APT Foundation Inc
New Haven, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2017 - March 2018   (Data as of Jun 13, 2018)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	1,315	1,486	-12%	▼
	Admits	806	779	3%	
	Discharges	753	940	-20%	▼
	Service Hours	6,131	6,997	-12%	▼
	Bed Days	24,448	15,276	60%	▲

▲ > 10% Over 1 Yr Ago	▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction			
	Outpatient	849	62.2%
	Residential Services	381	27.9%
	Employment Services	102	7.5%
Mental Health			
	Employment Services	31	2.3%
	Case Management	1	0.1%
	Other	1	0.1%

Consumer Satisfaction Survey   (Based on 1,687 FY17 Surveys)

	Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓	Quality and Appropriateness		96%	80%	93%
✓	Participation in Treatment		96%	80%	92%
✓	Overall		96%	80%	91%
✓	General Satisfaction		95%	80%	92%
✓	Respect		94%	80%	91%
✓	Outcome		90%	80%	83%
✓	Access		85%	80%	88%
✓	Recovery		84%	80%	79%

▬ Satisfied %		Goal %	▨ 0-80%	▧ 80-100%	✓ Goal Met	● Under Goal

Client Demographics

Age

	#	%	State Avg
18-25	141	11%	13%
26-34	416	32%	24%
35-44	361	28%	20%
45-54	262	20%	21%
55-64	119	9%	17%
65+	12	1%	5%

Gender

	#	%	State Avg
Male	718	55%	60%
Female	596	45%	40%
Transgender			0%

Ethnicity

	#	%	State Avg
Non-Hispanic	1,088	83%	73%
Hisp-Puerto Rican	145	11%	12%
Hispanic-Other	64	5%	7%
Unknown	15	1%	7%
Hispanic-Mexican	3	0%	1%
Hispanic-Cuban			0%

Race

	#	%	State Avg
White/Caucasian	802	61%	64%
Black/African American	296	23%	16%
Other	202	15%	13%
Multiple Races	5	0%	1%
Asian	4	0%	1%
Am. Indian/Native Alaskan	3	0%	1%
Unknown	2	0%	4%
Hawaiian/Other Pacific Islander	1	0%	0%

▬ Unique Clients		State Avg	▲ > 10% Over State Avg	▼ > 10% Under State Avg

1 Long Wharf-Voc Rehab 780270
APT Foundation Inc
Addiction - Employment Services - Employment Services

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2017 - March 2018 (Data as of Jun 13, 2018)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	102	160	-36%	▼
Admits	58	110	-47%	▼
Discharges	52	127	-59%	▼
Service Hours	881	1,009	-13%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Employed		45	44%	35%	32%	9%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		49	98%	90%	86%	8%

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		98%	99%

On-Time Periodic		Actual	State Avg
✓ 6 Month Updates		100%	63%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										100%
Discharges										89%
Services										100%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 7 Active Employment Services Programs

APT - Amenthyst House
APT Foundation Inc
Addiction - Residential Services - Intermediate/Long Term Res.Tx 3.5
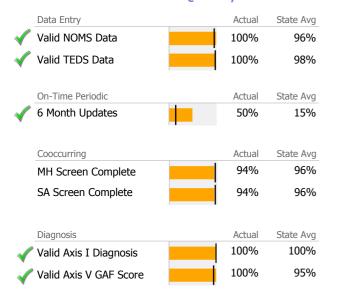
Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
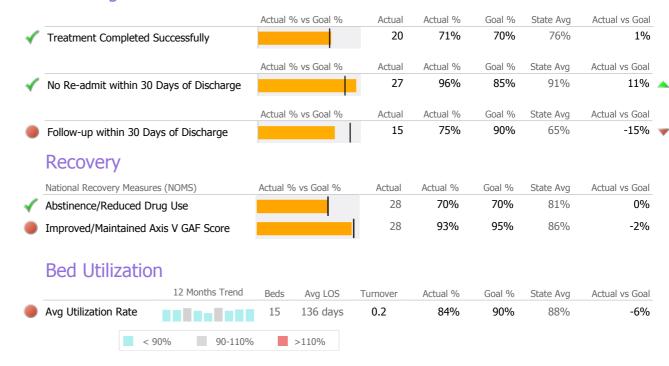Reporting Period: July 2017 - March 2018 (Data as of Jun 13, 2018)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	39	13	200%	▲
Admits	33	13	154%	▲
Discharges	28	6	367%	▲
Bed Days	3,439	283	1115%	▲

