

Department of Public Safety



At a Glance



Commissioner – James M. Thomas

Deputy Commissioner - Colonel Thomas Davoren

Established - 1903 as the Connecticut State Police Department

(The Department of Public Safety was established in 1977 by PA 77-614)

Statutory authority - Conn. Gen. Statutes Title 29

Central office - 1111 Country Club Road, Middletown, CT 06457-2389

Number of positions authorized - 1,740, including 1,248 Troopers and 492 civilians

Current number of employees - 1,670, including 1,183 Troopers and 487 civilians

Recurring operating expenses - **\$159 million** - The recurring operating expenses have been adjusted; the original appropriation is \$158,881,308 but with adjustments (holdbacks) has been reduced to \$ 148,499,979.

Organizational structure - Office of the Commissioner; Division of State Police; Division of Fire, Emergency & Building Services; Division of Scientific Services

Mission

“The Connecticut Department of Public Safety is committed to protecting and improving the quality of life for all by providing enforcement, regulatory, and scientific services through prevention, education, and innovative use of technology.” In striving to accomplish our mission, we embody our core values with great PRIDE.

PROFESSIONALISM through an elite and diverse team of trained men and women.

RESPECT for ourselves and others through our words and actions.

INTEGRITY through adherence to standards and values that foster public trust.

DEDICATION to service.

EQUALITY through fair and unprejudiced application of the law.

Preface

The agency is comprised of three separate divisions:

Division of State Police;

Division of Fire, Emergency & Building Services;

Division of Scientific Services

BUREAU OF MANAGEMENT SUPPORT

The human resource and financial management needs of the Divisions are handled centrally by the agency's Bureau of Management Support, under the direction of Chief Fiscal Administrative Officer Ann M. Williams. The Bureau of Management Support is comprised of Fiscal Services and Human Resources.

Fiscal Services is responsible for the preparation, management and expenditure of the agency's \$159 million operating budget, as well as, processing expenditures from the \$4.4 million capital budget, \$13 million of state and federal grants, and \$25 million for other funded programs. The units constituting Fiscal Services include: Purchasing, Accounts Payable, Accounts Receivable, General Accounting, the Quartermaster and Inventory Control. In FY 10, the unit processed over 2,050 purchase orders and paid over 17,000 invoices. The agency's inventory is valued at approximately \$155 million.

The Human Resource function provides a uniform and equitable system of personnel administration for the agency's employees, who are members of seven labor unions, administers the agency's Workers' Compensation and the Employee Safety / OSHA programs and is responsible for the coordination and assignment of overtime for all highway construction projects (HCP) and other projects assigned (OPA). The units constituting Human Resources include: General Administration, Payroll, Employee Benefits and the Employee Safety/OSHA program and the Overtime Coordinators Unit. The agency's safety program oversees comprehensive occupational safety inspections of the department facilities to ensure compliance with the Occupational Safety and Health Act (OSHA) and works to reduce employee injuries and Workers' Compensation costs.

DIVISION OF STATE POLICE

The Division of State Police is under the direction of Colonel Thomas Davoren and consists of approximately 1,130 sworn troopers and approximately 485 civilian personnel. It is considered the oldest state police division in the nation. With ever-increasing responsibilities, our Troopers and support staff have risen to the challenge securing the safety and preserving the quality of life we all enjoy as citizens of this great State.

The Division is divided into three components: the Office of Field Operations, which provides direct law enforcement services to the citizens of the state, the Office of Administrative Services, which provides logistical support while maintaining several registries and licensing bureaus, and the Office of Professional Standards and Training.

The Connecticut State Police is steadfast in its commitment to provide the best possible law enforcement services to the State of Connecticut. The Divisions look forward to meeting the many unique challenges in serving the State of Connecticut.

The Connecticut State Police received initial accreditation status through the Commission on Accreditation for Law Enforcement Agencies (CALEA) in 1988. This accreditation demonstrates the agency's compliance with the most stringent of administrative and operational standards. These standards are recognized and accepted both nationally and internationally. The Connecticut State Police remains one of the larger CALEA accredited agencies.

OFFICE OF FIELD OPERATIONS

The Office of Field Operations, under the command of Lieutenant Colonel Steven L. Fields, is responsible for the delivery of police services statewide through three geographical districts (including a total of 12 Troops), three Major Crime Squads, the Traffic Services Unit, the Emergency Services Unit, the Bureau of Criminal Investigations, and the Office of Counter Terrorism.

