Recovery Network of Programs
Bridgeport, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2017 - December 2017   (Data as of Mar 21, 2018)
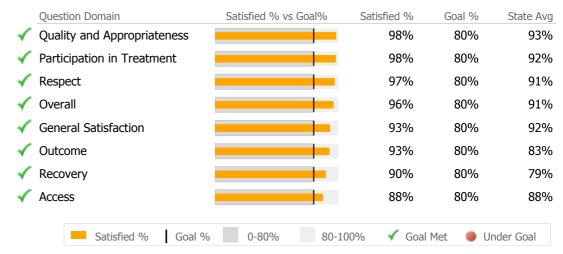
Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	2,812	2,797	1%
	Admits	1,186	1,190	0%
	Discharges	1,201	1,162	3%
	Service Hours	18,801	20,151	-7%
	Bed Days	26,174	26,261	0%

▲ > 10% Over 1 Yr Ago   ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey   (Based on 283 FY17 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✔ Quality and Appropriateness		98%	80%	93%
✔ Participation in Treatment		98%	80%	92%
✔ Respect		97%	80%	91%
✔ Overall		96%	80%	91%
✔ General Satisfaction		93%	80%	92%
✔ Outcome		93%	80%	83%
✔ Recovery		90%	80%	79%
✔ Access		88%	80%	88%

Satisfied % | Goal %   0-80%   80-100%   ✔ Goal Met   ● Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction			
	Medication Assisted Treatment	2,202	72.9%
	Residential Services	408	13.5%
	Outpatient	348	11.5%
Mental Health			
	Residential Services	63	2.1%

Client Demographics

Age

	#	%	State Avg
18-25	225	8%	12%
26-34	746	27%	23%
35-44	685	24%	20%
45-54	668	24%	22%
55-64	417	15%	18%
65+	69	2%	6%

Gender

	#	%	State Avg
Male	1,806	64%	59%
Female	1,003	36%	41%
Transgender			0%

Ethnicity

	#	%	State Avg
Non-Hispanic	2,062	73%	74%
Hisp-Puerto Rican	455	16%	13%
Hispanic-Other	248	9%	7%
Unknown	28	1%	6%
Hispanic-Mexican	10	0%	1%
Hispanic-Cuban	9	0%	0%

Race

	#	%	State Avg
White/Caucasian	1,764	63%	65%
Other	522	19%	13%
Black/African American	484	17%	16%
Multiple Races	14	0%	1%
Asian	11	0%	1%
Unknown	8	0%	3%
Am. Indian/Native Alaskan	7	0%	1%
Hawaiian/Other Pacific Islander	2	0%	0%

Unique Clients | State Avg   ▲ > 10% Over State Avg   ▼ > 10% Under State Avg

2445 Main St. # 2 SupRes 117-252
Recovery Network of Programs
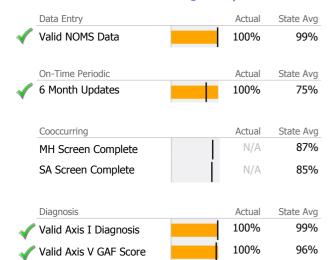Mental Health - Residential Services - Supervised Apartments

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2017 - December 2017 (Data as of Mar 21, 2018)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	5	7	-29% ▼
Admits	-	-	
Discharges	-	-	
Bed Days	920	1,288	-29% ▼

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	60%	72%	N/A
Follow-up within 30 Days of Discharge		N/A	N/A	90%	80%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔ Social Support		5	100%	60%	85%	40% ▲
✔ Stable Living Situation		5	100%	95%	96%	5%
● Employed		0	0%	25%	8%	-25% ▼
● Improved/Maintained Axis V GAF Score		3	60%	95%	64%	-35% ▼

Data Submission Quality

Data Entry		Actual	State Avg
✔ Valid NOMS Data		100%	99%

On-Time Periodic		Actual	State Avg
✔ 6 Month Updates		100%	75%

Cooccurring		Actual	State Avg
MH Screen Complete		N/A	87%
SA Screen Complete		N/A	85%

Diagnosis		Actual	State Avg
✔ Valid Axis I Diagnosis		100%	99%
✔ Valid Axis V GAF Score		100%	96%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		7	7,647 days	0.7	71%	90%	94%	-19% ▼

