

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	446	434	3%
	Admits	328	332	-1%
	Discharges	337	317	6%
	Service Hours	3,081	2,719	13% ▲
	Bed Days	8,208	8,168	0%

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 149 FY15 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Participation in Treatment		99%	80%	92%
✓ Quality and Appropriateness		97%	80%	93%
✓ Respect		94%	80%	91%
✓ Overall		93%	80%	91%
✓ General Satisfaction		91%	80%	92%
✓ Recovery		90%	80%	79%
✓ Access		89%	80%	88%
✓ Outcome		87%	80%	83%

Satisfied % | Goal % 0-80% 80-100% Goal Met Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction	Residential Services	230	47.5%
	Outpatient	212	43.8%
	Case Management	38	7.9%
Mental Health	Case Management	4	0.8%

Client Demographics

Age	#	%	State Avg	Gender	#	%	State Avg
18-25	66	15%	13%	Male	306	69%	59%
26-34	134	30%	23%	Female	140	31%	41%
35-44	83	19%	19%	Transgender			0%
45-54	92	21%	23%				
55-64	54	12%	16%				
65+	17	4%	5%				
Ethnicity	#	%	State Avg	Race	#	%	State Avg
Non-Hispanic	420	94% ▲	75%	White/Caucasian	403	90% ▲	65%
Hisp-Puerto Rican	18	4%	12%	Black/African American	21	5% ▼	17%
Hispanic-Other	7	2%	6%	Other	11	2% ▼	13%
Hispanic-Mexican	1	0%	1%	Unknown	4	1%	3%
Hispanic-Cuban		0%	0%	Am. Indian/Native Alaskan	3	1%	0%
Unknown		6%		Hawaiian/Other Pacific Islander	2	0%	0%
				Asian	1	0%	1%
				Multiple Races	1	0%	1%

Unique Clients | State Avg > 10% Over State Avg > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	4	4	0%
Admits	-	-	
Discharges	-	-	
Service Hours	49	56	-13% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation		3	75%	85%	89%	-10%

Service Utilization

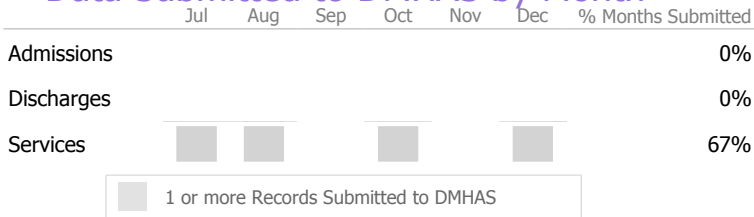
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		4	100%	90%	88%	10%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		97%

On-Time Periodic	Actual	State Avg
6 Month Updates		68%

Data Submitted to DMHAS by Month



> 10% Over < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 54 Active Supportive Housing – Development Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	191	204	-6%
Admits	116	127	-9%
Discharges	115	119	-3%
Service Hours	2,056	1,855	11% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	97%	97%
Valid TEDS Data	95%	93%
On-Time Periodic		
6 Month Updates	100%	54%
Cooccurring		
MH Screen Complete	99%	96%
SA Screen Complete	99%	96%
Diagnosis		
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	100%	95%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		65	57%	50%	56%	7%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Not Arrested		184	94%	75%	89%	19% ▲
✓ Abstinence/Reduced Drug Use		127	65%	55%	56%	10%
● Employed		92	47%	50%	42%	-3%
● Self Help		98	50%	60%	22%	-10%
● Stable Living Situation		160	82%	95%	88%	-13% ▼
● Improved/Maintained Axis V GAF Score		7	5%	75%	61%	-70% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		80	100%	90%	79%	10%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days		104	92%	75%	79%	17% ▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 116 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	166	166	0%
Admits	147	149	-1%
Discharges	148	148	0%
Bed Days	3,472	3,464	0%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		110	74%	80%	83%	-6%
✓ No Re-admit within 30 Days of Discharge		136	92%	85%	94%	7%
● Follow-up within 30 Days of Discharge		69	63%	90%	62%	-27%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	95%
✓ Valid TEDS Data	100%	99%
On-Time Periodic		
6 Month Updates	N/A	0%
Cooccurring		
✓ MH Screen Complete	100%	98%
✓ SA Screen Complete	100%	98%
Diagnosis		
✓ Valid Axis I Diagnosis	100%	100%
✓ Valid Axis V GAF Score	100%	96%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Self Help		156	93%	60%	71%	33%
✓ Abstinence/Reduced Drug Use		142	85%	70%	61%	15%
✓ Improved/Maintained Axis V GAF Score		111	75%	75%	89%	0%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		20	25 days	0.1	94%	90%	88%	4%