Bureau of Criminal Investigations

The Bureau of Criminal Investigations consists of nine specialized investigative units within the Department of Public Safety. These units include: The Statewide Narcotics Task Force (SNTF); The Statewide Organized Crime Investigative Task Force (SOCITF); The Statewide Urban Violence Cooperative Crime Control Task Force (SUVCCCTF); The Connecticut Regional Auto Theft Task Force (CRATTF); The Motor Vehicle Fraud Task Force (MVFTF); The Statewide Firearms Trafficking Task Force (SFTTF); The Central Criminal Intelligence Unit; Fugitive Task Force/Extradition Unit; and The Office of Counter Terrorism. Each of these units conducts a myriad of both long-term and short-term criminal investigations that are focused on the

detection and suppression of various criminal enterprises whose activities negatively impact the quality of life of the citizens of Connecticut. While primarily staffed with state police personnel, some of the Bureau's units and task forces are augmented with personnel from several local police departments, the Connecticut Motor Vehicle Department, and the Connecticut National Guard. Many investigations are ones that utilize established partnerships with the FBI, DEA, ATF, US Immigrations & Customs and other local, state, and federal law enforcement agencies.

Statewide Narcotics Task Force (SNTF)

SNTF is a task force that is comprised of Connecticut State Troopers, federal and local law enforcement officers from FBI, DEA and several police departments across Connecticut, and is also supported with personnel from the CT National Guard. SNTF has an administrative office in Meriden, and has five field offices spread across Connecticut. SNTF investigators conduct a wide variety of investigations concerning illegal narcotics sales, trafficking, distribution and manufacturing here in Connecticut.

Statewide Organized Crime Investigative Task Force (SOCITF)

SOCITF has the responsibility of conducting investigations into complex criminal organizations that conduct illegal activities here in Connecticut. The nature of these investigations, are characteristically complex and often involve cooperation with various law enforcement agencies such as the FBI, DEA, and other Connecticut local law enforcement agencies. SOCITF specializes in gambling, prostitution, political corruption, and other long and strategic investigations of corruption.

Statewide Urban Violence Cooperative Crime Control Task Force (SUVCCCTF)

SUVCCCTF is comprised of Connecticut State Troopers, federal and local law enforcement officers whose primary mission is conducting investigations into criminal matters that negatively impact quality of life issues and engages in street crime suppression across Connecticut.

Connecticut Regional Auto Theft Task Force (CRATTF)

CRATTF has the responsibility of investigating crimes involving the theft of automobiles and other vehicles. Personnel from this task force have specialized skills in the detection and identification of stolen vehicles. They conduct a myriad of investigations including vehicle theft, chop shop operations, and insurance fraud. CRATTF is staffed with Connecticut State Troopers, local law enforcement officers, and members of the Connecticut Department of Motor Vehicles.

Motor Vehicle Fraud Task Force

MVFTF is responsible for investigating the illegal issuance (and possession) of driver's licenses here in Connecticut, as well as conducting various investigations regarding potential criminal activity by entities regulated by the Department of Motor Vehicles.

Statewide Firearms Trafficking Task Force (SFTTF)

SFTTF investigators are responsible for the investigation of illegal sales, trafficking and transfer of firearms in Connecticut. This task force is comprised of Connecticut State Troopers and local law enforcement officers who work closely with federal investigators from the Bureau of Alcohol, Tobacco and Firearms.

Central Criminal Intelligence Unit (CCIU)

CCIU provides investigative support to Connecticut State Police personnel and other federal and local law enforcement agencies. CCIU provides access to on-line investigative support software and services upon request. The following are examples of the services offered: Autotrak, credit checks for enforcement employment backgrounds, Department of Labor information, Financial Crimes Enforcement Network information, Department of Revenue Service's information, Secretary of State Incorporation information, Art Loss Register and telephone subscriber information. CCIU serves as the liaison to Interpol for the state of Connecticut, and the agency's liaison to VICAP. CCIU also is responsible for the administration and oversight of the agency's confidential informant program.

