Cornell Scott-Hill Health Corporation
New Haven, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2015 - June 2016   (Data as of Sep 12, 2016)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	1,405	1,548	-9%	
	Admits	1,738	1,983	-12%	▼
	Discharges	1,754	1,984	-12%	▼
	Service Hours	8,079	8,807	-8%	
	Bed Days	6,627	7,594	-13%	▼

▲ > 10% Over 1 Yr Ago   ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type		#	%
Addiction				
	Residential Services		1,361	96.8%
Mental Health				
	Case Management		23	1.6%
	Social Rehabilitation		22	1.6%

Consumer Satisfaction Survey   (Based on 625 FY15 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
● Participation in Treatment		79%	80%	92%
● General Satisfaction		76%	80%	92%
● Quality and Appropriateness		76%	80%	93%
● Overall		75%	80%	91%
● Respect		75%	80%	91%
● Outcome		74%	80%	83%
● Recovery		70%	80%	79%
● Access		63%	80%	88%

Satisfied % | Goal % ▨ 0-80% ▨ 80-100% Goal Met ● Under Goal

Client Demographics

Age

Age	#	%	State Avg
18-25	158	11%	15%
26-34	401	29%	24%
35-44	322	23%	19%
45-54	350	25%	22%
55-64	158	11%	15%
65+	14	1%	4%

Gender

Gender	#	%	State Avg
Male	989	70%	60%
Female	415	30%	40%
Transgender			0%

Ethnicity

Ethnicity	#	%	State Avg
Non-Hispanic	1,192	85%	75%
Hisp-Puerto Rican	138	10%	12%
Hispanic-Other	59	4%	7%
Unknown	8	1%	6%
Hispanic-Mexican	6	0%	1%
Hispanic-Cuban	2	0%	0%

Race

Race	#	%	State Avg
White/Caucasian	1,041	74%	65%
Other	177	13%	13%
Black/African American	167	12%	16%
Unknown	10	1%	3%
Am. Indian/Native Alaskan	5	0%	1%
Multiple Races	5	0%	1%
Asian			1%
Hawaiian/Other Pacific Islander			0%

Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Outreach & Engage.Srvs 915-294
Cornell Scott-Hill Health Corporation
Mental Health - Case Management - Outreach & Engagement

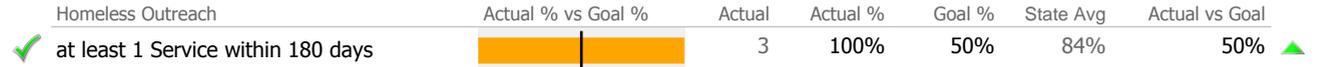Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2015 - June 2016 (Data as of Sep 12, 2016)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	23	23	0%	▲
Admits	3	8	-63%	▼
Discharges	13	3	333%	▲
Service Hours	334	445	-25%	▼

Service Engagement

Homeless Outreach	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ at least 1 Service within 180 days		3	100%	50%	84%	50%	▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions										▢	▢		17%
Discharges	▢		▢		▢			▢	▢	▢	▢		58%
Services	▢	▢	▢		▢		▢	▢	▢	▢	▢	▢	83%

▢ 1 or more Records Submitted to DMHAS

▲ > 10% Over	▼ < 10% Under

▢ Actual	| Goal	✓ Goal Met	🔴 Below Goal

* State Avg based on 38 Active Outreach & Engagement Programs

SBIRT Educatior
Cornell Scott-Hill Health Corporation
Addiction - Case Management - Outreach & Engagement

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
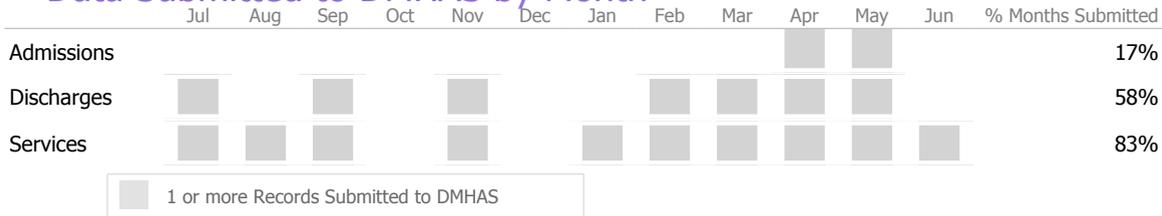Reporting Period: July 2015 - June 2016 (Data as of Sep 12, 2016)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													0%
Discharges													0%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 6 Active Outreach & Engagement Programs

