

### Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	2,037	2,213	-8%
	Admits	940	927	1%
	Discharges	749	1,043	-28% ▼
	Service Hours	122	197	-38% ▼
	Bed Days	14,439	29,063	-50% ▼

▲ > 10% Over 1 Yr Ago    ▼ > 10% Under 1Yr Ago

### Consumer Satisfaction Survey

(Based on 573 FY16 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Participation in Treatment		95%	80%	92%
✓ Quality and Appropriateness		94%	80%	93%
✓ Overall		93%	80%	91%
✓ Respect		93%	80%	91%
✓ Outcome		88%	80%	83%
✓ General Satisfaction		88%	80%	92%
✓ Recovery		86%	80%	79%
✓ Access		85%	80%	88%

Satisfied %    |    Goal %    0-80%    80-100%    Goal Met    Under Goal

### Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Forensic SA</b>	Forensics Community-based	1,599	78.2%
	Residential Services	239	11.7%
<b>Addiction</b>	Outpatient	207	10.1%

### Client Demographics

Age	#	%	State Avg
18-25	603	30%	▲ 13%
26-34	568	28%	23%
35-44	388	19%	19%
45-54	273	14%	22%
55-64	148	7%	17%
65+	40	2%	5%

Gender	#	%	State Avg
Male	1,645	81%	▲ 59%
Female	388	19%	▼ 41%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	1,366	67%	74%
Hispanic-Other	552	27%	▲ 7%
Hisp-Puerto Rican	55	3%	12%
Unknown	46	2%	6%
Hispanic-Mexican	17	1%	1%
Hispanic-Cuban	1	0%	0%

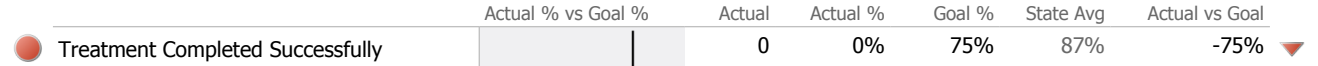
Race	#	%	State Avg
White/Caucasian	1,534	75%	65%
Black/African American	316	16%	16%
Other	92	5%	13%
Asian	45	2%	1%
Unknown	42	2%	3%
Multiple Races	6	0%	1%
Am. Indian/Native Alaskan	1	0%	1%
Hawaiian/Other Pacific Islander	1	0%	0%

Unique Clients    |    State Avg    > 10% Over State Avg    > 10% Under State Avg

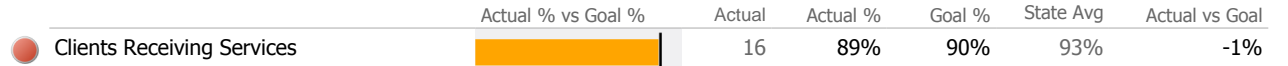
### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	19	15	27% ▲
Admits	2	14	-86% ▼
Discharges	1	-	
Service Hours	93	-	

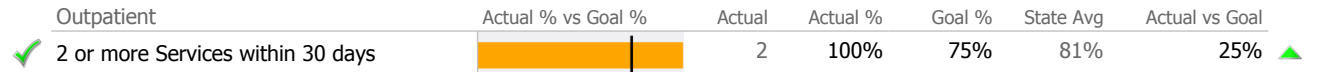
### Discharge Outcomes



### Service Utilization



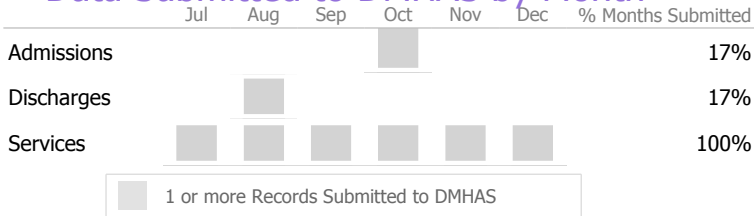
### Service Engagement



### Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		97%
✓ Valid TEDS Data		27%
On-Time Periodic	Actual	State Avg
6 Month Updates		79%
Cooccurring	Actual	State Avg
✓ MH Screen Complete		95%
✓ SA Screen Complete		97%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis		100%
✓ Valid Axis V GAF Score		87%

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

\* State Avg based on 9 Active Gambling Outpatient Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	6	1	500% ▲
Admits	-	1	-100% ▼
Discharges	-	-	
Service Hours	-	-	

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	75%	87%	N/A

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		0	0%	90%	93%	N/A ▼

### Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		0	0%	75%	81%	-75% ▼

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		N/A 97%
Valid TEDS Data		N/A 27%

On-Time Periodic	Actual	State Avg
6 Month Updates		0% 79%

Cooccurring	Actual	State Avg
MH Screen Complete		N/A 95%
SA Screen Complete		N/A 97%

Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis		100% 100%
✓ Valid Axis V GAF Score		100% 87%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							0%
Discharges							0%
Services							0%

1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

Actual    |    Goal    Goal Met    Below Goal

\* State Avg based on 9 Active Gambling Outpatient Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	79	47	68% ▲
Admits	76	33	130% ▲
Discharges	45	28	61% ▲
Bed Days	5,156	3,879	33% ▲

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	100%
Valid TEDS Data	100%	100%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	0%
Cooccurring	Actual	State Avg
MH Screen Complete	100%	100%
SA Screen Complete	100%	100%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	100%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		38	84%	50%	88%	34% ▲
✓ No Re-admit within 30 Days of Discharge		42	93%	85%	84%	8% ▲
● Follow-up within 30 Days of Discharge		26	68%	90%	80%	-22% ▼

