

### Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	1,537	1,664	-8%
	Admits	1,083	1,028	5%
	Discharges	1,028	1,195	-14% ▼
	Service Hours	7,941	9,619	-17% ▼
	Bed Days	34,354	22,270	54% ▲

▲ > 10% Over 1 Yr Ago    ▼ > 10% Under 1Yr Ago

### Consumer Satisfaction Survey

(Based on 1,687 FY17 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		96%	80%	93%
✓ Participation in Treatment		96%	80%	92%
✓ Overall		96%	80%	91%
✓ General Satisfaction		95%	80%	92%
✓ Respect		94%	80%	91%
✓ Outcome		90%	80%	83%
✓ Access		85%	80%	88%
✓ Recovery		84%	80%	79%

Satisfied %    |    Goal %    0-80%    80-100%    ✓ Goal Met    ● Under Goal

### Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Addiction</b>	Outpatient	942	58.8%
	Residential Services	502	31.4%
	Employment Services	117	7.3%
<b>Mental Health</b>	Employment Services	38	2.4%
	Case Management	1	0.1%
	Other	1	0.1%

### Client Demographics

Age	#	%	State Avg
18-25	168	11%	13%
26-34	492	32%	24%
35-44	423	28%	20%
45-54	301	20%	21%
55-64	136	9%	16%
65+	12	1%	5%

Gender	#	%	State Avg
Male	860	56%	60%
Female	676	44%	40%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	1,270	83%	72% ▲
Hisp-Puerto Rican	175	11%	12%
Hispanic-Other	72	5%	7%
Unknown	15	1%	7%
Hispanic-Mexican	5	0%	1%
Hispanic-Cuban			0%

Race	#	%	State Avg
White/Caucasian	912	59%	64%
Black/African American	366	24%	17%
Other	238	15%	13%
Multiple Races	8	1%	1%
Am. Indian/Native Alaskan	5	0%	1%
Asian	4	0%	1%
Unknown	3	0%	4%
Hawaiian/Other Pacific Islander	1	0%	0%

Unique Clients    |    State Avg    ▲ > 10% Over State Avg    ▼ > 10% Under State Avg

# 1 Long Wharf-Voc Rehab 780270

APT Foundation Inc

Addiction - Employment Services - Employment Services

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2017 - June 2018 (Data as of Sep 18, 2018)

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	117	182	-36% ▼
Admits	74	134	-45% ▼
Discharges	75	146	-49% ▼
Service Hours	1,034	1,342	-23% ▼

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Employed		49	42%	35%	34%	7%

## Service Utilization

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		41	95%	90%	87%	5%

## Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	98%	99%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	100%	48%

## Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	92%
Services	■	■	■	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 7 Active Employment Services Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	52	19	174% ▲
Admits	47	19	147% ▲
Discharges	40	12	233% ▲
Bed Days	4,358	1,152	278% ▲

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	96%
Valid TEDS Data	100%	98%
<b>On-Time Periodic</b>		
6 Month Updates	50%	23%
<b>Cooccurring</b>		
MH Screen Complete	91%	95%
SA Screen Complete	91%	95%
<b>Diagnosis</b>		
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	93%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		28	70%	70%	74%	0%
✓ No Re-admit within 30 Days of Discharge		38	95%	85%	91%	10%
● Follow-up within 30 Days of Discharge		20	71%	90%	65%	-19%

### Recovery

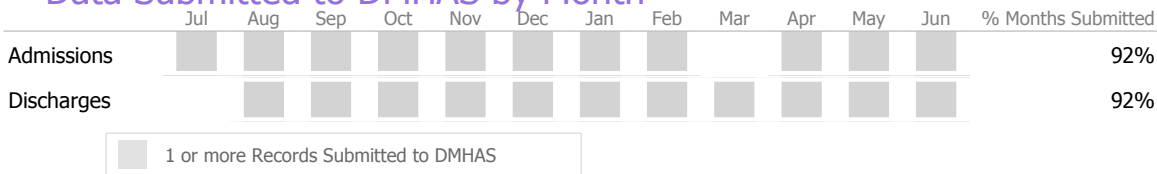
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Abstinence/Reduced Drug Use		36	67%	70%	81%	-3%
✓ Improved/Maintained Axis V GAF Score		40	95%	95%	83%	0%

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		15	140 days	0.2	80%	90%	89%	-10%

Legend: ■ < 90%   ■ 90-110%   ■ > 110%

### Data Submitted to DMHAS by Month



▲ > 10% Over   ▼ < 10% Under

■ Actual   | Goal   ✓ Goal Met   ● Below Goal

\* State Avg based on 40 Active Intermediate/Long Term Res.Tx 3.5 Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	9	4	125% ▲
Admits	7	4	75% ▲
Discharges	8	2	300% ▲
Bed Days	719	177	306% ▲

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	96%
Valid TEDS Data	98%	98%

On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	23%

Cooccurring	Actual	State Avg
MH Screen Complete	86%	95%
SA Screen Complete	86%	95%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	93%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		6	75%	70%	74%	5%
✓ No Re-admit within 30 Days of Discharge		8	100%	85%	91%	15% ▲
● Follow-up within 30 Days of Discharge		4	67%	90%	65%	-23% ▼

