Connecticut Mental Health Center
New Haven, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2015 - March 2016   (Data as of Jun 15, 2016)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	3,474	3,573	-3%	
	Admits	3,526	2,870	23%	▲
	Discharges	2,712	2,682	1%	
	Service Hours	27,934	24,147	16%	▲
	Bed Days	10,040	9,264	8%	

▲ > 10% Over 1 Yr Ago   ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health			
	Outpatient	2,569	42.7%
	Intake	1,166	19.4%
	Case Management	591	9.8%
	Prevention	459	7.6%
	Inpatient Services	138	2.3%
	Community Support	121	2.0%
	Social Rehabilitation	116	1.9%
	Crisis Services	60	1.0%
	ACT	46	0.8%
	Residential Services	36	0.6%
	Other	19	0.3%
Addiction			
	Outpatient	355	5.9%
Forensic MH			
	Forensics Community-based	258	4.3%
	Case Management	83	1.4%

Consumer Satisfaction Survey   (Based on 753 FY15 Surveys)

	Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓	General Satisfaction		93%	80%	92%
✓	Quality and Appropriateness		93%	80%	93%
✓	Participation in Treatment		93%	80%	92%
✓	Overall		92%	80%	91%
✓	Respect		92%	80%	91%
✓	Access		92%	80%	88%
✓	Outcome		83%	80%	83%
✓	Recovery		80%	80%	79%

Legend: ■ Satisfied % | Goal % ▨ 0-80% ▨ 80-100% ✓ Goal Met ● Under Goal

Client Demographics

Age

Age	#	%	State Avg
18-25	485	14%	15%
26-34	698	21%	24%
35-44	579	17%	19%
45-54	795	23%	23%
55-64	615	18%	15%
65+	219	6%	5%

Gender

Gender	#	%	State Avg
Male	2,003	58%	60%
Female	1,464	42%	40%
Transgender	7	0%	0%

Race

Race	#	%		State Avg
White/Caucasian	1,431	42%	▼	65%
Black/African American	1,121	33%	▲	17%
Other	709	21%		13%
Asian	53	2%		1%
Multiple Races	32	1%		1%
Unknown	32	1%		3%
Am. Indian/Native Alaskan	20	1%		0%
Hawaiian/Other Pacific Islander	3	0%		0%

Ethnicity

Ethnicity	#	%	State Avg
Non-Hispanic	2,470	71%	75%
Hisp-Puerto Rican	512	15%	12%
Hispanic-Other	273	8%	7%
Unknown	166	5%	5%
Hispanic-Mexican	45	1%	1%
Hispanic-Cuban	8	0%	0%

Legend: ■ Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

ACT Team Pre Admit
Connecticut Mental Health Center
Mental Health - Other - Other

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2015 - March 2016 (Data as of Jun 15, 2016)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	11	7	57%	▲
Admits	5	7	-29%	▼
Discharges	6	2	200%	▲
Service Hours	29	10	189%	▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions		▢						▢		22%
Discharges	▢	▢	▢						▢	44%
Services	▢	▢	▢	▢		▢	▢	▢	▢	89%

▢ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✔ Goal Met   ● Below Goal

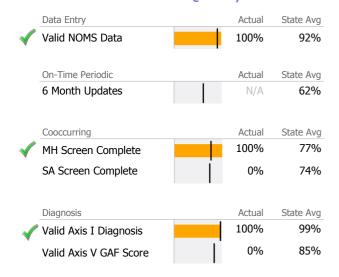* State Avg based on 14 Active Other Programs

BHH ADULT NAE
Connecticut Mental Health Center
Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2015 - March 2016 (Data as of Jun 15, 2016)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	1		
Admits	1	-	
Discharges	-	-	
Service Hours		-	

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		100%	92%

On-Time Periodic		Actual	State Avg
6 Month Updates		N/A	62%

Cooccurring		Actual	State Avg
✓ MH Screen Complete		100%	77%
SA Screen Complete		0%	74%

Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		100%	99%
Valid Axis V GAF Score		0%	85%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	42%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		1	100%	60%	69%	40% ▲
✓ Stable Living Situation		1	100%	95%	86%	5%
● Employed		0	0%	30%	21%	-30% ▼
● Improved/Maintained Axis V GAF Score		N/A	N/A	75%	52%	-75% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		1	100%	90%	84%	10%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● 2 or more Services within 30 days		0	0%	75%	65%	-75% ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions						▪				11%
Discharges										0%
Services						▪				11%

1 or more Records Submitted to DMHAS

▲ > 10% Over	▼ < 10% Under

Actual	│ Goal	✓ Goal Met	● Below Goal

* State Avg based on 93 Active Standard Outpatient Programs

CMHC Behavioral Health Home
Connecticut Mental Health Center
Mental Health - Case Management - Standard Case Management

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2015 - March 2016 (Data as of Jun 15, 2016)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	591	2	29450%	▲
Admits	589	-		
Discharges	16	-		
Service Hours	330	-		

Data Submission Quality

Data Entry		Actual	State Avg
✔ Valid NOMS Data		97%	97%

On-Time Periodic		Actual	State Avg
✔ 6 Month Updates		100%	71%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 Treatment Completed Successfully		0	0%	50%	55%	-50%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 Social Support		293	50%	60%	64%	-10%	
🔴 Stable Living Situation		402	68%	80%	81%	-12%	▼
🔴 Employed		21	4%	20%	10%	-16%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 Clients Receiving Services		205	36%	90%	64%	-54%	▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										67%
Discharges										56%
Services										67%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

Actual | Goal ✔ Goal Met 🔴 Below Goal

* State Avg based on 32 Active Standard Case Management Programs

CMHC Hospital Liaison
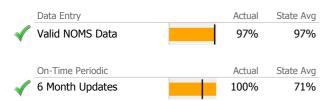Connecticut Mental Health Center
Mental Health - Other - Other

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2015 - March 2016 (Data as of Jun 15, 2016)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										0%
Discharges										0%

| 1 or more Records Submitted to DMHAS |

▲ > 10% Over   ▼ < 10% Under

Actual | Goal   ✔ Goal Met   ● Below Goal

* State Avg based on 14 Active Other Programs

CMHC UM Screening
Connecticut Mental Health Center
Mental Health - Intake - UM Screening

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
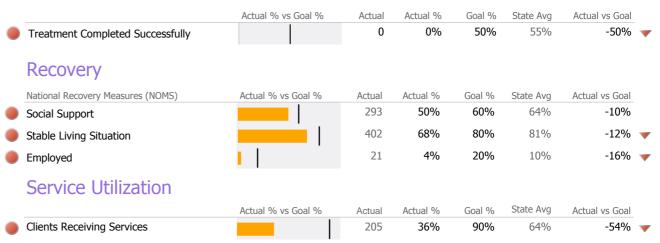Reporting Period: July 2015 - March 2016 (Data as of Jun 15, 2016)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	49	64	-23%	▼
Admits	-	7	-100%	▼
Discharges	73	15	387%	▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										0%
Discharges		▢		▢	▢	▢	▢	▢	▢	78%

▢ 1 or more Records Submitted to DMHAS

▲ > 10% Over	▼ < 10% Under

▮ Actual	❘ Goal	✔ Goal Met	⬤ Below Goal

* State Avg based on 3 Active UM Screening Programs
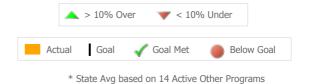
Community Forensics Pre-Admit
Connecticut Mental Health Center
Mental Health - Intake - Central Intake

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2015 - March 2016 (Data as of Jun 15, 2016)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	27		
Admits	27	-	
Discharges	17	-	
Service Hours	-	-	

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	▢	▢	▢	▢	▢	▢	▢	▢	▢	100%
Discharges				▢	▢	▢	▢	▢	▢	67%
Services										0%

▢ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

| Actual | | Goal | ✓ Goal Met | ● Below Goal |

* State Avg based on 10 Active Central Intake Programs

FORDD Mens Forensic Drug Diversion
Connecticut Mental Health Center
Mental Health - Outpatient - Court Liaison-Jail Diversion

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2015 - March 2016 (Data as of Jun 15, 2016)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	140	182	-23%	▼
Admits	112	142	-21%	▼
Discharges	105	153	-31%	▼

Jail Diversion

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Follow-up Service within 48 hours	▮▮▮	57	51%	0%	51%	51%	▲

▲ > 10% Over	▼ < 10% Under

▮ Actual	❘ Goal	✓ Goal Met	● Below Goal

* State Avg based on 2 Active Court Liaison-Jail Diversion Programs

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	▢	▢	▢	▢	▢	▢	▢	▢	▢	100%
Discharges	▢	▢	▢	▢	▢	▢	▢	▢	▢	100%

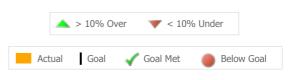▢ 1 or more Records Submitted to DMHAS

FORDD Pre-Admission
Connecticut Mental Health Center
Mental Health - Intake - Central Intake

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2015 - March 2016 (Data as of Jun 15, 2016)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	2	13	-85%	▼
Admits	2	13	-85%	▼
Discharges	2	13	-85%	▼
Service Hours		8	-100%	▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions		▪								11%
Discharges		▪								11%
Services		▪								11%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✔ Goal Met   ● Below Goal

* State Avg based on 10 Active Central Intake Programs

FORDD Womens Forensic Drug Diversion
Connecticut Mental Health Center
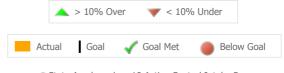Mental Health - Outpatient - Court Liaison-Jail Diversion

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2015 - March 2016 (Data as of Jun 15, 2016)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	45	30	50%	▲
Admits	30	24	25%	▲
Discharges	30	23	30%	▲

Jail Diversion

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Follow-up Service within 48 hours		16	52%	0%	51%	52%	▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										100%
Discharges										89%

☐ 1 or more Records Submitted to DMHAS

▲ > 10% Over	▼ < 10% Under		

☐ Actual | Goal   ✓ Goal Met   ⬤ Below Goal

* State Avg based on 2 Active Court Liaison-Jail Diversion Programs

HISP Clinic Dual Dx
Connecticut Mental Health Center
Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
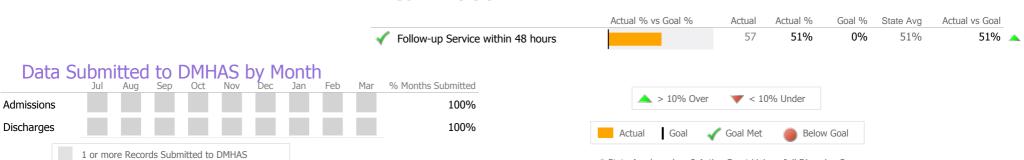Reporting Period: July 2015 - March 2016   (Data as of Jun 15, 2016)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	102	97	5%	▼
Admits	30	21	43%	▲
Discharges	22	21	5%	
Service Hours	1,158	997	16%	▲

Data Submission Quality

Data Entry		Actual	State Avg
✔ Valid NOMS Data		95%	92%

On-Time Periodic		Actual	State Avg
6 Month Updates		50%	62%

Cooccurring		Actual	State Avg
✔ MH Screen Complete		100%	77%
✔ SA Screen Complete		100%	74%

Diagnosis		Actual	State Avg
✔ Valid Axis I Diagnosis		100%	99%
Valid Axis V GAF Score		37%	85%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 Treatment Completed Successfully		4	18%	50%	42%	-32%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔ Social Support		66	64%	60%	69%	4%	
🔴 Stable Living Situation		94	91%	95%	86%	-4%	
🔴 Improved/Maintained Axis V GAF Score		57	63%	75%	52%	-12%	▼
🔴 Employed		6	6%	30%	21%	-24%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔ Clients Receiving Services		81	100%	90%	84%	10%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔ 2 or more Services within 30 days		23	79%	75%	65%	4%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										89%
Discharges										100%
Services										100%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

