

### Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	707	722	-2%
	Admits	698	715	-2%
	Discharges	640	707	-9%
	Service Hours	5,980	5,390	11% ▲
	Bed Days	16,313	17,631	-7%

▲ > 10% Over 1 Yr Ago    ▼ > 10% Under 1Yr Ago

### Consumer Satisfaction Survey (Based on 36 FY14 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ General Satisfaction		97%	80%	92%
✓ Respect		97%	80%	91%
✓ Quality and Appropriateness		94%	80%	93%
✓ Participation in Treatment		94%	80%	92%
✓ Overall		94%	80%	91%
✓ Access		94%	80%	88%
✓ Outcome		83%	80%	83%
✓ Recovery		82%	80%	79%

Satisfied %    |    Goal %    0-80%    80-100%    ✓ Goal Met    ● Under Goal

### Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Addiction</b>	Residential Services	386	49.6%
	Outpatient	351	45.1%
	Case Management	37	4.8%
<b>Mental Health</b>	Case Management	4	0.5%

### Client Demographics

Age	#	%	State Avg	Gender	#	%	State Avg
18-25	106	15%	16%	Male	481	68%	60%
26-34	228	32%	24%	Female	226	32%	40%
35-44	161	23%	19%				
45-54	135	19%	23%				
55-64	61	9%	14%				
65+	15	2%	4%				
Ethnicity	#	%	State Avg	Race	#	%	State Avg
Non-Hispanic	640	91% ▲	75%	White/Caucasian	618	87% ▲	66%
Hisp-Puerto Rican	39	6%	12%	Black/African American	41	6% ▼	17%
Hispanic-Other	22	3%	6%	Other	27	4%	13%
Unknown	5	1%	6%	Unknown	8	1%	3%
Hispanic-Mexican	1	0%	1%	Am. Indian/Native Alaskan	6	1%	1%
Hispanic-Cuban			0%	Multiple Races	3	0%	1%
				Asian	2	0%	1%
				Hawaiian/Other Pacific Islander	2	0%	0%

Unique Clients    |    State Avg    ▲ > 10% Over State Avg    ▼ > 10% Under State Avg

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	4	4	0%
Admits	-	-	
Discharges	-	-	
Service Hours	111	138	-20% ▼

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation		0	0%	85%	93%	-85% ▼

### Service Utilization

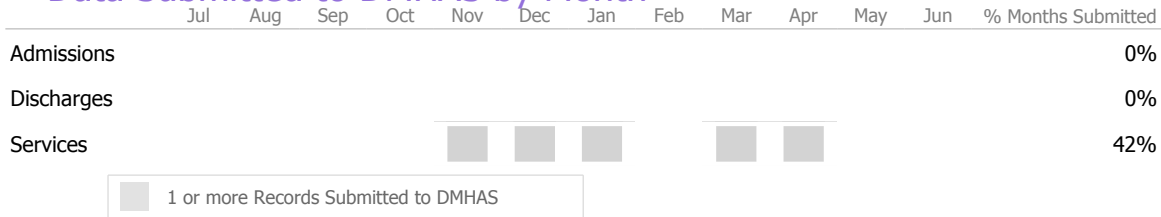
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		4	100%	90%	88%	10%

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	N/A	99%

On-Time Periodic	Actual	State Avg
6 Month Updates	0%	71%

### Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 54 Active Supportive Housing – Development Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	317	305	4%
Admits	254	261	-3%
Discharges	218	247	-12% ▼
Service Hours	4,010	3,595	12% ▲

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	98%	95%
Valid TEDS Data	97%	92%
On-Time Periodic		
6 Month Updates	76%	33%
Cooccurring		
MH Screen Complete	100%	97%
SA Screen Complete	100%	96%
Diagnosis		
Valid Axis I Diagnosis	100%	97%
Valid Axis V GAF Score	100%	95%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		117	54%	50%	51%	4%

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Not Arrested		328	98%	75%	86%	23% ▲
✓ Abstinence/Reduced Drug Use		224	67%	55%	58%	12% ▲
✓ Self Help		220	66%	60%	26%	6%
● Employed		158	47%	50%	40%	-3%
● Stable Living Situation		284	85%	95%	85%	-10%
● Improved/Maintained Axis V GAF Score		104	41%	75%	62%	-34% ▼

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		119	100%	90%	81%	10%

### Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days		202	83%	75%	73%	8%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	█	█	█	█	█	█	█	█	█	█	█	█	100%
Discharges	█	█	█	█	█	█	█	█	█	█	█	█	100%
Services	█	█	█	█	█	█	█	█	█	█	█	█	100%

█ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 116 Active Standard Outpatient Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	307	315	-3%
Admits	303	310	-2%
Discharges	302	311	-3%
Bed Days	6,958	7,202	-3%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		254	84%	80%	81%	4%
✓ No Re-admit within 30 Days of Discharge		279	92%	85%	94%	7%
● Follow-up within 30 Days of Discharge		146	57%	90%	61%	-33%

### Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	93%
✓ Valid TEDS Data	100%	99%
<b>On-Time Periodic</b>		
6 Month Updates	N/A	0%
<b>Cooccurring</b>		
✓ MH Screen Complete	100%	99%
✓ SA Screen Complete	100%	99%
<b>Diagnosis</b>		
✓ Valid Axis I Diagnosis	100%	100%
✓ Valid Axis V GAF Score	100%	100%

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Self Help		306	95%	60%	72%	35%
✓ Abstinence/Reduced Drug Use		285	89%	70%	59%	19%
✓ Improved/Maintained Axis V GAF Score		299	99%	75%	96%	24%

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		20	25 days	0.1	95%	90%	85%	5%

■ < 90%   
 ■ 90-110%   
 ■ >110%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

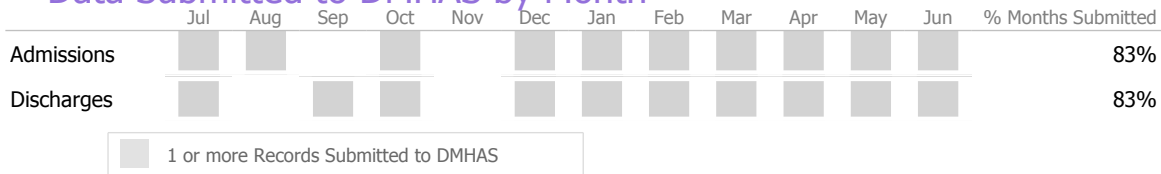
■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 12 Active SA Intensive Res. Rehabilitation 3.7 Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	38	44	-14% ▼
Admits	28	33	-15% ▼
Discharges	25	34	-26% ▼
Bed Days	4,329	4,131	5%

### Data Submitted to DMHAS by Month



\* State Avg based on 14 Active Recovery House Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	80	80	0%
Admits	67	67	0%
Discharges	68	67	1%
Bed Days	5,026	6,298	-20% ▼

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	99%
Valid TEDS Data	100%	100%

On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	33%

Cooccurring	Actual	State Avg
MH Screen Complete	100%	99%
SA Screen Complete	100%	99%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	100%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		38	56%	85%	65%	-29% ▼
No Re-admit within 30 Days of Discharge		63	93%	85%	77%	8%
Follow-up within 30 Days of Discharge		12	32%	90%	60%	-58% ▼

### Recovery

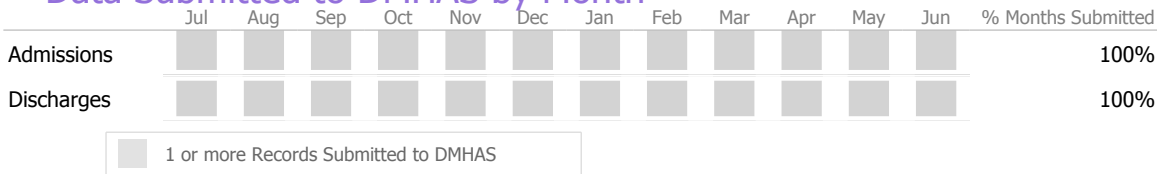
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		63	78%	70%	90%	8%
Employed		47	58%	60%	42%	-2%
Improved/Maintained Axis V GAF Score		58	85%	75%	90%	10%

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		14	92 days	0.1	98%	90%	92%	8%

Legend: ■ < 90%    ■ 90-110%    ■ >110%

### Data Submitted to DMHAS by Month



\* State Avg based on 11 Active Transitional/Halfway House 3.1 Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	37	44	-16% ▼
Admits	13	14	-7%
Discharges	5	20	-75% ▼
Service Hours	1,470	1,300	13% ▲

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	99%
On-Time Periodic	Actual	State Avg
6 Month Updates	96%	56%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		5	100%	50%	48%	50% ▲

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Self Help		33	89%	60%	66%	29% ▲
Stable Living Situation		35	95%	80%	84%	15% ▲
Employed		5	14%	20%	14%	-6%

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		32	100%	90%	90%	10%

### Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 17 Active Standard Case Management Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	38	31	23% ▲
Admits	33	30	10%
Discharges	22	28	-21% ▼
Service Hours	389	358	9%

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	95%
Valid TEDS Data	98%	92%
<b>On-Time Periodic</b>		
6 Month Updates	100%	33%
<b>Cooccurring</b>		
MH Screen Complete	100%	97%
SA Screen Complete	100%	96%
<b>Diagnosis</b>		
Valid Axis I Diagnosis	100%	97%
Valid Axis V GAF Score	100%	95%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		14	64%	50%	51%	14% ▲

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		38	100%	75%	86%	25% ▲
Self Help		29	76%	60%	26%	16% ▲
Abstinence/Reduced Drug Use		22	58%	55%	58%	3%
Employed		11	29%	50%	40%	-21% ▼
Stable Living Situation		28	74%	95%	85%	-21% ▼
Improved/Maintained Axis V GAF Score		11	48%	75%	62%	-27% ▼

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		16	100%	90%	81%	10%

### Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		29	88%	75%	73%	13% ▲

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■		■	■	■	■	■	■	■	■	92%
Discharges	■	■		■	■	■	■	■	■	■		■	83%
Services	■	■	■	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual
  Goal
  Goal Met
  Below Goal

\* State Avg based on 116 Active Standard Outpatient Programs