Fugitive Task Force/Extradition Unit

Fugitive Task Force / Extraditions Unit are comprised of two distinct components the Fugitive Task Force and the Extradition Unit. The Fugitive Task Force utilizes federal, state, and local law enforcement personnel to locate and arrest fugitives located within the state of Connecticut. The task force also coordinates efforts to locate fugitives wanted in Connecticut who are residing out of the state for any federal, state or local law enforcement agency. The Extradition Unit consists of Connecticut State Police personnel assigned to process all Governors' warrants and handle all extradition related activities.

The Office of Counter Terrorism

The Office of Counter Terrorism consists of Connecticut State Police personnel assigned to the Department of Emergency Management and Homeland Security ("DEMHS"). Personnel assigned to this division serve as liaisons and they are responsible for coordinating efforts and fostering partnerships with local, state, and federal agencies so as to implement unified safety and security measures to prevent, mitigate, and manage incidents threatening the citizens of

Connecticut. These sworn State Police Officers engage in law enforcement related investigations and operations with a homeland security mission. The Office of Counter Terrorism presently consists of the Critical Infrastructure Protection Unit (“CIPU”), the Joint Terrorism Task Force (“JTTF”), the Connecticut Urban Search and Rescue Task Force, and the Connecticut Intelligence Center (“CTIC”). Each of these Units has a complex and unique function and responsibilities.

CIPU is tasked with the protection of Connecticut’s public and private critical infrastructure assets and key resources.

JTTF consists of State Police personnel that are assigned along with FBI Special Agents to investigations that are believed to have a nexus to domestic or international terrorism.

US&R is a multi-discipline group of over 150 emergency medical technicians, firefighters, paramedics, and police officers that represent municipal, state, and private industry emergency response organizations from all corners of the state of Connecticut. Members of the team are highly trained specialists that are capable of locating and rescuing victims that are entrapped in confined spaces that exceed the capabilities of the local response effort. The concept of operation is that this self-sufficient team provides the local Incident Commander with a multi-discipline resource that supports responders in accomplishing their technical rescue incident objectives.

CTIC is the primary multi-agency Intelligence operation representing various jurisdictions within the state. CTIC serves to collect, analyze and disseminate both criminal and terrorism-related intelligence to all law enforcement agencies in the state of Connecticut. CTIC takes an all crimes approach to intelligence. CTIC acts as the primary conduit of information sharing for the state of Connecticut; both within the state and nationally. CTIC also endeavors to identify emerging threats and criminal trends and serves as a statewide central resource to affect intelligence sharing. CTIC is also Connecticut’s primary Fusion Center.

Traffic Services Unit

In 2009, the Traffic Services Unit (“TSU”) handled a total of 23,535 calls for service. These included 9 criminal investigations and 19 traffic accident investigations. In addition, Troopers issued 37,338 summonses for motor vehicle violations.

The Traffic Services Unit is responsible for the administration of all specialized traffic enforcement activities statewide and its Commanding Officer serves as the State Traffic Coordinator. A majority of the personnel assigned to the Traffic Services Unit conduct traffic enforcement duties on a regular basis, and are assigned to Aggressive Driving Teams or Commercial Vehicle Teams. Aggressive Driving Teams (ADT’s) are deployed in strategic

locations across the state to target areas experiencing a high incidence of hazardous moving violations. ADT personnel utilize non-traditional patrol vehicles and specialized enforcement techniques, such as aerial sky-timing, to accomplish their mission. The Commercial Vehicle Teams (CVT's) conduct weight and safety inspections of commercial vehicles at both fixed Weight and Safety Inspection Stations and at mobile location sites across the state. CVT personnel are certified to conduct federal motor carrier safety inspections of commercial vehicles and are individually equipped to inspect and weigh these vehicles in any location.

The Traffic Services Unit frequently provides assistance to State Police Troops and municipal police agencies in addressing areas experiencing a high incidence of violations and accidents. In addition, the Traffic Services Unit has a long history of joining efforts with the Department of Motor Vehicles' Commercial Vehicle Safety Division in programs to target commercial vehicles that are committing moving violations or operating with safety deficiencies.

Several components within the Traffic Services Unit provide specialized services as needed. The Collision Analysis and Reconstruction Squad (CARS) provide full-time collision analysis and reconstruction services to State Police commands and municipal police agencies upon request. In 2009, the CARS teams conducted 97 investigations and performed 114 case reviews. The Motorcycle Unit provides motorcycle officer training for State Police Troopers and municipal police officers, and conducts operational and ceremonial escorts for special events. The Traffic Services Unit also operates the Breath Alcohol Testing Vehicle (BATMobile), which is deployed at field sobriety checkpoints to increase their operational efficiency, and the Seatbelt Convincer and Rollover Demonstrator devices, which are used to educate the public in the importance of utilizing seat belts. The Railroad Liaison Office serves to provide statewide law enforcement training and investigative assistance for railroad-related law enforcement matters.

