

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	620	523	19% ▲
	Admits	346	343	1%
	Discharges	384	300	28% ▲
	Service Hours	2,003	2,120	-6%
	Bed Days	1,708	1,779	-4%
	S.Rehab/PHP/IOP	267	219	22% ▲

Consumer Satisfaction Survey

(Based on 142 FY16 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		99%	80%	93%
✓ Overall		99%	80%	91%
✓ Participation in Treatment		99%	80%	92%
✓ Respect		95%	80%	91%
✓ Access		94%	80%	88%
✓ General Satisfaction		94%	80%	92%
✓ Outcome		93%	80%	83%
✓ Recovery		91%	80%	79%

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Satisfied % | Goal % | 0-80% | 80-100% | ✓ Goal Met | ● Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction	Outpatient	371	48.6%
	Case Management	178	23.3%
	IOP	77	10.1%
	Residential Services	42	5.5%
Mental Health	Case Management	95	12.5%

Client Demographics

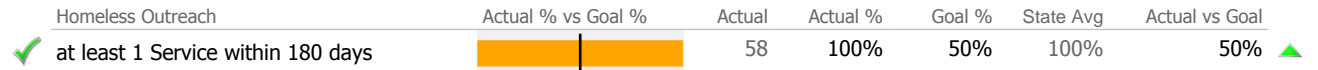
Age	#	%	State Avg	Gender	#	%	State Avg
18-25	87	14%	12%	Male	389	63%	58%
26-34	181	30%	22%	Female	231	37%	42%
35-44	138	23%	19%	Transgender			0%
45-54	137	23%	23%				
55-64	57	9%	18%				
65+	6	1%	6%				
Ethnicity	#	%	State Avg	Race	#	%	State Avg
Non-Hispanic	422	68%	75%	White/Caucasian	500	81%	▲ 65%
Hisp-Puerto Rican	152	25%	▲ 12%	Black/African American	45	7%	16%
Unknown	32	5%	6%	Other	38	6%	13%
Hispanic-Other	9	1%	7%	Unknown	26	4%	3%
Hispanic-Mexican	4	1%	1%	Multiple Races	9	1%	1%
Hispanic-Cuban	1	0%	0%	Asian	2	0%	1%
				Am. Indian/Native Alaskan			1%
				Hawaiian/Other Pacific Islander			0%

Unique Clients | State Avg | ▲ > 10% Over State Avg | ▼ > 10% Under State Avg

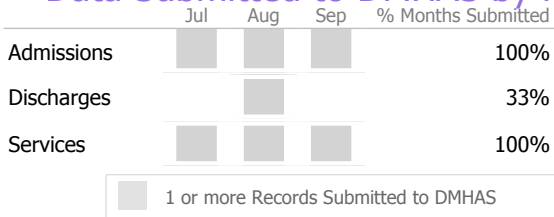
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	178	107	66%	▲
Admits	58	39	49%	▲
Discharges	61	13	369%	▲
Service Hours	301	199	51%	▲

Service Engagement



Data Submitted to DMHAS by Month

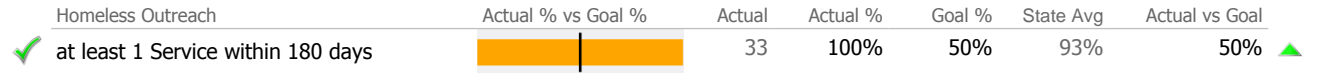


* State Avg based on 6 Active Outreach & Engagement Programs

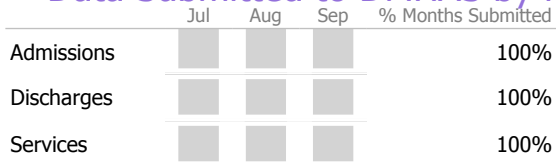
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	95	99	-4%
Admits	33	44	-25% ▼
Discharges	52	47	11% ▲
Service Hours	141	137	3%