■ < 90%   ■ 90-110%   ■ >110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							0%
Discharges							0%

☐ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✔ Goal Met   ● Below Goal

* State Avg based on 63 Active Supervised Apartments Programs

2445 Main St..SupRes 117-250
Recovery Network of Programs
Mental Health - Residential Services - Residential Support

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2017 - December 2017 (Data as of Mar 21, 2018)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	32	35	-9%	
Admits	-	1	-100%	▼
Discharges	2	3	-33%	▼
Bed Days	5,611	5,912	-5%	

Data Submission Quality

Data Entry		Actual	State Avg
✔ Valid NOMS Data		100%	99%

On-Time Periodic		Actual	State Avg
✔ 6 Month Updates		97%	77%

Cooccurring		Actual	State Avg
MH Screen Complete		N/A	91%
SA Screen Complete		N/A	94%

Diagnosis		Actual	State Avg
✔ Valid Axis I Diagnosis		100%	100%
✔ Valid Axis V GAF Score		100%	100%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							0%
Discharges	▢		▢				33%

▢ 1 or more Records Submitted to DMHAS

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔	Treatment Completed Successfully		2	100%	50%	82%	50%	▲

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔	Social Support		31	97%	60%	88%	37%	▲
✔	Stable Living Situation		32	100%	85%	96%	15%	▲
🔴	Employed		6	19%	25%	11%	-6%	
🔴	Improved/Maintained Axis V GAF Score		27	84%	95%	81%	-11%	▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal	
✔ Avg Utilization Rate		29	3,942 days	0.5	105%	90%	105%	15%	▲

☐ < 90%	▢ 90-110%	🟥 >110%

▲ > 10% Over	▼ < 10% Under

🟧 Actual	▏ Goal	✔ Goal Met	🔴 Below Goal

* State Avg based on 38 Active Residential Support Programs

964 Iranistan AveGrpRes117-241
Recovery Network of Programs
Mental Health - Residential Services - Group Home

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2017 - December 2017 (Data as of Mar 21, 2018)

Program Activity

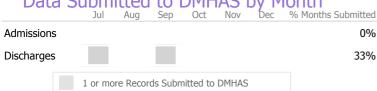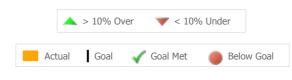| Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	9	10	-10%	
Admits	1	2	-50%	▼
Discharges	2	2	0%	
Bed Days	1,282	1,375	-7%	

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Treatment Completed Successfully		2	100%	80%	89%	20%	▲
✓	No Re-admit within 30 Days of Discharge		2	100%	85%	91%	15%	▲
●	Follow-up within 30 Days of Discharge		1	50%	90%	88%	-40%	▼

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		98%	99%

On-Time Periodic		Actual	State Avg
6 Month Updates	✓	83%	76%

Cooccurring		Actual	State Avg
MH Screen Complete	✓	100%	90%
SA Screen Complete	✓	100%	90%

Diagnosis		Actual	State Avg
Valid Axis I Diagnosis	✓	100%	100%
Valid Axis V GAF Score	✓	100%	99%

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Social Support		7	78%	60%	82%	18%	▲
✓	Stable Living Situation		9	100%	90%	99%	10%	
●	Improved/Maintained Axis V GAF Score		7	88%	95%	66%	-7%	

Bed Utilization

		12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
●	Avg Utilization Rate		8	867 days	0.5	87%	90%	96%	-3%

■ < 90% ■ 90-110% ■ >110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions			■				17%
Discharges	■	■					33%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 24 Active Group Home Programs

Ctr for Human Ser MM 100454
Recovery Network of Programs
Addiction - Medication Assisted Treatment - Methadone Maintenance