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Abstinence/Reduced Drug Use		46	57%	70%	81%	-13% ▼
● Improved/Maintained Axis V GAF Score		37	74%	75%	94%	-1% ▼

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		20	105 days	0.2	140%	90%	123%	50% ▲

Legend: < 90% (light blue), 90-110% (grey), > 110% (red)

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	█	█	█	█	█	█	100%
Discharges	█	█	█	█	█	█	100%

█ 1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

█ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 2 Active SA Intensive Residential - Enhanced Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	182	132	38% ▲
Admits	67	46	46% ▲
Discharges	3	45	-93% ▼
Service Hours	29	197	-85% ▼

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	95%	96%
Valid TEDS Data	100%	92%
<b>On-Time Periodic</b>		
6 Month Updates	0%	40%
<b>Cooccurring</b>		
MH Screen Complete	100%	96%
SA Screen Complete	100%	96%
<b>Diagnosis</b>		
Valid Axis I Diagnosis	97%	100%
Valid Axis V GAF Score	100%	94%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		2	67%	50%	53%	17% ▲

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Not Arrested		118	65%	75%	84%	-10%
● Employed		65	36%	50%	42%	-14% ▼
● Abstinence/Reduced Drug Use		51	28%	55%	53%	-27% ▼
● Stable Living Situation		118	65%	95%	85%	-30% ▼
● Self Help		20	11%	60%	24%	-49% ▼
● Improved/Maintained Axis V GAF Score		3	3%	75%	60%	-72% ▼

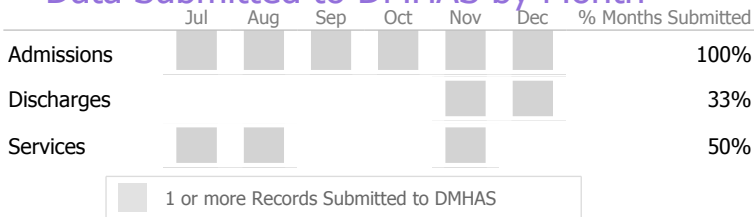
### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		3	2%	90%	74%	-88% ▼

### Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● 2 or more Services within 30 days		0	0%	75%	76%	-75% ▼

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

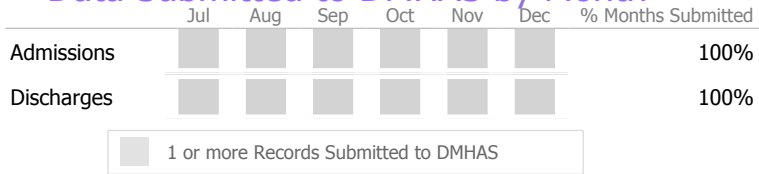
■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 116 Active Standard Outpatient Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	1,599	1,779	-10% ▼
Admits	649	703	-8%
Discharges	598	883	-32% ▼

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 16 Active Pre-trial Intervention Programs Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	37	76	-51% ▼
Admits	32	27	19% ▲
Discharges	23	23	0%
Bed Days	1,307	8,810	-85% ▼

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	98%	96%
Valid TEDS Data	97%	96%

On-Time Periodic	Actual	State Avg
6 Month Updates	0%	13%

Cooccurring	Actual	State Avg
MH Screen Complete	100%	94%
SA Screen Complete	100%	95%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	100%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		9	39%	70%	71%	-31% ▼
No Re-admit within 30 Days of Discharge		21	91%	85%	91%	6%
Follow-up within 30 Days of Discharge		1	11%	90%	63%	-79% ▼

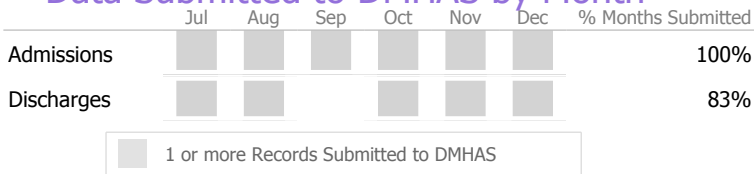
### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		20	54%	70%	74%	-16% ▼
Improved/Maintained Axis V GAF Score		3	11%	95%	82%	-84% ▼

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		13	132 days	0.3	55%	90%	80%	-35% ▼

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 40 Active Intermediate/Long Term Res.Tx 3.5 Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	125	171	-27% ▼
Admits	114	103	11% ▲
Discharges	79	64	23% ▲
Bed Days	7,976	16,374	-51% ▼

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		59	75%	70%	71%	5%
✓ No Re-admit within 30 Days of Discharge		77	97%	85%	91%	12% ▲
● Follow-up within 30 Days of Discharge		30	51%	90%	63%	-39% ▼

### Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	98%	96%
✓ Valid TEDS Data	100%	96%
<b>On-Time Periodic</b>		
6 Month Updates	0%	13%
<b>Cooccurring</b>		
✓ MH Screen Complete	100%	94%
✓ SA Screen Complete	100%	95%
<b>Diagnosis</b>		
✓ Valid Axis I Diagnosis	100%	100%
✓ Valid Axis V GAF Score	100%	100%

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use		114	86%	70%	74%	16% ▲
● Improved/Maintained Axis V GAF Score		39	45%	95%	82%	-50% ▼

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		50	113 days	0.3	87%	90%	80%	-3%

Legend: < 90% (light blue), 90-110% (grey), > 110% (red)

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	█	█	█	█	█	█	100%
Discharges	█	█	█	█	█	█	100%

Legend: █ 1 or more Records Submitted to DMHAS

▲ > 10% Over
▼ < 10% Under

█ Actual
| Goal
✓ Goal Met
● Below Goal

\* State Avg based on 40 Active Intermediate/Long Term Res.Tx 3.5 Programs