ACCESS Agency
Willimantic, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2015 - June 2016   (Data as of Sep 12, 2016)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	5	5	0%
	Admits	1	1	0%
	Discharges	1	1	0%
	Service Hours	207	189	10%

▲ > 10% Over 1 Yr Ago   ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type		#	%
Mental Health				
	Case Management		5	100.0%

Client Demographics

Age

Age		#	%		State Avg
18-25				▼	15%
26-34				▼	24%
35-44				▼	19%
45-54		2	40%	▲	22%
55-64		3	60%	▲	15%
65+					4%

Gender

Gender		#	%		State Avg
Female		3	60%	▲	40%
Male		2	40%	▼	60%
Transgender					0%

Race

Race		#	%		State Avg
White/Caucasian		4	80%	▲	65%
Black/African American		1	20%		16%
Am. Indian/Native Alaskan					1%
Asian					1%
Multiple Races					1%
Hawaiian/Other Pacific Islander					0%
Other				▼	13%
Unknown					3%

Ethnicity

Ethnicity		#	%		State Avg
Non-Hispanic		5	100%	▲	75%
Hispanic-Cuban					0%
Hispanic-Mexican					1%
Hispanic-Other					7%
Hisp-Puerto Rican				▼	12%
Unknown					6%

Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Survey Data Not Available

Next Steps SupportiveHsg414551
ACCESS Agency
Mental Health - Case Management - Supportive Housing – Scattered Site

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2015 - June 2016 (Data as of Sep 12, 2016)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	5	5	0%
Admits	1	1	0%
Discharges	1	1	0%
Service Hours	207	189	10%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔ Stable Living Situation		5	100%	85%	79%	15%	▲

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔ Clients Receiving Services		4	100%	90%	95%	10%

Data Submission Quality

Data Entry		Actual	State Avg
✔ Valid NOMS Data		100%	98%

On-Time Periodic		Actual	State Avg
✔ 6 Month Updates		100%	80%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions						▢							8%
Discharges							▢						8%
Services	▢			▢			▢			▢			33%

▢ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

▢ Actual | Goal   ✔ Goal Met   ● Below Goal

* State Avg based on 71 Active Supportive Housing – Scattered Site Programs