Hartford Dispensary
Hartford, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2016 - December 2016 (Data as of Mar 21, 2017)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	6,102	5,692	7%	
	Admits	1,192	1,397	-15%	▼
	Discharges	1,106	1,076	3%	
	Service Hours	14,185	15,465	-8%	

▲ > 10% Over 1 Yr Ago	▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction			
	Medication Assisted Treatment	6,085	97.4%
	Case Management	161	2.6%

Consumer Satisfaction Survey (Based on 1,825 FY16 Surveys)

	Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✔	Participation in Treatment		97%	80%	92%
✔	Quality and Appropriateness		96%	80%	93%
✔	Overall		96%	80%	91%
✔	Respect		95%	80%	91%
✔	General Satisfaction		94%	80%	92%
✔	Outcome		92%	80%	83%
✔	Recovery		89%	80%	79%
✔	Access		89%	80%	88%

Satisfied %		Goal %		0-80%		80-100%	✔ Goal Met	● Under Goal

Client Demographics

Age

Age		#	%	State Avg
18-25		335	5%	13%
26-34		1,759	29%	23%
35-44		1,448	24%	19%
45-54		1,477	24%	22%
55-64		906	15%	17%
65+		177	3%	5%

Gender

Gender		#	%	State Avg
Male		3,746	61%	59%
Female		2,354	39%	41%
Transgender				0%

Ethnicity

Ethnicity		#	%		State Avg
Non-Hispanic		4,547	75%		74%
Hisp-Puerto Rican		1,387	23%	▲	12%
Unknown		98	2%		6%
Hispanic-Other		54	1%		7%
Hispanic-Mexican		13	0%		1%
Hispanic-Cuban		3	0%		0%

Race

Race		#	%		State Avg
White/Caucasian		4,525	74%		65%
Other		1,189	19%		13%
Black/African American		317	5%	▼	16%
Am. Indian/Native Alaskan		29	0%		1%
Unknown		23	0%		3%
Asian		10	0%		1%
Hawaiian/Other Pacific Islander		9	0%		0%
Multiple Races					1%

Unique Clients		State Avg	▲ > 10% Over State Avg	▼ > 10% Under State Avg

Bristol Clinic MM 656816
Hartford Dispensary
Addiction - Medication Assisted Treatment - Methadone Maintenance

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2016 - December 2016 (Data as of Mar 21, 2017)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	511	548	-7%	
Admits	78	125	-38%	▼
Discharges	74	108	-31%	▼
Service Hours	1,494	1,834	-19%	▼

Data Submission Quality

Data Entry		Actual	State Avg
✔ Valid NOMS Data		99%	99%
✔ Valid TEDS Data		100%	99%

On-Time Periodic		Actual	State Avg
6 Month Updates		78%	80%

Cooccurring		Actual	State Avg
✔ MH Screen Complete		100%	97%
✔ SA Screen Complete		100%	97%

Diagnosis		Actual	State Avg
Valid Axis I Diagnosis		99%	100%
Valid Axis V GAF Score		99%	100%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%
Services							100%

1 or more Records Submitted to DMHAS

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 Treatment Completed Successfully		29	39%	50%	47%	-11%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔ Abstinence/Reduced Drug Use		385	73%	50%	72%	23%	▲
✔ Not Arrested		495	94%	75%	95%	19%	▲
✔ Employed		238	45%	40%	43%	5%	
✔ Stable Living Situation		498	95%	90%	94%	5%	
✔ Self Help		316	60%	60%	54%	0%	
✔ Improved/Maintained Axis V GAF Score		366	79%	75%	88%	4%	

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
🔴 Clients Receiving Services		388	86%	90%	88%	-4%

Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔ Length of Stay over 1 Year		355	69%	50%	65%	19%	▲

▲ > 10% Over   ▼ < 10% Under

🟧 Actual | Goal   ✔ Goal Met   🔴 Below Goal

* State Avg based on 28 Active Methadone Maintenance Programs

Doctor's Clinic, MM 100132
Hartford Dispensary
Addiction - Medication Assisted Treatment - Methadone Maintenance

