St. Vincent DePaul Place Middletown Inc.
Middletown, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2016 - December 2016 (Data as of Mar 21, 2017)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	51	50	2%	
	Admits	3	2	50%	▲
	Discharges	1	4	-75%	▼
	Service Hours	2,719	3,162	-14%	▼

▲ > 10% Over 1 Yr Ago	▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type		#	%
Mental Health				
	Case Management		51	100.0%

Consumer Satisfaction Survey (Based on 46 FY16 Surveys)

	Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✔	Access		96%	80%	88%
✔	Quality and Appropriateness		95%	80%	93%
✔	Participation in Treatment		95%	80%	92%
✔	Overall		93%	80%	91%
✔	General Satisfaction		91%	80%	92%
✔	Respect		91%	80%	91%
✔	Outcome		83%	80%	83%
✔	Recovery		83%	80%	79%

▮ Satisfied %		Goal %	0-80%	80-100%	✔ Goal Met	⬤ Under Goal

Client Demographics

Age

Age		#	%	State Avg
18-25			▼	13%
26-34		4	8% ▼	23%
35-44		1	2% ▼	19%
45-54		14	27%	22%
55-64		27	53% ▲	17%
65+		5	10%	5%

Gender

Gender		#	%	State Avg
Male		37	73% ▲	59%
Female		14	27% ▼	41%
Transgender				0%

Ethnicity

Ethnicity		#	%	State Avg
Non-Hispanic		48	94% ▲	74%
Hisp-Puerto Rican		3	6%	12%
Hispanic-Cuban				0%
Hispanic-Mexican				1%
Hispanic-Other				7%
Unknown				6%

Race

Race		#	%	State Avg
White/Caucasian		38	75%	65%
Black/African American		12	24%	16%
Other		1	2% ▼	13%
Am. Indian/Native Alaskan				1%
Asian				1%
Multiple Races				1%
Hawaiian/Other Pacific Islander				0%
Unknown				3%

▮ Unique Clients		State Avg	▲ > 10% Over State Avg	▼ > 10% Under State Avg

Liberty Commons 314290
St. Vincent DePaul Place Middletown Inc.
Mental Health - Case Management - Supportive Housing – Development

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2016 - December 2016 (Data as of Mar 21, 2017)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	22	22	0%
Admits	1	1	0%
Discharges	1	2	-50% ▼
Service Hours	898	1,001	-10%

Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔	Stable Living Situation		22	100%	85%	84%	15% ▲

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔	Clients Receiving Services		21	100%	90%	89%	10%

Data Submission Quality

	Data Entry		Actual	State Avg
✔	Valid NOMS Data		99%	98%

	On-Time Periodic		Actual	State Avg
✔	6 Month Updates		100%	67%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions			▪				17%
Discharges			▪				17%
Services	▪	▪	▪	▪	▪	▪	100%

▪ 1 or more Records Submitted to DMHAS
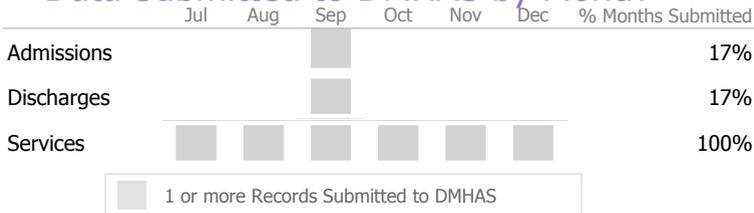
▲ > 10% Over   ▼ < 10% Under

🟧 Actual   ▕ Goal   ✔ Goal Met   🔴 Below Goal

* State Avg based on 54 Active Supportive Housing – Development Programs

Next Step Supportive Hsg314551
St. Vincent DePaul Place Middletown Inc.
Mental Health - Case Management - Supportive Housing – Scattered Site

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2016 - December 2016 (Data as of Mar 21, 2017)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	29	28	4%	
Admits	2	1	100%	▲
Discharges	-	2	-100%	▼
Service Hours	1,821	2,162	-16%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔ Stable Living Situation		26	90%	85%	80%	5%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔ Clients Receiving Services		29	100%	90%	96%	10%

Data Submission Quality

Data Entry		Actual	State Avg
✔ Valid NOMS Data		100%	97%

On-Time Periodic		Actual	State Avg
✔ 6 Month Updates		89%	81%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions				☐			17%
Discharges							0%
Services	☐	☐	☐	☐	☐	☐	100%

☐ 1 or more Records Submitted to DMHAS
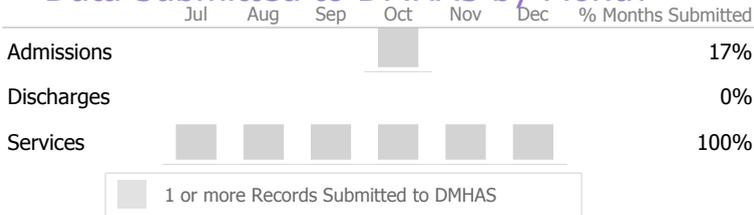
▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✔ Goal Met   ● Below Goal

* State Avg based on 71 Active Supportive Housing – Scattered Site Programs