

Provider Activity

12 Month Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	570	653	-13% ▼
	Admits	466	531	-12% ▼
	Discharges	497	516	-4%
	Service Hours	136,239	146,687	-7%
	Bed Days	50,670	54,640	-7%

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Unique Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction	Residential Services	570	100.0%

Consumer Satisfaction Survey

(Based on 84 FY12 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Participation in Treatment		92%	80%	92%
✓ Overall		90%	80%	91%
✓ Recovery		89%	80%	79%
✓ Respect		89%	80%	91%
✓ Quality and Appropriateness		88%	80%	93%
✓ Outcome		85%	80%	83%
✓ General Satisfaction		83%	80%	92%
● Access		74%	80%	88%

Satisfied % | Goal % 0-80% 80-100% Goal Met Under Goal

Client Demographics

Age	#	%	State Avg
18-25	112	20%	17%
26-34	217	38% ▲	22%
35-44	122	21%	20%
45-54	98	17%	24%
55-64	20	4%	13%
65+	1	0%	4%

Gender	#	%	State Avg
Male	324	57%	60%
Female	246	43%	40%

Ethnicity	#	%	State Avg
Non-Hispanic	398	70%	74%
Hisp-Puerto Rican	132	23% ▲	12%
Hispanic-Other	34	6%	7%
Hispanic-Mexican	5	1%	0%
Hispanic-Cuban	1	0%	0%
Unknown			7%

Race	#	%	State Avg
White/Caucasian	248	44% ▼	64%
Other	165	29% ▲	15%
Black/African American	142	25%	17%
Am. Indian/Native Alaskan	6	1%	1%
Unknown	5	1%	2%
Asian	2	0%	1%
Multiple Races	2	0%	1%
Hawaiian/Other Pacific Islander			0%

Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	60	66	-9%
Admits	45	56	-20% ▼
Discharges	48	52	-8%
Bed Days	4,878	5,021	-3%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	94%	97%
Valid TEDS Data	100%	100%
On-Time Periodic		
6 Month Updates	Actual	State Avg
6 Month Updates	0%	7%
Cooccurring		
MH Screen Complete	Actual	State Avg
MH Screen Complete	100%	98%
SA Screen Complete	Actual	State Avg
SA Screen Complete	100%	98%
Diagnosis		
Valid Axis I Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	Actual	State Avg
Valid Axis V GAF Score	100%	99%

Discharge Outcomes

Measure	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		27	56%	70%	63%	-14% ▼
No Re-admit within 30 Days of Discharge		38	79%	85%	90%	-6%
Follow-up within 30 Days of Discharge		18	67%	90%	50%	-23% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Improved/Maintained Axis V GAF Score		46	94%	95%	76%	-1%
Abstinence/Reduced Drug Use		18	30%	70%	74%	-40% ▼

Bed Utilization

12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
	15	162 days	0.3	89%	90%	94%	-1%

Legend: ■ < 90% ■ 90-110% ■ > 110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 40 Active Intermediate/Long Term Res.Tx 3.5 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	17	11	55% ▲
Admits	13	11	18% ▲
Discharges	12	7	71% ▲
Bed Days	1,441	1,228	17% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	93%	97%
Valid TEDS Data	100%	100%
On-Time Periodic		
6 Month Updates	N/A	7%
Cooccurring		
MH Screen Complete	100%	98%
SA Screen Complete	100%	98%
Diagnosis		
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	100%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		7	58%	70%	63%	-12% ▼
No Re-admit within 30 Days of Discharge		9	75%	85%	90%	-10% ▼
Follow-up within 30 Days of Discharge		5	71%	90%	50%	-19% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		9	53%	70%	74%	-17% ▼
Improved/Maintained Axis V GAF Score		11	92%	95%	76%	-3% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		5	148 days	0.3	79%	90%	94%	-11% ▼

Legend: ■ < 90% ■ 90-110% ■ > 110%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✔ Goal Met ● Below Goal

* State Avg based on 40 Active Intermediate/Long Term Res.Tx 3.5 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	185	198	-7%
Admits	143	157	-9%
Discharges	140	153	-8%
Bed Days	16,497	17,935	-8%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	97%
Valid TEDS Data	100%	100%

On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	7%

Cooccurring	Actual	State Avg
MH Screen Complete	100%	98%
SA Screen Complete	100%	98%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	100%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		95	68%	70%	63%	-2%
No Re-admit within 30 Days of Discharge		134	96%	85%	90%	11% ▲
Follow-up within 30 Days of Discharge		47	49%	90%	50%	-41% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		142	75%	70%	74%	5%
Improved/Maintained Axis V GAF Score		136	97%	95%	76%	2%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		40	140 days	0.2	119%	90%	94%	29% ▲

Legend: < 90% (light blue), 90-110% (grey), > 110% (red)

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	█	█	█	█	█	█	█	█	█	█	█	█	100%
Discharges	█	█	█	█	█	█	█	█	█	█	█	█	100%