Actual | Goal   ✔ Goal Met   🔴 Below Goal

* State Avg based on 93 Active Standard Outpatient Programs
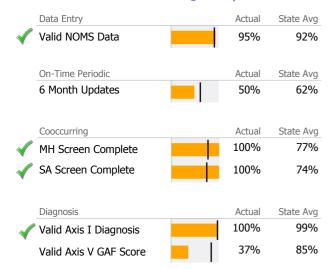
HISP Clinic OP clin
Connecticut Mental Health Center
Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2015 - March 2016 (Data as of Jun 15, 2016)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	257	283	-9%	
Admits	40	33	21%	▲
Discharges	29	56	-48%	▼
Service Hours	2,476	2,354	5%	

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		95%	92%

On-Time Periodic		Actual	State Avg
6 Month Updates		52%	62%

Cooccurring		Actual	State Avg
✓ MH Screen Complete		98%	77%
✓ SA Screen Complete		98%	74%

Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		100%	99%
Valid Axis V GAF Score		31%	85%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Treatment Completed Successfully		6	21%	50%	42%	-29%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Social Support		177	68%	60%	69%	8%	
🔴 Stable Living Situation		242	93%	95%	86%	-2%	
🔴 Improved/Maintained Axis V GAF Score		165	72%	75%	52%	-3%	
🔴 Employed		34	13%	30%	21%	-17%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		227	98%	90%	84%	8%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days		34	85%	75%	65%	10%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										100%
Discharges										100%
Services										100%

☐ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

🟧 Actual | Goal   ✓ Goal Met   🔴 Below Goal

* State Avg based on 93 Active Standard Outpatient Programs

Hispanic Pre-Admission
Connecticut Mental Health Center
Mental Health - Intake - Central Intake

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2015 - March 2016 (Data as of Jun 15, 2016)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	79	45	76%	▲
Admits	69	46	50%	▲
Discharges	80	36	122%	▲
Service Hours	108	14		

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	▢	▢	▢	▢	▢	▢	▢	▢	▢	100%
Discharges	▢	▢	▢	▢	▢	▢	▢	▢	▢	100%
Services			▢	▢	▢	▢	▢	▢	▢	78%

▢ 1 or more Records Submitted to DMHAS

▲ > 10% Over	▼ < 10% Under

| ▢ Actual | | Goal | ✓ Goal Met | ● Below Goal |

* State Avg based on 10 Active Central Intake Programs
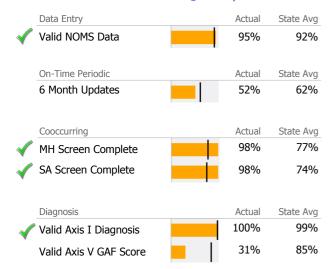
Park St AIP
Connecticut Mental Health Center
Mental Health - Inpatient Services - Acute Psychiatric

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2015 - March 2016 (Data as of Jun 15, 2016)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	49	55	-11%	▼
Admits	39	42	-7%	
Discharges	36	35	3%	
Transfers - Out	3	6	-50%	▼
Bed Days	5,339	5,375	-1%	

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Treatment Completed Successfully		24	67%	95%	56%	-28%	▼
🔴	No Re-admit within 30 Days of Discharge		27	75%	85%	89%	-10%	
✓	Follow-up within 30 Days of Discharge		23	96%	90%	57%	6%	

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		80%	89%

On-Time Periodic		Actual	State Avg
✓ 6 Month Updates		100%	39%

Cooccurring		Actual	State Avg
✓ MH Screen Complete		85%	84%
SA Screen Complete		28%	68%

Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		100%	73%
✓ Valid Axis V GAF Score		27%	12%

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Improved/Maintained Axis V GAF Score		12	27%	95%	30%	-68%	▼

Bed Utilization

		12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓	Avg Utilization Rate		20	234 days	0.2	97%	90%	104%	7%

▢ < 90%	▢ 90-110%	▢ >110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										100%
Discharges										100%

▢ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

▢ Actual | Goal ✓ Goal Met 🔴 Below Goal

* State Avg based on 29 Active Acute Psychiatric Programs

Park St AIP Research
Connecticut Mental Health Center
Mental Health - Inpatient Services - Acute Psychiatric
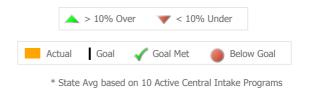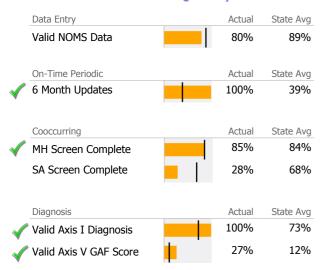
Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2015 - March 2016 (Data as of Jun 15, 2016)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	61	92	-34%	▼
Admits	89	117	-24%	▼
Discharges	91	117	-22%	▼
Transfers - Out	1	-		
Bed Days	823	1,687	-51%	▼

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		84%	89%

On-Time Periodic		Actual	State Avg
6 Month Updates		N/A	39%

Cooccurring		Actual	State Avg
MH Screen Complete		57%	84%
SA Screen Complete		23%	68%

Diagnosis		Actual	State Avg
✔ Valid Axis I Diagnosis		100%	73%
Valid Axis V GAF Score		3%	12%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● Treatment Completed Successfully		1	1%	95%	56%	-94%	▼
● No Re-admit within 30 Days of Discharge		62	68%	85%	89%	-17%	▼
● Follow-up within 30 Days of Discharge		0	0%	90%	57%	-90%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● Improved/Maintained Axis V GAF Score		0	0%	95%	30%	-95%	▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal	
● Avg Utilization Rate		12	27 days	0.2	25%	90%	104%	-65%	▼

■ < 90%	■ 90-110%	■ >110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										100%
Discharges										100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal ✔ Goal Met ● Below Goal

* State Avg based on 29 Active Acute Psychiatric Programs

Park Street ACT Team
Connecticut Mental Health Center
Mental Health - ACT - Assertive Community Treatment

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
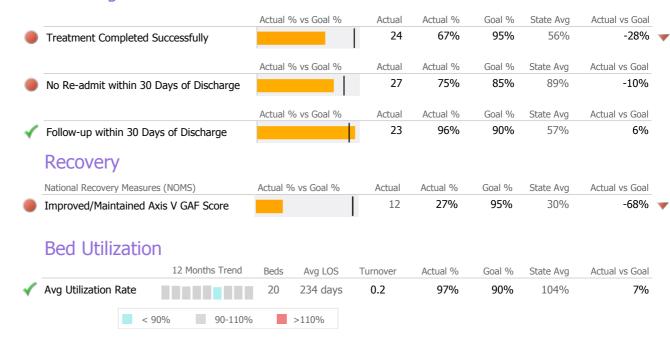Reporting Period: July 2015 - March 2016 (Data as of Jun 15, 2016)
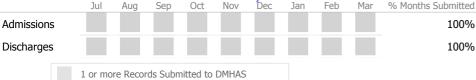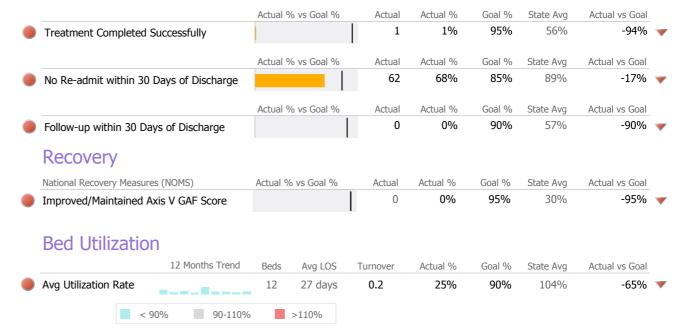
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	46	40	15%	▲
Admits	7	12	-42%	▼
Discharges	3	3	0%	
Service Hours	1,240	994	25%	▲

Data Submission Quality

Data Entry		Actual	State Avg
✔ Valid NOMS Data		99%	96%

On-Time Periodic		Actual	State Avg
6 Month Updates		33%	74%

Cooccurring		Actual	State Avg
✔ MH Screen Complete		100%	80%
✔ SA Screen Complete		100%	76%

Diagnosis		Actual	State Avg
Valid Axis I Diagnosis		98%	100%
Valid Axis V GAF Score		15%	76%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Treatment Completed Successfully		0	0%	65%	45%	-65%	▼
✔	No Re-admit within 30 Days of Discharge		2	100%	85%	94%	15%	▲
	Follow-up within 30 Days of Discharge		N/A	N/A	90%	51%	N/A	

Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔	Stable Living Situation		38	81%	60%	87%	21%	▲
✔	Social Support		35	74%	60%	74%	14%	▲
🔴	Employed		0	0%	15%	9%	-15%	▼
🔴	Improved/Maintained Axis V GAF Score		14	30%	85%	47%	-55%	▼

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔	Clients Receiving Services		44	100%	90%	98%	10%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions		▪	▪	▪					▪	44%
Discharges		▪						▪		22%
Services	▪	▪	▪	▪	▪	▪	▪	▪	▪	100%

☐ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

Legend: ▬ Actual   │ Goal   ✔ Goal Met   🔴 Below Goal

* State Avg based on 10 Active Assertive Community Treatment Programs

Park Street AIP 3rd Floor Clinical
Connecticut Mental Health Center
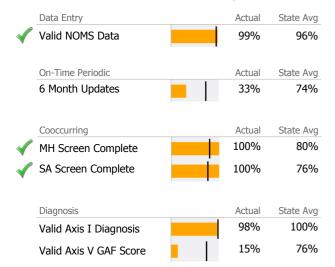Mental Health - Inpatient Services - Acute Psychiatric

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
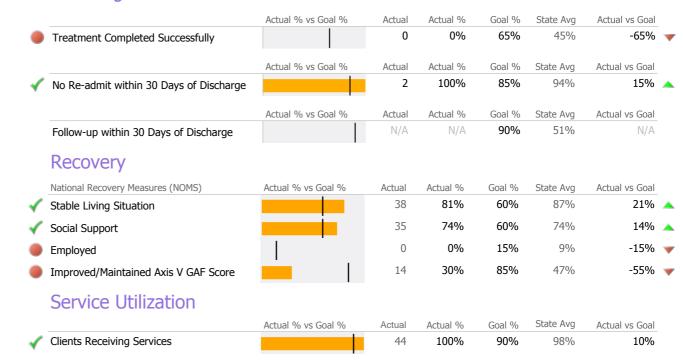Reporting Period: July 2015 - March 2016 (Data as of Jun 15, 2016)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	34		
Admits	32	-	
Discharges	32	-	
Transfers - In	4	-	
Bed Days	961	-	

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		84%	89%

On-Time Periodic		Actual	State Avg
6 Month Updates		N/A	39%

Cooccurring		Actual	State Avg
MH Screen Complete		64%	84%
SA Screen Complete		24%	68%

Diagnosis		Actual	State Avg
✔ Valid Axis I Diagnosis		94%	73%
✔ Valid Axis V GAF Score		15%	12%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										89%
Discharges										89%

☐ 1 or more Records Submitted to DMHAS

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
🔴 Treatment Completed Successfully		2	6%	95%	56%	-89% ▼
✔ No Re-admit within 30 Days of Discharge		30	94%	85%	89%	9%
✔ Follow-up within 30 Days of Discharge		2	100%	90%	57%	10%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
🔴 Improved/Maintained Axis V GAF Score		4	12%	95%	30%	-83% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✔ Avg Utilization Rate		12	44 days	0.3	33%	90%	104%	33%

▮ < 90%	▮ 90-110%	▮ >110%

▲ > 10% Over   ▼ < 10% Under

▮ Actual	❘ Goal	✔ Goal Met	🔴 Below Goal

* State Avg based on 29 Active Acute Psychiatric Programs

Park Street Community Forensics Svc
Connecticut Mental Health Center
Forensic MH - Case Management - Standard Case Management

