Danbury Hospital
Danbury, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2015 - March 2016   (Data as of Jun 15, 2016)
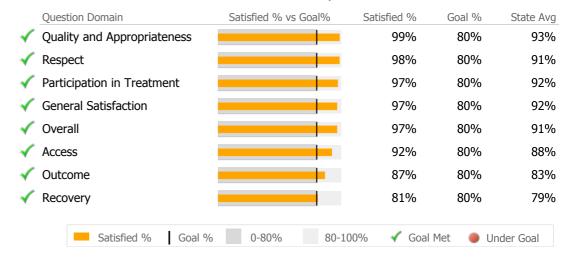
Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	1,038	1,015	2%
	Admits	428	475	-10%
	Discharges	517	460	12% ▲
	Service Hours	2,748	710	

▲ > 10% Over 1 Yr Ago	▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health			
	Outpatient	633	57.5%
	Crisis Services	447	40.6%
	IOP	21	1.9%

Consumer Satisfaction Survey   (Based on 145 FY15 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✔ Quality and Appropriateness		99%	80%	93%
✔ Respect		98%	80%	91%
✔ Participation in Treatment		97%	80%	92%
✔ General Satisfaction		97%	80%	92%
✔ Overall		97%	80%	91%
✔ Access		92%	80%	88%
✔ Outcome		87%	80%	83%
✔ Recovery		81%	80%	79%

Satisfied %	Goal %	0-80%	80-100%	✔ Goal Met	● Under Goal

Client Demographics

Age	#	%	State Avg
18-25	93	9%	15%
26-34	160	16%	24%
35-44	168	16%	19%
45-54	230	22%	23%
55-64	220	21%	15%
65+	159	15%	5%

Gender	#	%		State Avg
Female	579	56%	▲	40%
Male	459	44%	▼	60%
Transgender				0%

Ethnicity	#	%	State Avg
Non-Hispanic	860	83%	75%
Hispanic-Other	104	10%	7%
Unknown	39	4%	5%
Hisp-Puerto Rican	24	2%	12%
Hispanic-Mexican	7	1%	1%
Hispanic-Cuban	4	0%	0%

Race	#	%		State Avg
White/Caucasian	806	78%	▲	65%
Other	125	12%		13%
Black/African American	73	7%		17%
Unknown	17	2%		3%
Asian	13	1%		1%
Multiple Races	3	0%		1%
Am. Indian/Native Alaskan	1	0%		0%
Hawaiian/Other Pacific Islander				0%

Unique Clients	State Avg	▲ > 10% Over State Avg	▼ > 10% Under State Avg

152 West St. IOP 506-220
Danbury Hospital
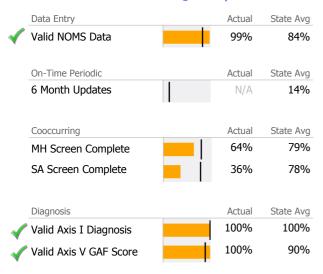Mental Health - IOP - Standard IOP

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2015 - March 2016 (Data as of Jun 15, 2016)
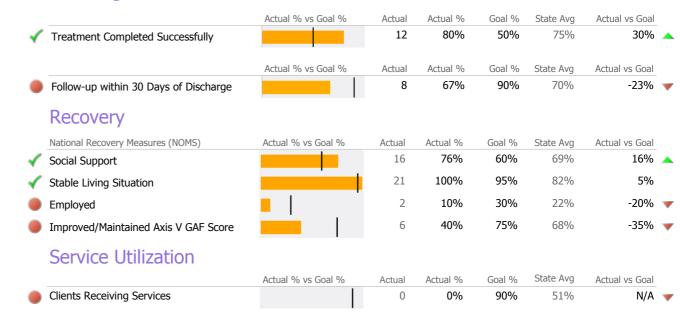
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	21	32	-34% ▼
Admits	21	32	-34% ▼
Discharges	15	31	-52% ▼
Service Hours	-	-	
Social Rehab/PHP/IOP Days	0	0	

Data Submission Quality

Data Entry	Actual % vs Goal %	Actual	State Avg
✓ Valid NOMS Data		99%	84%

On-Time Periodic	Actual % vs Goal %	Actual	State Avg
6 Month Updates		N/A	14%

Cooccurring	Actual % vs Goal %	Actual	State Avg
MH Screen Complete		64%	79%
SA Screen Complete		36%	78%

