

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	160	323	-50%	▼
	Admits	115	209	-45%	▼
	Discharges	114	234	-51%	▼
	Service Hours	-	-	-	
	Bed Days	9,583	19,793	-52%	▼

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 116 FY16 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Outcome		89%	80%	83%
✓ Participation in Treatment		84%	80%	92%
✓ Recovery		83%	80%	79%
✓ Respect		81%	80%	91%
● Overall		79%	80%	91%
● Quality and Appropriateness		78%	80%	93%
● General Satisfaction		77%	80%	92%
● Access		65%	80%	88%

Satisfied % | Goal % | 0-80% | 80-100% | Goal Met | Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction	Residential Services	160	100.0%

Client Demographics

Age	#	%	State Avg
18-25	26	16%	13%
26-34	81	51%	▲ 23%
35-44	31	19%	19%
45-54	18	11%	▼ 22%
55-64	4	3%	▼ 17%
65+			5%

Gender	#	%	State Avg
Female	92	58%	▲ 41%
Male	68	43%	▼ 59%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	139	87%	▲ 74%
Hispanic-Other	10	6%	7%
Hisp-Puerto Rican	8	5%	12%
Unknown	3	2%	6%
Hispanic-Cuban			0%
Hispanic-Mexican			1%

Race	#	%	State Avg
White/Caucasian	111	69%	65%
Black/African American	29	18%	16%
Other	15	9%	13%
Am. Indian/Native Alaskan	3	2%	1%
Unknown	2	1%	3%
Asian			1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%

Unique Clients | State Avg | ▲ > 10% Over State Avg | ▼ > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	30	36	-17% ▼
Admits	17	23	-26% ▼
Discharges	24	26	-8%
Bed Days	2,036	2,025	1%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	98%	96%
Valid TEDS Data	100%	96%
On-Time Periodic		
6 Month Updates	N/A	13%
Cooccurring		
MH Screen Complete	100%	94%
SA Screen Complete	100%	95%
Diagnosis		
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		19	79%	70%	71%	9%
✓ No Re-admit within 30 Days of Discharge		21	88%	85%	91%	3%
● Follow-up within 30 Days of Discharge		11	58%	90%	63%	-32% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Improved/Maintained Axis V GAF Score		24	100%	95%	82%	5%
● Abstinence/Reduced Drug Use		11	37%	70%	74%	-33% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		15	109 days	0.4	74%	90%	80%	-16% ▼

Legend: ■ < 90% ■ 90-110% ■ > 110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	100%

Legend: 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 40 Active Intermediate/Long Term Res.Tx 3.5 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	6	5	20% ▲
Admits	6	3	100% ▲
Discharges	3	3	0%
Bed Days	465	315	48% ▲

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		3	100%	70%	71%	30% ▲
● No Re-admit within 30 Days of Discharge		2	67%	85%	91%	-18% ▼
● Follow-up within 30 Days of Discharge		1	33%	90%	63%	-57% ▼

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	96%
✓ Valid TEDS Data	100%	96%
On-Time Periodic		
6 Month Updates	N/A	13%
Cooccurring		
✓ MH Screen Complete	100%	94%
✓ SA Screen Complete	100%	95%
Diagnosis		
✓ Valid Axis I Diagnosis	100%	100%
✓ Valid Axis V GAF Score	100%	100%

Recovery

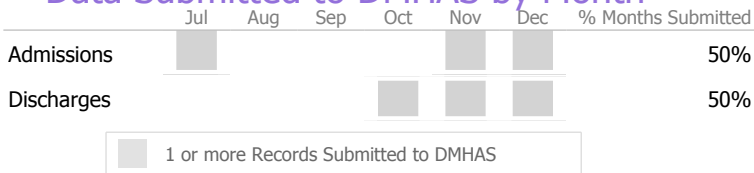
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use		5	83%	70%	74%	13% ▲
✓ Improved/Maintained Axis V GAF Score		3	100%	95%	82%	5%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		3	107 days	0.3	84%	90%	80%	-6%

Legend: ■ < 90% ■ 90-110% ■ > 110%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 40 Active Intermediate/Long Term Res.Tx 3.5 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	66	138	-52% ▼
Admits	53	87	-39% ▼
Discharges	45	98	-54% ▼
Bed Days	3,607	8,892	-59% ▼

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		31	69%	70%	71%	-1%
✓ No Re-admit within 30 Days of Discharge		44	98%	85%	91%	13% ▲
● Follow-up within 30 Days of Discharge		20	65%	90%	63%	-25% ▼

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	97%	96%
✓ Valid TEDS Data	100%	96%
On-Time Periodic		
6 Month Updates	N/A	13%
Cooccurring		
✓ MH Screen Complete	100%	94%
✓ SA Screen Complete	100%	95%
Diagnosis		
✓ Valid Axis I Diagnosis	100%	100%
✓ Valid Axis V GAF Score	100%	100%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Abstinence/Reduced Drug Use		43	65%	70%	74%	-5%
✓ Improved/Maintained Axis V GAF Score		44	98%	95%	82%	3%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		27	80 days	0.3	73%	90%	80%	-17% ▼

Legend: ■ < 90% ■ 90-110% ■ > 110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 40 Active Intermediate/Long Term Res.Tx 3.5 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	60	144	-58% ▼
Admits	39	96	-59% ▼
Discharges	42	107	-61% ▼
Bed Days	3,475	8,561	-59% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	96%
Valid TEDS Data	100%	96%
On-Time Periodic		
6 Month Updates	0%	13%
Cooccurring		
MH Screen Complete	100%	94%
SA Screen Complete	100%	95%
Diagnosis		
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		32	76%	70%	71%	6%
No Re-admit within 30 Days of Discharge		41	98%	85%	91%	13%
Follow-up within 30 Days of Discharge		27	84%	90%	63%	-6%

Recovery

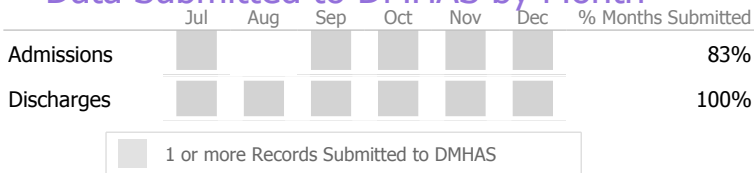
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		38	63%	70%	74%	-7%
Improved/Maintained Axis V GAF Score		37	84%	95%	82%	-11%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		65	177 days	0.8	29%	90%	80%	-61%

Legend: < 90% (light blue), 90-110% (grey), > 110% (red)

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met Below Goal

* State Avg based on 40 Active Intermediate/Long Term Res.Tx 3.5 Programs