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2015 - March 2016 (Data as of Jun 15, 2016)
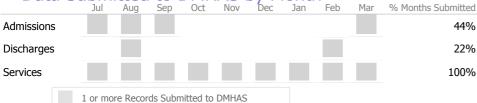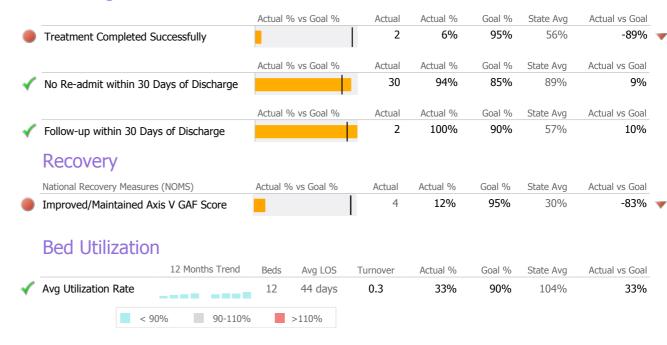
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	83	86	-3%	
Admits	42	48	-13%	▼
Discharges	38	51	-25%	▼
Service Hours	1,344	1,356	-1%	

Data Submission Quality

Data Entry	Actual % vs Goal	Actual	State Avg
Valid NOMS Data		90%	91%

On-Time Periodic	Actual % vs Goal	Actual	State Avg
6 Month Updates		52%	57%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Treatment Completed Successfully		0	0%	50%	5%	-50%	▼

Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔	Self Help		83	98%	60%	94%	38%	▲
🔴	Stable Living Situation		62	73%	80%	68%	-7%	
🔴	Social Support		42	49%	60%	48%	-11%	▼
🔴	Employed		3	4%	20%	4%	-16%	▼

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔	Clients Receiving Services		47	100%	90%	100%	10%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										100%
Discharges										100%
Services										100%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

Actual	Goal	✔ Goal Met	🔴 Below Goal

* State Avg based on 4 Active Standard Case Management Programs

Park Street Crisis Intervention Team
Connecticut Mental Health Center
Mental Health - Crisis Services - Mobile Crisis Team

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2015 - March 2016 (Data as of Jun 15, 2016)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	34	15	127%	▲
Admits	37	14	164%	▲
Discharges	37	14	164%	▲

Crisis

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔	Evaluation within 1.5 hours of Request		42	88%	75%	64%	13%	▲
✔	Community Location Evaluation		40	83%	80%	59%	3%	
🔴	Follow-up Service within 48 hours		13	81%	90%	51%	-9%	

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	▢		▢	▢	▢	▢	▢			67%
Discharges	▢		▢	▢	▢	▢	▢			67%

▢ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

	Actual		Goal	✔ Goal Met	🔴 Below Goal

* State Avg based on 25 Active Mobile Crisis Team Programs

Park Street CSP/RP
Connecticut Mental Health Center
Mental Health - Community Support - CSP

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
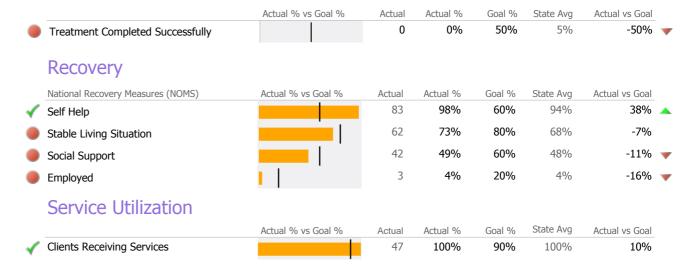Reporting Period: July 2015 - March 2016 (Data as of Jun 15, 2016)
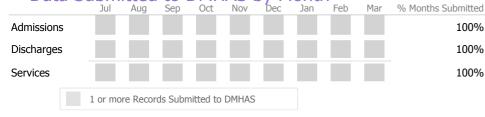
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	25	29	-14%	▼
Admits	22	1	2100%	▲
Discharges	25	29	-14%	▼
Service Hours	47	-		

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Treatment Completed Successfully		25	100%	65%	69%	35%	▲

Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Social Support		19	76%	60%	80%	16%	▲
✓	Stable Living Situation		22	88%	80%	92%	8%	
●	Employed		1	4%	20%	11%	-16%	▼
●	Improved/Maintained Axis V GAF Score		1	4%	95%	59%	-91%	▼

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
●	Clients Receiving Services		N/A	N/A	90%	97%	N/A	▼

Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data	97%	97%

On-Time Periodic		Actual	State Avg
	6 Month Updates	N/A	89%

Cooccurring		Actual	State Avg
	MH Screen Complete	0%	80%
	SA Screen Complete	0%	79%

Diagnosis		Actual	State Avg
✓	Valid Axis I Diagnosis	100%	99%
	Valid Axis V GAF Score	24%	84%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										67%
Discharges										44%
Services										89%

☐ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

▮ Actual	▎ Goal	✓ Goal Met	● Below Goal

* State Avg based on 40 Active CSP Programs

Park Street Intake/G
Connecticut Mental Health Center
Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
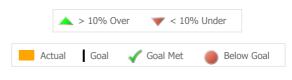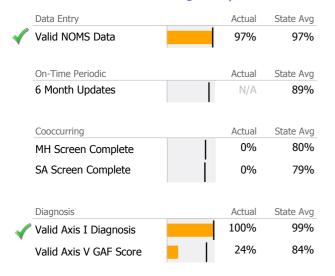Reporting Period: July 2015 - March 2016 (Data as of Jun 15, 2016)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	225	240	-6% ▼
Admits	175	172	2%
Discharges	155	184	-16% ▼
Service Hours	1,394	1,436	-3%

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		88%	92%

On-Time Periodic		Actual	State Avg
6 Month Updates		23%	62%

Cooccurring		Actual	State Avg
✓ MH Screen Complete		99%	77%
✓ SA Screen Complete		99%	74%

Diagnosis		Actual	State Avg
Valid Axis I Diagnosis		94%	99%
Valid Axis V GAF Score		28%	85%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
🔴 Treatment Completed Successfully		60	39%	50%	42%	-11% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
🔴 Social Support		117	50%	60%	69%	-10%
🔴 Employed		25	11%	30%	21%	-19% ▼
🔴 Stable Living Situation		164	70%	95%	86%	-25% ▼
🔴 Improved/Maintained Axis V GAF Score		30	17%	75%	52%	-58% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		72	91%	90%	84%	1%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days		134	79%	75%	65%	4%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										100%
Discharges										100%
Services										100%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

🟧 Actual | Goal   ✓ Goal Met   🔴 Below Goal

* State Avg based on 93 Active Standard Outpatient Programs

Park Street Jail Diversion
Connecticut Mental Health Center
Forensic MH - Forensics Community-based - Court Liaison-Jail Diversion

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
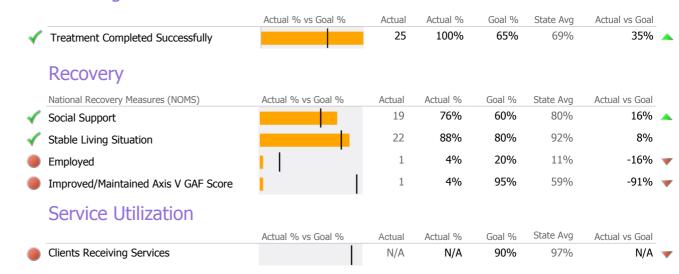Reporting Period: July 2015 - March 2016 (Data as of Jun 15, 2016)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	258	312	-17%	▼
Admits	186	224	-17%	▼
Discharges	225	255	-12%	▼
Service Hours	2	4	-58%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 Clients Receiving Services		1	1%	90%	45%	-89%	▼

Jail Diversion

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔ Follow-up Service within 48 hours		51	17%	0%	19%	17%	▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	▪	▪	▪	▪	▪	▪	▪	▪	▪	100%
Discharges	▪	▪	▪	▪	▪	▪	▪	▪	▪	100%
Services	▪					▪	▪			33%

▪ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

🟧 Actual | Goal   ✔ Goal Met   🔴 Below Goal

* State Avg based on 18 Active Court Liaison-Jail Diversion Programs

Park Street Mobile Crisis
Connecticut Mental Health Center
Mental Health - Crisis Services - Mobile Crisis Team

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
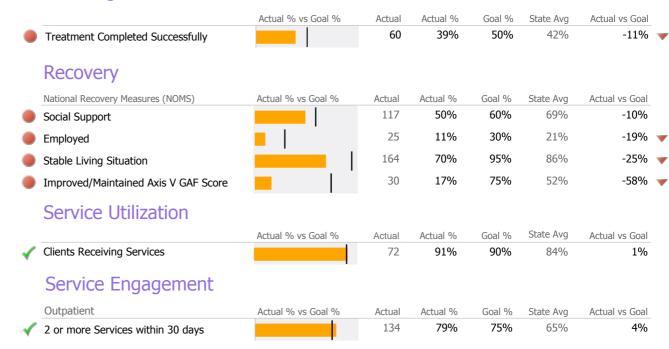Reporting Period: July 2015 - March 2016 (Data as of Jun 15, 2016)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	34	25	36%	▲
Admits	42	25	68%	▲
Discharges	41	27	52%	▲

Crisis

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Evaluation within 1.5 hours of Request		34	64%	75%	64%	-11%	▼
✔️	Community Location Evaluation		51	96%	80%	59%	16%	▲
🔴	Follow-up Service within 48 hours		22	85%	90%	51%	-5%	

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										89%
Discharges										89%

1 or more Records Submitted to DMHAS

▲ > 10% Over	▼ < 10% Under

Actual	Goal	✔️ Goal Met	🔴 Below Goal

* State Avg based on 25 Active Mobile Crisis Team Programs

Park Street OP Clin/C
Connecticut Mental Health Center
Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2015 - March 2016 (Data as of Jun 15, 2016)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	378	322	17%	▲
Admits	102	84	21%	▲
Discharges	54	36	50%	▲
Service Hours	2,362	2,386	-1%	

Data Submission Quality

Data Entry	Actual % vs Goal	Actual	State Avg
✓ Valid NOMS Data		96%	92%

On-Time Periodic		Actual	State Avg
6 Month Updates		54%	62%

Cooccurring		Actual	State Avg
✓ MH Screen Complete		93%	77%
✓ SA Screen Complete		82%	74%

Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		99%	99%
Valid Axis V GAF Score		14%	85%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Treatment Completed Successfully		41	76%	50%	42%	26%	▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Social Support		243	64%	60%	69%	4%	
● Stable Living Situation		313	83%	95%	86%	-12%	▼
● Employed		36	9%	30%	21%	-21%	▼
● Improved/Maintained Axis V GAF Score		148	51%	75%	52%	-24%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Clients Receiving Services		322	99%	90%	84%	9%	

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● 2 or more Services within 30 days		42	41%	75%	65%	-34%	▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										89%
Discharges										67%
Services										100%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 93 Active Standard Outpatient Programs

Park Street OP Clin/D
Connecticut Mental Health Center
Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
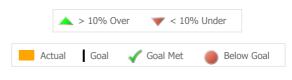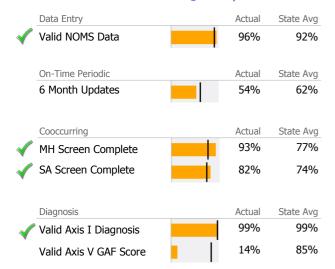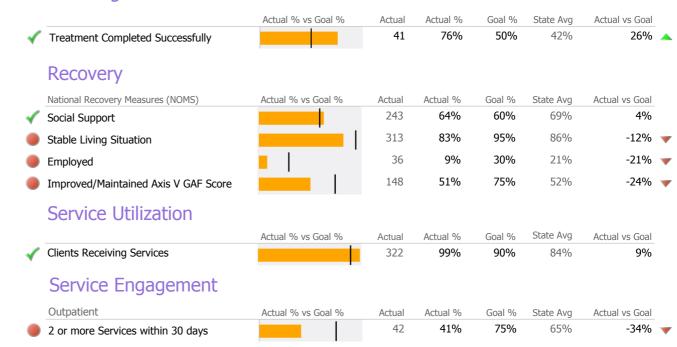Reporting Period: July 2015 - March 2016 (Data as of Jun 15, 2016)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	324	310	5%	
Admits	56	18	211%	▲
Discharges	124	37	235%	▲
Service Hours	2,270	2,063	10%	

