Catholic Charities - Institute for the Hispanic Fa
Hartford, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2016 - September 2016   (Data as of Jan 06, 2017)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	1,157	1,255	-8%
	Admits	429	350	23% ▲
	Discharges	553	263	110% ▲
	Service Hours	2,090	1,162	80% ▲

▲ > 10% Over 1 Yr Ago	▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Forensic SA			
	Forensics Community-based	737	63.2%
Addiction			
	Outpatient	336	28.8%
	Case Management	69	5.9%
Mental Health			
	Case Management	25	2.1%

Consumer Satisfaction Survey   (Based on 228 FY16 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✔ Quality and Appropriateness		92%	80%	93%
✔ Respect		92%	80%	91%
✔ Participation in Treatment		90%	80%	92%
✔ Overall		89%	80%	91%
✔ General Satisfaction		85%	80%	92%
✔ Outcome		85%	80%	83%
✔ Recovery		84%	80%	79%
✔ Access		82%	80%	88%

▬ Satisfied %		Goal %	▬ 0-80%	▬ 80-100%	✔ Goal Met	⬤ Under Goal

Client Demographics

Age		#	%		State Avg
18-25		274	24%	▲	12%
26-34		360	31%		22%
35-44		215	19%		19%
45-54		191	17%		23%
55-64		95	8%		18%
65+		20	2%		6%

Gender		#	%		State Avg
Male		884	76%	▲	58%
Female		273	24%	▼	42%
Transgender					0%

Ethnicity		#	%		State Avg
Non-Hispanic		600	52%	▼	75%
Hisp-Puerto Rican		346	30%	▲	12%
Hispanic-Other		177	15%		7%
Hispanic-Mexican		26	2%		1%
Hispanic-Cuban		6	1%		0%
Unknown		2	0%		6%

Race		#	%		State Avg
White/Caucasian		446	39%	▼	65%
Black/African American		371	32%	▲	16%
Other		306	26%	▲	13%
Asian		15	1%		1%
Unknown		14	1%		3%
Multiple Races		3	0%		1%
Am. Indian/Native Alaskan		1	0%		1%
Hawaiian/Other Pacific Islander		1	0%		0%

▬ Unique Clients		State Avg	▲ > 10% Over State Avg	▼ > 10% Under State Avg

Cathedral Green Next Steps Supportive Hsg 551
Catholic Charities - Institute for the Hispanic Fa
Mental Health - Case Management - Supportive Housing – Development

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2016 - September 2016 (Data as of Jan 06, 2017)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	14	15	-7%	
Admits	-	1	-100%	▼
Discharges	-	1	-100%	▼
Service Hours	81	67	20%	▲

Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Stable Living Situation		13	93%	85%	83%	8%

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Clients Receiving Services		13	93%	90%	87%	3%

Data Submission Quality

	Data Entry		Actual	State Avg
✓	Valid NOMS Data		100%	98%

	On-Time Periodic		Actual	State Avg
✓	6 Month Updates		100%	69%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges				0%
Services				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal
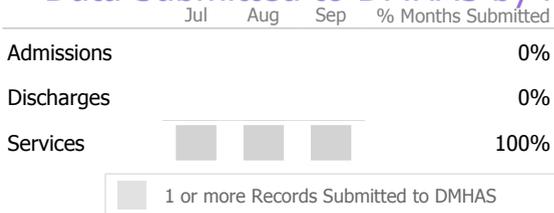
* State Avg based on 54 Active Supportive Housing – Development Programs

Hispanic Alcohol Program 630200
Catholic Charities - Institute for the Hispanic Fa
Addiction - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2016 - September 2016 (Data as of Jan 06, 2017)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	336	478	-30%	▼
Admits	148	150	-1%	
Discharges	187	78	140%	▲
Service Hours	1,843	992	86%	▲

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		95%	96%
✓ Valid TEDS Data		98%	92%

On-Time Periodic		Actual	State Avg
✓ 6 Month Updates		87%	45%

Cooccurring		Actual	State Avg
MH Screen Complete		95%	96%
SA Screen Complete		95%	96%

Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		99%	99%
✓ Valid Axis V GAF Score		99%	93%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				100%

1 or more Records Submitted to DMHAS

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		77	41%	50%	51%	-9%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● Stable Living Situation		317	92%	95%	83%	-3%	
● Not Arrested		244	71%	75%	83%	-4%	
● Abstinence/Reduced Drug Use		153	45%	55%	51%	-10%	▼
● Employed		119	35%	50%	40%	-15%	▼
✓ Improved/Maintained Axis V GAF Score		178	85%	75%	52%	10%	
● Self Help		25	7%	60%	23%	-53%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		154	97%	90%	68%	7%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ 2 or more Services within 30 days		129	88%	75%	77%	13%	▲

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 115 Active Standard Outpatient Programs

Latino Outreach Hartford 630296
Catholic Charities - Institute for the Hispanic Fa
Addiction - Case Management - Outreach & Engagement

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2016 - September 2016 (Data as of Jan 06, 2017)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	69	92	-25%	▼
Admits	49	1	4800%	▲
Discharges	51	2	2450%	▲
Service Hours	77	-		

Service Engagement

Homeless Outreach		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔	at least 1 Service within 180 days		49	100%	50%	100%	50%	▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions	▢	▢	▢	100%
Discharges	▢	▢	▢	100%
Services	▢	▢		67%

▢ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

▢ Actual	❘ Goal	✔ Goal Met	● Below Goal
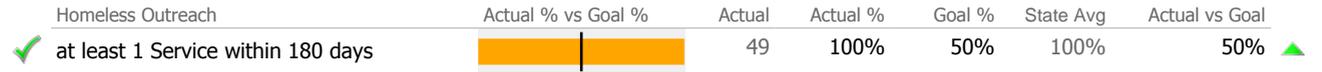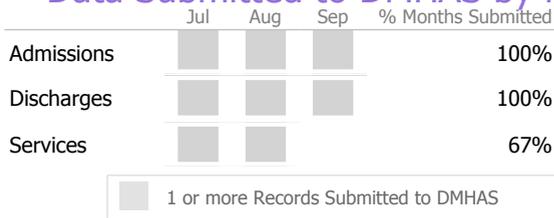
* State Avg based on 6 Active Outreach & Engagement Programs

PTIP Hartford 630705
Catholic Charities - Institute for the Hispanic Fa
Forensic SA - Forensics Community-based - Pre-trial Intervention Programs

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2016 - September 2016 (Data as of Jan 06, 2017)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	737	686	7%	
Admits	230	197	17%	▲
Discharges	314	181	73%	▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over	▼ < 10% Under

☐ Actual	❘ Goal	✔ Goal Met	⬤ Below Goal

* State Avg based on 16 Active Pre-trial Intervention Programs Programs