Human Resource Development Agency
Naugatuck, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2017 - September 2017   (Data as of Dec 13, 2017)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	241	256	-6%	
	Admits	1	13	-92%	▼
	Discharges	241	6	3917%	
	Service Hours	22	231	-90%	▼
	S.Rehab/PHP/IOP	544	1,995	-73%	▼

▲ > 10% Over 1 Yr Ago	▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health			
	Social Rehabilitation	224	92.9%
	Case Management	17	7.1%

Client Demographics

Age

	#	%	State Avg
18-25	14	6%	11%
26-34	44	19%	22%
35-44	43	18%	19%
45-54	61	26%	22%
55-64	61	26%	19%
65+	14	6%	6%

Ethnicity

	#	%	State Avg
Non-Hispanic	201	83%	74%
Hisp-Puerto Rican	20	8%	13%
Hispanic-Other	12	5%	7%
Unknown	7	3%	6%
Hispanic-Cuban	1	0%	0%
Hispanic-Mexican			1%

Gender

	#	%	State Avg
Male	156	65%	58%
Female	85	35%	41%
Transgender			0%

Race

	#	%	State Avg
White/Caucasian	175	73%	65%
Black/African American	51	21%	16%
Other	9	4%	13%
Unknown	3	1%	3%
Am. Indian/Native Alaskan	1	0%	1%
Multiple Races	1	0%	1%
Hawaiian/Other Pacific Islander	1	0%	0%
Asian			1%

▬ Unique Clients		State Avg	▲ > 10% Over State Avg	▼ > 10% Under State Avg

Survey Data Not Available

Discovery Drop In Ctr 511-280
Human Resource Development Agency
Mental Health - Social Rehabilitation - Social Rehabilitation

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2017 - September 2017 (Data as of Dec 13, 2017)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	224	230	-3%	
Admits	-	5	-100%	▼
Discharges	224	2	11100%	▲
Service Hours	-	-		
Social Rehab/PHP/IOP Days	544	1,995	-73%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		N/A	N/A	90%	65%	N/A ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges		▢	▢	67%
Services	▢	▢		67%

▢ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 36 Active Social Rehabilitation Programs

SOAR 511-271
Human Resource Development Agency
Mental Health - Case Management - Outreach & Engagement

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2017 - September 2017 (Data as of Dec 13, 2017)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	17	26	-35%	▼
Admits	1	8	-88%	▼
Discharges	17	4	325%	▲
Service Hours	22	231	-90%	▼

Service Engagement

Homeless Outreach	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔ at least 1 Service within 180 days		1	100%	50%	92%	50%	▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions	▢			33%
Discharges	▢	▢	▢	100%
Services	▢		▢	67%

▢ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

▮ Actual | Goal   ✔ Goal Met   ● Below Goal

* State Avg based on 39 Active Outreach & Engagement Programs