Data Submission Quality

Data Entry		Actual	State Avg
✔ Valid NOMS Data		96%	92%

On-Time Periodic		Actual	State Avg
✔ 6 Month Updates		77%	62%

Cooccurring		Actual	State Avg
✔ MH Screen Complete		80%	77%
SA Screen Complete		72%	74%

Diagnosis		Actual	State Avg
✔ Valid Axis I Diagnosis		100%	99%
Valid Axis V GAF Score		23%	85%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔ Treatment Completed Successfully		103	83%	50%	42%	33%	▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔ Social Support		231	68%	60%	69%	8%	
● Stable Living Situation		307	91%	95%	86%	-4%	
● Employed		34	10%	30%	21%	-20%	▼
● Improved/Maintained Axis V GAF Score		162	54%	75%	52%	-21%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔ Clients Receiving Services		203	95%	90%	84%	5%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● 2 or more Services within 30 days		18	32%	75%	65%	-43%	▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										100%
Discharges										100%
Services										100%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

Actual | Goal ✔ Goal Met ● Below Goal

* State Avg based on 93 Active Standard Outpatient Programs
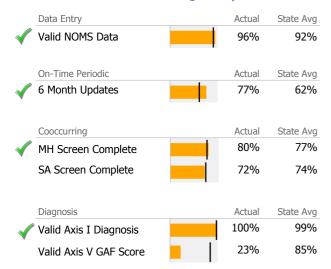
Park Street OP Clin/E
Connecticut Mental Health Center
Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
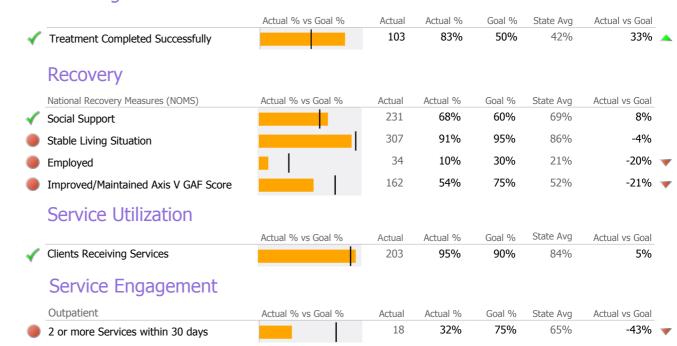Reporting Period: July 2015 - March 2016 (Data as of Jun 15, 2016)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	375	357	5%	
Admits	52	23	126%	▲
Discharges	38	35	9%	
Service Hours	2,873	2,465	17%	▲

Data Submission Quality

Data Entry		Actual	State Avg
✔ Valid NOMS Data		94%	92%

On-Time Periodic		Actual	State Avg
6 Month Updates		57%	62%

Cooccurring		Actual	State Avg
✔ MH Screen Complete		85%	77%
SA Screen Complete		61%	74%

Diagnosis		Actual	State Avg
✔ Valid Axis I Diagnosis		100%	99%
Valid Axis V GAF Score		8%	85%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 Treatment Completed Successfully		18	47%	50%	42%	-3%	

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 Social Support		198	53%	60%	69%	-7%	
🔴 Stable Living Situation		294	78%	95%	86%	-17%	▼
🔴 Improved/Maintained Axis V GAF Score		213	60%	75%	52%	-15%	▼
🔴 Employed		28	7%	30%	21%	-23%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔ Clients Receiving Services		331	98%	90%	84%	8%	

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 2 or more Services within 30 days		28	54%	75%	65%	-21%	▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	▢	▢	▢	▢	▢	▢		▢		89%
Discharges	▢	▢	▢	▢	▢	▢	▢	▢	▢	100%
Services	▢	▢	▢	▢	▢	▢	▢	▢	▢	100%

▢ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

🟧 Actual | Goal   ✔ Goal Met   🔴 Below Goal

* State Avg based on 93 Active Standard Outpatient Programs

Park Street Pre-Admission
Connecticut Mental Health Center
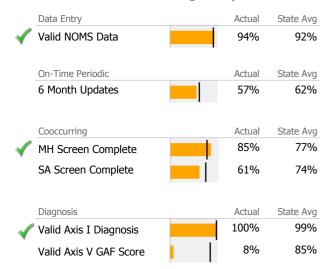Mental Health - Intake - Central Intake

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2015 - March 2016 (Data as of Jun 15, 2016)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	570	431	32%	▲
Admits	519	454	14%	▲
Discharges	531	380	40%	▲
Service Hours	30	18	62%	▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	▢	▢	▢	▢	▢	▢	▢	▢	▢	100%
Discharges	▢	▢	▢	▢	▢	▢	▢	▢	▢	100%
Services	▢	▢	▢	▢	▢	▢	▢		▢	89%

▢ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 10 Active Central Intake Programs

Park Street STEP
Connecticut Mental Health Center
Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2015 - March 2016 (Data as of Jun 15, 2016)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	68	52	31%	▲
Admits	31	30	3%	
Discharges	11	16	-31%	▼
Service Hours	907	421	116%	▲

Data Submission Quality

Data Entry	Actual % vs Goal	Actual	State Avg
Valid NOMS Data		90%	92%

On-Time Periodic		Actual	State Avg
✔ 6 Month Updates		82%	62%

Cooccurring		Actual	State Avg
✔ MH Screen Complete		98%	77%
SA Screen Complete		71%	74%

Diagnosis		Actual	State Avg
✔ Valid Axis I Diagnosis		100%	99%
Valid Axis V GAF Score		3%	85%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 Treatment Completed Successfully		0	0%	50%	42%	-50%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔ Social Support		55	80%	60%	69%	20%	▲
🔴 Employed		20	29%	30%	21%	-1%	
🔴 Stable Living Situation		59	86%	95%	86%	-9%	
🔴 Improved/Maintained Axis V GAF Score		4	9%	75%	52%	-66%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔ Clients Receiving Services		55	95%	90%	84%	5%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔ 2 or more Services within 30 days		28	90%	75%	65%	15%	▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										100%
Discharges										67%
Services										100%

☐ 1 or more Records Submitted to DMHAS
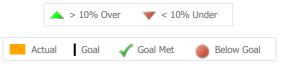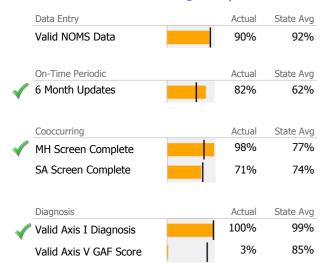
▲ > 10% Over   ▼ < 10% Under

🟧 Actual | Goal   ✔ Goal Met   🔴 Below Goal

* State Avg based on 93 Active Standard Outpatient Programs
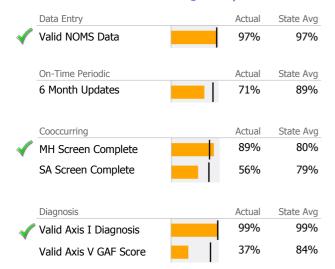
Park Street Team CSP/RP
Connecticut Mental Health Center
Mental Health - Community Support - CSP

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2015 - March 2016 (Data as of Jun 15, 2016)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	112	103	9%	
Admits	41	52	-21%	▼
Discharges	42	41	2%	
Service Hours	1,374	781	76%	▲

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		97%	97%

On-Time Periodic		Actual	State Avg
6 Month Updates		71%	89%

Cooccurring		Actual	State Avg
✓ MH Screen Complete		89%	80%
SA Screen Complete		56%	79%

Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		99%	99%
Valid Axis V GAF Score		37%	84%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Treatment Completed Successfully		35	83%	65%	69%	18%	▲

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Stable Living Situation		97	86%	80%	92%	6%	
✓	Social Support		71	63%	60%	80%	3%	
●	Employed		4	4%	20%	11%	-16%	▼
●	Improved/Maintained Axis V GAF Score		41	42%	95%	59%	-53%	▼

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Clients Receiving Services		67	94%	90%	97%	4%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	▢		▢		▢	▢	▢	▢	▢	78%
Discharges		▢	▢	▢		▢	▢	▢	▢	89%
Services	▢	▢	▢	▢	▢	▢	▢	▢	▢	100%

▢ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 40 Active CSP Programs

Park Street Transitional Living
Connecticut Mental Health Center
Mental Health - Residential Services - MH Intensive Res. Rehabilitation

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
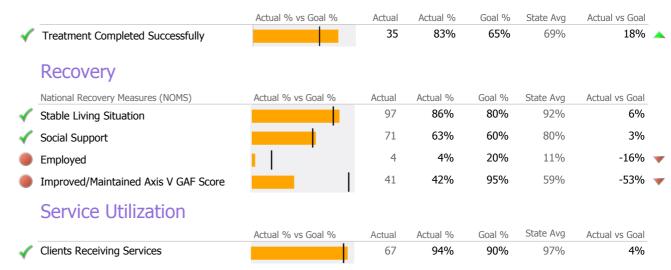Reporting Period: July 2015 - March 2016 (Data as of Jun 15, 2016)
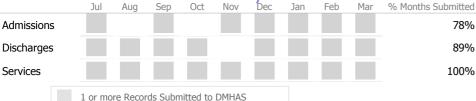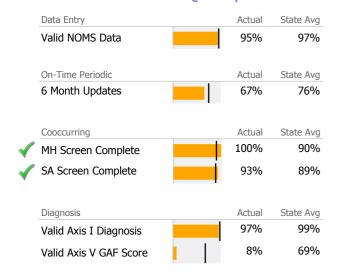
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	36	44	-18%	▼
Admits	28	42	-33%	▼
Discharges	31	41	-24%	▼
Bed Days	2,917	2,202	32%	▲

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		95%	97%

On-Time Periodic		Actual	State Avg
6 Month Updates		67%	76%

Cooccurring		Actual	State Avg
✓ MH Screen Complete		100%	90%
✓ SA Screen Complete		93%	89%

Diagnosis		Actual	State Avg
Valid Axis I Diagnosis		97%	99%
Valid Axis V GAF Score		8%	69%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 Treatment Completed Successfully		19	61%	75%	53%	-14%	▼
🔴 No Re-admit within 30 Days of Discharge		21	68%	85%	76%	-17%	▼
✓ Follow-up within 30 Days of Discharge		19	100%	90%	93%	10%	

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 Improved/Maintained Axis V GAF Score		4	12%	75%	45%	-63%	▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Avg Utilization Rate		10	159 days	0.2	106%	90%	89%	16%	▲

Legend: ☐ < 90% ☐ 90-110% ☐ >110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										100%
Discharges										100%

☐ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

☐ Actual | Goal ✓ Goal Met 🔴 Below Goal

* State Avg based on 8 Active MH Intensive Res. Rehabilitation Programs

Park Street Wellness Center
Connecticut Mental Health Center
Mental Health - Prevention - Prevention

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
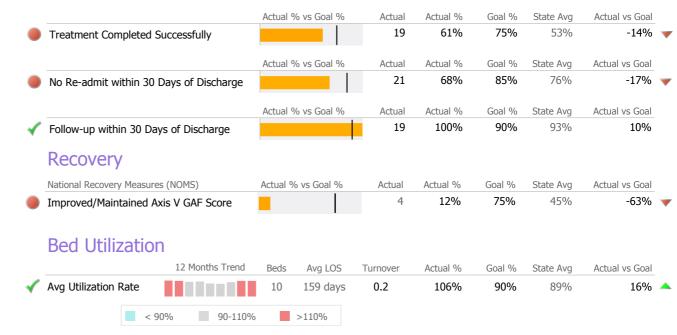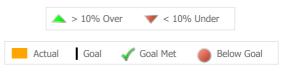Reporting Period: July 2015 - March 2016 (Data as of Jun 15, 2016)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	459	421	9%	
Admits	85	97	-12%	▼
Discharges	44	57	-23%	▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										100%
Discharges										100%

