

### Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	3,627	3,574	1%
	Admits	2,369	2,427	-2%
	Discharges	2,432	2,363	3%
	Service Hours	21,677	21,314	2%
	Bed Days	28,357	28,666	-1%
	S.Rehab/PHP/IOP	5,073	4,609	10%

### Consumer Satisfaction Survey (Based on 472 FY15 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		95%	80%	93%
✓ Overall		94%	80%	91%
✓ Respect		94%	80%	91%
✓ Participation in Treatment		94%	80%	92%
✓ General Satisfaction		92%	80%	92%
✓ Recovery		88%	80%	79%
✓ Outcome		88%	80%	83%
✓ Access		87%	80%	88%

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

■ Satisfied % | ■ Goal % ■ 0-80% ■ 80-100% ✓ Goal Met ● Under Goal

### Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Addiction</b>	Medication Assisted Treatment	2,187	53.5%
	Residential Services	1,131	27.7%
	IOP	413	10.1%
	Outpatient	289	7.1%
<b>Mental Health</b>	Residential Services	69	1.7%

### Client Demographics

Age	#	%	State Avg	Gender	#	%	State Avg
18-25	409	11%	13%	Male	2,404	66%	59%
26-34	1,067	29%	23%	Female	1,219	34%	41%
35-44	823	23%	19%	Transgender			0%
45-54	843	23%	23%				
55-64	427	12%	16%				
65+	57	2%	5%				
Ethnicity	#	%	State Avg	Race	#	%	State Avg
Non-Hispanic	2,711	75%	75%	White/Caucasian	2,252	62%	65%
Hisp-Puerto Rican	563	16%	12%	Other	670	18%	13%
Hispanic-Other	300	8%	6%	Black/African American	656	18%	17%
Unknown	31	1%	6%	Unknown	18	0%	3%
Hispanic-Cuban	13	0%	0%	Multiple Races	15	0%	1%
Hispanic-Mexican	9	0%	1%	Asian	7	0%	1%
				Am. Indian/Native Alaskan	6	0%	0%
				Hawaiian/Other Pacific Islander	3	0%	0%

■ Unique Clients | ■ State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	38	40	-5%
Admits	-	3	-100% ▼
Discharges	-	1	-100% ▼
Bed Days	6,992	7,009	0%

### Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		100%	99%
On-Time Periodic		Actual	State Avg
✓ 6 Month Updates		100%	96%
Cooccurring		Actual	State Avg
✓ MH Screen Complete		100%	81%
✓ SA Screen Complete		100%	80%
Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		100%	100%
✓ Valid Axis V GAF Score		100%	94%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	60%	61%	N/A
Follow-up within 30 Days of Discharge		N/A	N/A	90%	80%	N/A

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		34	89%	60%	88%	29% ▲
✓ Improved/Maintained Axis V GAF Score		38	100%	95%	70%	5%
✓ Stable Living Situation		38	100%	95%	98%	5%
● Employed		8	21%	25%	9%	-4%

### Bed Utilization

	12 Months Trend			Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate				36	4,133 days	0.5	106%	90%	92%	16% ▲

■ < 90%   
 ■ 90-110%   
 ■ >110%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							0%
Discharges							0%

1 or more Records Submitted to DMHAS

▲ > 10% Over   
 ▼ < 10% Under

Actual   
 | Goal   
 ✓ Goal Met   
 ● Below Goal

\* State Avg based on 72 Active Supervised Apartments Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	9	8	13% ▲
Admits	1	-	
Discharges	1	1	0%
Bed Days	1,375	1,343	2%

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	99%
On-Time Periodic		
6 Month Updates	100%	91%
Cooccurring		
MH Screen Complete	100%	91%
SA Screen Complete	100%	91%
Diagnosis		
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	100%	95%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		0	0%	80%	64%	-80% ▼
No Re-admit within 30 Days of Discharge		1	100%	85%	81%	15% ▲
Follow-up within 30 Days of Discharge		N/A	N/A	90%	72%	N/A

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		9	100%	60%	76%	40% ▲
Stable Living Situation		9	100%	90%	97%	10%
Improved/Maintained Axis V GAF Score		8	100%	95%	66%	5%

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		8	691 days	0.5	93%	90%	98%	3%

■ < 90%   
 ■ 90-110%   
 ■ >110%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							17%
Discharges							17%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over   
 ▼ < 10% Under

■ Actual   
 | Goal   
 ✓ Goal Met   
 ● Below Goal

\* State Avg based on 24 Active Group Home Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	288	288	0%
Admits	228	217	5%
Discharges	227	229	-1%
Service Hours	1,271	1,354	-6%
Social Rehab/PHP/IOP Days	3,549	3,268	9%

