

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	415	436	-5%
	Admits	432	480	-10%
	Discharges	430	463	-7%
	Service Hours	1,026	1,119	-8%
	Bed Days	6,234	6,299	-1%
	S.Rehab/PHP/IOP	274	222	23% ▲

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction	Residential Services	276	52.2%
	IOP	163	30.8%
	Outpatient	90	17.0%

Consumer Satisfaction Survey

(Based on 199 FY15 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		96%	80%	93%
✓ Participation in Treatment		96%	80%	92%
✓ General Satisfaction		95%	80%	92%
✓ Respect		95%	80%	91%
✓ Overall		94%	80%	91%
✓ Access		92%	80%	88%
✓ Outcome		91%	80%	83%
✓ Recovery		88%	80%	79%

Satisfied % | Goal % | 0-80% | 80-100% | ✓ Goal Met | ● Under Goal

Client Demographics

Age	#	%	State Avg	Gender	#	%	State Avg
18-25	57	14%	15%	Male	382	92%	60% ▲
26-34	151	36%	24% ▲	Female	31	8%	40% ▼
35-44	94	23%	19%	Transgender			0%
45-54	90	22%	23%				
55-64	23	6%	15%				
65+			5%				
Ethnicity	#	%	State Avg	Race	#	%	State Avg
Non-Hispanic	341	82%	75%	White/Caucasian	311	75%	65%
Hispanic-Other	39	9%	7%	Black/African American	56	13%	17%
Hisp-Puerto Rican	33	8%	12%	Other	42	10%	13%
Unknown	2	0%	5%	Am. Indian/Native Alaskan	3	1%	0%
Hispanic-Cuban			0%	Asian	2	0%	1%
Hispanic-Mexican			1%	Unknown	1	0%	3%
				Multiple Races			1%
				Hawaiian/Other Pacific Islander			0%

Unique Clients | State Avg | ▲ > 10% Over State Avg | ▼ > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	163	138	18% ▲
Admits	125	125	0%
Discharges	125	115	9%
Service Hours	97	45	115% ▲
Social Rehab/PHP/IOP Days	274	222	23% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	91%	97%
Valid TEDS Data	100%	99%

On-Time Periodic	Actual	State Avg
6 Month Updates	33%	16%

Cooccurring	Actual	State Avg
MH Screen Complete	100%	95%
SA Screen Complete	100%	95%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	95%
Valid Axis V GAF Score	100%	95%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		65	52%	50%	60%	2%
● Follow-up within 30 Days of Discharge		31	48%	90%	52%	-42% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Not Arrested		160	95%	75%	90%	20% ▲
✓ Abstinence/Reduced Drug Use		100	60%	55%	48%	5%
✓ Improved/Maintained Axis V GAF Score		124	97%	75%	82%	22% ▲
● Self Help		80	48%	60%	31%	-12% ▼
● Stable Living Situation		125	74%	95%	87%	-21% ▼
● Employed		17	10%	50%	31%	-40% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		40	93%	90%	64%	3%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 51 Active Standard IOP Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	90	140	-36% ▼
Admits	50	105	-52% ▼
Discharges	51	98	-48% ▼
Service Hours	929	1,074	-13% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	92%	97%
Valid TEDS Data	97%	93%
On-Time Periodic		
6 Month Updates	Actual	State Avg
6 Month Updates	53%	57%
Cooccurring		
MH Screen Complete	Actual	State Avg
MH Screen Complete	100%	96%
SA Screen Complete	Actual	State Avg
SA Screen Complete	100%	96%
Diagnosis		
Valid Axis I Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	Actual	State Avg
Valid Axis V GAF Score	100%	95%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		28	55%	50%	54%	5%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Not Arrested		87	95%	75%	90%	20% ▲
✓ Abstinence/Reduced Drug Use		62	67%	55%	58%	12% ▲
● Self Help		51	55%	60%	22%	-5%
● Stable Living Situation		72	78%	95%	89%	-17% ▼
✓ Improved/Maintained Axis V GAF Score		52	79%	75%	67%	4%
● Employed		22	24%	50%	42%	-26% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		40	98%	90%	82%	8%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days		43	88%	75%	78%	13% ▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 115 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	243	239	2%
Admits	228	223	2%
Discharges	224	223	0%
Bed Days	5,436	5,578	-3%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	98%	96%
Valid TEDS Data	100%	100%

On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	0%

Cooccurring	Actual	State Avg
MH Screen Complete	98%	98%
SA Screen Complete	98%	98%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	93%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		175	78%	80%	81%	-2%
No Re-admit within 30 Days of Discharge		203	91%	85%	94%	6%
Follow-up within 30 Days of Discharge		126	72%	90%	63%	-18%

Recovery

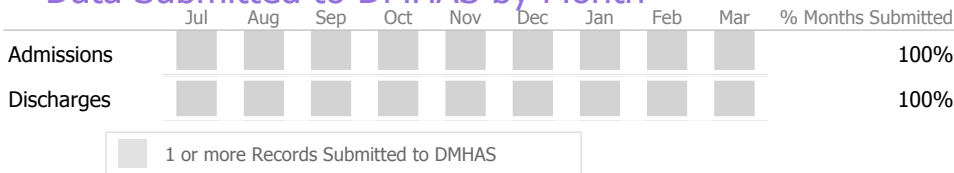
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Self Help		197	79%	60%	70%	19%
Improved/Maintained Axis V GAF Score		222	99%	75%	87%	24%
Abstinence/Reduced Drug Use		177	71%	70%	63%	1%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		21	25 days	0.1	94%	90%	95%	4%

■ < 90%
 ■ 90-110%
 ■ >110%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 12 Active SA Intensive Res. Rehabilitation 3.7 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	33	30	10%
Admits	29	27	7%
Discharges	30	27	11% ▲
Bed Days	798	721	11% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	98%	96%
Valid TEDS Data	100%	100%

On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	0%

Cooccurring	Actual	State Avg
MH Screen Complete	98%	98%
SA Screen Complete	98%	98%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	93%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		28	93%	80%	81%	13% ▲
✓ No Re-admit within 30 Days of Discharge		30	100%	85%	94%	15% ▲
● Follow-up within 30 Days of Discharge		15	54%	90%	63%	-36% ▼

Recovery

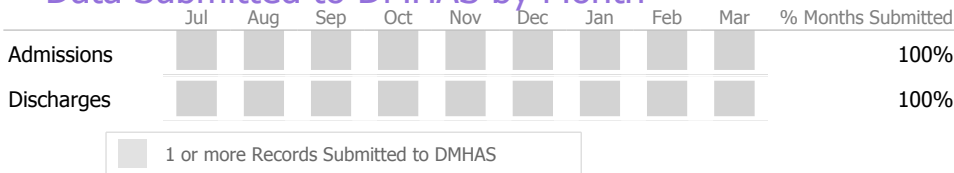
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Self Help		26	79%	60%	70%	19% ▲
✓ Abstinence/Reduced Drug Use		29	88%	70%	63%	18% ▲
✓ Improved/Maintained Axis V GAF Score		30	100%	75%	87%	25% ▲

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		3	28 days	0.1	97%	90%	95%	7%

Legend: ■ < 90% ■ 90-110% ■ >110%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 12 Active SA Intensive Res. Rehabilitation 3.7 Programs