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2016 - December 2016 (Data as of Mar 21, 2017)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	909	834	9%	
Admits	106	130	-18%	▼
Discharges	113	77	47%	▲
Service Hours	1,518	1,728	-12%	▼

Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data	100%	99%
✓	Valid TEDS Data	100%	99%

On-Time Periodic	Actual	State Avg
6 Month Updates	65%	80%

Cooccurring		Actual	State Avg
✓	MH Screen Complete	100%	97%
✓	SA Screen Complete	100%	97%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	99%	100%
Valid Axis V GAF Score	99%	100%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%
Services							100%

☐ 1 or more Records Submitted to DMHAS

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
🔴	Treatment Completed Successfully		52	46%	50%	47%	-4%

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Abstinence/Reduced Drug Use		656	71%	50%	72%	21%	▲
✓	Not Arrested		797	86%	75%	95%	11%	▲
🔴	Stable Living Situation		794	86%	90%	94%	-4%	
🔴	Improved/Maintained Axis V GAF Score		606	72%	75%	88%	-3%	
🔴	Employed		224	24%	40%	43%	-16%	▼
🔴	Self Help		263	28%	60%	54%	-32%	▼

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Clients Receiving Services		536	66%	90%	88%	-24%	▼

Service Engagement

Medication Assisted Treatment		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Length of Stay over 1 Year		703	77%	50%	65%	27%	▲

▲ > 10% Over   ▼ < 10% Under

☐ Actual | Goal   ✓ Goal Met   🔴 Below Goal

* State Avg based on 28 Active Methadone Maintenance Programs

Henderson/JohnsonClinicMM10012
Hartford Dispensary
Addiction - Medication Assisted Treatment - Methadone Maintenance

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2016 - December 2016 (Data as of Mar 21, 2017)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	1,054	1,063	-1%
Admits	262	262	0%
Discharges	221	279	-21% ▼
Service Hours	2,456	2,742	-10%

Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data	100%	99%
✓	Valid TEDS Data	100%	99%

On-Time Periodic		Actual	State Avg
✓	6 Month Updates	99%	80%

Cooccurring		Actual	State Avg
✓	MH Screen Complete	100%	97%
✓	SA Screen Complete	100%	97%

Diagnosis		Actual	State Avg
✓	Valid Axis I Diagnosis	100%	100%
✓	Valid Axis V GAF Score	100%	100%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%
Services							100%

☐ 1 or more Records Submitted to DMHAS

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
🔴	Treatment Completed Successfully		90	41%	50%	47%	-9%

Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Abstinence/Reduced Drug Use		823	75%	50%	72%	25% ▲
✓	Not Arrested		1,053	96%	75%	95%	21% ▲
✓	Stable Living Situation		1,075	98%	90%	94%	8%
✓	Improved/Maintained Axis V GAF Score		850	95%	75%	88%	20% ▲
✓	Employed		450	41%	40%	43%	1%
🔴	Self Help		517	47%	60%	54%	-13% ▼

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
🔴	Clients Receiving Services		749	85%	90%	88%	-5%

Service Engagement

	Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Length of Stay over 1 Year		628	60%	50%	65%	10%
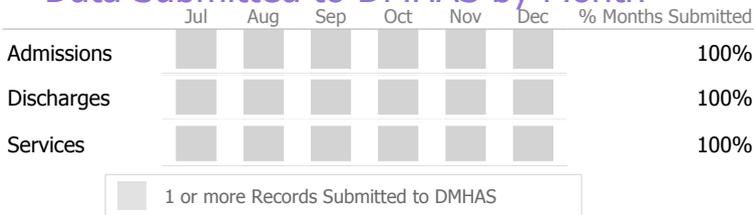
▲ > 10% Over   ▼ < 10% Under

☐ Actual | Goal   ✓ Goal Met   🔴 Below Goal

* State Avg based on 28 Active Methadone Maintenance Programs

Intensive CM Main St. 830-290
Hartford Dispensary
Addiction - Case Management - Standard Case Management

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2016 - December 2016 (Data as of Mar 21, 2017)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	161	172	-6%	
Admits	62	68	-9%	
Discharges	43	58	-26%	▼
Service Hours	375	337	11%	▲

