

### Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	240	220	9%
	Admits	28	28	0%
	Discharges	9	19	-53% ▼
	Service Hours	8,896	7,146	24% ▲

▲ > 10% Over 1 Yr Ago    ▼ > 10% Under 1Yr Ago

### Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Mental Health</b>	Case Management	240	100.0%

### Consumer Satisfaction Survey (Based on 142 FY15 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ General Satisfaction		90%	80%	92%
✓ Respect		88%	80%	91%
✓ Overall		88%	80%	91%
✓ Participation in Treatment		87%	80%	92%
✓ Access		87%	80%	88%
✓ Quality and Appropriateness		87%	80%	93%
✓ Outcome		81%	80%	83%
● Recovery		77%	80%	79%

Satisfied % | Goal % | 0-80% | 80-100% | ✓ Goal Met | ● Under Goal

### Client Demographics

Age	#	%	State Avg	Gender	#	%	State Avg
18-25	25	10%	13%	Male	145	60%	59%
26-34	60	25%	23%	Female	95	40%	41%
35-44	32	13%	19%	Transgender			0%
45-54	46	19%	23%				
55-64	61	25%	16%				
65+	16	7%	5%				
Ethnicity	#	%	State Avg	Race	#	%	State Avg
Non-Hispanic	210	88%	75% ▲	White/Caucasian	160	67%	65%
Hispanic-Other	15	6%	6%	Black/African American	61	25%	17%
Hisp-Puerto Rican	14	6%	12%	Other	14	6%	13%
Hispanic-Cuban	1	0%	0%	Asian	3	1%	1%
Hispanic-Mexican			1%	Multiple Races	2	1%	1%
Unknown			6%	Am. Indian/Native Alaskan			0%
				Hawaiian/Other Pacific Islander			0%
				Unknown			3%

Unique Clients | State Avg | ▲ > 10% Over State Avg | ▼ > 10% Under State Avg

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	41	37	11% ▲
Admits	8	10	-20% ▼
Discharges	2	4	-50% ▼
Service Hours	1,612	1,023	58% ▲

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	97%
On-Time Periodic	Actual	State Avg
6 Month Updates	100%	69%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		1	50%	50%	51%	0%

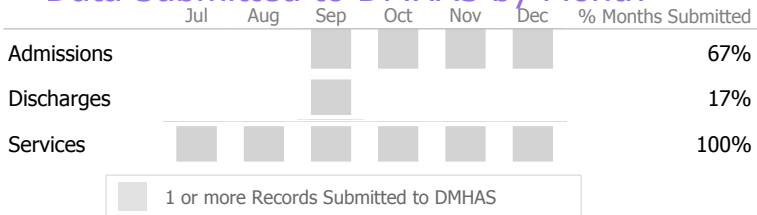
### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		37	90%	60%	64%	30% ▲
✓ Stable Living Situation		38	93%	80%	81%	13% ▲
● Employed		0	0%	20%	10%	-20% ▼

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		38	97%	90%	63%	7%

### Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 31 Active Standard Case Management Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	76	68	12% ▲
Admits	10	10	0%
Discharges	4	7	-43% ▼
Service Hours	2,664	2,158	23% ▲

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	97%
On-Time Periodic	Actual	State Avg
6 Month Updates	100%	69%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		3	75%	50%	51%	25% ▲

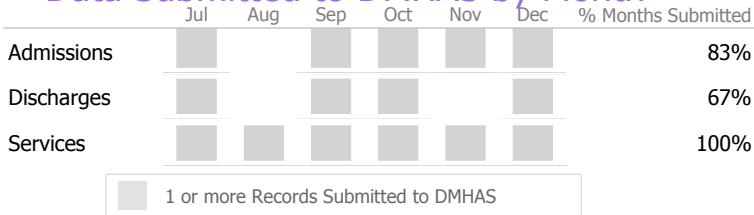
### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		70	90%	60%	64%	30% ▲
Stable Living Situation		74	95%	80%	81%	15% ▲
Employed		1	1%	20%	10%	-19% ▼

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		73	97%	90%	63%	7%

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■ Actual | Goal ✓ Goal Met ● Below Goal

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### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	94	92	2%
Admits	6	3	100% ▲
Discharges	1	7	-86% ▼
Service Hours	3,095	2,921	6%

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	97%
On-Time Periodic		
6 Month Updates	99%	69%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		1	100%	50%	51%	50% ▲

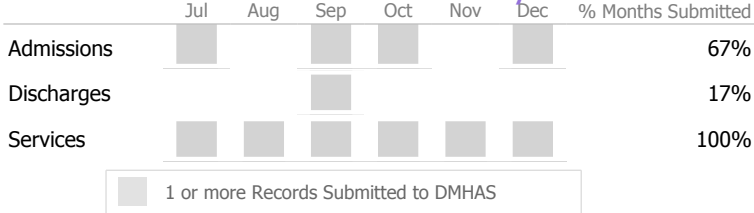
### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		89	95%	60%	64%	35% ▲
✓ Stable Living Situation		93	99%	80%	81%	19% ▲
● Employed		5	5%	20%	10%	-15% ▼

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		92	99%	90%	63%	9%

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

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### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	26	23	13% ▲
Admits	4	5	-20% ▼
Discharges	2	1	100% ▲
Service Hours	1,357	903	50% ▲

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	97%
On-Time Periodic	Actual	State Avg
6 Month Updates	100%	69%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		1	50%	50%	51%	0%

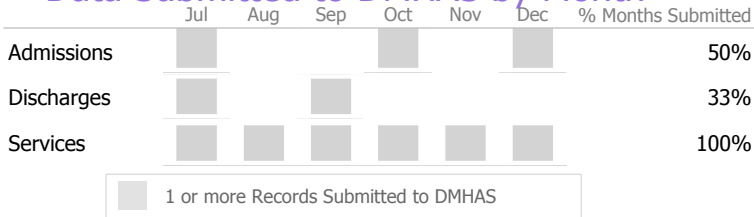
### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		25	96%	60%	64%	36% ▲
✓ Stable Living Situation		26	100%	80%	81%	20% ▲
● Employed		1	4%	20%	10%	-16% ▼

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		24	100%	90%	63%	10%

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### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	4	3	33% ▲
Admits	-	-	
Discharges	-	-	
Service Hours	168	140	20% ▲

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	97%
On-Time Periodic		
6 Month Updates	100%	69%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	51%	N/A

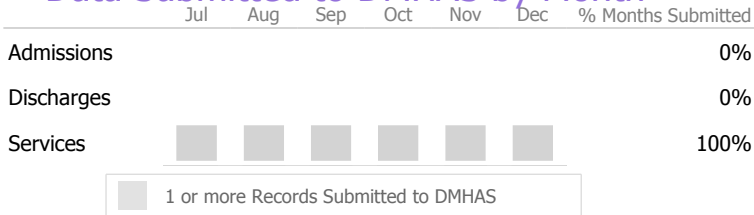
### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		4	100%	60%	64%	40% ▲
✓ Stable Living Situation		4	100%	80%	81%	20% ▲
● Employed		0	0%	20%	10%	-20% ▼

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		4	100%	90%	63%	10%

### Data Submitted to DMHAS by Month



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