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Treatment Completed Successfully		20	71%	70%	76%	1%	
✓	No Re-admit within 30 Days of Discharge		27	96%	85%	91%	11%	▲
●	Follow-up within 30 Days of Discharge		15	75%	90%	65%	-15%	▼

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		100%	96%
✓ Valid TEDS Data		100%	98%

On-Time Periodic		Actual	State Avg
✓ 6 Month Updates		50%	15%

Cooccurring		Actual	State Avg
MH Screen Complete		94%	96%
SA Screen Complete		94%	96%

Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		100%	100%
✓ Valid Axis V GAF Score		100%	95%

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Abstinence/Reduced Drug Use		28	70%	70%	81%	0%
●	Improved/Maintained Axis V GAF Score		28	93%	95%	86%	-2%

Bed Utilization

		12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
●	Avg Utilization Rate		15	136 days	0.2	84%	90%	88%	-6%

	< 90%		90-110%		>110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										89%
Discharges										89%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

Actual		Goal	✓ Goal Met	● Below Goal

* State Avg based on 40 Active Intermediate/Long Term Res.Tx 3.5 Programs

APT - Amenthyst House/CSSD
APT Foundation Inc
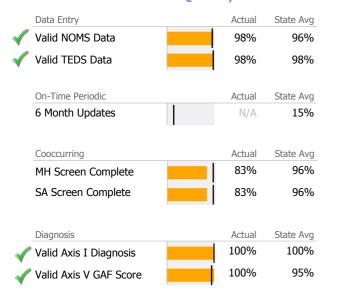Addiction - Residential Services - Intermediate/Long Term Res.Tx 3.5

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
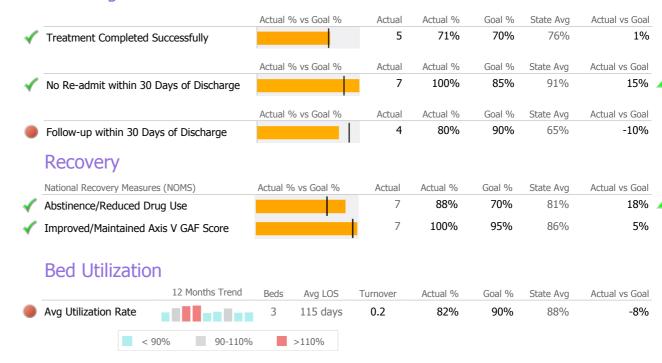Reporting Period: July 2017 - March 2018 (Data as of Jun 13, 2018)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	8	2	300%	▲
Admits	6	2	200%	▲
Discharges	7	-		
Bed Days	677	67	910%	▲

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Treatment Completed Successfully		5	71%	70%	76%	1%	
✓	No Re-admit within 30 Days of Discharge		7	100%	85%	91%	15%	▲
🔴	Follow-up within 30 Days of Discharge		4	80%	90%	65%	-10%	

Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data	98%	96%
✓	Valid TEDS Data	98%	98%

On-Time Periodic		Actual	State Avg
	6 Month Updates	N/A	15%

Cooccurring		Actual	State Avg
	MH Screen Complete	83%	96%
	SA Screen Complete	83%	96%

Diagnosis		Actual	State Avg
✓	Valid Axis I Diagnosis	100%	100%
✓	Valid Axis V GAF Score	100%	95%

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Abstinence/Reduced Drug Use		7	88%	70%	81%	18%	▲
✓	Improved/Maintained Axis V GAF Score		7	100%	95%	86%	5%	

Bed Utilization

		12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
🔴	Avg Utilization Rate		3	115 days	0.2	82%	90%	88%	-8%

■ < 90%   ■ 90-110%   ■ >110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	■			■	■	■	■			56%
Discharges	■			■	■	■		■	■	67%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal ✓ Goal Met 🔴 Below Goal

* State Avg based on 40 Active Intermediate/Long Term Res.Tx 3.5 Programs

APT Residential Services - New Haven
APT Foundation Inc
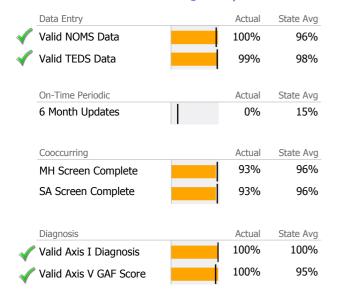Addiction - Residential Services - Intermediate/Long Term Res.Tx 3.5

