St. Vincent DePaul Mission of Waterbury Inc.
Waterbury, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
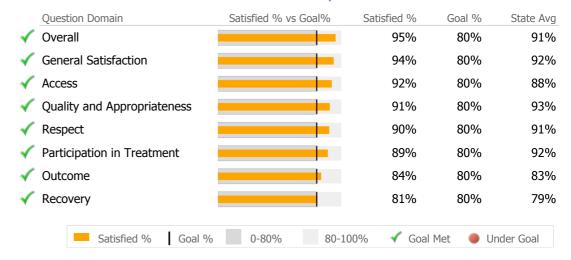Reporting Period: July 2015 - December 2015   (Data as of Mar 22, 2016)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	76	78	-3%	
	Admits	5	7	-29%	▼
	Discharges	5	7	-29%	▼
	Service Hours	1,561	1,575	-1%	
	Bed Days	4,511	4,598	-2%	

▲ > 10% Over 1 Yr Ago   ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health			
	Residential Services	64	84.2%
	Case Management	12	15.8%

Consumer Satisfaction Survey   (Based on 64 FY15 Surveys)

	Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✔	Overall		95%	80%	91%
✔	General Satisfaction		94%	80%	92%
✔	Access		92%	80%	88%
✔	Quality and Appropriateness		91%	80%	93%
✔	Respect		90%	80%	91%
✔	Participation in Treatment		89%	80%	92%
✔	Outcome		84%	80%	83%
✔	Recovery		81%	80%	79%

Legend: ▮ Satisfied % | Goal % ▮ 0-80% ▮ 80-100% ✔ Goal Met ● Under Goal

Client Demographics

Age

	#	%	State Avg
18-25	2	3%	13%
26-34	17	22%	23%
35-44	14	18%	19%
45-54	18	24%	23%
55-64	21	28% ▲	16%
65+	4	5%	5%

Gender

	#	%	State Avg
Male	50	66%	59%
Female	26	34%	41%
Transgender			0%

Ethnicity

	#	%	State Avg
Non-Hispanic	64	84%	75%
Hisp-Puerto Rican	10	13%	12%
Hispanic-Other	2	3%	6%
Hispanic-Cuban			0%
Hispanic-Mexican			1%
Unknown			6%

Race

	#	%	State Avg
White/Caucasian	44	58%	65%
Black/African American	21	28% ▲	17%
Other	11	14%	13%
Am. Indian/Native Alaskan			0%
Asian			1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%
Unknown			3%

Legend: ▮ Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg
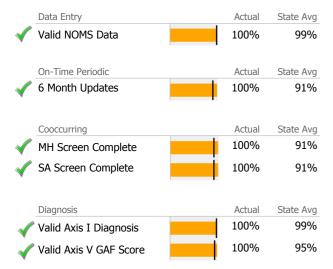
Casa De Rosa 519240
St. Vincent DePaul Mission of Waterbury Inc.
Mental Health - Residential Services - Group Home

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2015 - December 2015 (Data as of Mar 22, 2016)

Program Activity

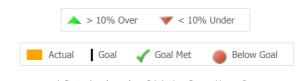| Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	9	9	0%	
Admits	2	1	100%	▲
Discharges	2	1	100%	▲
Bed Days	1,323	1,451	-9%	

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Treatment Completed Successfully		1	50%	80%	64%	-30%	▼
✓	No Re-admit within 30 Days of Discharge		2	100%	85%	81%	15%	▲
✓	Follow-up within 30 Days of Discharge		1	100%	90%	72%	10%	

Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data	100%	99%

On-Time Periodic		Actual	State Avg
✓	6 Month Updates	100%	91%

Cooccurring		Actual	State Avg
✓	MH Screen Complete	100%	91%
✓	SA Screen Complete	100%	91%

Diagnosis		Actual	State Avg
✓	Valid Axis I Diagnosis	100%	99%
✓	Valid Axis V GAF Score	100%	95%

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Social Support		9	100%	60%	76%	40%	▲
✓	Stable Living Situation		9	100%	90%	97%	10%	
🔴	Improved/Maintained Axis V GAF Score		7	88%	95%	66%	-7%	

Bed Utilization

		12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓	Avg Utilization Rate		8	932 days	0.5	90%	90%	98%	0%

	< 90%		90-110%		>110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions		▣					17%
Discharges	▣		▣				33%

▣ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

▮ Actual	❘ Goal	✓ Goal Met	🔴 Below Goal

* State Avg based on 24 Active Group Home Programs
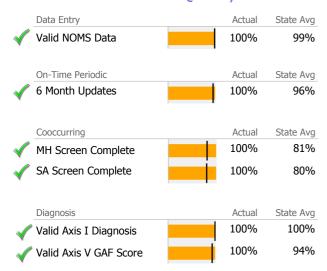
Cornerstone 519250
St. Vincent DePaul Mission of Waterbury Inc.
Mental Health - Residential Services - Supervised Apartments

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2015 - December 2015 (Data as of Mar 22, 2016)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	19	18	6%
Admits	1	-	
Discharges	1	2	-50% ▼
Bed Days	3,188	3,147	1%