Data Submission Quality

Data Entry		Actual	State Avg
✔ Valid NOMS Data		100%	98%

On-Time Periodic		Actual	State Avg
✔ 6 Month Updates		86%	68%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%
Services							100%

☐ 1 or more Records Submitted to DMHAS

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔ Treatment Completed Successfully		23	53%	50%	51%	3%	

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔ Self Help		127	79%	60%	66%	19%	▲
✔ Stable Living Situation		138	86%	80%	84%	6%	
✔ Employed		36	22%	20%	20%	2%	

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔ Clients Receiving Services		116	98%	90%	88%	8%	

▲ > 10% Over	▼ < 10% Under

☐ Actual	┃ Goal	✔ Goal Met	● Below Goal

* State Avg based on 17 Active Standard Case Management Programs

Manchester Clinic MM 656735
Hartford Dispensary
Addiction - Medication Assisted Treatment - Methadone Maintenance

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2016 - December 2016 (Data as of Mar 21, 2017)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	883	786	12%	▲
Admits	145	163	-11%	▼
Discharges	130	106	23%	▲
Service Hours	1,805	2,190	-18%	▼

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	99%	99%
✓ Valid TEDS Data	100%	99%

On-Time Periodic	Actual	State Avg
6 Month Updates	78%	80%

Cooccurring	Actual	State Avg
✓ MH Screen Complete	99%	97%
✓ SA Screen Complete	100%	97%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	99%	100%
Valid Axis V GAF Score	99%	100%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%
Services							100%

☐ 1 or more Records Submitted to DMHAS

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
🔴 Treatment Completed Successfully		55	42%	50%	47%	-8%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Abstinence/Reduced Drug Use		642	71%	50%	72%	21%	▲
✓ Not Arrested		833	93%	75%	95%	18%	▲
✓ Employed		439	49%	40%	43%	9%	
✓ Stable Living Situation		829	92%	90%	94%	2%	
🔴 Self Help		515	57%	60%	54%	-3%	
✓ Improved/Maintained Axis V GAF Score		631	82%	75%	88%	7%	

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 Clients Receiving Services		604	79%	90%	88%	-11%	▼

Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Length of Stay over 1 Year		602	68%	50%	65%	18%	▲
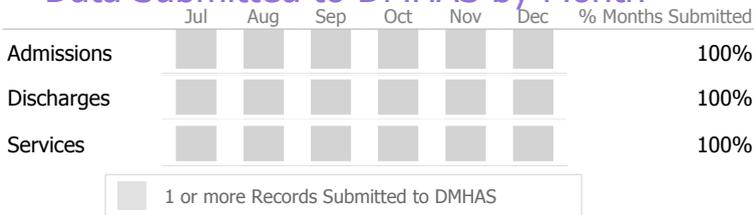
▲ > 10% Over   ▼ < 10% Under

☐ Actual | Goal   ✓ Goal Met   🔴 Below Goal

* State Avg based on 28 Active Methadone Maintenance Programs

New Britain Clinic MM 656815
Hartford Dispensary
Addiction - Medication Assisted Treatment - Methadone Maintenance

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2016 - December 2016 (Data as of Mar 21, 2017)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	755	733	3%	
Admits	130	195	-33%	▼
Discharges	139	132	5%	
Service Hours	1,842	1,862	-1%	

Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data	100%	99%
✓	Valid TEDS Data	100%	99%

On-Time Periodic		Actual	State Avg
✓	6 Month Updates	91%	80%

Cooccurring		Actual	State Avg
✓	MH Screen Complete	100%	97%
✓	SA Screen Complete	100%	97%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	99%	100%
Valid Axis V GAF Score	99%	100%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%
Services							100%

◻ 1 or more Records Submitted to DMHAS

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Treatment Completed Successfully		44	32%	50%	47%	-18%	▼

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Abstinence/Reduced Drug Use		627	81%	50%	72%	31%	▲
✓	Self Help		661	86%	60%	54%	26%	▲
✓	Not Arrested		731	95%	75%	95%	20%	▲
✓	Improved/Maintained Axis V GAF Score		616	93%	75%	88%	18%	▲
✓	Stable Living Situation		739	96%	90%	94%	6%	
✓	Employed		336	44%	40%	43%	4%	

