

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	889	852	4%
	Admits	928	837	11% ▲
	Discharges	876	882	-1%
	Service Hours	5,777	6,726	-14% ▼
	Bed Days	6,760	4,182	62% ▲
	S.Rehab/PHP/IOP	854	496	72% ▲

Consumer Satisfaction Survey

(Based on 189 FY14 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		97%	80%	93%
✓ Overall		96%	80%	91%
✓ General Satisfaction		96%	80%	92%
✓ Outcome		95%	80%	83%
✓ Participation in Treatment		94%	80%	92%
✓ Access		93%	80%	88%
✓ Respect		92%	80%	91%
✓ Recovery		92%	80%	79%

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

■ Satisfied % | ■ Goal % ■ 0-80% ■ 80-100% ✓ Goal Met ● Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction	Outpatient	615	54.0%
	IOP	189	16.6%
	Case Management	110	9.7%
	Residential Services	89	7.8%
Mental Health	Case Management	135	11.9%

Client Demographics

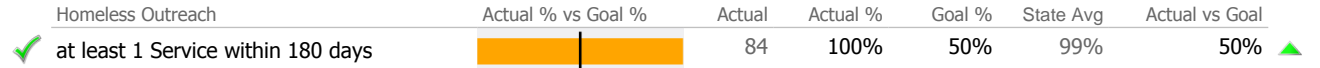
Age	#	%	State Avg	Gender	#	%	State Avg	
18-25	168	19%	16%	Male	569	64%	60%	
26-34	282	32%	24%	Female	319	36%	40%	
35-44	211	24%	19%	Race	White/Caucasian	736	83% ▲	66%
45-54	160	18%	23%		Black/African American	80	9%	17%
55-64	59	7%	14%		Other	43	5%	13%
65+	6	1%	4%		Unknown	9	1%	3%
					Multiple Races	8	1%	1%
Ethnicity	Non-Hispanic	588	66%	75%	Am. Indian/Native Alaskan	7	1%	1%
	Hisp-Puerto Rican	179	20%	12%	Asian	3	0%	1%
	Unknown	94	11%	6%	Hawaiian/Other Pacific Islander	3	0%	0%
	Hispanic-Other	18	2%	6%				
	Hispanic-Mexican	9	1%	1%				
Hispanic-Cuban	1	0%	0%					

■ Unique Clients | ■ State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

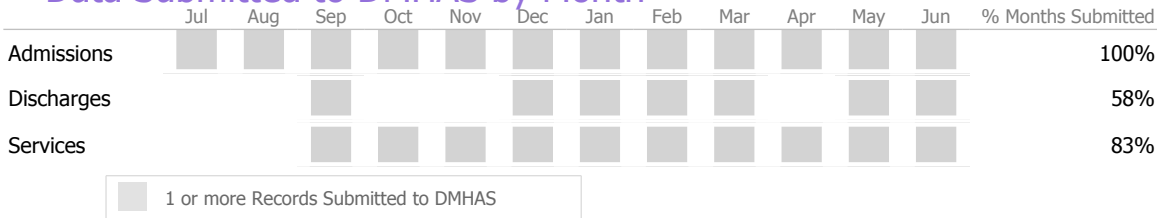
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	110	99	11%	▲
Admits	84	29	190%	▲
Discharges	44	72	-39%	▼
Service Hours	728	459	59%	▲

Service Engagement



Data Submitted to DMHAS by Month

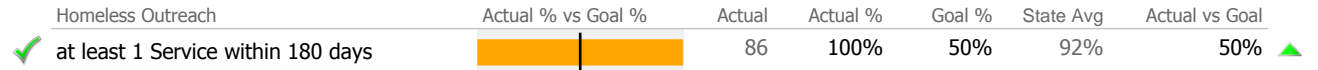


* State Avg based on 6 Active Outreach & Engagement Programs

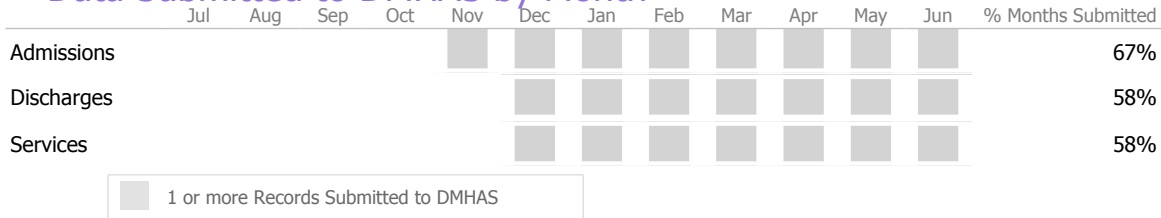
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	106	113	-6%
Admits	87	48	81% ▲
Discharges	50	96	-48% ▼
Service Hours	302	419	-28% ▼