Diagnosis	Actual % vs Goal %	Actual	State Avg
✓ Valid Axis I Diagnosis		100%	100%
✓ Valid Axis V GAF Score		100%	90%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		12	80%	50%	75%	30% ▲
🔴 Follow-up within 30 Days of Discharge		8	67%	90%	70%	-23% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		16	76%	60%	69%	16% ▲
✓ Stable Living Situation		21	100%	95%	82%	5%
🔴 Employed		2	10%	30%	22%	-20% ▼
🔴 Improved/Maintained Axis V GAF Score		6	40%	75%	68%	-35% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
🔴 Clients Receiving Services		0	0%	90%	51%	N/A ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										100%
Discharges										78%
Services										0%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

🟧 Actual | Goal   ✓ Goal Met   🔴 Below Goal

* State Avg based on 5 Active Standard IOP Programs

152 West St. OP Clin 506-210
Danbury Hospital
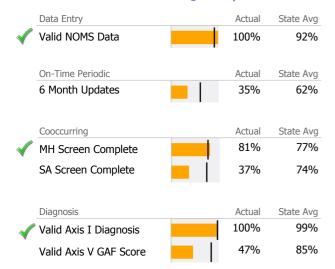Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
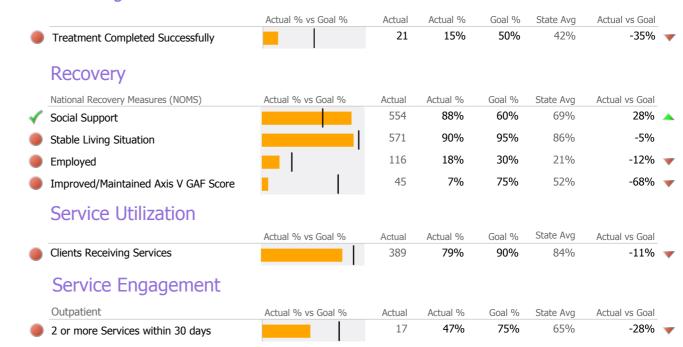Reporting Period: July 2015 - March 2016 (Data as of Jun 15, 2016)

Program Activity

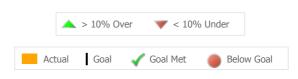| Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	633	598	6%	▼
Admits	36	14	157%	▲
Discharges	142	7	1929%	▲
Service Hours	2,748	710		

Data Submission Quality

Data Entry		Actual	State Avg
✔ Valid NOMS Data		100%	92%

On-Time Periodic		Actual	State Avg
6 Month Updates		35%	62%

Cooccurring		Actual	State Avg
✔ MH Screen Complete		81%	77%
SA Screen Complete		37%	74%

Diagnosis		Actual	State Avg
✔ Valid Axis I Diagnosis		100%	99%
Valid Axis V GAF Score		47%	85%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Treatment Completed Successfully		21	15%	50%	42%	-35%	▼

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔	Social Support		554	88%	60%	69%	28%	▲
🔴	Stable Living Situation		571	90%	95%	86%	-5%	
🔴	Employed		116	18%	30%	21%	-12%	▼
🔴	Improved/Maintained Axis V GAF Score		45	7%	75%	52%	-68%	▼

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Clients Receiving Services		389	79%	90%	84%	-11%	▼

Service Engagement

Outpatient		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	2 or more Services within 30 days		17	47%	75%	65%	-28%	▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	▪	▪	▪	▪	▪	▪	▪	▪	▪	100%
Discharges	▪	▪	▪				▪	▪		56%
Services	▪	▪	▪	▪	▪	▪	▪	▪	▪	100%

▪ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

🟧 Actual | Goal   ✔ Goal Met   🔴 Below Goal

* State Avg based on 93 Active Standard Outpatient Programs

24 Hospital Ave. Crisis506-201
Danbury Hospital
Mental Health - Crisis Services - Mobile Crisis Team

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2015 - March 2016 (Data as of Jun 15, 2016)
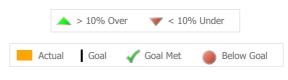
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	447	453	-1%	
Admits	371	429	-14%	▼
Discharges	360	422	-15%	▼

Crisis

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 Evaluation within 1.5 hours of Request		273	65%	75%	64%	-10%	
🔴 Community Location Evaluation		5	1%	80%	59%	-79%	▼
🔴 Follow-up Service within 48 hours		51	23%	90%	51%	-67%	▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										100%
Discharges										100%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

Actual | Goal ✔ Goal Met 🔴 Below Goal

* State Avg based on 25 Active Mobile Crisis Team Programs