Easter Seals of Greater Hrtfd Rehab Center Inc.
Windsor, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2017 - December 2017   (Data as of Mar 21, 2018)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	85	84	1%
	Admits	32	31	3%
	Discharges	25	27	-7%
	Service Hours	1,972	1,824	8%

▲ > 10% Over 1 Yr Ago   ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health			
	Employment Services	61	65.6%
	Education Support	32	34.4%

Consumer Satisfaction Survey   (Based on 67 FY17 Surveys)

	Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✔	Quality and Appropriateness		100%	80%	93%
✔	Participation in Treatment		100%	80%	92%
✔	General Satisfaction		100%	80%	92%
✔	Overall		100%	80%	91%
✔	Respect		100%	80%	91%
✔	Access		100%	80%	88%
✔	Recovery		99%	80%	79%
✔	Outcome		97%	80%	83%

Satisfied % | Goal %   0-80%   80-100%   ✔ Goal Met   ● Under Goal

Client Demographics

Age

	#	%	State Avg
18-25	18	21%	12%
26-34	23	27%	23%
35-44	20	24%	20%
45-54	15	18%	22%
55-64	9	11%	18%
65+			6%

Gender

	#	%	State Avg
Male	59	69%	59%
Female	26	31%	41%
Transgender			0%

Ethnicity

	#	%	State Avg
Non-Hispanic	62	73%	74%
Hisp-Puerto Rican	19	22%	13%
Hispanic-Other	4	5%	7%
Hispanic-Cuban			0%
Hispanic-Mexican			1%
Unknown			6%

Race

	#	%		State Avg
White/Caucasian	32	38%	▼	65%
Black/African American	29	34%	▲	16%
Other	22	26%	▲	13%
Asian	1	1%		1%
Hawaiian/Other Pacific Islander	1	1%		0%
Am. Indian/Native Alaskan				1%
Multiple Races				1%
Unknown				3%

Unique Clients | State Avg   ▲ > 10% Over State Avg   ▼ > 10% Under State Avg

Easter Seals Capital Region Eastern CT
Easter Seals of Greater Hrtfd Rehab Center Inc.
Mental Health - Employment Services - Employment Services

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2017 - December 2017 (Data as of Mar 21, 2018)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	61	58	5%	
Admits	23	22	5%	
Discharges	21	15	40%	▲
Service Hours	1,007	949	6%	

Recovery
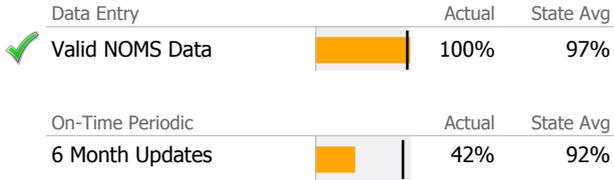
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Employed		31	51%	35%	45%	16%	▲

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		39	98%	90%	96%	8%

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		100%	97%

On-Time Periodic		Actual	State Avg
6 Month Updates		42%	92%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	▪	▪	▪	▪	▪	▪	100%
Discharges	▪	▪	▪	▪	▪	▪	100%
Services		▪		▪			33%

▪ 1 or more Records Submitted to DMHAS
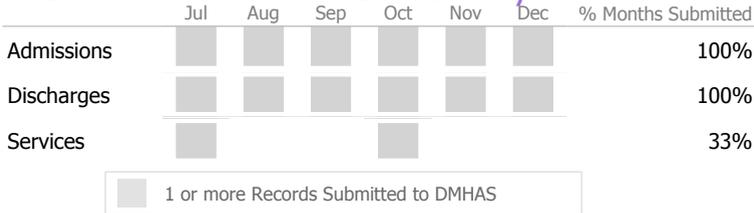
▲ > 10% Over   ▼ < 10% Under

▪ Actual		Goal	✓ Goal Met	● Below Goal

* State Avg based on 41 Active Employment Services Programs

Supported Education 609272
Easter Seals of Greater Hrtfd Rehab Center Inc.
Mental Health - Education Support - Education Support

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2017 - December 2017 (Data as of Mar 21, 2018)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	32	30	7%
Admits	9	9	0%
Discharges	4	12	-67% ▼
Service Hours	965	875	10%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔ Enrolled in Educational Program		27	84%	35%	85%	49% ▲

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔ Clients Receiving Services		28	100%	90%	99%	10%

Data Submission Quality

Data Entry		Actual	State Avg
✔ Valid NOMS Data		100%	99%

On-Time Periodic		Actual	State Avg
6 Month Updates		0%	79%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							83%
Discharges							33%
Services							33%

1 or more Records Submitted to DMHAS
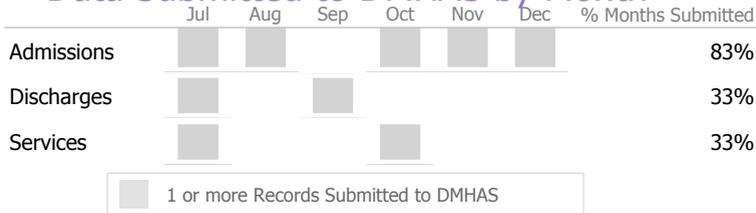
▲ > 10% Over   ▼ < 10% Under

Actual | Goal   ✔ Goal Met   ● Below Goal

* State Avg based on 5 Active Education Support Programs