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2017 - December 2017 (Data as of Mar 21, 2018)
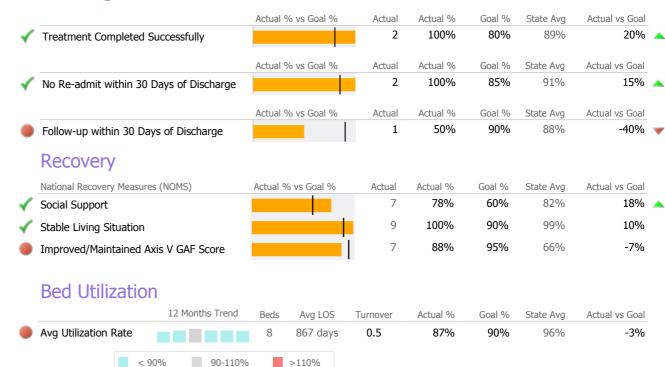
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	1,145	1,146	0%	
Admits	291	229	27%	▲
Discharges	272	262	4%	
Service Hours	7,314	8,300	-12%	▼

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		100%	99%
✓ Valid TEDS Data		100%	99%

On-Time Periodic		Actual	State Avg
✓ 6 Month Updates		100%	68%

Cooccurring		Actual	State Avg
✓ MH Screen Complete		100%	96%
✓ SA Screen Complete		100%	97%

Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		100%	100%
✓ Valid Axis V GAF Score		100%	100%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%
Services							83%

☐ 1 or more Records Submitted to DMHAS

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
🔴 Treatment Completed Successfully		129	47%	50%	47%	-3%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Not Arrested		1,152	97%	75%	94%	22%	▲
✓ Abstinence/Reduced Drug Use		817	69%	50%	71%	19%	▲
✓ Self Help		921	77%	60%	51%	17%	▲
✓ Employed		610	51%	40%	44%	11%	▲
✓ Improved/Maintained Axis V GAF Score		1,001	98%	75%	85%	23%	▲
✓ Stable Living Situation		1,157	97%	90%	93%	7%	

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		915	100%	90%	76%	10%

Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Length of Stay over 1 Year		733	64%	50%	68%	14%	▲

▲ > 10% Over   ▼ < 10% Under

🟧 Actual | Goal   ✓ Goal Met   🔴 Below Goal

* State Avg based on 27 Active Methadone Maintenance Programs

Horizon Inten Res 025601
Recovery Network of Programs
Addiction - Residential Services - SA Intensive Res. Rehabilitation 3.7

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2017 - December 2017 (Data as of Mar 21, 2018)
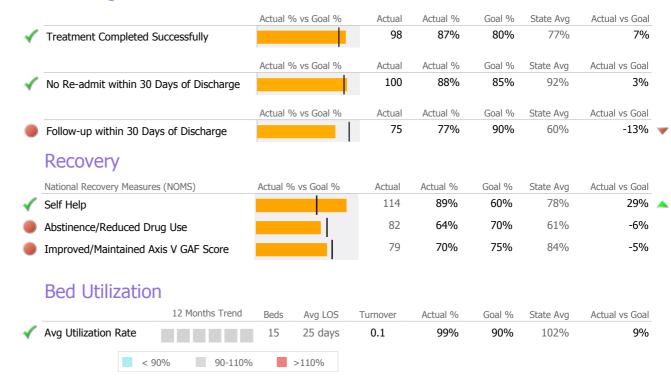
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	126	118	7%
Admits	114	107	7%
Discharges	113	108	5%
Bed Days	2,720	2,657	2%

Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data	100%	98%
✓	Valid TEDS Data	100%	100%

On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	N/A

Cooccurring		Actual	State Avg
✓	MH Screen Complete	100%	98%
✓	SA Screen Complete	100%	98%

Diagnosis		Actual	State Avg
✓	Valid Axis I Diagnosis	100%	100%
✓	Valid Axis V GAF Score	100%	100%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%

1 or more Records Submitted to DMHAS

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Treatment Completed Successfully		98	87%	80%	77%	7%	
✓	No Re-admit within 30 Days of Discharge		100	88%	85%	92%	3%	
●	Follow-up within 30 Days of Discharge		75	77%	90%	60%	-13%	▼

Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Self Help		114	89%	60%	78%	29%	▲
●	Abstinence/Reduced Drug Use		82	64%	70%	61%	-6%	
●	Improved/Maintained Axis V GAF Score		79	70%	75%	84%	-5%	

Bed Utilization

		12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓	Avg Utilization Rate		15	25 days	0.1	99%	90%	102%	9%

	< 90%		90-110%		>110%

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 12 Active SA Intensive Res. Rehabilitation 3.7 Programs