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	97%
Valid TEDS Data	100%	99%
<b>On-Time Periodic</b>		
6 Month Updates	100%	24%
<b>Cooccurring</b>		
MH Screen Complete	100%	96%
SA Screen Complete	100%	96%
<b>Diagnosis</b>		
Valid Axis I Diagnosis	100%	94%
Valid Axis V GAF Score	100%	93%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		121	53%	50%	59%	3%
Follow-up within 30 Days of Discharge		73	60%	90%	48%	-30%

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		235	75%	55%	57%	20%
Not Arrested		291	92%	75%	93%	17%
Self Help		227	72%	60%	39%	12%
Stable Living Situation		301	96%	95%	90%	1%
Improved/Maintained Axis V GAF Score		222	97%	75%	84%	22%
Employed		118	37%	50%	32%	-13%

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		86	96%	90%	72%	6%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	100%
Services	■			■	■	■	67%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 51 Active Standard IOP Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	1,193	1,210	-1%
Admits	231	302	-24% ▼
Discharges	280	250	12% ▲
Service Hours	8,360	9,666	-14% ▼

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	99%
Valid TEDS Data	100%	99%
<b>On-Time Periodic</b>		
6 Month Updates	99%	94%
<b>Cooccurring</b>		
MH Screen Complete	100%	95%
SA Screen Complete	100%	96%
<b>Diagnosis</b>		
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	99%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		159	57%	50%	54%	7%

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		885	72%	50%	75%	22% ▲
Not Arrested		1,180	95%	75%	96%	20% ▲
Improved/Maintained Axis V GAF Score		1,060	97%	75%	76%	22% ▲
Self Help		867	70%	60%	48%	10%
Employed		589	48%	40%	44%	8%
Stable Living Situation		1,209	98%	90%	96%	8%

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		954	100%	90%	88%	10%

### Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Length of Stay over 1 Year		806	68%	50%	63%	18% ▲

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	100%
Services	■	■		■	■	■	83%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 27 Active Methadone Maintenance Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	117	121	-3%
Admits	105	109	-4%
Discharges	105	105	0%
Bed Days	2,564	2,671	-4%

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	95%
Valid TEDS Data	100%	99%

On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	0%

Cooccurring	Actual	State Avg
MH Screen Complete	100%	98%
SA Screen Complete	100%	98%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	96%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		95	90%	80%	83%	10% ▲
No Re-admit within 30 Days of Discharge		102	97%	85%	94%	12% ▲
Follow-up within 30 Days of Discharge		74	78%	90%	62%	-12% ▼

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Self Help		100	83%	60%	71%	23% ▲
Abstinence/Reduced Drug Use		102	85%	70%	61%	15% ▲
Improved/Maintained Axis V GAF Score		102	97%	75%	89%	22% ▲

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		15	26 days	0.1	93%	90%	88%	3%

Legend: ■ < 90% ■ 90-110% ■ >110%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	100%

Legend: ■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 12 Active SA Intensive Res. Rehabilitation 3.7 Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	1,038	997	4%
Admits	308	344	-10%
Discharges	315	293	8%
Service Hours	8,861	6,874	29% ▲

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	99%
Valid TEDS Data	100%	99%
<b>On-Time Periodic</b>		
6 Month Updates	99%	94%
<b>Cooccurring</b>		
MH Screen Complete	100%	95%
SA Screen Complete	100%	96%
<b>Diagnosis</b>		
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	99%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		142	45%	50%	54%	-5%

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		1,040	96%	75%	96%	21% ▲
Abstinence/Reduced Drug Use		719	67%	50%	75%	17% ▲
Improved/Maintained Axis V GAF Score		868	97%	75%	76%	22% ▲
Stable Living Situation		1,026	95%	90%	96%	5%
Employed		444	41%	40%	44%	1%
Self Help		588	55%	60%	48%	-5%

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		757	99%	90%	88%	9%

### Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Length of Stay over 1 Year		565	54%	50%	63%	4%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%
Services							83%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

\* State Avg based on 27 Active Methadone Maintenance Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	189	167	13% ▲
Admits	168	147	14% ▲
Discharges	168	147	14% ▲
Bed Days	4,128	3,867	7%

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	99%
Valid TEDS Data	100%	100%

On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	0%

Cooccurring	Actual	State Avg
MH Screen Complete	100%	100%
SA Screen Complete	100%	100%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	100%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		144	86%	50%	85%	36% ▲
✓ No Re-admit within 30 Days of Discharge		151	90%	85%	91%	5%
● Follow-up within 30 Days of Discharge		117	81%	90%	83%	-9%

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use		171	90%	70%	85%	20% ▲
✓ Improved/Maintained Axis V GAF Score		168	100%	75%	94%	25% ▲

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		23	26 days	0.1	98%	90%	101%	8%