☐ 1 or more Records Submitted to DMHAS

▲ > 10% Over	▼ < 10% Under

| ☐ Actual | | Goal | ✔ Goal Met | ⬤ Below Goal |

* State Avg based on 1 Active Prevention Programs

Park Street/Rehabilitation Services
Connecticut Mental Health Center
Mental Health - Social Rehabilitation - Social Rehabilitation

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2015 - March 2016 (Data as of Jun 15, 2016)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	116	105	10%	▲
Admits	13	12	8%	
Discharges	3	5	-40%	▼
Service Hours	998	584	71%	▲
Social Rehab/PHP/IOP Days	0	187	-100%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● Clients Receiving Services		47	42%	90%	68%	-48%	▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	▪	▪			▪	▪	▪		▪	67%
Discharges		▪		▪					▪	33%
Services	▪	▪	▪	▪	▪	▪	▪	▪	▪	100%

☐ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

▮ Actual | Goal   ✔ Goal Met   ● Below Goal

* State Avg based on 39 Active Social Rehabilitation Programs

Research CNRU OCD
Connecticut Mental Health Center
Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
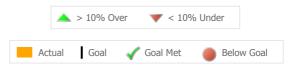Reporting Period: July 2015 - March 2016 (Data as of Jun 15, 2016)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	63	17	271%	▲
Admits	34	13	162%	▲
Discharges	4	1	300%	▲
Service Hours		18	-99%	▼

Data Submission Quality

Data Entry	Actual % vs Goal	Actual	State Avg
Valid NOMS Data		85%	92%

On-Time Periodic		Actual	State Avg
6 Month Updates		0%	62%

Cooccurring		Actual	State Avg
✔ MH Screen Complete		95%	77%
SA Screen Complete		5%	74%

Diagnosis		Actual	State Avg
Valid Axis I Diagnosis		75%	99%
Valid Axis V GAF Score		0%	85%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 Treatment Completed Successfully		0	0%	50%	42%	-50%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔ Social Support		54	86%	60%	69%	26%	▲
✔ Stable Living Situation		60	95%	95%	86%	0%	
🔴 Employed		1	2%	30%	21%	-28%	▼
🔴 Improved/Maintained Axis V GAF Score		0	0%	75%	52%	-75%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 Clients Receiving Services		1	2%	90%	84%	-88%	▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 2 or more Services within 30 days		0	0%	75%	65%	-75%	▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										100%
Discharges										33%
Services										22%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

Actual | Goal   ✔ Goal Met   🔴 Below Goal

* State Avg based on 93 Active Standard Outpatient Programs

Research CNRU OP 1
Connecticut Mental Health Center
Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
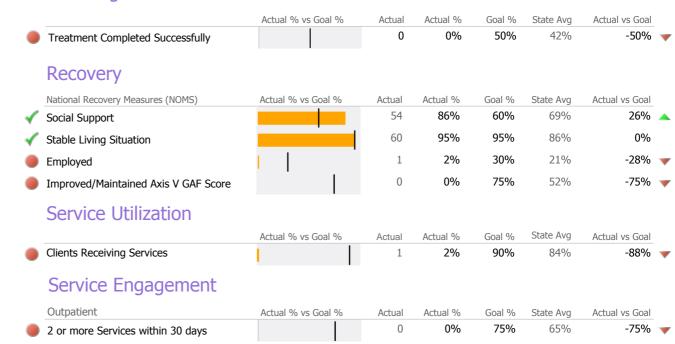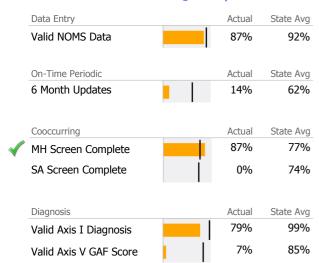Reporting Period: July 2015 - March 2016 (Data as of Jun 15, 2016)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	29	60	-52%	▼
Admits	8	59	-86%	▼
Discharges	6	40	-85%	▼
Service Hours	32	151	-79%	▼

Data Submission Quality

Data Entry	Actual % vs Goal %	Actual	State Avg
Valid NOMS Data		87%	92%

On-Time Periodic	Actual % vs Goal %	Actual	State Avg
6 Month Updates		14%	62%

Cooccurring	Actual % vs Goal %	Actual	State Avg
✓ MH Screen Complete		87%	77%
SA Screen Complete		0%	74%

Diagnosis	Actual % vs Goal %	Actual	State Avg
Valid Axis I Diagnosis		79%	99%
Valid Axis V GAF Score		7%	85%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 Treatment Completed Successfully		0	0%	50%	42%	-50%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Social Support		24	83%	60%	69%	23%	▲
✓ Stable Living Situation		29	100%	95%	86%	5%	
🔴 Employed		1	3%	30%	21%	-27%	▼
🔴 Improved/Maintained Axis V GAF Score		1	4%	75%	52%	-71%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 Clients Receiving Services		1	4%	90%	84%	-86%	▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 2 or more Services within 30 days		1	13%	75%	65%	-63%	▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	▢		▢		▢					33%
Discharges	▢	▢		▢				▢	▢	56%
Services	▢		▢		▢					33%

▢ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

▮ Actual	┃ Goal	✓ Goal Met	🔴 Below Goal

* State Avg based on 93 Active Standard Outpatient Programs

Research CNRU OP Brain Imaging Clinic
Connecticut Mental Health Center
Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2015 - March 2016 (Data as of Jun 15, 2016)
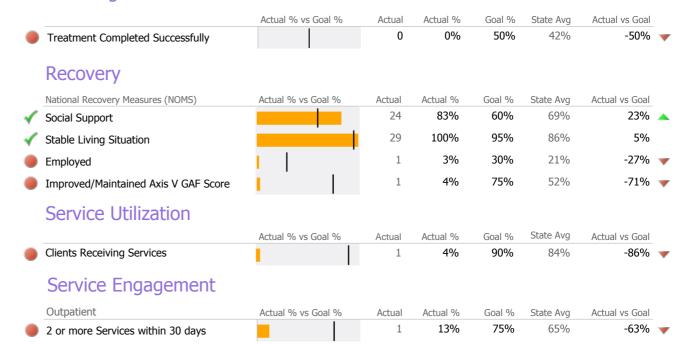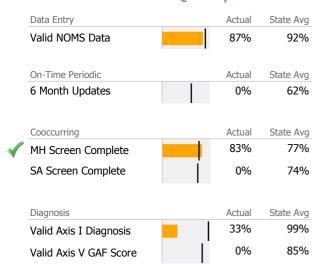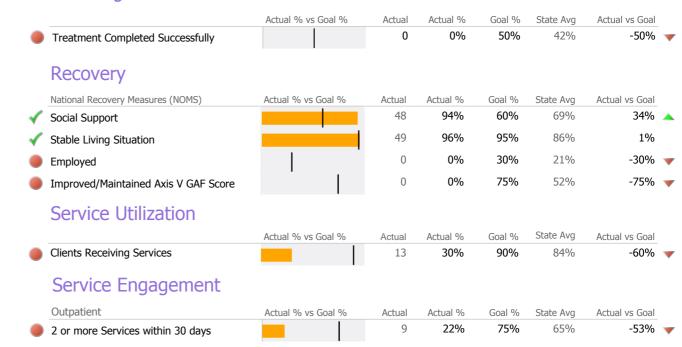
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	51	9	467%	▲
Admits	41	9	356%	▲
Discharges	8	3	167%	▲
Service Hours	239	37		

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		87%	92%

On-Time Periodic		Actual	State Avg
6 Month Updates		0%	62%

Cooccurring		Actual	State Avg
✓ MH Screen Complete		83%	77%
SA Screen Complete		0%	74%

Diagnosis		Actual	State Avg
Valid Axis I Diagnosis		33%	99%
Valid Axis V GAF Score		0%	85%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Treatment Completed Successfully		0	0%	50%	42%	-50%	▼

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Social Support		48	94%	60%	69%	34%	▲
✓	Stable Living Situation		49	96%	95%	86%	1%	
🔴	Employed		0	0%	30%	21%	-30%	▼
🔴	Improved/Maintained Axis V GAF Score		0	0%	75%	52%	-75%	▼

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Clients Receiving Services		13	30%	90%	84%	-60%	▼

Service Engagement

Outpatient		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	2 or more Services within 30 days		9	22%	75%	65%	-53%	▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	▢	▢	▢	▢	▢		▢	▢	▢	89%
Discharges	▢		▢				▢	▢	▢	56%
Services	▢	▢	▢		▢	▢	▢	▢	▢	89%

▢ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

Actual | Goal   ✓ Goal Met   🔴 Below Goal

* State Avg based on 93 Active Standard Outpatient Programs

Research CNRU OP COCAINE CLINIC
Connecticut Mental Health Center
Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
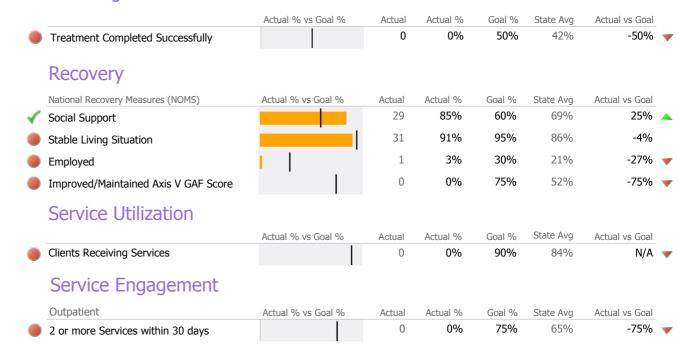Reporting Period: July 2015 - March 2016 (Data as of Jun 15, 2016)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	33	5	560%	▲
Admits	32	5	540%	▲
Discharges	12	3	300%	▲
Service Hours	-	8	-100%	▼

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		88%	92%

On-Time Periodic		Actual	State Avg
6 Month Updates		0%	62%

Cooccurring		Actual	State Avg
✓ MH Screen Complete		87%	77%
SA Screen Complete		0%	74%

Diagnosis		Actual	State Avg
Valid Axis I Diagnosis		73%	99%
Valid Axis V GAF Score		0%	85%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Treatment Completed Successfully		0	0%	50%	42%	-50%	▼

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Social Support		29	85%	60%	69%	25%	▲
🔴	Stable Living Situation		31	91%	95%	86%	-4%	
🔴	Employed		1	3%	30%	21%	-27%	▼
🔴	Improved/Maintained Axis V GAF Score		0	0%	75%	52%	-75%	▼

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Clients Receiving Services		0	0%	90%	84%	N/A	▼

Service Engagement

Outpatient		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	2 or more Services within 30 days		0	0%	75%	65%	-75%	▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										100%
Discharges										67%
Services										0%

☐ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

🟧 Actual | Goal   ✓ Goal Met   🔴 Below Goal

* State Avg based on 93 Active Standard Outpatient Programs

RESEARCH CNRU OP KETAMINE
Connecticut Mental Health Center
Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2015 - March 2016 (Data as of Jun 15, 2016)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	12	8	50%	▲
Admits	5	8	-38%	▼
Discharges	-	5	-100%	▼
Service Hours	-	-		

Data Submission Quality

Data Entry	Actual % vs Goal	Actual	State Avg
Valid NOMS Data		83%	92%

On-Time Periodic		Actual	State Avg
6 Month Updates		0%	62%

Cooccurring		Actual	State Avg
✓ MH Screen Complete		83%	77%
SA Screen Complete		0%	74%

