St. Vincent DePaul Mission of Waterbury Inc.
Waterbury, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2014 - June 2015   (Data as of Sep 17, 2015)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	81	85	-5%	
	Admits	10	13	-23%	▼
	Discharges	10	13	-23%	▼
	Service Hours	3,197	3,004	6%	
	Bed Days	9,114	9,472	-4%	

▲ > 10% Over 1 Yr Ago   ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health			
	Residential Services	68	84.0%
	Case Management	13	16.0%

Consumer Satisfaction Survey   (Based on 59 FY14 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✔ General Satisfaction		98%	80%	92%
✔ Quality and Appropriateness		97%	80%	93%
✔ Participation in Treatment		97%	80%	92%
✔ Overall		97%	80%	91%
✔ Respect		96%	80%	91%
✔ Access		92%	80%	88%
✔ Outcome		88%	80%	83%
✔ Recovery		88%	80%	79%

Legend: Satisfied % | Goal % | 0-80% | 80-100% | ✔ Goal Met | ● Under Goal

Client Demographics

Age

	#	%		State Avg
18-25	3	4%	▼	16%
26-34	20	25%		24%
35-44	12	15%		19%
45-54	20	25%		23%
55-64	22	27%	▲	14%
65+	4	5%		4%

Gender

	#	%	State Avg
Male	53	65%	60%
Female	28	35%	40%

Race

	#	%	State Avg
White/Caucasian	48	59%	66%
Black/African American	22	27%	17%
Other	11	14%	13%
Am. Indian/Native Alaskan			1%
Asian			1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%
Unknown			3%

Ethnicity

	#	%	State Avg
Non-Hispanic	69	85%	75%
Hisp-Puerto Rican	10	12%	12%
Hispanic-Other	2	2%	6%
Hispanic-Cuban			0%
Hispanic-Mexican			1%
Unknown			6%

Legend: Unique Clients | State Avg | ▲ > 10% Over State Avg | ▼ > 10% Under State Avg

Casa De Rosa 519240
St. Vincent DePaul Mission of Waterbury Inc.
Mental Health - Residential Services - Group Home

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2014 - June 2015 (Data as of Sep 17, 2015)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	9	9	0%	
Admits	1	2	-50%	▼
Discharges	2	1	100%	▲
Bed Days	2,841	2,904	-2%	

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Treatment Completed Successfully		1	50%	80%	72%	-30%	▼
✓	No Re-admit within 30 Days of Discharge		2	100%	85%	84%	15%	▲
✓	Follow-up within 30 Days of Discharge		1	100%	90%	72%	10%	

Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data	100%	98%

On-Time Periodic		Actual	State Avg
✓	6 Month Updates	100%	92%

Cooccurring		Actual	State Avg
✓	MH Screen Complete	100%	94%
✓	SA Screen Complete	100%	93%

Diagnosis		Actual	State Avg
✓	Valid Axis I Diagnosis	100%	98%
✓	Valid Axis V GAF Score	100%	96%

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Social Support		8	89%	60%	77%	29%	▲
✓	Stable Living Situation		9	100%	90%	98%	10%	
🔴	Improved/Maintained Axis V GAF Score		8	89%	95%	67%	-6%	

Bed Utilization

		12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓	Avg Utilization Rate		8	891 days	0.2	97%	90%	96%	7%

▢ < 90%	▢ 90-110%	▢ >110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions			▢										8%
Discharges			▢								▢		17%

▢ 1 or more Records Submitted to DMHAS
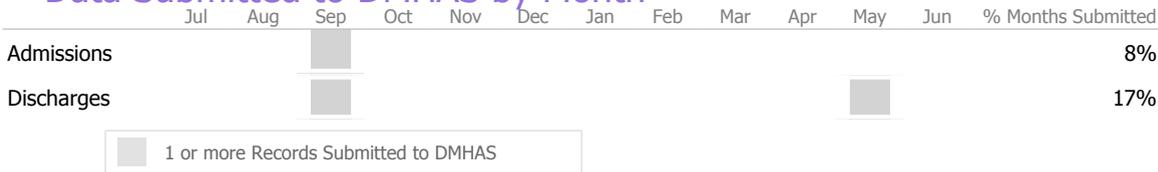
▲ > 10% Over   ▼ < 10% Under

🟧 Actual | Goal   ✓ Goal Met   🔴 Below Goal

* State Avg based on 24 Active Group Home Programs

Cornerstone 519250
St. Vincent DePaul Mission of Waterbury Inc.
Mental Health - Residential Services - Supervised Apartments

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2014 - June 2015   (Data as of Sep 17, 2015)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	20	21	-5%	
Admits	2	3	-33%	▼
Discharges	2	3	-33%	▼
Bed Days	6,273	6,568	-4%	

Data Submission Quality

Data Entry		Actual	State Avg
✔ Valid NOMS Data		100%	99%

On-Time Periodic		Actual	State Avg
✔ 6 Month Updates		100%	97%

Cooccurring		Actual	State Avg
✔ MH Screen Complete		100%	64%
✔ SA Screen Complete		100%	63%