Legend: < 90% (light blue), 90-110% (grey), > 110% (red)

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%

Legend: 1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

Actual    | Goal    Goal Met    Below Goal

\* State Avg based on 2 Active SA Intensive Residential - Enhanced Programs





### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							0%
Discharges							0%

1 or more Records Submitted to DMHAS

 > 10% Over  < 10% Under

 Actual |  Goal  Goal Met  Below Goal

\* State Avg based on 7 Active Shelter Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	196	214	-8%
Admits	123	145	-15% ▼
Discharges	131	148	-11% ▼
Service Hours	1,491	1,839	-19% ▼

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	97%
Valid TEDS Data	94%	93%
<b>On-Time Periodic</b>		
6 Month Updates	100%	54%
<b>Cooccurring</b>		
MH Screen Complete	100%	96%
SA Screen Complete	100%	96%
<b>Diagnosis</b>		
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	100%	95%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		90	69%	50%	56%	19% ▲

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		173	83%	55%	56%	28% ▲
Not Arrested		203	97%	75%	89%	22% ▲
Self Help		161	77%	60%	22%	17% ▲
Employed		110	53%	50%	42%	3%
Stable Living Situation		204	98%	95%	88%	3%
Improved/Maintained Axis V GAF Score		122	81%	75%	61%	6%

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		73	92%	90%	79%	2%

### Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		100	83%	75%	79%	8%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	83%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 116 Active Standard Outpatient Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	125	128	-2%
Admits	88	84	5%
Discharges	82	112	-27% ▼
Service Hours	439	472	-7%
Social Rehab/PHP/IOP Days	1,524	1,341	14% ▲

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	97%
Valid TEDS Data	100%	99%

On-Time Periodic	Actual	State Avg
6 Month Updates	0%	24%

Cooccurring	Actual	State Avg
MH Screen Complete	100%	96%
SA Screen Complete	100%	96%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	94%
Valid Axis V GAF Score	100%	93%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		47	57%	50%	59%	7%
● Follow-up within 30 Days of Discharge		24	51%	90%	48%	-39% ▼

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Not Arrested		111	87%	75%	93%	12% ▲
✓ Self Help		89	70%	60%	39%	10%
✓ Stable Living Situation		124	98%	95%	90%	3%
✓ Improved/Maintained Axis V GAF Score		81	96%	75%	84%	21% ▲
● Abstinence/Reduced Drug Use		47	37%	55%	57%	-18% ▼
● Employed		40	31%	50%	32%	-19% ▼

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		45	100%	90%	72%	10%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	100%
Services	■				■	■	50%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 51 Active Standard IOP Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	94	90	4%
Admits	68	69	-1%
Discharges	72	70	3%
Service Hours	761	632	20% ▲

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	97%
Valid TEDS Data	97%	93%
<b>On-Time Periodic</b>		
6 Month Updates	0%	54%
<b>Cooccurring</b>		
MH Screen Complete	100%	96%
SA Screen Complete	100%	96%
<b>Diagnosis</b>		
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	100%	95%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		53	74%	50%	56%	24% ▲

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		97	93%	75%	89%	18% ▲
Self Help		72	69%	60%	22%	9%
Stable Living Situation		101	97%	95%	88%	2%
Improved/Maintained Axis V GAF Score		69	93%	75%	61%	18% ▲
Abstinence/Reduced Drug Use		49	47%	55%	56%	-8%
Employed		42	40%	50%	42%	-10%

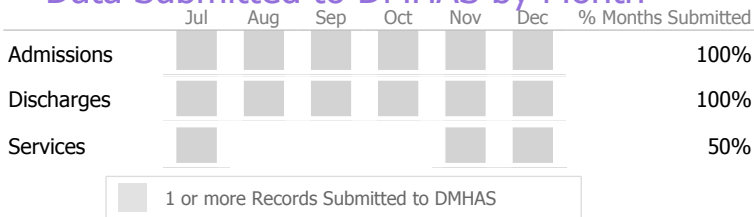
### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		29	91%	90%	79%	1%

### Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		51	80%	75%	79%	5%

### Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 116 Active Standard Outpatient Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	779	760	3%
Admits	922	869	6%
Discharges	917	871	5%
Bed Days	4,288	4,200	2%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
<span style="color:red">●</span> Treatment Completed Successfully		685	75%	80%	79%	-5%
<span style="color:green">✓</span> No Re-admit within 30 Days of Discharge		782	85%	85%	85%	0%
<span style="color:red">●</span> Follow-up within 30 Days of Discharge		415	61%	90%	55%	-29%

### Data Submission Quality

Data Entry	Actual	State Avg
<span style="color:green">✓</span> Valid NOMS Data		97%
<span style="color:green">✓</span> Valid TEDS Data		100%