Kinsella Treatment Center 301862
Recovery Network of Programs
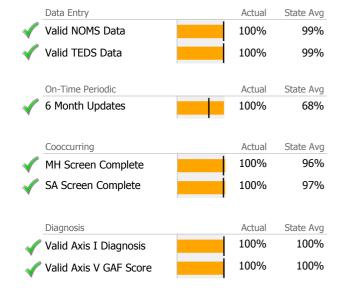Addiction - Medication Assisted Treatment - Methadone Maintenance

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2017 - December 2017 (Data as of Mar 21, 2018)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	1,110	1,145	-3%
Admits	310	382	-19% ▼
Discharges	335	357	-6%
Service Hours	8,830	9,531	-7%

Data Submission Quality

Data Entry		Actual	State Avg
✔ Valid NOMS Data		100%	99%
✔ Valid TEDS Data		100%	99%

On-Time Periodic		Actual	State Avg
✔ 6 Month Updates		100%	68%

Cooccurring		Actual	State Avg
✔ MH Screen Complete		100%	96%
✔ SA Screen Complete		100%	97%

Diagnosis		Actual	State Avg
✔ Valid Axis I Diagnosis		100%	100%
✔ Valid Axis V GAF Score		100%	100%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%
Services							83%

☐ 1 or more Records Submitted to DMHAS

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔ Treatment Completed Successfully		169	50%	50%	47%	0%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔ Not Arrested		1,111	96%	75%	94%	21% ▲
✔ Abstinence/Reduced Drug Use		754	65%	50%	71%	15% ▲
✔ Improved/Maintained Axis V GAF Score		953	98%	75%	85%	23% ▲
✔ Stable Living Situation		1,094	95%	90%	93%	5%
✔ Employed		471	41%	40%	44%	1%
● Self Help		474	41%	60%	51%	-19% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔ Clients Receiving Services		813	99%	90%	76%	9%

Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔ Length of Stay over 1 Year		616	55%	50%	68%	5%

▲ > 10% Over   ▼ < 10% Under

☐ Actual | Goal   ✔ Goal Met   ● Below Goal

*State Avg based on 27 Active Methadone Maintenance Programs

New Prospects 025613
Recovery Network of Programs
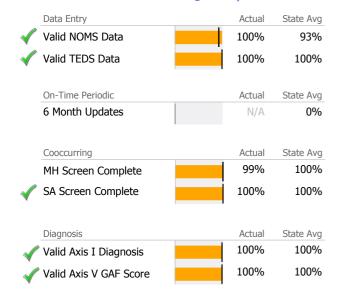Addiction - Residential Services - SA Intensive Residential - Enhanced

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2017 - December 2017 (Data as of Mar 21, 2018)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	182	182	0%
Admits	168	162	4%
Discharges	167	163	2%
Bed Days	4,091	4,097	0%

Data Submission Quality

Data Entry		Actual	State Avg
✔ Valid NOMS Data		100%	93%
✔ Valid TEDS Data		100%	100%

On-Time Periodic		Actual	State Avg
6 Month Updates		N/A	0%

Cooccurring		Actual	State Avg
MH Screen Complete		99%	100%
✔ SA Screen Complete		100%	100%

Diagnosis		Actual	State Avg
✔ Valid Axis I Diagnosis		100%	100%
✔ Valid Axis V GAF Score		100%	100%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%

☐ 1 or more Records Submitted to DMHAS

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔	Treatment Completed Successfully		141	84%	50%	83%	34% ▲
🔴	No Re-admit within 30 Days of Discharge		121	72%	85%	80%	-13% ▼
🔴	Follow-up within 30 Days of Discharge		108	77%	90%	77%	-13% ▼

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔	Abstinence/Reduced Drug Use		169	89%	70%	83%	19% ▲
✔	Improved/Maintained Axis V GAF Score		165	99%	75%	98%	24% ▲

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✔ Avg Utilization Rate		23	25 days	0.1	97%	90%	97%	7%

☐ < 90%   ☐ 90-110%   🟥 >110%

▲ > 10% Over   ▼ < 10% Under

🟧 Actual | Goal   ✔ Goal Met   🔴 Below Goal

* State Avg based on 2 Active SA Intensive Residential - Enhanced Programs

Offender Re-entry Program
Recovery Network of Programs
Addiction - Residential Services - Shelter