Emergency Services Unit

The Emergency Services Unit is comprised of the Bomb Squad, Dive Team, Tactical Team (SWAT), Negotiators, Aviation, Marine, and Canine Section. Emergency Services is headquartered at the Fleet Administration Building in Colchester and provides specialized assistance to all State Police Troops/Units as well as local, federal or other state agencies.

Bomb Squad Incidents involving explosives, search for explosives (K9), fireworks seizures storage of explosive evidence (not including IEDs) as evidence, technical assistance for post blast investigations, destruction of old ammunition, flares and chemical munitions.

Hazardous Materials Technician assistance for any incident involving the use or threatened use of a Weapon of Mass Destruction including: chemical, biological, radiological, nuclear, and high yield explosive incidents.

Dive and Marine Unit any emergency in a marine environment including: lost boaters, search & rescue, underwater evidence recovery, hull and pier sweeps.

Tactical Team (SWAT) any high risk incident including: barricaded subjects, hostage situations, searches for armed and dangerous subjects, high risk warrant service, special transportation protection (e.g. high risk prisoners, narcotics, firearms); dignitary protection, hostage negotiators for any tactical situation as well as suicidal individuals threatening the use of physical force against themselves or another, and any civil disturbance situation.

Canine assistance is available for the following types of situations: tracking, building search, criminal apprehension, search and rescue, body recovery, searches for explosives, narcotics and evidence of accelerants in suspected arson situations. Training is also available for authorized departments.

Aviation assistance is available for the following types of situations: surveillance, traffic enforcement, search and rescue, marijuana field location and eradication, photo missions, tactical operations, medical transport, and forest fire suppression. Emergency medical support is available for tactical situations, weapon of mass destruction incidents, mass casualty incidents and search and rescue. Emergency generators and lighting are available as well for natural and man-made disasters.

Transit Security Initiative

Largely through federal grant funding and a cooperative relationship with the State Department of Transportation, the Office of Field Operations is deploying Transit Security Teams along the rail lines of our state, primarily between the New Haven – Greenwich corridor; as well as at other mass transit facilities/assets throughout our state (bus terminals, ferries). Each team will consist of a state trooper and an explosive detection canine and will coordinate this specialized level of law enforcement services with local and transit police agencies. These teams will augment our counter-terrorism efforts by providing significantly enhanced deterrence, detection, and response capabilities, including those associated with weapons of mass destruction.

OFFICE OF ADMINISTRATIVE SERVICES

The Office of Administrative Services, under the command of Major Philip E. Halibozek, is divided into four main sections, which are comprised of the Bureau of Support Services (Fleet, Facilities and Sex Offender Registry Unit); Bureau of Communications and Technology (Criminal Justice Information Systems, COLLECT, Reports and Records, Field Technology, and Telecommunications); Bureau of Research and Information Services (Crimes Analysis, Computer

Services Unit); and Contracts, Grants and MOU Administration. The overall mission of the Office of Administrative Services is to provide support to all aspects of the Department of Public Safety including the Divisions of Fire, Emergency and Building Services, Scientific Services, and State Police.

Infrastructure Planning and Facilities Management Unit

Maintains, repairs and oversees the renovation all department buildings and facilities. It also assists the Commissioner and the Department of Public Works in coordinating capital projects, such as major repairs, major renovations and new construction. The unit is currently involved in a number of projects including the Troop Study, which involves the contracting of a professional consultant to conduct a comprehensive study of State Police Troops and Districts to determine optimal geographic locations and standardize facility designs; Renovation to Buildings at the Mulcahy Complex and the statewide upgrading of Troop Cameras and recording systems.

Fleet Administration Unit

Procures, equips and maintains all agency vehicles. Current projects include, but are not limited the Tire Replacement Study, which is examining the use of a single tire for year round use on all state police cruisers, the In-Car Camera Platform Standardization, which involves a comprehensive study and for the procurement for a standardized mobile video platform, and the Vehicle Maintenance Cost Mitigation Program where agency vehicle maintainers are placed throughout the state to augment routine service to agency fleet at significant saving to the state.