Diagnosis		Actual	State Avg
✔ Valid Axis I Diagnosis		100%	99%
✔ Valid Axis V GAF Score		100%	97%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔	Treatment Completed Successfully		2	100%	60%	71%	40%	▲
🔴	Follow-up within 30 Days of Discharge		1	50%	90%	79%	-40%	▼

Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔	Social Support		20	100%	60%	83%	40%	▲
✔	Stable Living Situation		20	100%	95%	96%	5%	
✔	Improved/Maintained Axis V GAF Score		18	100%	95%	72%	5%	
🔴	Employed		2	10%	25%	9%	-15%	▼

Bed Utilization

		12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✔	Avg Utilization Rate		18	1,325 days	0.3	95%	90%	92%	5%

🟦 < 90%   ⬜ 90-110%   🟥 >110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions							▢				▢		17%
Discharges		▢	▢										17%

▢ 1 or more Records Submitted to DMHAS
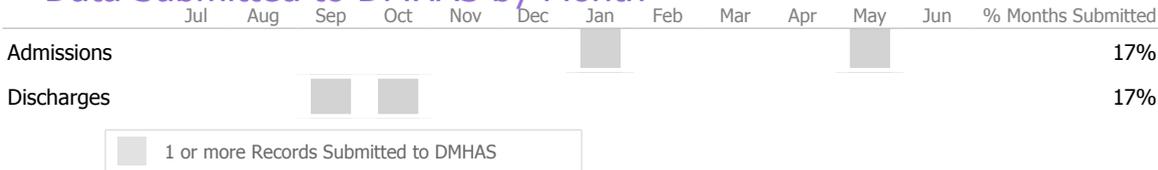
▲ > 10% Over   ▼ < 10% Under

🟧 Actual | Goal   ✔ Goal Met   🔴 Below Goal

* State Avg based on 72 Active Supervised Apartments Programs

Society of Support 519551
St. Vincent DePaul Mission of Waterbury Inc.
Mental Health - Case Management - Supportive Housing – Scattered Site

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2014 - June 2015 (Data as of Sep 17, 2015)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	13	14	-7%	
Admits	3	3	0%	
Discharges	1	4	-75%	▼
Service Hours	563	727	-22%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Stable Living Situation		13	100%	85%	89%	15%	▲

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		12	100%	90%	97%	10%

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		99%	98%

On-Time Periodic		Actual	State Avg
✓ 6 Month Updates		100%	88%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions			▫		▫			▫					25%
Discharges			▫										8%
Services	▫	▫	▫	▫	▫	▫	▫	▫	▫	▫	▫	▫	100%

▫ 1 or more Records Submitted to DMHAS
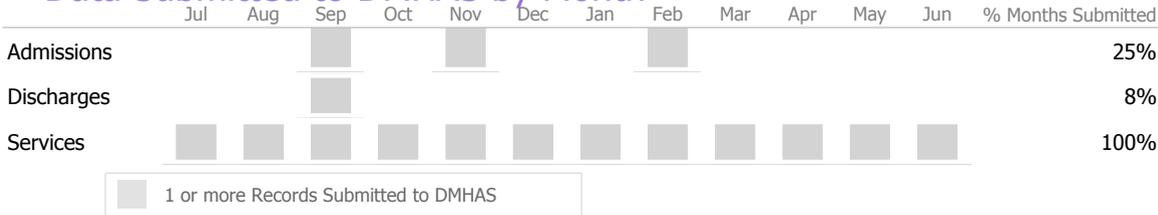
▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 69 Active Supportive Housing – Scattered Site Programs

Steppingstone 519-260
St. Vincent DePaul Mission of Waterbury Inc.
Mental Health - Residential Services - Residential Support

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2014 - June 2015 (Data as of Sep 17, 2015)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	40	41	-2%	
Admits	4	5	-20%	▼
Discharges	5	5	0%	
Service Hours	2,634	2,277	16%	▲

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		100%	99%

On-Time Periodic		Actual	State Avg
✓ 6 Month Updates		100%	94%

Cooccurring		Actual	State Avg
✓ MH Screen Complete		100%	94%
✓ SA Screen Complete		100%	94%

Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		100%	98%
✓ Valid Axis V GAF Score		100%	97%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Treatment Completed Successfully		4	80%	50%	65%	30%	▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Social Support		40	100%	60%	88%	40%	▲
✓ Stable Living Situation		40	100%	85%	94%	15%	▲
✓ Improved/Maintained Axis V GAF Score		39	98%	95%	72%	3%	
🔴 Employed		5	12%	25%	12%	-13%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Clients Receiving Services		35	100%	90%	98%	10%	

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	▢			▢	▢								25%
Discharges		▢		▢						▢		▢	33%
Services	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	100%

▢ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

▢ Actual | Goal   ✓ Goal Met   🔴 Below Goal

* State Avg based on 51 Active Residential Support Programs