Kuhn Employment Opportunities Inc.
Meriden, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2017 - June 2018   (Data as of Sep 18, 2018)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	145	187	-22%	▼
	Admits	46	78	-41%	▼
	Discharges	47	93	-49%	▼
	Service Hours	2,192	2,731	-20%	▼

▲ > 10% Over 1 Yr Ago   ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type		#	%
Mental Health				
	Employment Services		145	100.0%

Consumer Satisfaction Survey   (Based on 33 FY17 Surveys)

	Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓	Access		100%	80%	88%
✓	General Satisfaction		97%	80%	92%
✓	Overall		97%	80%	91%
✓	Quality and Appropriateness		97%	80%	93%
✓	Participation in Treatment		94%	80%	92%
✓	Respect		94%	80%	91%
✓	Outcome		91%	80%	83%
✓	Recovery		91%	80%	79%

Satisfied % | Goal %   0-80%   80-100%   ✓ Goal Met   ● Under Goal

Client Demographics

Age		#	%	State Avg
18-25		5	3%	13%
26-34		25	17%	24%
35-44		34	24%	20%
45-54		37	26%	21%
55-64		36	25%	16%
65+		7	5%	5%

Gender		#	%		State Avg
Female		73	51%	▲	40%
Male		71	49%	▼	60%
Transgender					0%

Ethnicity		#	%		State Avg
Non-Hispanic		134	92%	▲	72%
Hisp-Puerto Rican		4	3%		12%
Unknown		4	3%		7%
Hispanic-Other		3	2%		7%
Hispanic-Cuban					0%
Hispanic-Mexican					1%

Race		#	%		State Avg
White/Caucasian		114	79%	▲	64%
Black/African American		23	16%		17%
Other		5	3%		13%
Asian		2	1%		1%
Unknown		1	1%		4%
Am. Indian/Native Alaskan					1%
Multiple Races					1%
Hawaiian/Other Pacific Islander					0%

Unique Clients | State Avg   ▲ > 10% Over State Avg   ▼ > 10% Under State Avg

Supported Employment 370270
Kuhn Employment Opportunities Inc.
Mental Health - Employment Services - Employment Services

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2017 - June 2018 (Data as of Sep 18, 2018)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	133	178	-25%	▼
Admits	44	75	-41%	▼
Discharges	45	92	-51%	▼
Service Hours	1,979	2,514	-21%	▼

Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔	Employed		52	39%	35%	43%	4%

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔	Clients Receiving Services		87	98%	90%	98%	8%

Data Submission Quality

	Data Entry		Actual	State Avg
✔	Valid NOMS Data		100%	97%

	On-Time Periodic		Actual	State Avg
✔	6 Month Updates		100%	93%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%
Services													100%

1 or more Records Submitted to DMHAS

▲ > 10% Over	▼ < 10% Under

🟧 Actual		Goal	✔ Goal Met	🔴 Below Goal

* State Avg based on 41 Active Employment Services Programs

Voc Mentor Program 307-272
Kuhn Employment Opportunities Inc.
Mental Health - Employment Services - Employment Services

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2017 - June 2018 (Data as of Sep 18, 2018)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	13	12	8%	
Admits	2	3	-33%	▼
Discharges	2	1	100%	▲
Service Hours	213	217	-2%	

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Employed	▮	12	92%	35%	43%	57%	▲

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	▮	11	100%	90%	98%	10%

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data	▮	100%	97%

On-Time Periodic		Actual	State Avg
✓ 6 Month Updates	▮	100%	93%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions		▨			▨								17%
Discharges						▨				▨			17%
Services		▨	▨	▨	▨	▨	▨	▨	▨	▨	▨	▨	100%

▨ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

▮ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 41 Active Employment Services Programs