SCRC HIV Counseling
Cornell Scott-Hill Health Corporation
Addiction - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2015 - June 2016 (Data as of Sep 12, 2016)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		N/A	97%
Valid TEDS Data		N/A	93%

On-Time Periodic		Actual	State Avg
6 Month Updates		N/A	49%

Cooccurring		Actual	State Avg
MH Screen Complete		N/A	96%
SA Screen Complete		N/A	96%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	53%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
🔴 Abstinence/Reduced Drug Use		N/A	N/A	55%	59%	-55% ▼
🔴 Employed		N/A	N/A	50%	44%	-50% ▼
🔴 Improved/Maintained Axis V GAF Score		N/A	N/A	75%	68%	-75% ▼
🔴 Not Arrested		N/A	N/A	75%	90%	-75% ▼
🔴 Self Help		N/A	N/A	60%	24%	-60% ▼
🔴 Stable Living Situation		N/A	N/A	95%	90%	-95% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
🔴 Clients Receiving Services		N/A	N/A	90%	83%	N/A ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													0%
Discharges													0%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

Actual | Goal   ✓ Goal Met   🔴 Below Goal

* State Avg based on 115 Active Standard Outpatient Programs

SCRC Residential Detox 986600
Cornell Scott-Hill Health Corporation
Addiction - Residential Services - Medically Monitored Detox 3.7D

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2015 - June 2016 (Data as of Sep 12, 2016)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	1,361	1,502	-9%	
Admits	1,729	1,968	-12%	▼
Discharges	1,733	1,974	-12%	▼
Bed Days	6,627	7,594	-13%	▼

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Treatment Completed Successfully		1,322	76%	80%	79%	-4%	
✔	No Re-admit within 30 Days of Discharge		1,503	87%	85%	85%	2%	
🔴	Follow-up within 30 Days of Discharge		793	60%	90%	56%	-30%	▼

Data Submission Quality

Data Entry		Actual	State Avg
✔	Valid NOMS Data	100%	98%
✔	Valid TEDS Data	100%	100%

On-Time Periodic		Actual	State Avg
6 Month Updates		N/A	N/A

Cooccurring		Actual	State Avg
✔	MH Screen Complete	100%	99%
✔	SA Screen Complete	100%	99%

Diagnosis		Actual	State Avg
✔	Valid Axis I Diagnosis	100%	100%
✔	Valid Axis V GAF Score	97%	93%

Bed Utilization

		12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Avg Utilization Rate		26	4 days	0.0	70%	90%	87%	-20%	▼

■ < 90% ■ 90-110% ■ >110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✔ Goal Met   🔴 Below Goal

* State Avg based on 8 Active Medically Monitored Detox 3.7D Programs

Village of Power 915-280
Cornell Scott-Hill Health Corporation
Mental Health - Social Rehabilitation - Social Rehabilitation

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2015 - June 2016 (Data as of Sep 12, 2016)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	22	23	-4%	
Admits	6	7	-14%	▼
Discharges	8	7	14%	▲
Service Hours	7,745	8,362	-7%	
Social Rehab/PHP/IOP Days	0	0		

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Clients Receiving Services		13	93%	90%	71%	3%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	�		▪		▪		▪						33%
Discharges	▪		▪	▪		▪	▪						42%
Services	▪	▪	▪			▪	▪	▪		▪	▪		67%

◻ 1 or more Records Submitted to DMHAS

▲ > 10% Over	▼ < 10% Under

▮ Actual	▏ Goal	✓ Goal Met	● Below Goal
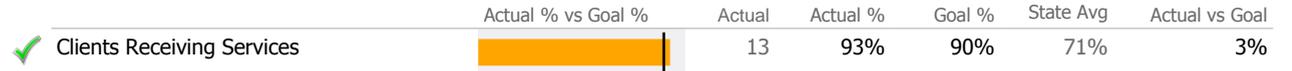
* State Avg based on 38 Active Social Rehabilitation Programs