Service Engagement



Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 38 Active Outreach & Engagement Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	61	44	39% ▲
Admits	56	46	22% ▲
Discharges	60	47	28% ▲
Service Hours	67	200	-66% ▼
Social Rehab/PHP/IOP Days	243	315	-23% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	96%
Valid TEDS Data	100%	99%
On-Time Periodic		
6 Month Updates	N/A	14%
Cooccurring		
MH Screen Complete	100%	96%
SA Screen Complete	100%	96%
Diagnosis		
Valid Axis I Diagnosis	100%	98%
Valid Axis V GAF Score	100%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		40	67%	50%	55%	17% ▲
● Follow-up within 30 Days of Discharge		30	75%	90%	52%	-15% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Improved/Maintained Axis V GAF Score		57	95%	75%	83%	20% ▲
✓ Not Arrested		57	92%	75%	93%	17% ▲
✓ Stable Living Situation		60	97%	95%	90%	2% ▲
● Abstinence/Reduced Drug Use		32	52%	55%	65%	-3% ▼
● Self Help		27	44%	60%	51%	-16% ▼
● Employed		12	19%	50%	31%	-31% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		3	100%	90%	80%	10% ▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	100%
Services		■	■	■		■					■	■	50%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 50 Active Standard IOP Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	251	285	-12% ▼
Admits	203	251	-19% ▼
Discharges	205	250	-18% ▼
Service Hours	1,957	3,488	-44% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	95%
Valid TEDS Data	98%	92%
On-Time Periodic		
6 Month Updates	90%	33%
Cooccurring		
MH Screen Complete	100%	97%
SA Screen Complete	100%	96%
Diagnosis		
Valid Axis I Diagnosis	100%	97%
Valid Axis V GAF Score	100%	95%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		111	54%	50%	51%	4%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		241	89%	75%	86%	14% ▲
Abstinence/Reduced Drug Use		177	66%	55%	58%	11% ▲
Employed		143	53%	50%	40%	3%
Stable Living Situation		262	97%	95%	85%	2%
Improved/Maintained Axis V GAF Score		198	93%	75%	62%	18% ▲
Self Help		83	31%	60%	26%	-29% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		63	95%	90%	81%	5%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		148	77%	75%	73%	2%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	■	■	■	■	■	■	67%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 116 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	371	255	45% ▲
Admits	308	236	31% ▲
Discharges	285	184	55% ▲
Service Hours	2,558	1,203	113% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	95%
Valid TEDS Data	94%	92%
On-Time Periodic		
6 Month Updates	100%	33%
Cooccurring		
MH Screen Complete	100%	97%
SA Screen Complete	100%	96%
Diagnosis		
Valid Axis I Diagnosis	99%	97%
Valid Axis V GAF Score	99%	95%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		155	54%	50%	51%	4%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Not Arrested		372	93%	75%	86%	18% ▲
✓ Abstinence/Reduced Drug Use		267	67%	55%	58%	12% ▲
● Stable Living Situation		377	94%	95%	85%	-1%
✓ Improved/Maintained Axis V GAF Score		284	92%	75%	62%	17% ▲
● Self Help		194	48%	60%	26%	-12% ▼
● Employed		129	32%	50%	40%	-18% ▼

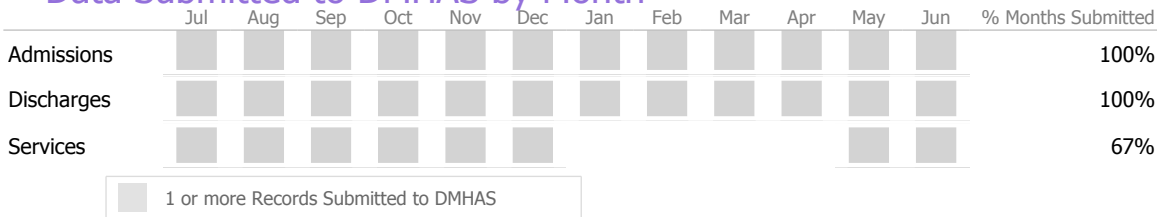
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		106	91%	90%	81%	1%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● 2 or more Services within 30 days		163	56%	75%	73%	-19% ▼