Sex Offender Unit

Maintains the database on over 5000 registered sexual offenders that live, work or attend educational institutions in the State of Connecticut. The unit is currently involved in Phase 2 of a database replacement project which involves customizations to the database and new public website that was unveiled in October of 2009. These customizations include expanded website searches and electronic communication between criminal justice agencies.

Bureau of Communications and Technology

The bureau oversees a number of projects which have lead to significant improvements intended to fully utilize state-of-the-art technology while leveraging bond and grant funds. The resultant systems are expected to serve the agency and the entire criminal justice community with efficient methods for shared data. Improvements in the technology applications are directly related to the future success of the agency's cooperative policing philosophy.

Most recently, the agency has implemented a new Computer Aided Dispatch and Records Management System with Mobile Data terminals in every patrol car and the implementation of electronic reporting from Troopers in the field directly to their supervisors. The new computer aided dispatch and records management system (CAD/RMS) captures dispatch data from the time of the call, processes National Incident-Based Reporting System data and provides for improved analysis of incident trends.

The bureau oversees the Connecticut Telecommunications System (CTS) Unit, which manages and maintains a comprehensive wireless statewide interoperable communication system which includes the statewide microwave backbone. The CTS Unit has several projects in varying stages, recently completing a statewide interoperability project that upgraded the 800 MHz system controller with a state of the art controller that will allow Public Safety Agencies to take advantage of the CTS infrastructure for future interoperable communications projects. This was a collaborative effort with the Department of Information Technology and the Department of Emergency Management and Homeland Security, utilizing federal funding.

The DPS Communications Center is another unit under the Bureau of Communication and Technology. The Center is a 24-hour facility that has the ability to facilitate communications during any major event, to include statewide interoperability, through ITAC/ICALL and other means. The Center is also responsible for the State's AMBER Alert system, utilizing the Emergency Broadcast System's Network to broadcast the statewide alert.

The bureau's Field Technology Section has recently completed a Modem Upgrade Project for vehicle MDTs; a no-cost modem upgrade with new Wi-Fi modems replacing our outdated modems. The new modems take advantage of 3G network, allowing for faster download and upload speeds and provide better statewide coverage. The Wi-Fi modems will allow personnel to take their mobile computers out of their vehicles and still be connected to our secure network. In addition, the Field Technology Section completed a successful pilot project with the Judicial Department's Centralized Infractions Bureau, which allows Troopers to complete infractions complaints electronically. Troopers use their mobile computers to input the violator's information and provide them with a printed copy of the ticket and the data is transmitted electronically to the Centralized Infractions Bureau.

The Field Technology Section is also working collaborative with local law enforcement agencies and state agencies on several statewide data sharing initiatives. The Connecticut Impaired Drivers Records Information System (CIDRIS) improves the submission of Operating under the Influence reports to the Department of Motor Vehicles and the Judicial Department. CIDRIS will allow for the electronic transfer of these reports that are now sent through the U.S. Mail; this

project is currently undergoing user acceptance testing. The Connecticut Law Enforcement Data Exchange System (CLEDES) is a cooperative effort with the Department of Transportation and currently eleven local law enforcement agencies, to exchange Computer Aided Dispatch (CAD) and Records Management (RMS) data. The first phase of the project, the sharing of arrest information, has been active since the spring of 2010.

Research and Information Services

The Research and Information Services Unit consists of two major components, the Computer Services Unit and the Crimes Analysis Unit.

Computer Services Unit administers all aspects of the department IT systems and manages the agency's crimes and analysis unit. The Unit is managing the agency-wide desktop/laptop refresh program, the IT infrastructure enhancements at the Academy, DPS Helpdesk system upgrade the agency-wide consolidation of office equipment (multifunction devices replacing printers, scanners and fax machines which reduces maintenance/support/supplies/vendor mgmt and carbon footprint), and the DPS firewall upgrade.

The Crimes Analysis has statewide responsibility for reporting National Incident Based Reporting System (NIBRS) data to the federal government. The unit is planning to pursue grant funding for a web-based application which will allow significantly-enhanced reporting and data exchange between DPS and local/state/federal agencies. Crimes Analysis also continues to update the data maintenance and assessments to the Racial Profiling and Unintentional Bias Prevention Program.