Service Engagement



Data Submitted to DMHAS by Month



1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on 38 Active Outreach & Engagement Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	19	16	19% ▲
Admits	14	14	0%
Discharges	18	12	50% ▲
Service Hours	3	3	11% ▲
Social Rehab/PHP/IOP Days	51	69	-26% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	96%
Valid TEDS Data	100%	99%
On-Time Periodic		
6 Month Updates	N/A	2%
Cooccurring		
MH Screen Complete	100%	97%
SA Screen Complete	100%	97%
Diagnosis		
Valid Axis I Diagnosis	100%	85%
Valid Axis V GAF Score	100%	85%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		11	61%	50%	61%	11% ▲
● Follow-up within 30 Days of Discharge		8	73%	90%	53%	-17% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Not Arrested		19	100%	75%	94%	25% ▲
✓ Improved/Maintained Axis V GAF Score		16	89%	75%	72%	14% ▲
✓ Stable Living Situation		18	95%	95%	91%	0%
● Abstinence/Reduced Drug Use		10	53%	55%	45%	-2%
● Employed		7	37%	50%	33%	-13% ▼
● Self Help		5	26%	60%	32%	-34% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		1	100%	90%	61%	10%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions	■	■	■	100%
Discharges	■	■	■	100%
Services	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 51 Active Standard IOP Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	130	131	-1%
Admits	64	71	-10%
Discharges	69	70	-1%
Service Hours	654	629	4%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	96%
Valid TEDS Data	94%	92%
On-Time Periodic		
6 Month Updates	71%	45%
Cooccurring		
MH Screen Complete	100%	96%
SA Screen Complete	100%	96%
Diagnosis		
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	100%	93%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		44	64%	50%	51%	14% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		129	97%	75%	83%	22% ▲
Abstinence/Reduced Drug Use		83	62%	55%	51%	7%
Employed		61	46%	50%	40%	-4%
Stable Living Situation		120	90%	95%	83%	-5%
Improved/Maintained Axis V GAF Score		63	73%	75%	52%	-2%
Self Help		24	18%	60%	23%	-42% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		64	96%	90%	68%	6%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		41	64%	75%	77%	-11% ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on 115 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	245	231	6%
Admits	106	121	-12% ▼
Discharges	109	106	3%
Service Hours	895	1,139	-21% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	96%
Valid TEDS Data	92%	92%
On-Time Periodic		
6 Month Updates	98%	45%
Cooccurring		
MH Screen Complete	100%	96%
SA Screen Complete	100%	96%
Diagnosis		
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	100%	93%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		55	50%	50%	51%	0%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		246	96%	75%	83%	21% ▲
Abstinence/Reduced Drug Use		173	68%	55%	51%	13% ▲
Stable Living Situation		237	93%	95%	83%	-2%
Employed		114	45%	50%	40%	-5%
Improved/Maintained Axis V GAF Score		158	92%	75%	52%	17% ▲
Self Help		99	39%	60%	23%	-21% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		124	84%	90%	68%	-6%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		60	59%	75%	77%	-16% ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on 115 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges				0%

1 or more Records Submitted to DMHAS

 > 10% Over  < 10% Under

 Actual |  Goal  Goal Met  Below Goal

* State Avg based on 38 Active Outreach & Engagement Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	17	16	6%
Admits	10	6	67% ▲
Discharges	7	6	17% ▲
Bed Days	845	888	-5%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	98%
Valid TEDS Data	100%	98%

On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	20%

Cooccurring	Actual	State Avg
MH Screen Complete	100%	91%
SA Screen Complete	100%	92%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		5	71%	70%	69%	1%
✓ No Re-admit within 30 Days of Discharge		7	100%	85%	92%	15% ▲
● Follow-up within 30 Days of Discharge		2	40%	90%	59%	-50% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use		13	76%	70%	70%	6%
✓ Improved/Maintained Axis V GAF Score		7	100%	95%	79%	5%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		10	91 days	0.6	92%	90%	77%	2%

■ < 90%
 ■ 90-110%
 ■ > 110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over
 ▼ < 10% Under

Actual
 | Goal
 ✓ Goal Met
 ● Below Goal

* State Avg based on 40 Active Intermediate/Long Term Res.Tx 3.5 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	25	19	32% ▲
Admits	17	9	89% ▲
Discharges	20	11	82% ▲
Bed Days	863	891	-3%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	98%
Valid TEDS Data	100%	98%

On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	20%

Cooccurring	Actual	State Avg
MH Screen Complete	100%	91%
SA Screen Complete	100%	92%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		16	80%	70%	69%	10% ▲
● No Re-admit within 30 Days of Discharge		16	80%	85%	92%	-5%
● Follow-up within 30 Days of Discharge		12	75%	90%	59%	-15% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use		19	70%	70%	70%	0%
✓ Improved/Maintained Axis V GAF Score		20	100%	95%	79%	5%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		10	67 days	0.4	94%	90%	77%	4%

■ < 90%
 ■ 90-110%
 ■ > 110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over
 ▼ < 10% Under

■ Actual
 | Goal
 ✓ Goal Met
 ● Below Goal

* State Avg based on 40 Active Intermediate/Long Term Res.Tx 3.5 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	58	47	23%	▲
Admits	44	39	13%	▲
Discharges	48	35	37%	▲
Service Hours	10	12	-21%	▼
Social Rehab/PHP/IOP Days	216	150	44%	▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	96%
Valid TEDS Data	98%	99%
On-Time Periodic		
6 Month Updates	N/A	2%
Cooccurring		
MH Screen Complete	100%	97%
SA Screen Complete	100%	97%
Diagnosis		
Valid Axis I Diagnosis	100%	85%
Valid Axis V GAF Score	100%	85%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		33	69%	50%	61%	19% ▲
Follow-up within 30 Days of Discharge		27	82%	90%	53%	-8%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		56	93%	75%	94%	18% ▲
Stable Living Situation		56	93%	95%	91%	-2%
Abstinence/Reduced Drug Use		31	52%	55%	45%	-3%
Improved/Maintained Axis V GAF Score		36	75%	75%	72%	0%
Employed		21	35%	50%	33%	-15% ▼
Self Help		27	45%	60%	32%	-15% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		12	100%	90%	61%	10%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on 51 Active Standard IOP Programs