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
🔴	Clients Receiving Services		554	88%	90%	88%	-2%

Service Engagement

Medication Assisted Treatment		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Length of Stay over 1 Year		466	62%	50%	65%	12%	▲

▲ > 10% Over   ▼ < 10% Under

◻ Actual | Goal   ✓ Goal Met   🔴 Below Goal

* State Avg based on 28 Active Methadone Maintenance Programs

New London Clinic MM 100146
Hartford Dispensary
Addiction - Medication Assisted Treatment - Methadone Maintenance

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2016 - December 2016 (Data as of Mar 21, 2017)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	557	473	18%	▲
Admits	96	88	9%	
Discharges	72	56	29%	▲
Service Hours	1,116	1,001	12%	▲

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		96%	99%
✔ Valid TEDS Data		100%	99%

On-Time Periodic		Actual	State Avg
6 Month Updates		77%	80%

Cooccurring		Actual	State Avg
✔ MH Screen Complete		98%	97%
✔ SA Screen Complete		98%	97%

Diagnosis		Actual	State Avg
Valid Axis I Diagnosis		99%	100%
Valid Axis V GAF Score		99%	100%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%
Services							100%

1 or more Records Submitted to DMHAS

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔ Treatment Completed Successfully		37	51%	50%	47%	1%	

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔ Abstinence/Reduced Drug Use		398	70%	50%	72%	20%	▲
✔ Not Arrested		512	90%	75%	95%	15%	▲
✔ Employed		270	48%	40%	43%	8%	
✔ Stable Living Situation		520	92%	90%	94%	2%	
✔ Improved/Maintained Axis V GAF Score		404	83%	75%	88%	8%	
● Self Help		148	26%	60%	54%	-34%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		403	81%	90%	88%	-9%

Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔ Length of Stay over 1 Year		363	65%	50%	65%	15%	▲
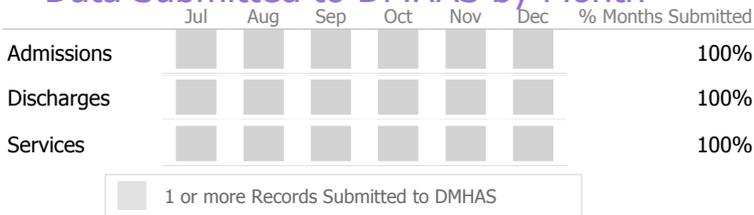
▲ > 10% Over   ▼ < 10% Under

Actual | Goal   ✔ Goal Met   ● Below Goal

* State Avg based on 28 Active Methadone Maintenance Programs

Norwich Clinic MM 301847
Hartford Dispensary
Addiction - Medication Assisted Treatment - Methadone Maintenance

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2016 - December 2016 (Data as of Mar 21, 2017)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	650	614	6%	
Admits	138	149	-7%	
Discharges	150	115	30%	▲
Service Hours	1,267	1,261	1%	

Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data	99%	99%
✓	Valid TEDS Data	100%	99%

On-Time Periodic		Actual	State Avg
✓	6 Month Updates	86%	80%

Cooccurring		Actual	State Avg
✓	MH Screen Complete	100%	97%
✓	SA Screen Complete	100%	97%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	99%	100%
Valid Axis V GAF Score	99%	100%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%
Services							100%

☐ 1 or more Records Submitted to DMHAS

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
🔴	Treatment Completed Successfully		64	43%	50%	47%	-7%

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Not Arrested		631	94%	75%	95%	19%	▲
✓	Abstinence/Reduced Drug Use		404	60%	50%	72%	10%	
✓	Employed		330	49%	40%	43%	9%	
✓	Stable Living Situation		644	96%	90%	94%	6%	
✓	Improved/Maintained Axis V GAF Score		486	87%	75%	88%	12%	▲
🔴	Self Help		356	53%	60%	54%	-7%	

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
🔴	Clients Receiving Services		437	84%	90%	88%	-6%