### Recovery

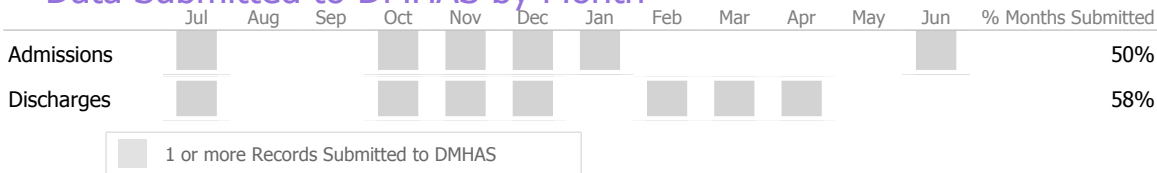
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use		8	89%	70%	81%	19% ▲
✓ Improved/Maintained Axis V GAF Score		8	100%	95%	83%	5%

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		3	111 days	0.2	66%	90%	89%	-24% ▼

Legend: ■ < 90%    ■ 90-110%    ■ >110%

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 40 Active Intermediate/Long Term Res.Tx 3.5 Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	195	42	364% ▲
Admits	185	44	320% ▲
Discharges	144	31	365% ▲
Bed Days	13,182	1,573	738% ▲

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	96%
Valid TEDS Data	99%	98%
<b>On-Time Periodic</b>		
6 Month Updates	0%	23%
<b>Cooccurring</b>		
MH Screen Complete	92%	95%
SA Screen Complete	93%	95%
<b>Diagnosis</b>		
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	93%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		115	80%	70%	74%	10% ▲
✓ No Re-admit within 30 Days of Discharge		130	90%	85%	91%	5%
● Follow-up within 30 Days of Discharge		89	77%	90%	65%	-13% ▼

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use		160	81%	70%	81%	11% ▲
✓ Improved/Maintained Axis V GAF Score		143	99%	95%	83%	4%

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		41	94 days	0.1	88%	90%	89%	-2%

Legend: < 90% (light blue), 90-110% (grey), > 110% (red)

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	█	█	█	█	█	█	█	█	█	█	█	█	100%
Discharges	█	█	█	█	█	█	█	█	█	█	█	█	100%

Legend: █ 1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

█ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 40 Active Intermediate/Long Term Res.Tx 3.5 Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	254	61	316% ▲
Admits	238	62	284% ▲
Discharges	188	44	327% ▲
Bed Days	16,095	2,702	496% ▲

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	96%
Valid TEDS Data	99%	98%

On-Time Periodic	Actual	State Avg
6 Month Updates	0%	23%

Cooccurring	Actual	State Avg
MH Screen Complete	94%	95%
SA Screen Complete	94%	95%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	93%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		171	91%	70%	74%	21% ▲
✓ No Re-admit within 30 Days of Discharge		181	96%	85%	91%	11% ▲
● Follow-up within 30 Days of Discharge		100	58%	90%	65%	-32% ▼

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use		207	81%	70%	81%	11% ▲
✓ Improved/Maintained Axis V GAF Score		184	97%	95%	83%	2%

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		49	83 days	0.1	90%	90%	89%	0%

Legend: < 90% (light blue), 90-110% (grey), >110% (red)

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	█	█	█	█	█	█	█	█	█	█	█	█	100%
Discharges	█	█	█	█	█	█	█	█	█	█	█	█	100%

Legend: █ 1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

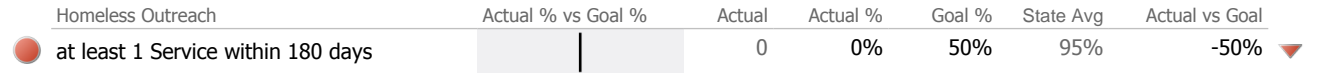
█ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 40 Active Intermediate/Long Term Res.Tx 3.5 Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	1	43	-98% ▼
Admits	-	-	
Discharges	-	42	-100% ▼
Service Hours	-	-	

### Service Engagement



### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													0%
Discharges													0%
Services													0%

1 or more Records Submitted to DMHAS

> 10% Over < 10% Under

Actual Goal Goal Met Below Goal

\* State Avg based on 39 Active Outreach & Engagement Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	20	23	-13% ▼
Admits	10	11	-9%
Discharges	10	13	-23% ▼
Service Hours	222	195	14% ▲

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Employed		8	40%	35%	43%	5%

### Service Utilization

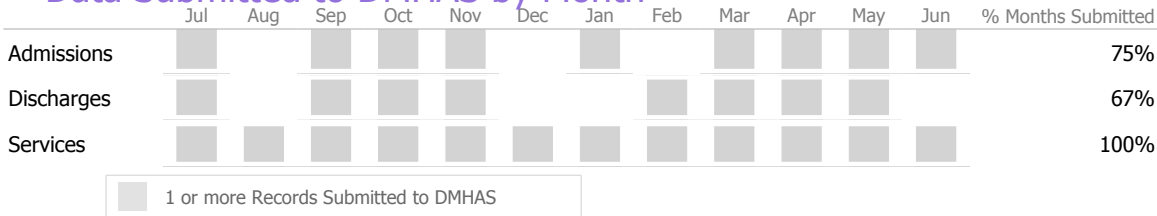
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		10	100%	90%	98%	10%

### Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		97%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates		93%

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

Actual   
 |   
  Goal   
 ✓ Goal Met   
 ● Below Goal

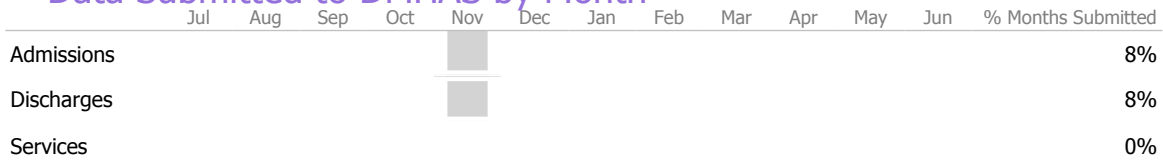
\* State Avg based on 41 Active Employment Services Programs



### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	1		
Admits	1	-	
Discharges	1	-	
Service Hours	-	-	

### Data Submitted to DMHAS by Month



█ 1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 0 Active Integrated Primary Care Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	942	1,119	-16% ▼
Admits	475	544	-13% ▼
Discharges	494	680	-27% ▼
Service Hours	6,407	7,879	-19% ▼

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	94%
Valid TEDS Data	95%	92%
On-Time Periodic		
6 Month Updates	81%	24%
Cooccurring		
MH Screen Complete	97%	97%
SA Screen Complete	97%	99%
Diagnosis		
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	100%	96%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		201	41%	50%	54%	-9%

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		1,022	100%	75%	86%	25% ▲
Abstinence/Reduced Drug Use		635	62%	55%	56%	7%
Stable Living Situation		968	94%	95%	85%	-1%
Employed		444	43%	50%	44%	-7%
Improved/Maintained Axis V GAF Score		510	59%	75%	59%	-16% ▼
Self Help		279	27%	60%	33%	-33% ▼

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		489	92%	90%	72%	2%

### Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		159	37%	75%	66%	-38% ▼

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	█	█	█	█	█	█	█	█	█	█	█	█	100%
Discharges	█	█	█	█	█	█	█	█	█	█	█	█	100%
Services	█	█	█	█	█	█	█	█	█	█	█	█	100%

█ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 113 Active Standard Outpatient Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0	1	▼
Admits	-	-	
Discharges	-	1	-100% ▼
Service Hours	-	34	-100% ▼

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	N/A	94%
Valid TEDS Data	N/A	92%
<b>On-Time Periodic</b>		
	Actual	State Avg
6 Month Updates	N/A	24%
<b>Cooccurring</b>		
	Actual	State Avg
MH Screen Complete	N/A	97%
SA Screen Complete	N/A	99%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	54%	N/A

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		N/A	N/A	55%	56%	-55% ▼
Employed		N/A	N/A	50%	44%	-50% ▼
Improved/Maintained Axis V GAF Score		N/A	N/A	75%	59%	-75% ▼
Not Arrested		N/A	N/A	75%	86%	-75% ▼
Self Help		N/A	N/A	60%	33%	-60% ▼
Stable Living Situation		N/A	N/A	95%	85%	-95% ▼

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		N/A	N/A	90%	72%	N/A ▼

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													0%
Discharges													0%

1 or more Records Submitted to DMHAS

> 10% Over < 10% Under

Actual Goal Goal Met Below Goal

\* State Avg based on 113 Active Standard Outpatient Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	18	16	13% ▲
Admits	12	14	-14% ▼
Discharges	10	9	11% ▲
Service Hours	277	170	63% ▲

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Employed		15	79%	35%	43%	44% ▲

### Service Utilization

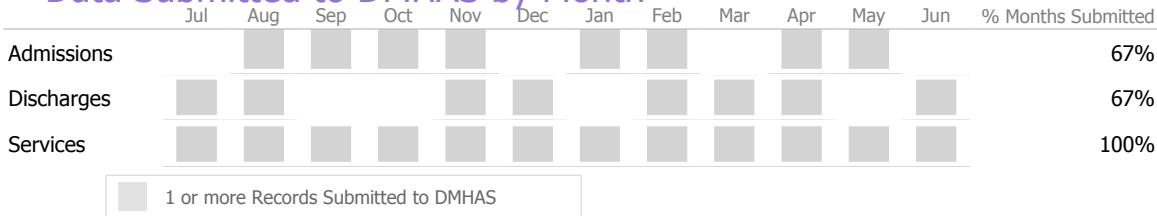
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		9	100%	90%	98%	10%

### Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		97%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates		93%

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

■ Actual    |     Goal    
 ✓ Goal Met    
 ● Below Goal

\* State Avg based on 41 Active Employment Services Programs