Artreach Inc.
Norwich, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2012 - June 2013   (Data as of Dec 16, 2013)

Provider Activity

12 Month Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	83	89	-7%	
	Admits	18	14	29%	▲
	Discharges	9	24	-63%	▼
	Service Hours	6,923	6,600	5%	
	S.Rehab/PHP/IOP	1,757	1,501	17%	▲

▲ > 10% Over 1 Yr Ago   ▼ > 10% Under 1Yr Ago

Unique Clients by Level of Care

Program Type	Level of Care Type		#	%
Mental Health				
	Social Rehabilitation		83	100.0%

Consumer Satisfaction Survey   (Based on 77 FY12 Surveys)

	Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✔	Quality and Appropriateness		100%	80%	93%
✔	Participation in Treatment		100%	80%	92%
✔	General Satisfaction		100%	80%	92%
✔	Overall		100%	80%	91%
✔	Respect		100%	80%	91%
✔	Access		99%	80%	88%
✔	Outcome		96%	80%	83%
✔	Recovery		96%	80%	79%

Legend: Satisfied % | Goal % | 0-80% | 80-100% | ✔ Goal Met | ● Under Goal

Client Demographics

Age

Age	#	%		State Avg
18-25	4	5%	▼	17%
26-34	7	8%	▼	22%
35-44	13	16%		20%
45-54	27	33%		24%
55-64	28	34%	▲	13%
65+	4	5%		4%

Gender

Gender	#	%		State Avg
Female	50	60%	▲	40%
Male	33	40%	▼	60%

Race

Race	#	%		State Avg
White/Caucasian	68	82%	▲	64%
Black/African American	9	11%		17%
Other	3	4%	▼	15%
Multiple Races	2	2%		1%
Am. Indian/Native Alaskan	1	1%		1%
Asian				1%
Hawaiian/Other Pacific Islander				0%
Unknown				2%

Ethnicity

Ethnicity	#	%		State Avg
Non-Hispanic	80	96%	▲	74%
Hispanic-Other	2	2%		7%
Hisp-Puerto Rican	1	1%	▼	12%
Hispanic-Cuban				0%
Hispanic-Mexican				0%
Unknown				7%

Legend: Unique Clients | State Avg | ▲ > 10% Over State Avg | ▼ > 10% Under State Avg

Artreach 212-280
Artreach Inc.
Mental Health - Social Rehabilitation - Social Rehabilitation

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2012 - June 2013 (Data as of Dec 16, 2013)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	83	89	-7%	
Admits	18	14	29%	▲
Discharges	9	24	-63%	▼
Service Hours	6,923	6,600	5%	
Social Rehab/PHP/IOP Days	1,757	1,501	17%	▲

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔ Clients Receiving Services	████████▎	74	97%	90%	82%	7%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■		■	■	■	■		■	■		83%
Discharges							■		■			■	25%
Services	■	■	■	■	■	■	■	■	■	■	■	■	100%

■	1 or more Records Submitted to DMHAS
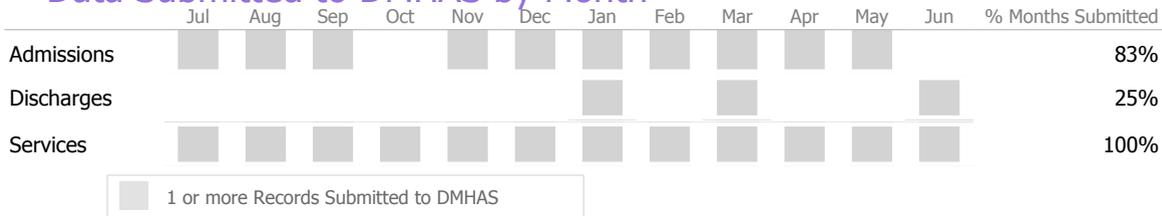
▲ > 10% Over	▼ < 10% Under

■ Actual	❙ Goal	✔ Goal Met	● Below Goal

* State Avg based on 38 Active Social Rehabilitation Programs