■ < 90% ■ 90-110% ■ >110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

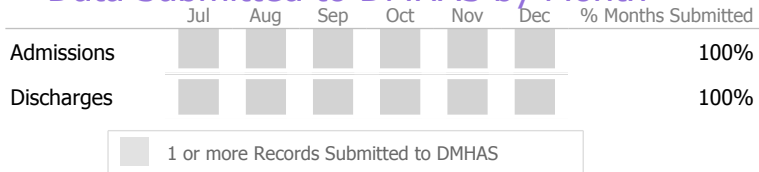
■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 12 Active SA Intensive Res. Rehabilitation 3.7 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	33	22	50% ▲
Admits	20	12	67% ▲
Discharges	22	11	100% ▲
Bed Days	2,238	2,128	5%

Data Submitted to DMHAS by Month



* State Avg based on 14 Active Recovery House Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	40	40	0%
Admits	28	26	8%
Discharges	27	26	4%
Bed Days	2,498	2,576	-3%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	99%
Valid TEDS Data	100%	100%

On-Time Periodic	Actual	State Avg
6 Month Updates	100%	13%

Cooccurring	Actual	State Avg
MH Screen Complete	100%	100%
SA Screen Complete	100%	100%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		12	44%	85%	65%	-41% ▼
No Re-admit within 30 Days of Discharge		24	89%	85%	80%	4%
Follow-up within 30 Days of Discharge		3	25%	90%	57%	-65% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		33	80%	70%	89%	10% ▲
Employed		15	37%	60%	35%	-23% ▼
Improved/Maintained Axis V GAF Score		20	71%	75%	85%	-4%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		14	102 days	0.3	97%	90%	93%	7%

■ < 90%
 ■ 90-110%
 ■ >110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over
 ▼ < 10% Under

■ Actual
 | Goal
 ✓ Goal Met
 ● Below Goal

* State Avg based on 11 Active Transitional/Halfway House 3.1 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	38	29	31% ▲
Admits	6	5	20% ▲
Discharges	8	1	700% ▲
Service Hours	813	651	25% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	99%
On-Time Periodic	Actual	State Avg
6 Month Updates	100%	71%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		8	100%	50%	53%	50% ▲

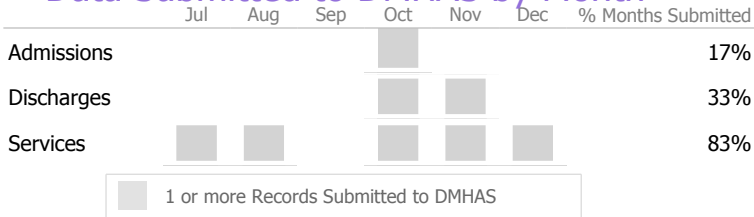
Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Self Help		38	100%	60%	75%	40% ▲
✓ Stable Living Situation		35	92%	80%	82%	12% ▲
● Employed		6	16%	20%	22%	-4%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		30	100%	90%	87%	10%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 17 Active Standard Case Management Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	22	18	22% ▲
Admits	11	13	-15% ▼
Discharges	17	12	42% ▲
Service Hours	163	157	3%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	97%
Valid TEDS Data	97%	93%
On-Time Periodic		
6 Month Updates	N/A	54%
Cooccurring		
MH Screen Complete	100%	96%
SA Screen Complete	100%	96%
Diagnosis		
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	100%	95%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		14	82%	50%	56%	32% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Not Arrested		22	100%	75%	89%	25% ▲
✓ Abstinence/Reduced Drug Use		14	64%	55%	56%	9%
✓ Stable Living Situation		22	100%	95%	88%	5%
● Employed		8	36%	50%	42%	-14% ▼
● Self Help		10	45%	60%	22%	-15% ▼
● Improved/Maintained Axis V GAF Score		3	18%	75%	61%	-57% ▼

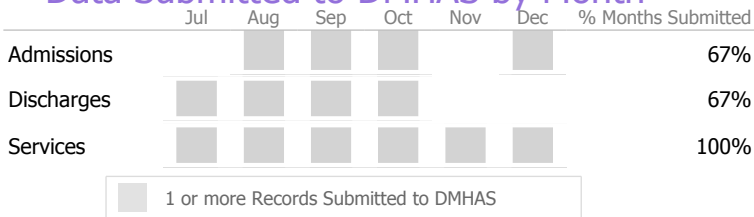
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		5	100%	90%	79%	10%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days		11	100%	75%	79%	25% ▲

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 116 Active Standard Outpatient Programs