following information shall be provided:

(1) Grade of service performance of the interconnections between the telephone switching offices of facilities-based CLECs and both E9-1-1 selective routing tandems; and

(2) Number of subscriber records updated to the E9-1-1 database and the number of days required to perform the updates.

(b) Quarterly network performance reports, which measure the number of calls blocked between the CLEC and E9-1-1 tandems, shall be provided as follows:

(1) The report due on January 1 shall cover September, October and November of the previous year;

(2) The report due on April 1 shall cover December of the previous year and January and February of the current year;

(3) The report due on July 1 shall cover March, April and May of the current year; and

(4) The report due on October 1 shall cover June, July and August of the current year.

(Adopted effective April 1, 2002)

Sec. 28-27-28. Default routing plans

(a) Facilities-based CLECs shall route E9-1-1 calls to a default PSAP during automatic number identification failure or other event when the process of selective routing of E9-1-1 calls cannot occur.

(1) Written CLEC default routing plans shall be submitted to OSET for approval.

(2) Approved default routing plans shall be in place prior to the provision of local telephone service by a CLEC.

(3) The default PSAP selected for each numbering plan area (area code) should be the PSAP serving the largest CLEC subscriber base within the numbering plan area or area code.

(b) Default routing plans shall include the following: (1) CLEC name and address;

(2) CLEC service area;

(3) Default PSAP selected for CLEC service area; and

(4) CLEC contact responsible for the default routing plan.

(Adopted effective April 1, 2002)

Sec. 28-27-29. Outage notification

If E9-1-1 service is unavailable to facilities-based CLEC subscribers for a period exceeding two (2) hours, the CLEC shall notify OSET of the outage employing notification procedures provided by OSET.

(Adopted effective April 1, 2002)