Diagnosis		Actual	State Avg
Valid Axis I Diagnosis		50%	99%
Valid Axis V GAF Score		8%	85%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	42%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Social Support		11	92%	60%	69%	32%	▲
✓ Stable Living Situation		12	100%	95%	86%	5%	
● Employed		1	8%	30%	21%	-22%	▼
● Improved/Maintained Axis V GAF Score		0	0%	75%	52%	-75%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● Clients Receiving Services		0	0%	90%	84%	N/A	▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● 2 or more Services within 30 days		0	0%	75%	65%	-75%	▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions			▢			▢	▢		▢	44%
Discharges										0%
Services										0%

▢ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

▮ Actual	┃ Goal
✓ Goal Met	● Below Goal

* State Avg based on 93 Active Standard Outpatient Programs
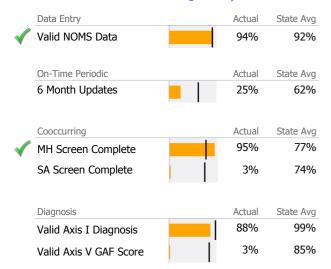
Research CNRU SNRG
Connecticut Mental Health Center
Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2015 - March 2016 (Data as of Jun 15, 2016)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	59	50	18%	▲
Admits	37	45	-18%	▼
Discharges	15	26	-42%	▼
Service Hours	14	128	-89%	▼

Data Submission Quality

Data Entry	Actual % vs Goal	Actual	State Avg
✔ Valid NOMS Data		94%	92%

On-Time Periodic	Actual % vs Goal	Actual	State Avg
6 Month Updates		25%	62%

Cooccurring	Actual % vs Goal	Actual	State Avg
✔ MH Screen Complete		95%	77%
SA Screen Complete		3%	74%

Diagnosis	Actual % vs Goal	Actual	State Avg
Valid Axis I Diagnosis		88%	99%
Valid Axis V GAF Score		3%	85%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 Treatment Completed Successfully		0	0%	50%	42%	-50%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔ Social Support		51	84%	60%	69%	24%	▲
✔ Stable Living Situation		59	97%	95%	86%	2%	
🔴 Employed		1	2%	30%	21%	-28%	▼
🔴 Improved/Maintained Axis V GAF Score		8	19%	75%	52%	-56%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 Clients Receiving Services		4	9%	90%	84%	-81%	▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 2 or more Services within 30 days		0	0%	75%	65%	-75%	▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	▢	▢	▢	▢	▢	▢	▢	▢	▢	100%
Discharges		▢	▢	▢	▢	▢				67%
Services	▢	▢		▢	▢	▢	▢	▢	▢	89%

▢ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

Legend: ▮ Actual | Goal ✔ Goal Met 🔴 Below Goal

* State Avg based on 93 Active Standard Outpatient Programs

RESEARCH CRNU OP NPC
Connecticut Mental Health Center
Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
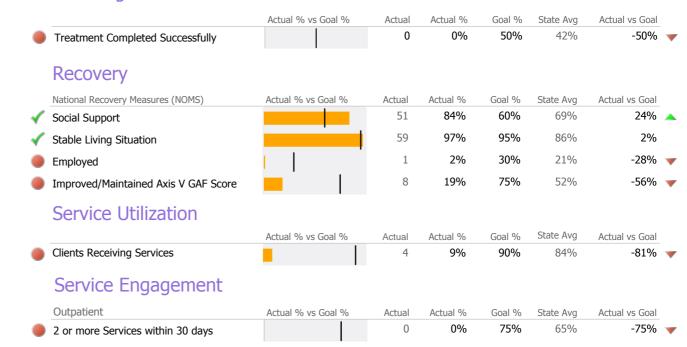Reporting Period: July 2015 - March 2016 (Data as of Jun 15, 2016)
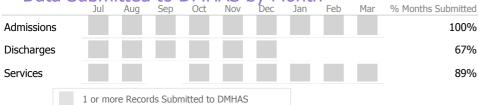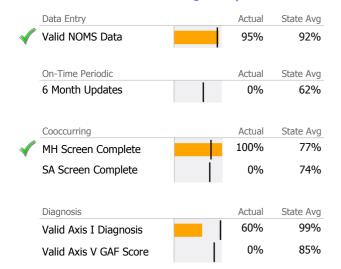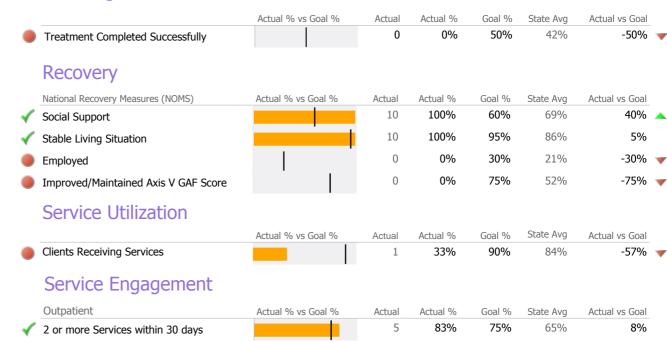
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	10	5	100%	▲
Admits	6	5	20%	▲
Discharges	7	3	133%	▲
Service Hours	67	41	65%	▲

Data Submission Quality

Data Entry		Actual	State Avg
✔ Valid NOMS Data		95%	92%

On-Time Periodic		Actual	State Avg
6 Month Updates		0%	62%

Cooccurring		Actual	State Avg
✔ MH Screen Complete		100%	77%
SA Screen Complete		0%	74%

Diagnosis		Actual	State Avg
Valid Axis I Diagnosis		60%	99%
Valid Axis V GAF Score		0%	85%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Treatment Completed Successfully		0	0%	50%	42%	-50%	▼

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔	Social Support		10	100%	60%	69%	40%	▲
✔	Stable Living Situation		10	100%	95%	86%	5%	
🔴	Employed		0	0%	30%	21%	-30%	▼
🔴	Improved/Maintained Axis V GAF Score		0	0%	75%	52%	-75%	▼

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Clients Receiving Services		1	33%	90%	84%	-57%	▼

Service Engagement

Outpatient		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔	2 or more Services within 30 days		5	83%	75%	65%	8%	

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	▪		▪		▪				▪	44%
Discharges	▪	▪		▪			▪			44%
Services	▪	▪	▪	▪						44%

▪ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

Legend: ▮ Actual | Goal ✔ Goal Met 🔴 Below Goal

* State Avg based on 93 Active Standard Outpatient Programs

Research Park St OP Screening
Connecticut Mental Health Center
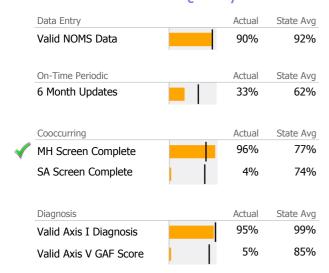Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
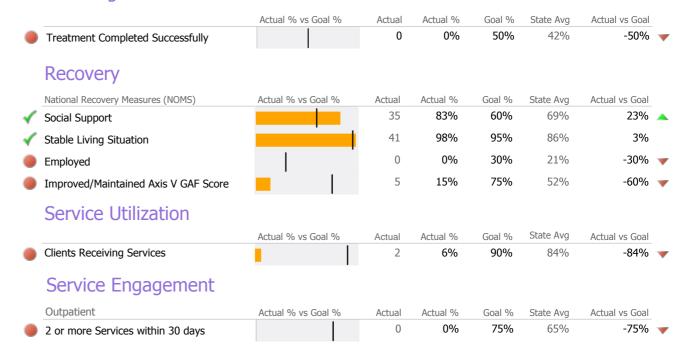Reporting Period: July 2015 - March 2016 (Data as of Jun 15, 2016)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	42	60	-30%	▼
Admits	14	45	-69%	▼
Discharges	9	30	-70%	▼
Service Hours	14	35	-59%	▼

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		90%	92%

On-Time Periodic		Actual	State Avg
6 Month Updates		33%	62%

Cooccurring		Actual	State Avg
✓ MH Screen Complete		96%	77%
SA Screen Complete		4%	74%

Diagnosis		Actual	State Avg
Valid Axis I Diagnosis		95%	99%
Valid Axis V GAF Score		5%	85%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 Treatment Completed Successfully		0	0%	50%	42%	-50%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Social Support		35	83%	60%	69%	23%	▲
✓ Stable Living Situation		41	98%	95%	86%	3%	
🔴 Employed		0	0%	30%	21%	-30%	▼
🔴 Improved/Maintained Axis V GAF Score		5	15%	75%	52%	-60%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 Clients Receiving Services		2	6%	90%	84%	-84%	▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 2 or more Services within 30 days		0	0%	75%	65%	-75%	▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										89%
Discharges										11%
Services										22%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

Legend: Actual | Goal | ✓ Goal Met | 🔴 Below Goal

* State Avg based on 93 Active Standard Outpatient Programs

Research Park Street NCM-Autism
Connecticut Mental Health Center
Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2015 - March 2016 (Data as of Jun 15, 2016)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	42%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● Employed		N/A	N/A	30%	21%	-30%	▼
● Improved/Maintained Axis V GAF Score		N/A	N/A	75%	52%	-75%	▼
● Social Support		N/A	N/A	60%	69%	-60%	▼
● Stable Living Situation		N/A	N/A	95%	86%	-95%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● Clients Receiving Services		N/A	N/A	90%	84%	N/A	▼

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		N/A	92%

On-Time Periodic		Actual	State Avg
6 Month Updates		N/A	62%

Cooccurring		Actual	State Avg
MH Screen Complete		N/A	77%
SA Screen Complete		N/A	74%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										0%
Discharges										0%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 93 Active Standard Outpatient Programs

Research Park Street PrevThruRiskIDMgmt
Connecticut Mental Health Center
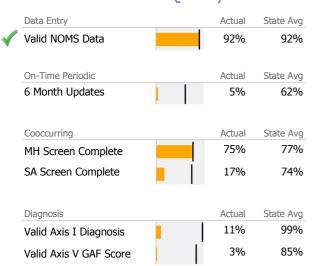Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2015 - March 2016 (Data as of Jun 15, 2016)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	36	25	44%	▲
Admits	18	8	125%	▲
Discharges	-	14	-100%	▼
Service Hours	-		-100%	▼

Data Submission Quality

Data Entry	Actual % vs Goal	Actual	State Avg
✓ Valid NOMS Data		92%	92%

On-Time Periodic		Actual	State Avg
6 Month Updates		5%	62%

Cooccurring		Actual	State Avg
MH Screen Complete		75%	77%
SA Screen Complete		17%	74%

Diagnosis		Actual	State Avg
Valid Axis I Diagnosis		11%	99%
Valid Axis V GAF Score		3%	85%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	42%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Social Support		34	94%	60%	69%	34%	▲
● Stable Living Situation		34	94%	95%	86%	-1%	
● Employed		0	0%	30%	21%	-30%	▼
● Improved/Maintained Axis V GAF Score		0	0%	75%	52%	-75%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● Clients Receiving Services		0	0%	90%	84%	N/A	▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● 2 or more Services within 30 days		0	0%	75%	65%	-75%	▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										100%
Discharges										0%
Services										0%

☐ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual   │ Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 93 Active Standard Outpatient Programs

Research Park Street Psychosis
Connecticut Mental Health Center
Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2015 - March 2016 (Data as of Jun 15, 2016)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	104	68	53%	▲
Admits	38	25	52%	▲
Discharges	1	6	-83%	▼
Service Hours	1	9	-90%	▼

Data Submission Quality

Data Entry		Actual	State Avg
✔ Valid NOMS Data		97%	92%

On-Time Periodic		Actual	State Avg
6 Month Updates		42%	62%

Cooccurring		Actual	State Avg
MH Screen Complete		32%	77%
SA Screen Complete		2%	74%

Diagnosis		Actual	State Avg
Valid Axis I Diagnosis		63%	99%
Valid Axis V GAF Score		8%	85%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 Treatment Completed Successfully		0	0%	50%	42%	-50%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔ Social Support		68	65%	60%	69%	5%	
🔴 Stable Living Situation		86	83%	95%	86%	-12%	▼
🔴 Employed		3	3%	30%	21%	-27%	▼
🔴 Improved/Maintained Axis V GAF Score		24	31%	75%	52%	-44%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 Clients Receiving Services		2	2%	90%	84%	-88%	▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 2 or more Services within 30 days		0	0%	75%	65%	-75%	▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										100%
Discharges										11%
Services										22%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