Grants Administration Unit

Since July 1, 2009 the Grants Unit processed 25 of the agency's 58 total grants from a *pending* status to an *award* status (which translates into approximately \$10.5 M of the total \$31 M of the total grants values). The Grants Unit continues to monitor and interact with the remaining grant program project managers. They have developed and implemented an agency wide grants management intranet network system named the "G-Drive". This system is both user friendly and provides grant managers and executive command staff real-time snap shots of all current and pending grant programs along with their perspective balances.

OFFICE OF PROFESSIONAL STANDARDS & TRAINING

The Office of Professional Standards and Training, under the command of Lieutenant Colonel Gene Labonte, is divided into three divisions; State Police Training & Investigative Support, Internal Affairs Unit and Policy and Compliance Section.

The State Police Training & Investigative Support section is comprised of the State Police Training Academy, Firearms Training Unit, Recruitment and Selection Unit, Background Investigative Unit and the Polygraph Unit.

The Training Academy trains qualified applicants as State Police Trooper Trainees, provides mandatory in-service training and specialized law enforcement training for the department.

The Firearms Training Unit provides weapons qualification and certification courses and other training related to the use of force.

The Recruitment and Selection Unit is dedicated to recruiting and selecting qualified candidates for appointment as State Police Trooper Trainees. The Background Investigative Unit conducts background investigations of applicants, prospective employees, and appointees for the department and other agencies.

The Polygraph Unit conducts polygraph examinations for criminal investigations and pre-employment examinations for the State Police as well as municipal police agencies.

The Internal Affairs Unit conducts investigations of sworn and civilian employees of the Department of Public Safety, constables under the supervision of Resident State Troopers and occasionally other municipal police departments. Additionally, the Unit investigates and processes other complaints, inquiries and commendations from the public. The unit also maintains statistics on Use of Force within the department and conducts an annual review of racial profiling complaints made against department personnel.

The Policy and Compliance Section maintains the required standards of compliance for the department, as dictated by the Commission on the Accreditation of Law Enforcement Agencies (CALEA), as a nationally accredited law enforcement agency. The unit acts as a liaison with other agencies nationwide concerning departmental policies, rules, and regulations. Additionally, this section conducts comprehensive inspections of all Departments, Troops and Units to ensure overall compliance with department policy.

DIVISION OF FIRE, EMERGENCY, AND BUILDING SERVICES

The Division of Fire, Emergency and Building Services (DFEBS) is comprised of four major sub-divisions that work closely in support of the public safety mission: Office of State Fire Marshal (OSFM), Office of State Building Inspector (OSBI), Office of Statewide Emergency Telecommunications (OSET) and Office of Education and Data Management (OEDM). Leadership and management of DFEBS is the responsibility of Director Robert J. Ross and the

division is staffed by a highly dedicated group of professional women and men comprised of civilians and sworn State Police Troopers.

The staff conducts field inspections and provides technical assistance to local building and fire code officials, design professionals, contractors, developers, engineers, property owners, elected officials, and the general public. DFEB is charged with complex responsibilities for a wide range of public safety matters related to various aspects of building and fire safety, telecommunications, education and training and data management through adopting, amending and administering a wide variety of codes, standards and agency regulations.

Technical areas that DFEB deals with include: administering the state fire safety and building codes to ensure safety in our places of work or recreation; safety and inspection of state buildings and new state building construction projects; cause and origin of fires and arson investigations; assuring the safety of children on carnival rides and families attending amusement parks, circuses and theaters; ensuring fireworks and explosives safety through licensing, permits and inspections; elevator, personal hoists, ski lifts, tramways and boiler safety through inspections, plan reviews of state owned threshold building projects and issuance of operating certificates; crane/hoisting licensing and accident investigations; assuring assistance when our citizens and visitors dial "9-1-1" for help through telecommunications engineering and systems design (E-9-1-1), GIS and Public Safety Answering Points; training local officials to perform their public safety responsibilities and assisting municipal officials; technical training and education in all related fields and administering licensing and certification examinations; and management of Connecticut's Burn Injury Reporting System and National Fire Incident Reporting System ("NFIRS").

DFEB staff interacts with local, state and federal agencies and on a daily basis conduct business with insurance companies and commercial enterprises. The members of the Division of Fire, Emergency and Building Services are committed to professionalism in the preservation of life and property and through their efforts, the residents of Connecticut and those who visit will have a safe place to live, work and entertain.