Service Engagement

Medication Assisted Treatment		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Length of Stay over 1 Year		390	60%	50%	65%	10%
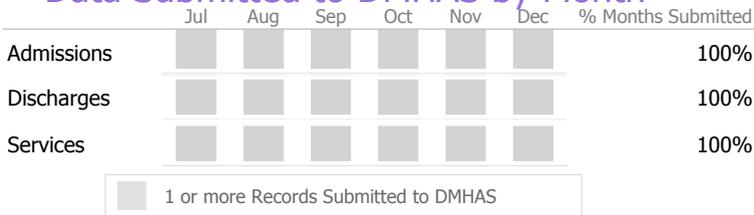
▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   🔴 Below Goal

* State Avg based on 28 Active Methadone Maintenance Programs

Torrington MM Clinic
Hartford Dispensary
Addiction - Medication Assisted Treatment - Methadone Maintenance

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2016 - December 2016 (Data as of Mar 21, 2017)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	394	332	19%	▲
Admits	72	113	-36%	▼
Discharges	62	57	9%	
Service Hours	907	663	37%	▲

Data Submission Quality

Data Entry		Actual	State Avg
✔ Valid NOMS Data		100%	99%
✔ Valid TEDS Data		100%	99%

On-Time Periodic		Actual	State Avg
6 Month Updates		77%	80%

Cooccurring		Actual	State Avg
✔ MH Screen Complete		100%	97%
✔ SA Screen Complete		100%	97%

Diagnosis		Actual	State Avg
Valid Axis I Diagnosis		98%	100%
Valid Axis V GAF Score		98%	100%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%
Services							100%

☐ 1 or more Records Submitted to DMHAS

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔	Treatment Completed Successfully		33	53%	50%	47%	3%

Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔	Not Arrested		360	90%	75%	95%	15%	▲
✔	Abstinence/Reduced Drug Use		239	60%	50%	72%	10%	
✔	Employed		184	46%	40%	43%	6%	
✔	Stable Living Situation		371	93%	90%	94%	3%	
✔	Improved/Maintained Axis V GAF Score		266	78%	75%	88%	3%	
●	Self Help		138	34%	60%	54%	-26%	▼

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
●	Clients Receiving Services		277	82%	90%	88%	-8%

Service Engagement

	Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔	Length of Stay over 1 Year		234	59%	50%	65%	9%

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✔ Goal Met   ● Below Goal

* State Avg based on 28 Active Methadone Maintenance Programs

Willimantic Clinic MM 100918
Hartford Dispensary
Addiction - Medication Assisted Treatment - Methadone Maintenance

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2016 - December 2016 (Data as of Mar 21, 2017)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	517	507	2%	▼
Admits	103	104	-1%	
Discharges	102	88	16%	▲
Service Hours	1,405	1,846	-24%	▼

Data Submission Quality

Data Entry		Actual	State Avg
✔	Valid NOMS Data	100%	99%
✔	Valid TEDS Data	100%	99%

On-Time Periodic		Actual	State Avg
✔	6 Month Updates	83%	80%

Cooccurring		Actual	State Avg
✔	MH Screen Complete	100%	97%
✔	SA Screen Complete	100%	97%

Diagnosis		Actual	State Avg
✔	Valid Axis I Diagnosis	100%	100%
✔	Valid Axis V GAF Score	100%	100%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%
Services							100%

☐ 1 or more Records Submitted to DMHAS

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 Treatment Completed Successfully		40	39%	50%	47%	-11%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔ Abstinence/Reduced Drug Use		429	81%	50%	72%	31%	▲
✔ Not Arrested		516	97%	75%	95%	22%	▲
✔ Employed		298	56%	40%	43%	16%	▲
✔ Improved/Maintained Axis V GAF Score		420	94%	75%	88%	19%	▲
✔ Stable Living Situation		505	95%	90%	94%	5%	
🔴 Self Help		54	10%	60%	54%	-50%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
🔴 Clients Receiving Services		371	87%	90%	88%	-3%

Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔ Length of Stay over 1 Year		348	67%	50%	65%	17%	▲

▲ > 10% Over   ▼ < 10% Under

☐ Actual | Goal   ✔ Goal Met   🔴 Below Goal

* State Avg based on 28 Active Methadone Maintenance Programs