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2017 - December 2017 (Data as of Mar 21, 2018)
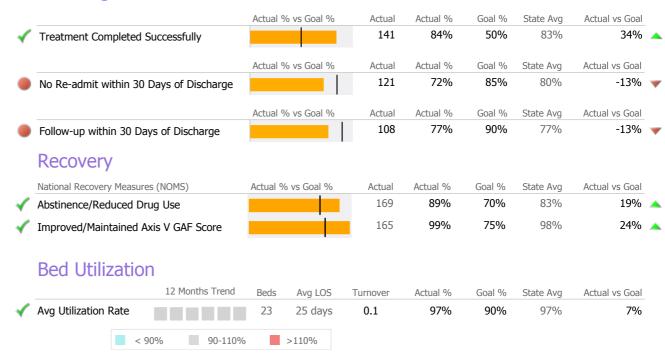
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							0%
Discharges							0%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

☐ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 7 Active Shelter Programs

Recovery Counseling Svc OP 301540
Recovery Network of Programs
Addiction - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
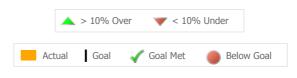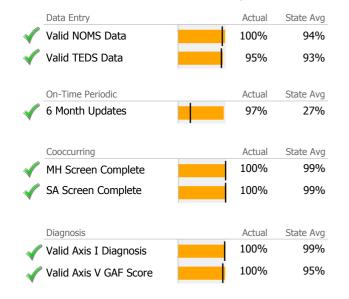Reporting Period: July 2017 - December 2017 (Data as of Mar 21, 2018)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	238	187	27%	▲
Admits	136	122	11%	▲
Discharges	134	105	28%	▲
Service Hours	1,589	1,311	21%	▲

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		100%	94%
✓ Valid TEDS Data		95%	93%

On-Time Periodic		Actual	State Avg
✓ 6 Month Updates		97%	27%

Cooccurring		Actual	State Avg
✓ MH Screen Complete		100%	99%
✓ SA Screen Complete		100%	99%

Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		100%	99%
✓ Valid Axis V GAF Score		100%	95%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%
Services							50%

1 or more Records Submitted to DMHAS

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Treatment Completed Successfully		88	66%	50%	51%	16%	▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Abstinence/Reduced Drug Use		206	84%	55%	54%	29%	▲
✓ Not Arrested		238	97%	75%	84%	22%	▲
✓ Self Help		191	78%	60%	33%	18%	▲
✓ Stable Living Situation		236	96%	95%	83%	1%	
● Employed		118	48%	50%	41%	-2%	
✓ Improved/Maintained Axis V GAF Score		161	96%	75%	53%	21%	▲

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Clients Receiving Services		111	100%	90%	69%	10%	

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ 2 or more Services within 30 days		117	89%	75%	71%	14%	▲

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 113 Active Standard Outpatient Programs

Recovery Empowerment Services 750
Recovery Network of Programs
Addiction - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
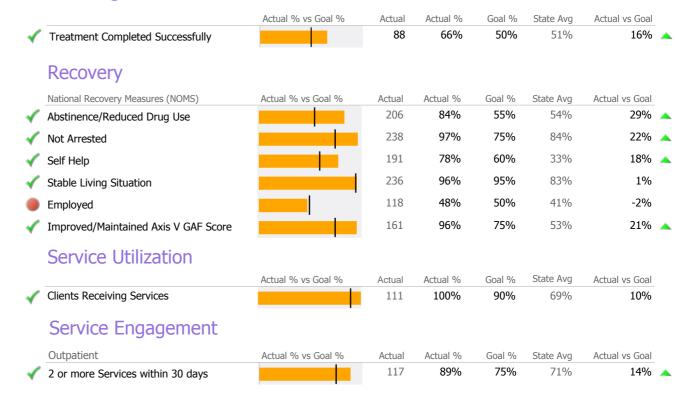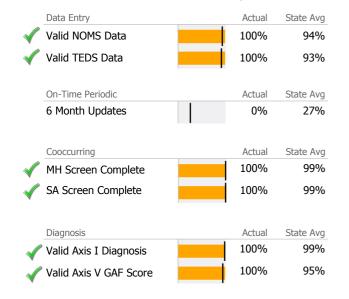Reporting Period: July 2017 - December 2017 (Data as of Mar 21, 2018)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	110	85	29%	▲
Admits	72	60	20%	▲
Discharges	82	42	95%	▲
Service Hours	699	612	14%	▲