OFFICE OF EDUCATION AND DATA MANAGEMENT

The Office of Education and Data Management ("OEDM") is responsible for training and accrediting Building and Fire Code Officials and 911 Telecommunicators, as well as providing code-related instruction to individuals in the allied trade professions and managing the National Fire Incident Reporting System ("NFIRS") for Connecticut. Professional trainers work closely with members of the Office of State Fire Marshal, Office of the State Building Inspector and the Office of Statewide Emergency Telecommunications to develop and teach training curricula that is timely and relevant.

Individuals who wish to become licensed Building Inspectors, certified Fire Officials or Emergency Telecommunicators must pass qualifying examinations. These exams are developed and administered through the OEDM Testing Unit. In FY 2009/2010, OEDM processed 1,239 credentialing exams. Prior to admittance to an exam, preparatory training programs are offered in all three content areas. These programs run from six days to 60 days in length, depending on the accreditation desired. A total of 355 individuals attended OEDM preparatory training programs in FY 2009/2010.

Once licensure or certification is achieved, Building and Fire Officials are required by statute to earn continuing education credits to maintain accreditation. OEDM develops annual training calendars based on new codes and high-priority topics. Last year 7,909 code officials and design and trades professionals attended 60 career development training classes, and 518 attended two training conferences. In support of the roll out of CTAlert, the statewide emergency notification system, OEDM coordinated 18 hands-on classes in administration and system user training for 207 managers from Public Safety Answering Points and state agencies.

Officials register for classes through OEDM's administrative arm. The office tracks pre-accreditation training, credentialing criteria, continuing education credits, and conference registrations. OEDM also trains Fire Marshals and fire department personnel from 256 fire jurisdictions in the state in NFIRS and NFIRS supporting software, and develops Burn Injury Summary reports. In FY 2009/2010, 242,272 incidents were reported, and 237 Burn Injury Reports were filed.

OFFICE OF STATEWIDE EMERGENCY TELECOMMUNICATIONS

The Office of Statewide Emergency Telecommunications ("OSET") provides for statewide Enhanced 9-1-1 planning and implementation, public safety telecommunicators training and certification, public safety frequency coordination, funding for regional communications centers, funding for cities with populations greater than 40,000, CSP public safety answering points (PSAPs), grant assistance for capital expenses for PSAPs and grant assistance for coordinated medical emergency direction (CMED). During fiscal year 09/10 OSET provided for services, equipment and grants in the amount of \$45,249,831.

OSET provides all state and local public safety agencies with street centerline and street address information (geographic information systems – GIS) for emergency response purposes. Statewide mapping initiatives continue to ensure that street centerline data is accurate for all emergency responders. Federal funding for broadband mapping will provide for additional layers of map information. OSET continues to provide support for the Local Update of Census Addresses program (LUCA), a decennial census geographical program that provides an

opportunity for states and local governments to review the Master Address File and ensure accurate census data.

OSET provides chairmanship and plan development for the six state New England 700 MHz, 800 MHz and 4.9 GHz planning committees. The creation of a regional plan and the subsequent approval by the FCC has paved the way for all New England states to utilize the new public safety 700 MHz spectrum that became available in June 2009 as part of the transition to digital TV. The federal grant money that has been received will facilitate the creation of a 700 MHz platform on the current state 800 MHz system for statewide interoperability purposes.

OSET has developed a request for proposal (RFP) for the acquisition of a next generation 9-1-1 system. NG 9-1-1 will be based on an internet protocol (IP) network and will allow for multimedia data capabilities and data access from multiple sources. NG 9-1-1 will be deployed over a high speed, fiber optic network connecting Public Safety Answering Points. This Public Safety Data Network is currently under construction.

OSET has also recently deployed a state wide Emergency Notification System. "CT ALERT" is designed to alert residents of critical emergencies including public health threats, dangerous weather, and fires among others, by sending messages to home phones, cell phones, email and other devices.