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 116 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	39	26	50% ▲
Admits	31	17	82% ▲
Discharges	29	18	61% ▲
Bed Days	3,331	1,800	85% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	98%
Valid TEDS Data	100%	100%

On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	7%

Cooccurring	Actual	State Avg
MH Screen Complete	100%	98%
SA Screen Complete	100%	98%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		23	79%	70%	71%	9%
✓ No Re-admit within 30 Days of Discharge		26	90%	85%	91%	5%
● Follow-up within 30 Days of Discharge		16	70%	90%	58%	-20% ▼

Recovery

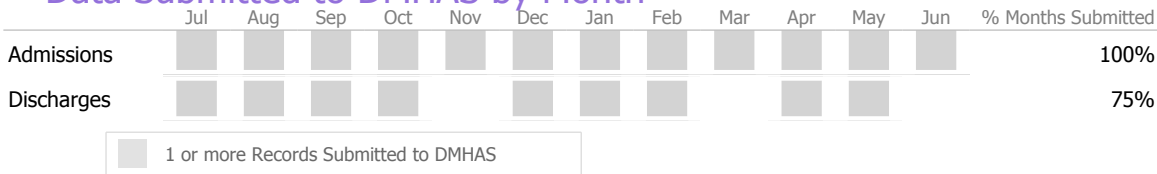
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use		33	85%	70%	80%	15% ▲
✓ Improved/Maintained Axis V GAF Score		29	100%	95%	89%	5%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		10	119 days	0.2	91%	90%	100%	1%

Legend: ■ < 90% ■ 90-110% ■ > 110%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 40 Active Intermediate/Long Term Res.Tx 3.5 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	50	24	108% ▲
Admits	41	20	105% ▲
Discharges	41	15	173% ▲
Bed Days	3,429	2,382	44% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	97%	98%
Valid TEDS Data	100%	100%
On-Time Periodic		
6 Month Updates	N/A	7%
Cooccurring		
MH Screen Complete	98%	98%
SA Screen Complete	98%	98%
Diagnosis		
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		23	56%	70%	71%	-14% ▼
No Re-admit within 30 Days of Discharge		35	85%	85%	91%	0%
Follow-up within 30 Days of Discharge		21	91%	90%	58%	1%

Recovery

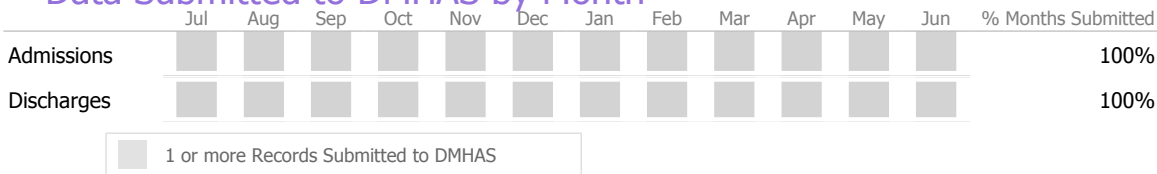
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		36	71%	70%	80%	1%
Improved/Maintained Axis V GAF Score		40	98%	95%	89%	3%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		10	105 days	0.1	94%	90%	100%	4%

Legend: ■ < 90% ■ 90-110% ■ > 110%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 40 Active Intermediate/Long Term Res.Tx 3.5 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	129	122	6%
Admits	118	136	-13% ▼
Discharges	131	120	9%
Service Hours	159	627	-75% ▼
Social Rehab/PHP/IOP Days	611	181	238% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	96%
Valid TEDS Data	99%	99%
On-Time Periodic		
6 Month Updates	N/A	14%
Cooccurring		
MH Screen Complete	100%	96%
SA Screen Complete	100%	96%
Diagnosis		
Valid Axis I Diagnosis	100%	98%
Valid Axis V GAF Score	100%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		83	63%	50%	55%	13% ▲
● Follow-up within 30 Days of Discharge		57	69%	90%	52%	-21% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Not Arrested		128	91%	75%	93%	16% ▲
✓ Improved/Maintained Axis V GAF Score		118	90%	75%	83%	15% ▲
✓ Abstinence/Reduced Drug Use		86	61%	55%	65%	6%
● Self Help		82	59%	60%	51%	-1%
● Stable Living Situation		129	92%	95%	90%	-3%
● Employed		33	24%	50%	31%	-26% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		7	70%	90%	80%	-20% ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	■	■	■	■	■	■	58%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 50 Active Standard IOP Programs