Community Health Services Inc.
Hartford, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2015 - September 2015   (Data as of Jan 05, 2016)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	446	347	29%	▲
	Admits	91	60	52%	▲
	Discharges	70	41	71%	▲
	Service Hours	657	1		

▲ > 10% Over 1 Yr Ago	▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction			
	Outpatient	402	89.7%
	Case Management	46	10.3%

Client Demographics

Age

Age		#	%		State Avg
18-25		39	9%		13%
26-34		67	15%		22%
35-44		70	16%		19%
45-54		159	36%	▲	24%
55-64		92	21%		17%
65+		19	4%		5%

Ethnicity

Ethnicity		#	%		State Avg
Non-Hispanic		243	54%	▼	75%
Hisp-Puerto Rican		156	35%	▲	12%
Hispanic-Other		27	6%		6%
Unknown		17	4%		5%
Hispanic-Cuban		3	1%		0%
Hispanic-Mexican					1%

Gender

Gender		#	%		State Avg
Male		238	54%		58%
Female		206	46%		42%

Race

Race		#	%		State Avg
Black/African American		194	43%	▲	16%
Other		150	34%	▲	13%
White/Caucasian		49	11%	▼	66%
Unknown		46	10%		3%
Asian		3	1%		1%
Multiple Races		2	0%		1%
Am. Indian/Native Alaskan		1	0%		0%
Hawaiian/Other Pacific Islander		1	0%		0%

▬ Unique Clients		State Avg	▲ > 10% Over State Avg	▼ > 10% Under State Avg

Survey Data Not Available

Chemical Dependency Prgm640200
Community Health Services Inc.
Addiction - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2015 - September 2015 (Data as of Jan 05, 2016)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	402	313	28%	▲
Admits	82	52	58%	▲
Discharges	60	38	58%	▲
Service Hours	556	1		

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		95%	97%
✓ Valid TEDS Data		100%	93%

On-Time Periodic		Actual	State Avg
6 Month Updates		0%	41%

Cooccurring		Actual	State Avg
✓ MH Screen Complete		99%	96%
✓ SA Screen Complete		99%	96%

Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		100%	98%
✓ Valid Axis V GAF Score		99%	96%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				100%

1 or more Records Submitted to DMHAS

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● Treatment Completed Successfully		4	7%	50%	56%	-43%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● Not Arrested		245	61%	75%	84%	-14%	▼
● Abstinence/Reduced Drug Use		78	19%	55%	50%	-36%	▼
● Stable Living Situation		229	57%	95%	83%	-38%	▼
● Employed		42	10%	50%	39%	-40%	▼
● Self Help		26	6%	60%	19%	-54%	▼
● Improved/Maintained Axis V GAF Score		17	6%	75%	53%	-69%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● Clients Receiving Services		172	50%	90%	74%	-40%	▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● 2 or more Services within 30 days		39	48%	75%	76%	-27%	▼

▲ > 10% Over   ▼ < 10% Under

Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 116 Active Standard Outpatient Programs

Senior Services
Community Health Services Inc.
Addiction - Case Management - Standard Case Management

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2015 - September 2015 (Data as of Jan 05, 2016)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	46	34	35%	▲
Admits	9	8	13%	▲
Discharges	10	3	233%	▲
Service Hours	101		-	

Data Submission Quality

Data Entry	Actual % vs Goal %	Actual	State Avg
Valid NOMS Data		95%	99%

On-Time Periodic		Actual	State Avg
6 Month Updates		4%	74%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				100%

1 or more Records Submitted to DMHAS

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● Treatment Completed Successfully		0	0%	50%	44%	-50%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● Employed		4	9%	20%	17%	-11%	▼
● Stable Living Situation		28	61%	80%	81%	-19%	▼
● Self Help		6	13%	60%	73%	-47%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● Clients Receiving Services		25	69%	90%	76%	-21%	▼

▲ > 10% Over   ▼ < 10% Under

▮ Actual | Goal   ✔ Goal Met   ● Below Goal

* State Avg based on 17 Active Standard Case Management Programs