OFFICE OF STATE FIRE MARSHAL

The Office of State Fire Marshal (OSFM) had success in several areas of its responsibilities. The Bureau of Investigation and Enforcement continues to respond to a high number of calls for assistance to local fire investigations, crane and amusement ride inspections and accident investigations. The office was able to successfully pass legislation that created the state's first Fire Prevention Code. The Fire Prevention Code gives more enforcement capabilities to local fire marshals. They will be able to order a building evacuated if they feel there exists an immediate hazard to life for what has been called "the five deadly sins", which include blocked egress, failure to maintain or shut off fire protection systems, non-permitted or excess quantity storage of flammable liquids, use of fireworks or pyrotechnics without a permit, or exceeding the occupancy limit as established by the State or local Fire Marshal.

The OSFM also assisted in the Kleen Energy explosion investigation in Middletown, the largest and most complex in the history of the state. This office worked closely with federal, state and local authorities and resulted in recommendations to the Thomas Commission for safer operations.

The Office of the State Fire Marshal continues to be an effective authority and resource for public fire safety.

OFFICE OF THE STATE BUILDING INSPECTOR

The Office of State Building Inspector (OSBI) has been successful in various areas of its various responsibilities. The Bureau of Technical Services, Permits and Inspections continues to respond to a large number of daily telephone calls for code assistance to the public, contractors and the design community. This bureau also acted on a total of 1,088 requests for building code modifications and accessibility waiver requests. The Bureau of State Construction has issued permits and performed inspections for various threshold building projects thru-out the State having an approximate total construction value of \$730 million in which OSBI staff performed 3,147 construction inspections. Both Bureau's of Boilers and Elevators are continuing their responsible charge for the promulgation and enforcement of all laws and regulation pertaining to their specific trade area. The newly formed Connecticut State University System, CSUS 2020 program, per last year's executed MOU, has dedicated unit which have performed 483 construction inspections on 34 CSUS 2020 projects. The UConn 2000 OSBI staff has also been successful in the oversight of construction projects and various activities for a variety of the UConn campus projects providing a commitment for uniform code enforcement.

DIVISION OF SCIENTIFIC SERVICES

The Division of Scientific Services is comprised of three laboratories, the Forensic Laboratory, the Toxicology and Controlled Substance Laboratory, and the Computer Crime and Electronic Evidence Laboratory. In April 2010 the Phase III addition was completed allowing all three laboratories to be housed in one central location on the Mulcahy Complex in Meriden, fusing the agency's scientific investigative arm into one function. During the current year the Division has processed 4,751 requests for examination from over one hundred stakeholder agencies throughout the state. In the spring of 2011 the Division will be inspected for reaccreditation through the American Society of Crime Directors, (ASCLAD).

Controlled Substances/Toxicology Laboratory

In January 2010, the laboratory acquired a \$750,000 grant from the National Highway Safety Administration/Connecticut Department of Transportation to equip all local and state law enforcement agencies in Connecticut with the Draeger 9510 breath test instruments. The Controlled Substance and Toxicology Laboratory took shipment of over 125 breath test machines in early May, and completed training and deployment by mid-August. The Draeger breath-test instrument, which is replacing the approximately fifteen year old Intoxilyer 9000's, will assist law enforcement efforts to combat drunk driving through Connecticut.

Forensic Laboratory

In 2010 the DNA section received a \$1.8 million American Recovery Re-Investment Act (ARRA) grant award to retain durational forensic examiner positions. These analysts were tasked with processing and analyzing 20,600 convicted offender samples that were awaiting examination submitted through the Department of Corrections and placed in the national Combined DNA Index (CODIS). This project began in October 2009 and was completed by May 2010. Some notable highlights of the project were linking 10 offender samples to pending homicide investigations, linking 66 offender samples to unsolved sexual assaults, linking 49 offender samples to crimes against person, like robbery. In May 2010, these examiners have been re-tasked to assist in the backlog of over 3,000 criminal cases requiring DNA examination.

Computer Crime and Electronic Evidence

Since January 2010, the Computer Crime Unit has initiated over 232 criminal investigations involving computer crime with a particular focus on crimes against children related to the internet. Additionally, the Computer Crime and Electronic Evidence Unit manages the federal ICAC grant award, partnering up with 39 local law enforcement agencies, to ensure that computer crimes are properly investigated and that forensic examinations are conducted in a uniform standard.

The Division of Scientific Services is committed to providing timely and scientific analysis of evidence to the criminal justice community and to ensure that offenders are identified and innocent parties are exonerated. As 2011 approaches, the Division will continue to overcome challenges and meet the public safety needs of Connecticut residents.