Actual | Goal ✔ Goal Met 🔴 Below Goal

* State Avg based on 93 Active Standard Outpatient Programs

Research Park Street Step - ED
Connecticut Mental Health Center
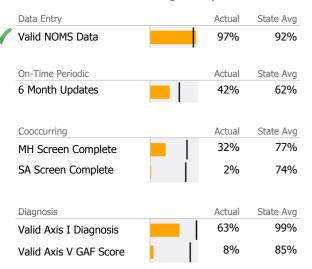Mental Health - Other - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
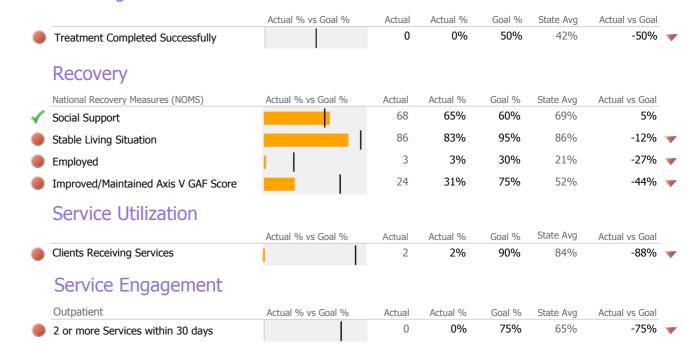Reporting Period: July 2015 - March 2016 (Data as of Jun 15, 2016)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	8	12	-33%	▼
Admits	-	2	-100%	▼
Discharges	1	3	-67%	▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										0%
Discharges						☐				11%

☐ 1 or more Records Submitted to DMHAS

▲ > 10% Over	▼ < 10% Under

☐ Actual | Goal ✔ Goal Met ⬤ Below Goal

* State Avg based on 1 Active Standard Outpatient Programs

Research Pre-Admission
Connecticut Mental Health Center
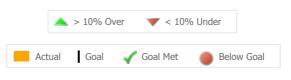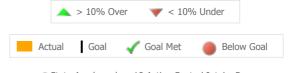Mental Health - Intake - Central Intake

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2015 - March 2016 (Data as of Jun 15, 2016)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	215	193	11%	▲
Admits	211	196	8%	
Discharges	214	188	14%	▲
Service Hours	-	28	-100%	▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	▢	▢	▢	▢	▢	▢	▢	▢	▢	100%
Discharges	▢	▢	▢	▢	▢	▢	▢	▢	▢	100%
Services										0%

▢ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

█ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 10 Active Central Intake Programs

Research SATU SA Res 2
Connecticut Mental Health Center
Addiction - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2015 - March 2016 (Data as of Jun 15, 2016)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	33	43	-23%	▼
Admits	18	29	-38%	▼
Discharges	4	27	-85%	▼
Service Hours	-	-		

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		53%	97%
Valid TEDS Data		68%	93%

On-Time Periodic		Actual	State Avg
6 Month Updates		0%	57%

Cooccurring		Actual	State Avg
✔ MH Screen Complete		100%	96%
✔ SA Screen Complete		100%	96%

Diagnosis		Actual	State Avg
✔ Valid Axis I Diagnosis		100%	100%
Valid Axis V GAF Score		15%	95%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Treatment Completed Successfully		0	0%	50%	54%	-50%	▼

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔	Self Help		27	82%	60%	22%	22%	▲
✔	Employed		20	61%	50%	42%	11%	▲
🔴	Stable Living Situation		22	67%	95%	89%	-28%	▼
🔴	Abstinence/Reduced Drug Use		0	0%	55%	58%	-55%	▼
🔴	Not Arrested		5	15%	75%	90%	-60%	▼
🔴	Improved/Maintained Axis V GAF Score		0	0%	75%	67%	-75%	▼

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Clients Receiving Services		0	0%	90%	82%	N/A	▼

Service Engagement

Outpatient		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	2 or more Services within 30 days		0	0%	75%	78%	-75%	▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions		▪	▪	▪	▪	▪				67%
Discharges	▪	▪								22%
Services										0%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✔ Goal Met   🔴 Below Goal

* State Avg based on 115 Active Standard Outpatient Programs

Research York Street Depression Clinic
Connecticut Mental Health Center
Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2015 - March 2016 (Data as of Jun 15, 2016)
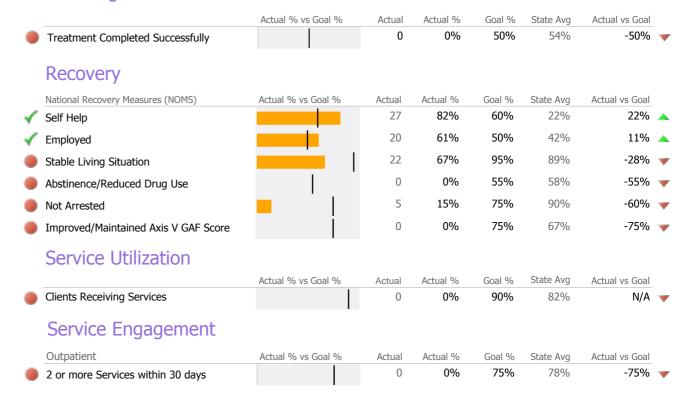
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	58	17	241%	▲
Admits	33	18	83%	▲
Discharges	1	2	-50%	▼
Service Hours	-	-		

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		89%	92%

On-Time Periodic		Actual	State Avg
6 Month Updates		3%	62%

Cooccurring		Actual	State Avg
✓ MH Screen Complete		82%	77%
SA Screen Complete		0%	74%

Diagnosis		Actual	State Avg
Valid Axis I Diagnosis		22%	99%
Valid Axis V GAF Score		0%	85%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Treatment Completed Successfully		0	0%	50%	42%	-50%	▼

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Social Support		57	98%	60%	69%	38%	▲
✓	Stable Living Situation		58	100%	95%	86%	5%	
🔴	Employed		0	0%	30%	21%	-30%	▼
🔴	Improved/Maintained Axis V GAF Score		1	3%	75%	52%	-72%	▼

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Clients Receiving Services		0	0%	90%	84%	N/A	▼

Service Engagement

Outpatient		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	2 or more Services within 30 days		0	0%	75%	65%	-75%	▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										100%
Discharges										11%
Services										0%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

Actual | Goal   ✓ Goal Met   🔴 Below Goal

* State Avg based on 93 Active Standard Outpatient Programs

SATU - Pre-Admission
Connecticut Mental Health Center
Mental Health - Intake - Central Intake

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
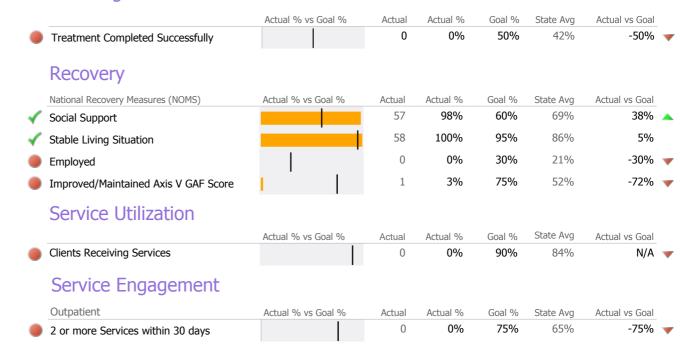Reporting Period: July 2015 - March 2016 (Data as of Jun 15, 2016)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	174	130	34%	▲
Admits	175	132	33%	▲
Discharges	177	129	37%	▲
Service Hours	42	6		

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	▪	▪	▪	▪	▪	▪	▪	▪	▪	100%
Discharges	▪	▪	▪	▪	▪	▪	▪	▪	▪	100%
Services	▪	▪		▪	▪	▪	▪	▪	▪	89%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

Actual | Goal ✔ Goal Met ● Below Goal

* State Avg based on 10 Active Central Intake Programs

SATU Evaluations OP
Connecticut Mental Health Center
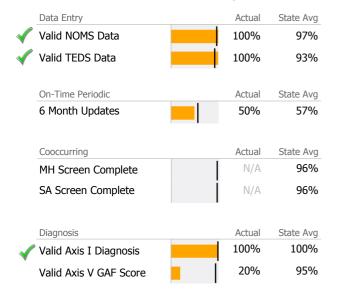Addiction - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2015 - March 2016 (Data as of Jun 15, 2016)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	5	28	-82%	▼
Admits	-	3	-100%	▼
Discharges	1	22	-95%	▼
Service Hours	90	221	-59%	▼

Data Submission Quality

Data Entry		Actual	State Avg
✔ Valid NOMS Data		100%	97%
✔ Valid TEDS Data		100%	93%

On-Time Periodic		Actual	State Avg
6 Month Updates		50%	57%

Cooccurring		Actual	State Avg
MH Screen Complete		N/A	96%
SA Screen Complete		N/A	96%

Diagnosis		Actual	State Avg
✔ Valid Axis I Diagnosis		100%	100%
Valid Axis V GAF Score		20%	95%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔ Treatment Completed Successfully		1	100%	50%	54%	50%	▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔ Self Help		5	100%	60%	22%	40%	▲
✔ Abstinence/Reduced Drug Use		4	80%	55%	58%	25%	▲
✔ Not Arrested		5	100%	75%	90%	25%	▲
🔴 Employed		2	40%	50%	42%	-10%	
🔴 Stable Living Situation		4	80%	95%	89%	-15%	▼
🔴 Improved/Maintained Axis V GAF Score		0	0%	75%	67%	-75%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔ Clients Receiving Services		4	100%	90%	82%	10%	

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 2 or more Services within 30 days		0	0%	75%	78%	-75%	▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										0%
Discharges				▢						11%
Services	▢	▢	▢	▢	▢	▢	▢	▢	▢	100%

▢ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

| ▮ Actual | ❘ Goal | ✔ Goal Met | 🔴 Below Goal |

* State Avg based on 115 Active Standard Outpatient Programs

SATU SA OP Clin/S
Connecticut Mental Health Center
Addiction - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
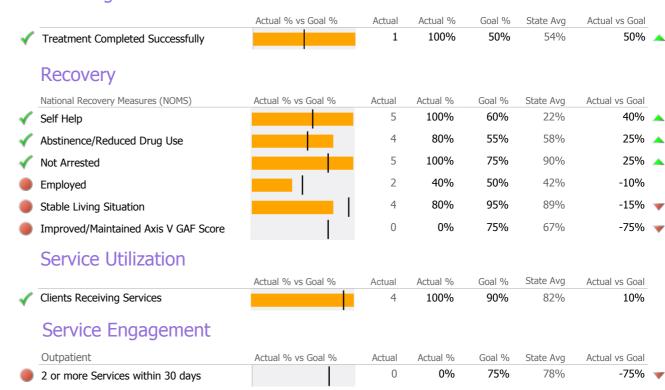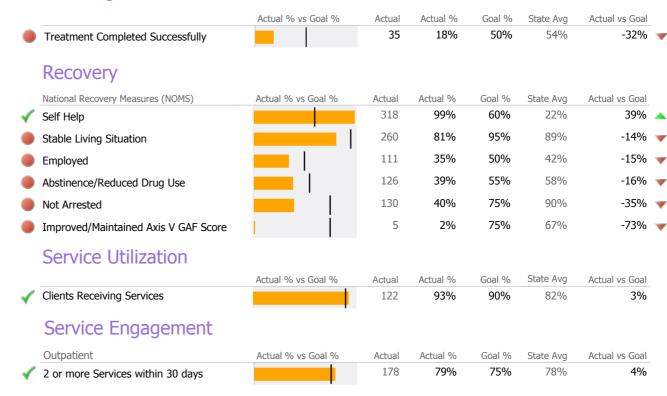Reporting Period: July 2015 - March 2016 (Data as of Jun 15, 2016)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	309	347	-11%	▼
Admits	228	271	-16%	▼
Discharges	191	239	-20%	▼
Service Hours	2,380	1,841	29%	▲