Data Submission Quality

Data Entry		Actual	State Avg
✔	Valid NOMS Data	100%	94%
✔	Valid TEDS Data	100%	93%

On-Time Periodic	Actual	State Avg
6 Month Updates	0%	27%

Cooccurring		Actual	State Avg
✔	MH Screen Complete	100%	99%
✔	SA Screen Complete	100%	99%

Diagnosis		Actual	State Avg
✔	Valid Axis I Diagnosis	100%	99%
✔	Valid Axis V GAF Score	100%	95%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	100%
Services	■		■	■		■	50%

☐ 1 or more Records Submitted to DMHAS

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔	Treatment Completed Successfully		50	61%	50%	51%	11%	▲

Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔	Abstinence/Reduced Drug Use		87	76%	55%	54%	21%	▲
✔	Not Arrested		108	95%	75%	84%	20%	▲
✔	Stable Living Situation		113	99%	95%	83%	4%	
✔	Self Help		72	63%	60%	33%	3%	
✔	Improved/Maintained Axis V GAF Score		83	100%	75%	53%	25%	▲
●	Employed		47	41%	50%	41%	-9%	

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔	Clients Receiving Services		30	94%	90%	69%	4%	

Service Engagement

	Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔	2 or more Services within 30 days		64	93%	75%	71%	18%	▲

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✔ Goal Met   ● Below Goal

* State Avg based on 113 Active Standard Outpatient Programs

Shelter 301450
Recovery Network of Programs
Addiction - Residential Services - Shelter

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
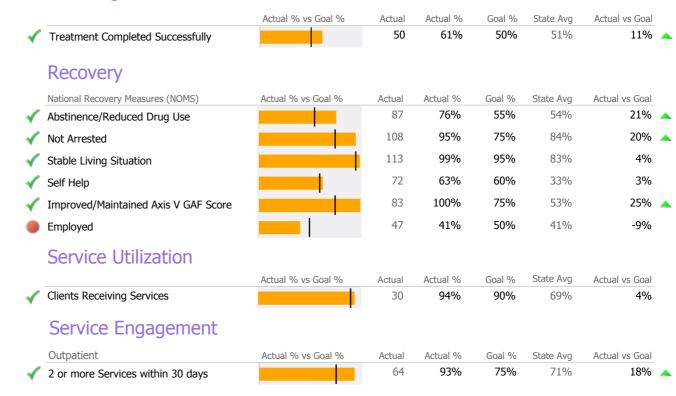Reporting Period: July 2017 - December 2017 (Data as of Mar 21, 2018)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	87	113	-23%	▼
Admits	49	82	-40%	▼
Discharges	49	78	-37%	▼
Bed Days	7,542	6,692	13%	▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	▢	▢	▢	▢	▢	▢	100%
Discharges	▢	▢	▢	▢	▢	▢	100%

▢ 1 or more Records Submitted to DMHAS

▲ > 10% Over	▼ < 10% Under

▨ Actual	❘ Goal	✔ Goal Met	● Below Goal

* State Avg based on 7 Active Shelter Programs

Tina Klem Serenity House 301 038
Recovery Network of Programs
Addiction - Residential Services - Recovery House

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2017 - December 2017 (Data as of Mar 21, 2018)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	44	42	5%	
Admits	35	32	9%	
Discharges	36	31	16%	▲
Bed Days	1,939	1,995	-3%	

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%

☐ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

☐ Actual | Goal   ✔ Goal Met   🔴 Below Goal

* State Avg based on 13 Active Recovery House Programs

Urban Model (Supportive) 117-260
Recovery Network of Programs
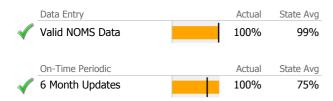Mental Health - Residential Services - Supervised Apartments

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2017 - December 2017 (Data as of Mar 21, 2018)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	11	15	-27%	▼
Admits	4	7	-43%	▼
Discharges	3	7	-57%	▼
Service Hours	370	397	-7%	
Bed Days	1,415	1,426	-1%	

