

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	1,664	1,531	9%
	Admits	193	155	25% ▲
	Discharges	136	132	3%
	Service Hours	7,373	7,062	4%

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction			
Medication Assisted Treatment		1,664	100.0%

Consumer Satisfaction Survey (Based on 447 FY15 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Overall		92%	80%	91%
✓ Quality and Appropriateness		91%	80%	93%
✓ Participation in Treatment		91%	80%	92%
✓ Outcome		90%	80%	83%
✓ Respect		89%	80%	91%
✓ General Satisfaction		87%	80%	92%
✓ Recovery		87%	80%	79%
● Access		78%	80%	88%

Satisfied % | Goal % 0-80% 80-100% Goal Met Under Goal

Client Demographics

Age				Gender			
	#	%	State Avg		#	%	State Avg
18-25	138	8%	13%	Male	991	60%	58%
26-34	507	30%	22%	Female	668	40%	42%
35-44	411	25%	19%				
45-54	331	20%	24%				
55-64	235	14%	17%				
65+	42	3%	5%				
Ethnicity				Race			
	#	%	State Avg		#	%	State Avg
Non-Hispanic	1,185	71%	75%	White/Caucasian	1,416	85%	▲ 66%
Unknown	259	16%	▲ 5%	Other	129	8%	13%
Hisp-Puerto Rican	157	9%	12%	Black/African American	109	7%	16%
Hispanic-Other	63	4%	6%	Asian	4	0%	1%
Hispanic-Cuban			0%	Am. Indian/Native Alaskan	3	0%	0%
Hispanic-Mexican			1%	Hawaiian/Other Pacific Islander	3	0%	0%
				Multiple Races			1%
				Unknown			3%

Unique Clients | State Avg > 10% Over State Avg > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	484	363	33% ▲
Admits	74	37	100% ▲
Discharges	45	34	32% ▲
Service Hours	2,736	1,494	83% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	99%
Valid TEDS Data	100%	99%
On-Time Periodic		
6 Month Updates	95%	95%
Cooccurring		
MH Screen Complete	100%	95%
SA Screen Complete	100%	95%
Diagnosis		
Valid Axis I Diagnosis	99%	100%
Valid Axis V GAF Score	99%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		25	56%	50%	54%	6%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		477	97%	75%	96%	22% ▲
Abstinence/Reduced Drug Use		349	71%	50%	75%	21% ▲
Stable Living Situation		472	96%	90%	95%	6%
Self Help		301	61%	60%	49%	1%
Employed		194	40%	40%	43%	0%
Improved/Maintained Axis V GAF Score		339	92%	75%	74%	17% ▲

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		434	97%	90%	91%	7%

Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Length of Stay over 1 Year		273	56%	50%	64%	6%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on 27 Active Methadone Maintenance Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	227	189	20% ▲
Admits	34	31	10%
Discharges	15	12	25% ▲
Service Hours	1,547	1,334	16% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	99%
Valid TEDS Data	100%	99%
On-Time Periodic		
6 Month Updates	96%	95%
Cooccurring		
MH Screen Complete	100%	95%
SA Screen Complete	100%	95%
Diagnosis		
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	98%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		4	27%	50%	54%	-23% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		225	98%	75%	96%	23% ▲
Abstinence/Reduced Drug Use		162	71%	50%	75%	21% ▲
Self Help		170	74%	60%	49%	14% ▲
Stable Living Situation		219	96%	90%	95%	6%
Employed		93	41%	40%	43%	1%
Improved/Maintained Axis V GAF Score		171	94%	75%	74%	19% ▲

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		211	99%	90%	91%	9%

Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Length of Stay over 1 Year		141	62%	50%	64%	12% ▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on 27 Active Methadone Maintenance Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	956	982	-3%
Admits	85	87	-2%
Discharges	76	86	-12% ▼
Service Hours	3,090	4,234	-27% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	99%
Valid TEDS Data	100%	99%
On-Time Periodic		
6 Month Updates	95%	95%
Cooccurring		
MH Screen Complete	100%	95%
SA Screen Complete	100%	95%
Diagnosis		
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		65	86%	50%	54%	36% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		681	71%	50%	75%	21% ▲
Not Arrested		919	96%	75%	96%	21% ▲
Employed		470	49%	40%	43%	9%
Stable Living Situation		924	97%	90%	95%	7%
Improved/Maintained Axis V GAF Score		751	91%	75%	74%	16% ▲
Self Help		450	47%	60%	49%	-13% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		839	95%	90%	91%	5%

Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Length of Stay over 1 Year		710	74%	50%	64%	24% ▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				100%

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▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

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