Legend: █ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 40 Active Intermediate/Long Term Res.Tx 3.5 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	181	196	-8%
Admits	137	158	-13% ▼
Discharges	130	154	-16% ▼
Bed Days	14,635	15,267	-4%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	97%
Valid TEDS Data	100%	100%

On-Time Periodic	Actual	State Avg
6 Month Updates	0%	7%

Cooccurring	Actual	State Avg
MH Screen Complete	100%	98%
SA Screen Complete	100%	98%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	100%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		76	58%	70%	63%	-12% ▼
No Re-admit within 30 Days of Discharge		126	97%	85%	90%	12% ▲
Follow-up within 30 Days of Discharge		40	53%	90%	50%	-37% ▼

Recovery

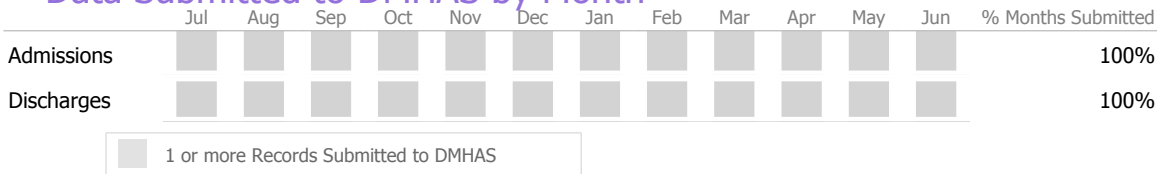
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		108	59%	70%	74%	-11% ▼
Improved/Maintained Axis V GAF Score		123	93%	95%	76%	-2%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		59	141 days	0.3	69%	90%	94%	-21% ▼

Legend: ■ < 90% ■ 90-110% ■ > 110%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 40 Active Intermediate/Long Term Res.Tx 3.5 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	86	98	-12% ▼
Admits	66	76	-13% ▼
Discharges	88	77	14% ▲
Bed Days	7,132	7,869	-9%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		59	67%	70%	63%	-3%
No Re-admit within 30 Days of Discharge		70	80%	85%	90%	-5%
Follow-up within 30 Days of Discharge		34	58%	90%	50%	-32% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	97%	97%
Valid TEDS Data	100%	100%

On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	7%

Cooccurring	Actual	State Avg
MH Screen Complete	100%	98%
SA Screen Complete	100%	98%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	100%	99%

Recovery

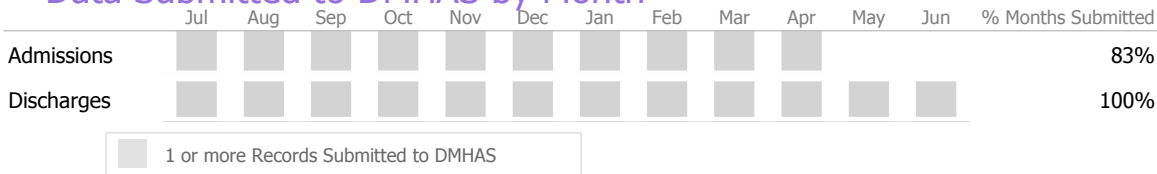
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		67	76%	70%	74%	6%
Improved/Maintained Axis V GAF Score		84	95%	95%	76%	0%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		38	112 days	0.4	51%	90%	94%	-39% ▼

Legend: ■ < 90% ■ 90-110% ■ > 110%

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▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 40 Active Intermediate/Long Term Res.Tx 3.5 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	78	89	-12% ▼
Admits	62	73	-15% ▼
Discharges	79	73	8%
Bed Days	6,087	7,320	-17% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	98%	97%
Valid TEDS Data	100%	100%

On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	7%

Cooccurring	Actual	State Avg
MH Screen Complete	100%	98%
SA Screen Complete	100%	98%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	100%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		45	57%	70%	63%	-13% ▼
No Re-admit within 30 Days of Discharge		63	80%	85%	90%	-5%
Follow-up within 30 Days of Discharge		32	71%	90%	50%	-19% ▼

Recovery

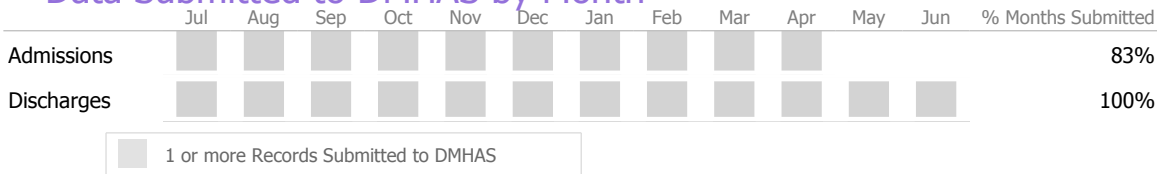
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Improved/Maintained Axis V GAF Score		79	100%	95%	76%	5%
Abstinence/Reduced Drug Use		35	44%	70%	74%	-26% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		11	120 days	0.1	217%	90%	94%	127% ▲

Legend: < 90% (light blue), 90-110% (grey), > 110% (red)

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on 40 Active Intermediate/Long Term Res.Tx 3.5 Programs