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		100%	99%

On-Time Periodic		Actual	State Avg
✓ 6 Month Updates		100%	75%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Treatment Completed Successfully		3	100%	60%	72%	40%	▲
●	Follow-up within 30 Days of Discharge		0	0%	90%	80%	-90%	▼

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Social Support			9	82%	60%	85%	22%	▲
✓ Stable Living Situation			11	100%	95%	96%	5%	
✓ Employed			3	27%	25%	8%	2%	

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		8	305 days	0.4	96%	90%	94%	6%

■ < 90%   ■ 90-110%   ■ >110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions		■	■	■	■		67%
Discharges			■		■		33%
Services	■			■	■	■	67%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 63 Active Supervised Apartments Programs

Urban Model TransHsing 117-251
Recovery Network of Programs
Mental Health - Residential Services - Transitional

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
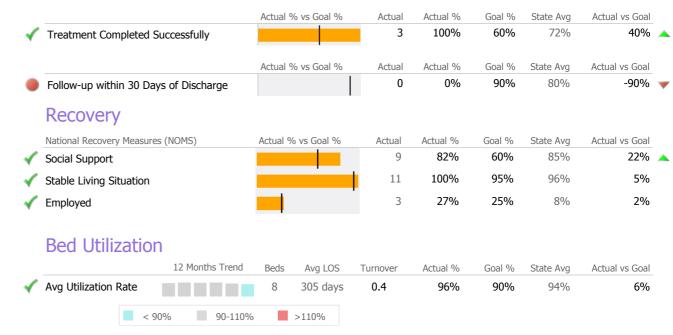Reporting Period: July 2017 - December 2017 (Data as of Mar 21, 2018)
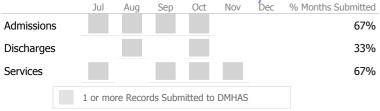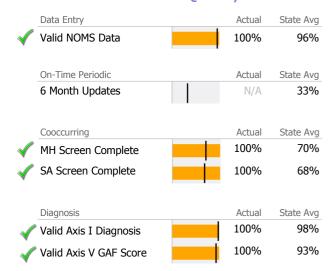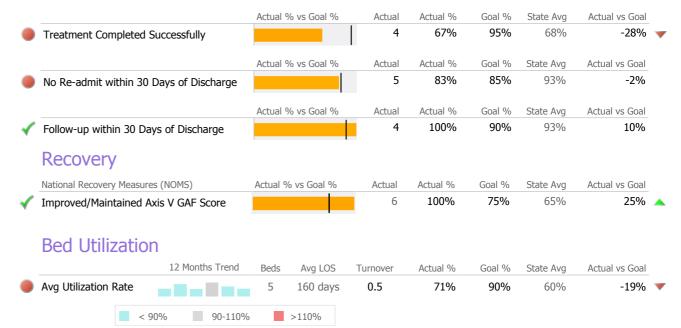
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	9	9	0%	
Admits	6	4	50%	▲
Discharges	6	4	50%	▲
Bed Days	654	819	-20%	▼

Data Submission Quality

Data Entry		Actual	State Avg
✔ Valid NOMS Data		100%	96%

On-Time Periodic		Actual	State Avg
6 Month Updates		N/A	33%

Cooccurring		Actual	State Avg
✔ MH Screen Complete		100%	70%
✔ SA Screen Complete		100%	68%

Diagnosis		Actual	State Avg
✔ Valid Axis I Diagnosis		100%	98%
✔ Valid Axis V GAF Score		100%	93%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	▪	▪		▪			50%
Discharges	▪	▪	▪			▪	67%

▪ 1 or more Records Submitted to DMHAS

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 Treatment Completed Successfully		4	67%	95%	68%	-28%	▼
🔴 No Re-admit within 30 Days of Discharge		5	83%	85%	93%	-2%	
✔ Follow-up within 30 Days of Discharge		4	100%	90%	93%	10%	

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔ Improved/Maintained Axis V GAF Score		6	100%	75%	65%	25%	▲

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 Avg Utilization Rate		5	160 days	0.5	71%	90%	60%	-19%	▼

■ < 90%   ■ 90-110%   ■ >110%

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✔ Goal Met   🔴 Below Goal

* State Avg based on 9 Active Transitional Programs