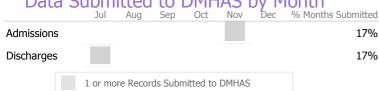## Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Treatment Completed Successfully		1	100%	60%	61%	40% ▲
✓	Follow-up within 30 Days of Discharge		1	100%	90%	80%	10%

Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Social Support		19	100%	60%	88%	40% ▲
✓	Stable Living Situation		19	100%	95%	98%	5%
✓	Improved/Maintained Axis V GAF Score		18	100%	95%	70%	5%
🔴	Employed		1	5%	25%	9%	-20% ▼

Data Submission Quality

	Data Entry		Actual	State Avg
✓	Valid NOMS Data		100%	99%

	On-Time Periodic		Actual	State Avg
✓	6 Month Updates		100%	96%

	Cooccurring		Actual	State Avg
✓	MH Screen Complete		100%	81%
✓	SA Screen Complete		100%	80%

	Diagnosis		Actual	State Avg
✓	Valid Axis I Diagnosis		100%	100%
✓	Valid Axis V GAF Score		100%	94%

Bed Utilization

		12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓	Avg Utilization Rate		18	1,389 days	0.5	96%	90%	92%	6%

< 90%	90-110%	>110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions					▪		17%
Discharges	▪						17%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

Actual		Goal	✓ Goal Met	🔴 Below Goal

* State Avg based on 72 Active Supervised Apartments Programs

Society of Support 519551
St. Vincent DePaul Mission of Waterbury Inc.
Mental Health - Case Management - Supportive Housing – Scattered Site

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
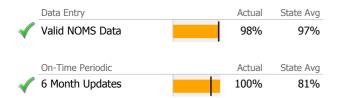Reporting Period: July 2015 - December 2015 (Data as of Mar 22, 2016)

Program Activity

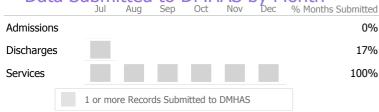| Measure	Actual	1 Yr Ago	Variance %
Unique Clients	12	12	0%
Admits	-	2	-100% ▼
Discharges	1	1	0%
Service Hours	291	275	6%

Recovery

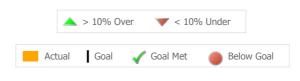| National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		12	100%	85%	80%	15% ▲

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		11	100%	90%	88%	10%

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		98%	97%

On-Time Periodic		Actual	State Avg
✓ 6 Month Updates		100%	81%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							0%
Discharges							17%
Services							100%

☐ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

🟧 Actual	│ Goal	✓ Goal Met	🔴 Below Goal

* State Avg based on 71 Active Supportive Housing – Scattered Site Programs

Steppingstone 519-260
St. Vincent DePaul Mission of Waterbury Inc.
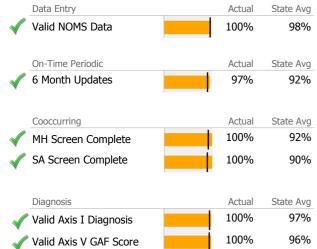Mental Health - Residential Services - Residential Support

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2015 - December 2015 (Data as of Mar 22, 2016)
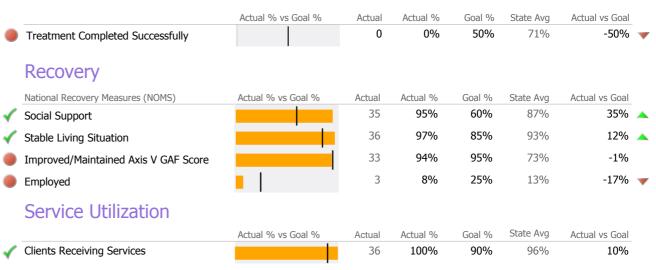
Program Activity

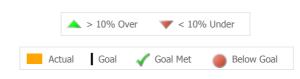| Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	37	40	-8%	▼
Admits	2	4	-50%	▼
Discharges	1	3	-67%	▼
Service Hours	1,270	1,300	-2%	

Data Submission Quality

Data Entry	Actual	State Avg
✔ Valid NOMS Data	100%	98%

On-Time Periodic	Actual	State Avg
✔ 6 Month Updates	97%	92%

Cooccurring	Actual	State Avg
✔ MH Screen Complete	100%	92%
✔ SA Screen Complete	100%	90%

Diagnosis	Actual	State Avg
✔ Valid Axis I Diagnosis	100%	97%
✔ Valid Axis V GAF Score	100%	96%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	▪		▪				33%
Discharges			▪				17%
Services	▪	▪	▪	▪	▪	▪	100%

▪ 1 or more Records Submitted to DMHAS

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Treatment Completed Successfully		0	0%	50%	71%	-50%	▼

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔	Social Support		35	95%	60%	87%	35%	▲
✔	Stable Living Situation		36	97%	85%	93%	12%	▲
🔴	Improved/Maintained Axis V GAF Score		33	94%	95%	73%	-1%	
🔴	Employed		3	8%	25%	13%	-17%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔ Clients Receiving Services		36	100%	90%	96%	10%	

▲ > 10% Over   ▼ < 10% Under

Actual | Goal   ✔ Goal Met   🔴 Below Goal

* State Avg based on 51 Active Residential Support Programs