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
<span style="color:green">✓</span> Avg Utilization Rate		19	5 days	0.0	123%	90%	86%	33%

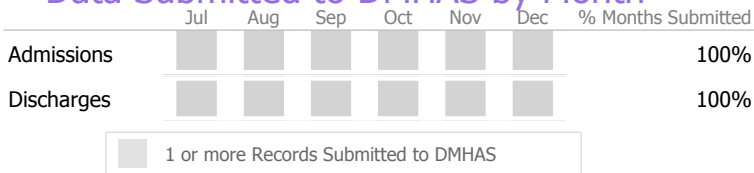


On-Time Periodic	Actual	State Avg
6 Month Updates		0%

Cooccurring	Actual	State Avg
<span style="color:green">✓</span> MH Screen Complete		99%
<span style="color:green">✓</span> SA Screen Complete		99%

Diagnosis	Actual	State Avg
<span style="color:green">✓</span> Valid Axis I Diagnosis		100%
<span style="color:green">✓</span> Valid Axis V GAF Score		97%

### Data Submitted to DMHAS by Month

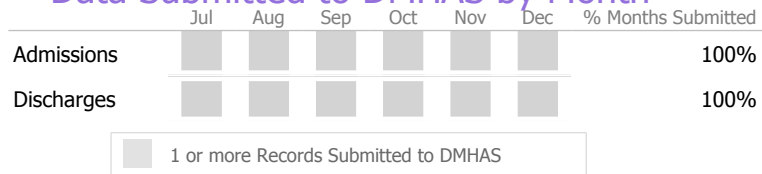


\* State Avg based on 8 Active Medically Monitored Detox 3.7D Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	124	127	-2%
Admits	91	96	-5%
Discharges	98	95	3%
Bed Days	6,203	6,655	-7%

### Data Submitted to DMHAS by Month



\* State Avg based on 7 Active Shelter Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	12	11	9%
Admits	4	3	33% ▲
Discharges	4	3	33% ▲
Service Hours	494	478	3%

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	97%	98%
On-Time Periodic 6 Month Updates	75%	92%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		4	100%	50%	71%	50% ▲

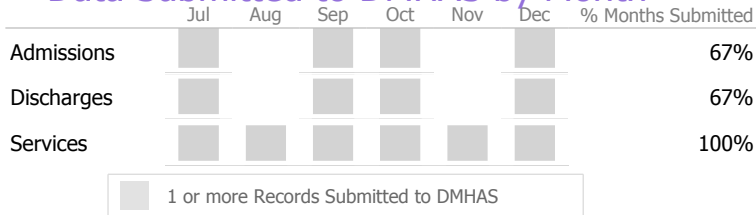
### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		10	83%	60%	87%	23% ▲
✓ Stable Living Situation		12	100%	85%	93%	15% ▲
✓ Employed		3	25%	25%	13%	0%

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		8	100%	90%	96%	10%

### Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

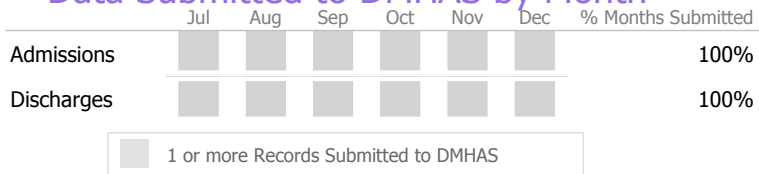
■ Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 51 Active Residential Support Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	35	39	-10% ▼
Admits	24	29	-17% ▼
Discharges	24	28	-14% ▼
Bed Days	1,914	2,031	-6%

### Data Submitted to DMHAS by Month



\* State Avg based on 14 Active Recovery House Programs



### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	13	15	-13% ▼
Admits	8	10	-20% ▼
Discharges	8	10	-20% ▼
Bed Days	893	890	0%

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	98%
On-Time Periodic	Actual	State Avg
6 Month Updates	100%	89%
Cooccurring	Actual	State Avg
MH Screen Complete	100%	94%
SA Screen Complete	100%	94%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	73%
Valid Axis V GAF Score	100%	69%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		6	75%	95%	79%	-20% ▼
No Re-admit within 30 Days of Discharge		8	100%	85%	95%	15% ▲
Follow-up within 30 Days of Discharge		5	83%	90%	80%	-7%

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Improved/Maintained Axis V GAF Score		8	89%	75%	74%	14% ▲

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		5	140 days	0.3	97%	90%	87%	7%

■ < 90%   
 ■ 90-110%   
 ■ > 110%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							83%
Discharges							83%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over   
 ▼ < 10% Under

■ Actual   
 | Goal   
 ✓ Goal Met   
 ● Below Goal

\* State Avg based on 9 Active Transitional Programs