

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	441	538	-18% ▼
	Admits	4	39	-90% ▼
	Discharges	50	79	-37% ▼
	Service Hours	2,555	2,564	0%

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Outpatient	441	100.0%

Consumer Satisfaction Survey

(Based on 60 FY16 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ General Satisfaction		100%	80%	92%
✓ Participation in Treatment		93%	80%	92%
✓ Overall		93%	80%	91%
✓ Access		91%	80%	88%
✓ Quality and Appropriateness		91%	80%	93%
✓ Respect		85%	80%	91%
● Outcome		74%	80%	83%
● Recovery		64%	80%	79%

Satisfied % | Goal % 0-80% 80-100% ✓ Goal Met ● Under Goal

Client Demographics

Age	#	%	State Avg
18-25	2	0%	13% ▼
26-34	29	7%	23% ▼
35-44	49	11%	19%
45-54	86	20%	22%
55-64	158	36%	17% ▲
65+	117	27%	5% ▲

Gender	#	%	State Avg
Female	282	64%	41% ▲
Male	159	36%	59% ▼
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	420	95%	74% ▲
Hispanic-Other	21	5%	7%
Hispanic-Cuban			0%
Hispanic-Mexican			1%
Hisp-Puerto Rican			12% ▼
Unknown			6%

Race	#	%	State Avg
White/Caucasian	378	86%	65% ▲
Black/African American	33	7%	16%
Other	26	6%	13%
Am. Indian/Native Alaskan	4	1%	1%
Asian			1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%
Unknown			3%

Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	351	421	-17% ▼
Admits	2	20	-90% ▼
Discharges	33	53	-38% ▼
Service Hours	1,921	1,839	4%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	93%

On-Time Periodic	Actual	State Avg
6 Month Updates	80%	58%

Cooccurring	Actual	State Avg
MH Screen Complete	100%	83%
SA Screen Complete	100%	81%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	97%
Valid Axis V GAF Score	100%	87%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		9	27%	50%	39%	-23% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		296	84%	60%	66%	24% ▲
Improved/Maintained Axis V GAF Score		320	92%	75%	49%	17% ▲
Stable Living Situation		344	98%	95%	82%	3%
Employed		60	17%	30%	20%	-13% ▼

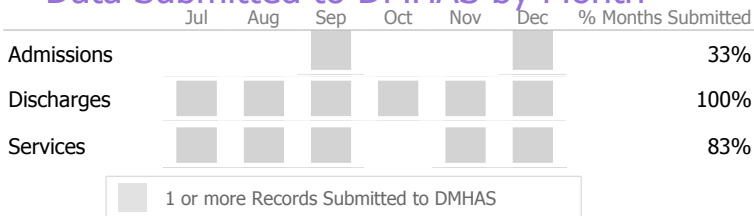
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		292	92%	90%	79%	2%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		1	50%	75%	64%	-25% ▼

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 93 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	91	120	-24% ▼
Admits	2	19	-89% ▼
Discharges	17	26	-35% ▼
Service Hours	634	725	-13% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	93%
On-Time Periodic	Actual	State Avg
6 Month Updates	88%	58%
Cooccurring	Actual	State Avg
MH Screen Complete	100%	83%
SA Screen Complete	100%	81%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	97%
Valid Axis V GAF Score	100%	87%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		2	12%	50%	39%	-38% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		89	98%	60%	66%	38% ▲
Improved/Maintained Axis V GAF Score		82	92%	75%	49%	17% ▲
Stable Living Situation		89	98%	95%	82%	3%
Employed		17	19%	30%	20%	-11% ▼

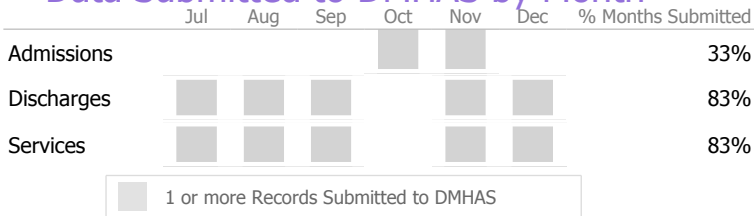
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		69	93%	90%	79%	3%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		2	100%	75%	64%	25% ▲

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

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