

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	325	349	-7%
	Admits	209	242	-14% ▼
	Discharges	234	239	-2%
	Service Hours	-	-	-
	Bed Days	20,161	22,122	-9%

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 106 FY15 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Recovery		90%	80%	79%
✓ Outcome		90%	80%	83%
✓ Overall		87%	80%	91%
✓ Participation in Treatment		85%	80%	92%
✓ Respect		84%	80%	91%
● Quality and Appropriateness		75%	80%	93%
● General Satisfaction		72%	80%	92%
● Access		62%	80%	88%

Satisfied % | Goal % 0-80% 80-100% Goal Met Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction	Residential Services	325	100.0%

Client Demographics

Age	#	%	State Avg	Gender	#	%	State Avg
18-25	53	16%	13%	Male	176	54%	59%
26-34	129	40% ▲	23%	Female	149	46%	41%
35-44	66	20%	19%	Transgender			0%
45-54	54	17%	23%				
55-64	22	7%	16%				
65+	1	0%	5%				
Ethnicity	#	%	State Avg	Race	#	%	State Avg
Non-Hispanic	257	79%	75%	White/Caucasian	202	62%	65%
Hisp-Puerto Rican	49	15%	12%	Other	66	20%	13%
Hispanic-Other	18	6%	6%	Black/African American	53	16%	17%
Hispanic-Cuban	1	0%	0%	Am. Indian/Native Alaskan	1	0%	0%
Hispanic-Mexican			1%	Multiple Races	1	0%	1%
Unknown			6%	Hawaiian/Other Pacific Islander	1	0%	0%
				Unknown	1	0%	3%
				Asian			1%

Unique Clients | State Avg > 10% Over State Avg > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	36	41	-12% ▼
Admits	23	30	-23% ▼
Discharges	26	29	-10%
Bed Days	2,025	2,305	-12% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	99%
Valid TEDS Data	100%	100%
On-Time Periodic		
6 Month Updates	N/A	14%
Cooccurring		
MH Screen Complete	100%	95%
SA Screen Complete	100%	95%
Diagnosis		
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		17	65%	70%	72%	-5%
No Re-admit within 30 Days of Discharge		24	92%	85%	92%	7%
Follow-up within 30 Days of Discharge		10	59%	90%	59%	-31% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Improved/Maintained Axis V GAF Score		26	100%	95%	88%	5%
Abstinence/Reduced Drug Use		8	22%	70%	73%	-48% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		15	105 days	0.3	73%	90%	100%	-17% ▼

Legend: ■ < 90% ■ 90-110% ■ >110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%

Legend: 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under
■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 40 Active Intermediate/Long Term Res.Tx 3.5 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	5	6	-17% ▼
Admits	3	3	0%
Discharges	3	3	0%
Bed Days	315	431	-27% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	97%	99%
Valid TEDS Data	100%	100%
On-Time Periodic		
6 Month Updates	N/A	14%
Cooccurring		
MH Screen Complete	100%	95%
SA Screen Complete	100%	95%
Diagnosis		
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		3	100%	70%	72%	30% ▲
No Re-admit within 30 Days of Discharge		3	100%	85%	92%	15% ▲
Follow-up within 30 Days of Discharge		3	100%	90%	59%	10%

Recovery

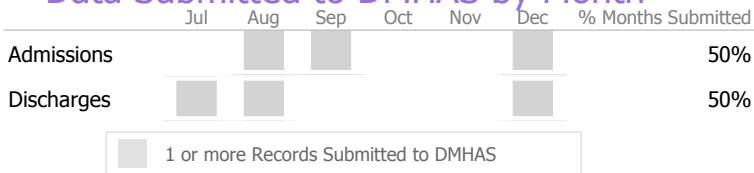
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		2	40%	70%	73%	-30% ▼
Improved/Maintained Axis V GAF Score		3	100%	95%	88%	5%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		5	115 days	0.7	34%	90%	100%	-56% ▼

Legend: ■ < 90% ■ 90-110% ■ > 110%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 40 Active Intermediate/Long Term Res.Tx 3.5 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	140	149	-6%
Admits	87	99	-12% ▼
Discharges	98	91	8%
Bed Days	9,260	10,676	-13% ▼

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		85	87%	70%	72%	17% ▲
✓ No Re-admit within 30 Days of Discharge		94	96%	85%	92%	11% ▲
● Follow-up within 30 Days of Discharge		47	55%	90%	59%	-35% ▼

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		99%
✓ Valid TEDS Data		100%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use		98	70%	70%	73%	0%
● Improved/Maintained Axis V GAF Score		93	93%	95%	88%	-2%

On-Time Periodic	Actual	State Avg
6 Month Updates		14%

Bed Utilization

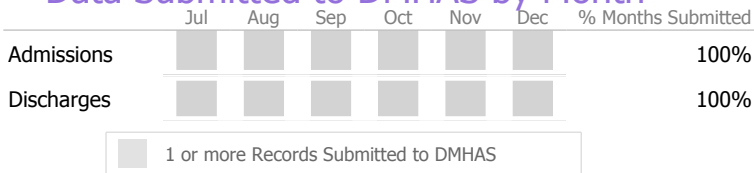
	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		68	118 days	0.4	74%	90%	100%	-16% ▼

Legend: ■ < 90% ■ 90-110% ■ > 110%

Cooccurring	Actual	State Avg
✓ MH Screen Complete		95%
✓ SA Screen Complete		95%

Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis		100%
✓ Valid Axis V GAF Score		99%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 40 Active Intermediate/Long Term Res.Tx 3.5 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	144	157	-8%
Admits	96	110	-13% ▼
Discharges	107	116	-8%
Bed Days	8,561	8,710	-2%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	99%
Valid TEDS Data	100%	100%

On-Time Periodic	Actual	State Avg
6 Month Updates	0%	14%

Cooccurring	Actual	State Avg
MH Screen Complete	100%	95%
SA Screen Complete	100%	95%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		59	55%	70%	72%	-15% ▼
No Re-admit within 30 Days of Discharge		94	88%	85%	92%	3%
Follow-up within 30 Days of Discharge		46	78%	90%	59%	-12% ▼

Recovery

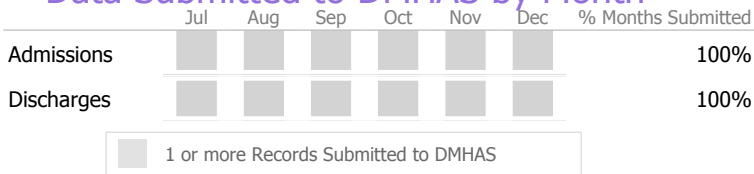
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		70	48%	70%	73%	-22% ▼
Improved/Maintained Axis V GAF Score		103	94%	95%	88%	-1%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		65	120 days	0.3	72%	90%	100%	-18% ▼

Legend: ■ < 90% ■ 90-110% ■ > 110%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 40 Active Intermediate/Long Term Res.Tx 3.5 Programs