St. Mary's Hospital Corporation
Waterbury, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2015 - December 2015   (Data as of Mar 22, 2016)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	1,282	1,318	-3%	
	Admits	204	173	18%	▲
	Discharges	196	250	-22%	▼
	Service Hours	3,784	3,610	5%	

▲ > 10% Over 1 Yr Ago	▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type		#	%
Mental Health				
	Outpatient		1,282	100.0%

Consumer Satisfaction Survey   (Based on 174 FY15 Surveys)

	Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓	Overall		99%	80%	91%
✓	Quality and Appropriateness		99%	80%	93%
✓	General Satisfaction		97%	80%	92%
✓	Access		97%	80%	88%
✓	Participation in Treatment		97%	80%	92%
✓	Respect		95%	80%	91%
✓	Outcome		91%	80%	83%
✓	Recovery		83%	80%	79%

Legend: ■ Satisfied % | Goal % ▨ 0-80% ▨ 80-100% ✓ Goal Met ● Under Goal

Client Demographics

Age

Age	#	%	State Avg
18-25	56	4%	13%
26-34	128	10% ▼	23%
35-44	249	19%	19%
45-54	387	30%	23%
55-64	321	25%	16%
65+	141	11%	5%

Gender

Gender	#	%	State Avg
Female	813	63% ▲	41%
Male	469	37% ▼	59%
Transgender			0%

Ethnicity

Ethnicity	#	%	State Avg
Non-Hispanic	664	52% ▼	75%
Hisp-Puerto Rican	497	39% ▲	12%
Hispanic-Other	117	9%	6%
Hispanic-Cuban	3	0%	0%
Hispanic-Mexican	1	0%	1%
Unknown			6%

Race

Race	#	%	State Avg
White/Caucasian	664	52% ▼	65%
Other	456	36% ▲	13%
Black/African American	145	11%	17%
Hawaiian/Other Pacific Islander	10	1%	0%
Multiple Races	3	0%	1%
Unknown	2	0%	3%
Am. Indian/Native Alaskan	1	0%	0%
Asian	1	0%	1%

Legend: ■ Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

56 Franklin St. OPClin 520-210
St. Mary's Hospital Corporation
Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2015 - December 2015   (Data as of Mar 22, 2016)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
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Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data	99%	93%

On-Time Periodic		Actual	State Avg
✓	6 Month Updates	83%	64%

Cooccurring		Actual	State Avg
✓	MH Screen Complete	96%	77%
✓	SA Screen Complete	96%	74%

Diagnosis		Actual	State Avg
✓	Valid Axis I Diagnosis	100%	99%
✓	Valid Axis V GAF Score	100%	85%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%
Services							100%

1 or more Records Submitted to DMHAS

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Treatment Completed Successfully		34	17%	50%	45%	-33%	▼

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Social Support		1,200	93%	60%	67%	33%	▲
✓	Improved/Maintained Axis V GAF Score		1,015	87%	75%	52%	12%	▲
✓	Stable Living Situation		1,256	97%	95%	85%	2%	
🔴	Employed		202	16%	30%	20%	-14%	▼

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Clients Receiving Services		1,098	100%	90%	80%	10%	

Service Engagement

Outpatient		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	2 or more Services within 30 days		173	86%	75%	62%	11%	▲

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   🔴 Below Goal

* State Avg based on 94 Active Standard Outpatient Programs