Catholic Charities - Institute for the Hispanic Fa
Hartford, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2017 - September 2017   (Data as of Dec 13, 2017)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	830	981	-15%	▼
	Admits	323	449	-28%	▼
	Discharges	277	543	-49%	▼
	Service Hours	1,195	2,111	-43%	▼

▲ > 10% Over 1 Yr Ago	▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type		#	%
Addiction				
	Case Management		231	27.3%
	Outpatient		193	22.8%
Forensic SA				
	Forensics Community-based		408	48.2%
Mental Health				
	Case Management		14	1.7%

Consumer Satisfaction Survey   (Based on 227 FY17 Surveys)

	Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓	General Satisfaction		94%	80%	92%
✓	Quality and Appropriateness		92%	80%	93%
✓	Overall		92%	80%	91%
✓	Participation in Treatment		90%	80%	92%
✓	Recovery		86%	80%	79%
✓	Respect		86%	80%	91%
✓	Outcome		84%	80%	83%
✓	Access		81%	80%	88%

Satisfied %		Goal %		0-80%		80-100%		✓ Goal Met		● Under Goal

Client Demographics

Age

Age		#	%	State Avg
18-25		157	19%	11%
26-34		217	26%	22%
35-44		190	23%	19%
45-54		158	19%	22%
55-64		83	10%	19%
65+		23	3%	6%

Gender

Gender		#	%	State Avg
Male		528	64%	58%
Female		302	36%	41%
Transgender				0%

Ethnicity

Ethnicity		#	%		State Avg
Non-Hispanic		362	44%	▼	74%
Hisp-Puerto Rican		335	40%	▲	13%
Hispanic-Other		110	13%		7%
Hispanic-Mexican		17	2%		1%
Unknown		4	0%		6%
Hispanic-Cuban		2	0%		0%

Race

Race		#	%		State Avg
Other		307	37%	▲	13%
White/Caucasian		261	31%	▼	65%
Black/African American		241	29%	▲	16%
Unknown		13	2%		3%
Asian		8	1%		1%
Am. Indian/Native Alaskan					1%
Multiple Races					1%
Hawaiian/Other Pacific Islander					0%

Unique Clients		State Avg	▲ > 10% Over State Avg	▼ > 10% Under State Avg

Cathedral Green Next Steps Supportive Hsg 551
Catholic Charities - Institute for the Hispanic Fa
Mental Health - Case Management - Supportive Housing – Development

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2017 - September 2017 (Data as of Dec 13, 2017)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	14	14	0%
Admits	-	-	
Discharges	-	-	
Service Hours	70	81	-14% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔ Stable Living Situation		14	100%	85%	89%	15% ▲

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔ Clients Receiving Services		14	100%	90%	89%	10%

Data Submission Quality

Data Entry		Actual	State Avg
✔ Valid NOMS Data		100%	99%

On-Time Periodic		Actual	State Avg
6 Month Updates		58%	79%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges				0%
Services	▢	▢	▢	100%

▢ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

▢ Actual | Goal   ✔ Goal Met   ● Below Goal

* State Avg based on 53 Active Supportive Housing – Development Programs

Hispanic Alcohol Program 630200
Catholic Charities - Institute for the Hispanic Fa
Addiction - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2017 - September 2017 (Data as of Dec 13, 2017)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	193	338	-43%	▼
Admits	57	149	-62%	▼
Discharges	99	189	-48%	▼
Service Hours	917	1,845	-50%	▼

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		83%	95%
✓ Valid TEDS Data		99%	92%

On-Time Periodic		Actual	State Avg
✓ 6 Month Updates		83%	34%

Cooccurring		Actual	State Avg
MH Screen Complete		97%	99%
SA Screen Complete		97%	99%

Diagnosis		Actual	State Avg
Valid Axis I Diagnosis		99%	100%
✓ Valid Axis V GAF Score		98%	95%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				100%

1 or more Records Submitted to DMHAS

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 Treatment Completed Successfully		45	45%	50%	55%	-5%	

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 Stable Living Situation		171	88%	95%	82%	-7%	
🔴 Employed		85	44%	50%	39%	-6%	
🔴 Abstinence/Reduced Drug Use		91	47%	55%	52%	-8%	
🔴 Not Arrested		116	59%	75%	82%	-16%	▼
✓ Improved/Maintained Axis V GAF Score		113	92%	75%	49%	17%	▲
🔴 Self Help		16	8%	60%	33%	-52%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		87	91%	90%	60%	1%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days		43	78%	75%	74%	3%

▲ > 10% Over   ▼ < 10% Under

🟧 Actual | Goal   ✓ Goal Met   🔴 Below Goal

* State Avg based on 113 Active Standard Outpatient Programs

Latino Outreach Hartford 630296
Catholic Charities - Institute for the Hispanic Fa
Addiction - Case Management - Outreach & Engagement

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2017 - September 2017 (Data as of Dec 13, 2017)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	231	90	157%	▲
Admits	83	68	22%	▲
Discharges	5	56	-91%	▼
Service Hours	125	96	31%	▲

Service Engagement

Homeless Outreach	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔ at least 1 Service within 180 days		83	100%	50%	100%	50%	▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions	▢	▢	▢	100%
Discharges		▢	▢	67%
Services		▢	▢	67%

▢ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

◼ Actual | Goal   ✔ Goal Met   ⬤ Below Goal
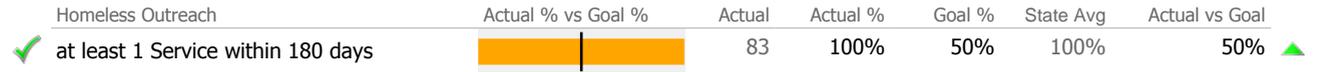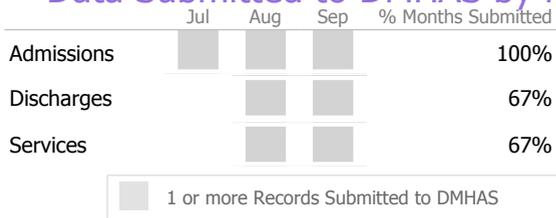
* State Avg based on 6 Active Outreach & Engagement Programs

PTIP Hartford 630705
Catholic Charities - Institute for the Hispanic Fa
Forensic SA - Forensics Community-based - Pre-trial Intervention Programs

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2017 - September 2017 (Data as of Dec 13, 2017)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	408	551	-26%	▼
Admits	183	230	-20%	▼
Discharges	173	297	-42%	▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%

☐ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

☐ Actual | Goal   ✔ Goal Met   ⬤ Below Goal

* State Avg based on 16 Active Pre-trial Intervention Programs Programs