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		86%	97%
Valid TEDS Data		91%	93%

On-Time Periodic		Actual	State Avg
✔ 6 Month Updates		73%	57%

Cooccurring		Actual	State Avg
✔ MH Screen Complete		99%	96%
✔ SA Screen Complete		99%	96%

Diagnosis		Actual	State Avg
✔ Valid Axis I Diagnosis		100%	100%
Valid Axis V GAF Score		8%	95%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 Treatment Completed Successfully		35	18%	50%	54%	-32%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔ Self Help		318	99%	60%	22%	39%	▲
🔴 Stable Living Situation		260	81%	95%	89%	-14%	▼
🔴 Employed		111	35%	50%	42%	-15%	▼
🔴 Abstinence/Reduced Drug Use		126	39%	55%	58%	-16%	▼
🔴 Not Arrested		130	40%	75%	90%	-35%	▼
🔴 Improved/Maintained Axis V GAF Score		5	2%	75%	67%	-73%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔ Clients Receiving Services		122	93%	90%	82%	3%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔ 2 or more Services within 30 days		178	79%	75%	78%	4%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										100%
Discharges										100%
Services										100%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

Actual | Goal   ✔ Goal Met   🔴 Below Goal

* State Avg based on 115 Active Standard Outpatient Programs

SATU/SA Drug Research
Connecticut Mental Health Center
Addiction - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
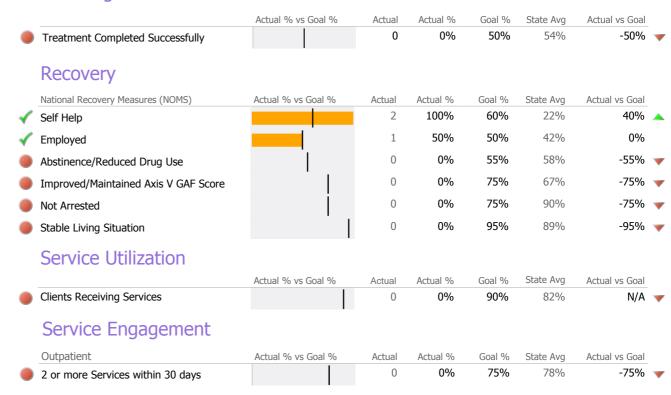Reporting Period: July 2015 - March 2016 (Data as of Jun 15, 2016)
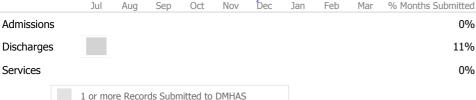
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	2	5	-60%	▼
Admits	-	5	-100%	▼
Discharges	1	4	-75%	▼
Service Hours	-	-		

Data Submission Quality

Data Entry	Actual % vs Goal %	Actual	State Avg
Valid NOMS Data		40%	97%
Valid TEDS Data		50%	93%

On-Time Periodic		Actual	State Avg
6 Month Updates		0%	57%

Cooccurring		Actual	State Avg
MH Screen Complete		N/A	96%
SA Screen Complete		N/A	96%

Diagnosis		Actual	State Avg
✔ Valid Axis I Diagnosis		100%	100%
Valid Axis V GAF Score		0%	95%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 Treatment Completed Successfully		0	0%	50%	54%	-50%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔ Self Help		2	100%	60%	22%	40%	▲
✔ Employed		1	50%	50%	42%	0%	
🔴 Abstinence/Reduced Drug Use		0	0%	55%	58%	-55%	▼
🔴 Improved/Maintained Axis V GAF Score		0	0%	75%	67%	-75%	▼
🔴 Not Arrested		0	0%	75%	90%	-75%	▼
🔴 Stable Living Situation		0	0%	95%	89%	-95%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 Clients Receiving Services		0	0%	90%	82%	N/A	▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 2 or more Services within 30 days		0	0%	75%	78%	-75%	▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										0%
Discharges										11%
Services										0%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✔ Goal Met   🔴 Below Goal

* State Avg based on 115 Active Standard Outpatient Programs
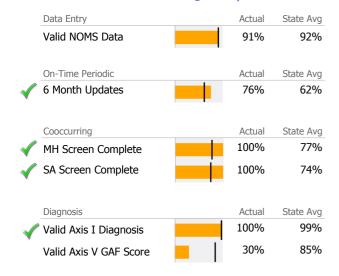
W. Haven OP Adult
Connecticut Mental Health Center
Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
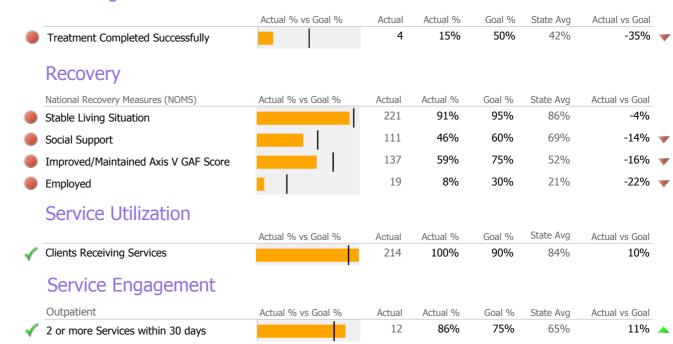Reporting Period: July 2015 - March 2016 (Data as of Jun 15, 2016)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	242	260	-7%	
Admits	14	43	-67%	▼
Discharges	27	33	-18%	▼
Service Hours	2,278	2,033	12%	▲

Data Submission Quality

Data Entry	Actual % vs Goal %	Actual	State Avg
Valid NOMS Data		91%	92%

On-Time Periodic	Actual % vs Goal %	Actual	State Avg
✔ 6 Month Updates		76%	62%

Cooccurring	Actual % vs Goal %	Actual	State Avg
✔ MH Screen Complete		100%	77%
✔ SA Screen Complete		100%	74%

Diagnosis	Actual % vs Goal %	Actual	State Avg
✔ Valid Axis I Diagnosis		100%	99%
Valid Axis V GAF Score		30%	85%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 Treatment Completed Successfully		4	15%	50%	42%	-35%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 Stable Living Situation		221	91%	95%	86%	-4%	
🔴 Social Support		111	46%	60%	69%	-14%	▼
🔴 Improved/Maintained Axis V GAF Score		137	59%	75%	52%	-16%	▼
🔴 Employed		19	8%	30%	21%	-22%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔ Clients Receiving Services		214	100%	90%	84%	10%	

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔ 2 or more Services within 30 days		12	86%	75%	65%	11%	▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										67%
Discharges										78%
Services										100%

☐ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

🟧 Actual | Goal   ✔ Goal Met   🔴 Below Goal

* State Avg based on 93 Active Standard Outpatient Programs

West Haven OP Child
Connecticut Mental Health Center
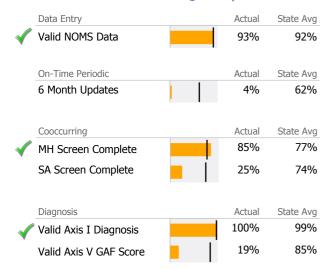Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
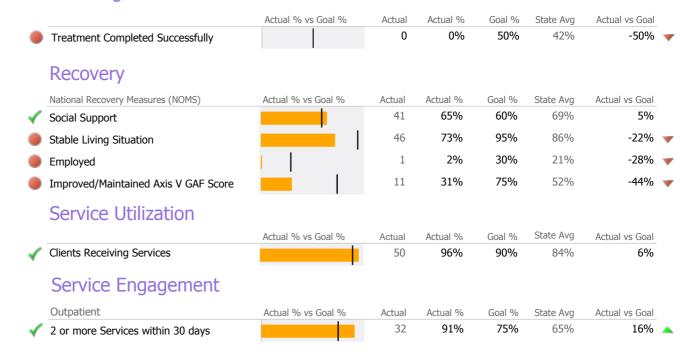Reporting Period: July 2015 - March 2016 (Data as of Jun 15, 2016)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	63	82	-23%	▼
Admits	35	38	-8%	
Discharges	11	31	-65%	▼
Service Hours	897	911	-2%	

Data Submission Quality

Data Entry	Actual % vs Goal %	Actual	State Avg
✓ Valid NOMS Data		93%	92%

On-Time Periodic	Actual % vs Goal %	Actual	State Avg
6 Month Updates		4%	62%

Cooccurring	Actual % vs Goal %	Actual	State Avg
✓ MH Screen Complete		85%	77%
SA Screen Complete		25%	74%

Diagnosis	Actual % vs Goal %	Actual	State Avg
✓ Valid Axis I Diagnosis		100%	99%
Valid Axis V GAF Score		19%	85%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 Treatment Completed Successfully		0	0%	50%	42%	-50%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Social Support		41	65%	60%	69%	5%	
🔴 Stable Living Situation		46	73%	95%	86%	-22%	▼
🔴 Employed		1	2%	30%	21%	-28%	▼
🔴 Improved/Maintained Axis V GAF Score		11	31%	75%	52%	-44%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		50	96%	90%	84%	6%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ 2 or more Services within 30 days		32	91%	75%	65%	16%	▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										100%
Discharges										67%
Services										100%

☐ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual   │ Goal   ✓ Goal Met   🔴 Below Goal

* State Avg based on 93 Active Standard Outpatient Programs
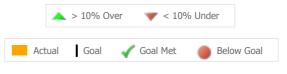
West Haven Pre-Admission
Connecticut Mental Health Center
Mental Health - Intake - Central Intake

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2015 - March 2016 (Data as of Jun 15, 2016)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	60	62	-3%	
Admits	51	62	-18%	▼
Discharges	52	55	-5%	
Service Hours	4	15	-77%	▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	▢	▢	▢	▢	▢	▢	▢	▢	▢	100%
Discharges	▢	▢	▢	▢	▢	▢	▢	▢	▢	100%
Services				▢						11%

▢ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 10 Active Central Intake Programs

YAS Pre-Admission
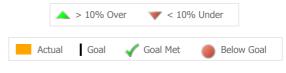Connecticut Mental Health Center
Mental Health - Intake - Central Intake

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2015 - March 2016 (Data as of Jun 15, 2016)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	10	4	150%	▲
Admits	9	4	125%	▲
Discharges	10	3	233%	▲
Service Hours	1	2	-17%	▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	▢	▢		▢		▢	▢		▢	67%
Discharges		▢		▢		▢	▢		▢	56%
Services										0%

▢ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 10 Active Central Intake Programs

Young Adult Services OP
Connecticut Mental Health Center
Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2015 - March 2016 (Data as of Jun 15, 2016)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	94	94	0%
Admits	16	19	-16% ▼
Discharges	15	18	-17% ▼
Service Hours	2,932	2,555	15% ▲

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		91%	92%

On-Time Periodic		Actual	State Avg
6 Month Updates		12%	62%

Cooccurring		Actual	State Avg
✓ MH Screen Complete		100%	77%
✓ SA Screen Complete		100%	74%

Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		100%	99%
Valid Axis V GAF Score		17%	85%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
🔴 Treatment Completed Successfully		4	27%	50%	42%	-23% ▼

Recovery

National Recovery Measures (NOMS)

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
🔴 Social Support		49	52%	60%	69%	-8%
🔴 Employed		13	14%	30%	21%	-16% ▼
🔴 Stable Living Situation		62	66%	95%	86%	-29% ▼
🔴 Improved/Maintained Axis V GAF Score		37	44%	75%	52%	-31% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		75	95%	90%	84%	5%

Service Engagement

Outpatient

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days		13	81%	75%	65%	6%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										89%
Discharges										78%
Services										100%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

🟧 Actual | Goal ✓ Goal Met 🔴 Below Goal

* State Avg based on 93 Active Standard Outpatient Programs