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
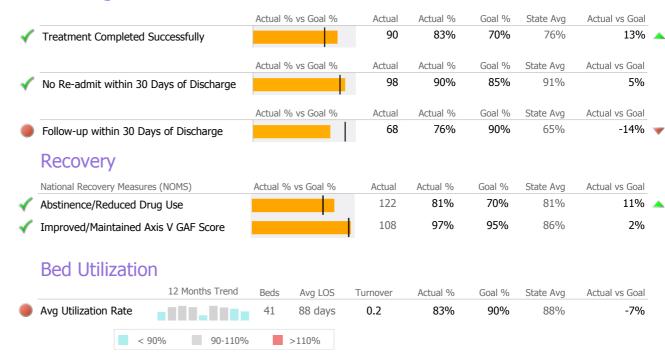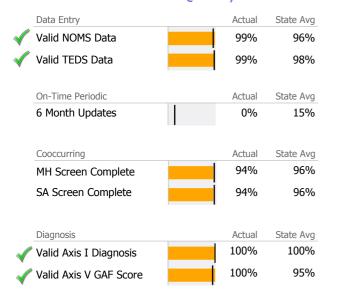Reporting Period: July 2017 - March 2018 (Data as of Jun 13, 2018)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	151	17	788%	▲
Admits	138	18	667%	▲
Discharges	109	10	990%	▲
Bed Days	9,283	375	2375%	▲

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Treatment Completed Successfully		90	83%	70%	76%	13%	▲
✓	No Re-admit within 30 Days of Discharge		98	90%	85%	91%	5%	
●	Follow-up within 30 Days of Discharge		68	76%	90%	65%	-14%	▼

Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data	100%	96%
✓	Valid TEDS Data	99%	98%

On-Time Periodic		Actual	State Avg
	6 Month Updates	0%	15%

Cooccurring		Actual	State Avg
	MH Screen Complete	93%	96%
	SA Screen Complete	93%	96%

Diagnosis		Actual	State Avg
✓	Valid Axis I Diagnosis	100%	100%
✓	Valid Axis V GAF Score	100%	95%

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Abstinence/Reduced Drug Use		122	81%	70%	81%	11%	▲
✓	Improved/Maintained Axis V GAF Score		108	97%	95%	86%	2%	

Bed Utilization

		12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
●	Avg Utilization Rate		41	88 days	0.2	83%	90%	88%	-7%

	< 90%		90-110%		>110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										100%
Discharges										100%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

Actual		Goal	✓ Goal Met	● Below Goal

* State Avg based on 40 Active Intermediate/Long Term Res.Tx 3.5 Programs

APT Residential Services - New Haven - CSSD
APT Foundation Inc
Addiction - Residential Services - Intermediate/Long Term Res.Tx 3.5

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2017 - March 2018 (Data as of Jun 13, 2018)
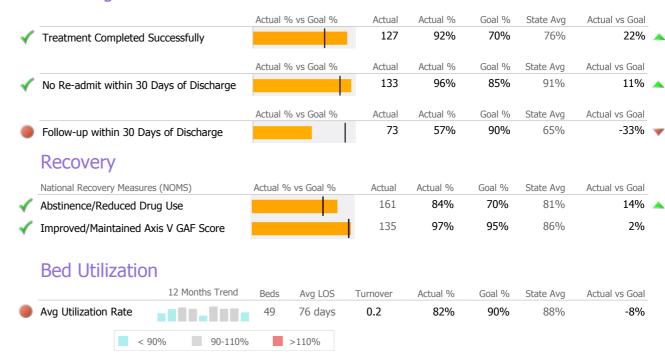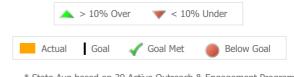
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	189	39	385%	▲
Admits	173	39	344%	▲
Discharges	138	16	763%	▲
Bed Days	11,049	909	1116%	▲

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Treatment Completed Successfully		127	92%	70%	76%	22%	▲
✓	No Re-admit within 30 Days of Discharge		133	96%	85%	91%	11%	▲
●	Follow-up within 30 Days of Discharge		73	57%	90%	65%	-33%	▼

Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data	99%	96%
✓	Valid TEDS Data	99%	98%

On-Time Periodic	Actual	State Avg
6 Month Updates	0%	15%

Cooccurring	Actual	State Avg
MH Screen Complete	94%	96%
SA Screen Complete	94%	96%

Diagnosis		Actual	State Avg
✓	Valid Axis I Diagnosis	100%	100%
✓	Valid Axis V GAF Score	100%	95%

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Abstinence/Reduced Drug Use		161	84%	70%	81%	14%	▲
✓	Improved/Maintained Axis V GAF Score		135	97%	95%	86%	2%	

Bed Utilization

		12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
●	Avg Utilization Rate		49	76 days	0.2	82%	90%	88%	-8%

■ < 90%   ■ 90-110%   ■ >110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										100%
Discharges										100%

☐ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 40 Active Intermediate/Long Term Res.Tx 3.5 Programs

Apt Urban Init 916294
APT Foundation Inc
Mental Health - Case Management - Outreach & Engagement

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
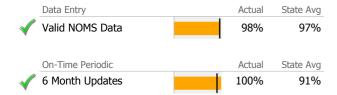Reporting Period: July 2017 - March 2018 (Data as of Jun 13, 2018)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	1	43	-98% ▼
Admits	-	-	
Discharges	-	39	-100% ▼
Service Hours	-	-	

Service Engagement

Homeless Outreach	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
🔴 at least 1 Service within 180 days		0	0%	50%	94%	-50% ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										0%
Discharges										0%
Services										0%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

🟧 Actual | Goal ✔ Goal Met 🔴 Below Goal

* State Avg based on 39 Active Outreach & Engagement Programs

APT Work Services Program 271
APT Foundation Inc
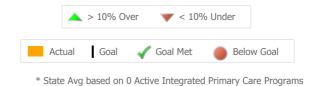Mental Health - Employment Services - Employment Services

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2017 - March 2018 (Data as of Jun 13, 2018)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	17	20	-15%	▼
Admits	7	8	-13%	▼
Discharges	7	10	-30%	▼
Service Hours	164	151	8%	

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Employed		7	41%	35%	43%	6%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		10	100%	90%	96%	10%

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		98%	97%

On-Time Periodic		Actual	State Avg
✓ 6 Month Updates		100%	91%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	▪		▪	▪	▪		▪		▪	67%
Discharges	▪		▪	▪	▪			▪	▪	67%
Services	▪	▪	▪	▪	▪	▪	▪	▪	▪	100%

☐ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 41 Active Employment Services Programs

Central Medical Unit
APT Foundation Inc
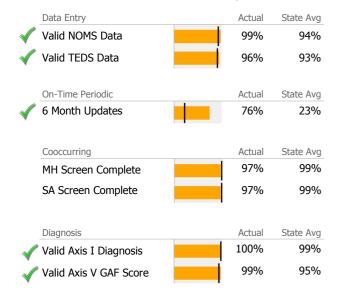Mental Health - Other - Integrated Primary Care

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2017 - March 2018 (Data as of Jun 13, 2018)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	1		
Admits	1	-	
Discharges	1	-	
Service Hours	-	-	

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions					▢					11%
Discharges					▢					11%
Services										0%

▢ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 0 Active Integrated Primary Care Programs

CTU OP Cocaine 780200
APT Foundation Inc
Addiction - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2017 - March 2018 (Data as of Jun 13, 2018)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	849	1,028	-17%	▼
Admits	349	417	-16%	▼
Discharges	346	547	-37%	▼
Service Hours	4,880	5,690	-14%	▼

Data Submission Quality

Data Entry	Actual % vs Goal %	Actual	State Avg
✔ Valid NOMS Data		99%	94%
✔ Valid TEDS Data		96%	93%

On-Time Periodic	Actual % vs Goal %	Actual	State Avg
✔ 6 Month Updates		76%	23%

Cooccurring	Actual % vs Goal %	Actual	State Avg
MH Screen Complete		97%	99%
SA Screen Complete		97%	99%

Diagnosis	Actual % vs Goal %	Actual	State Avg
✔ Valid Axis I Diagnosis		100%	99%
✔ Valid Axis V GAF Score		99%	95%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 Treatment Completed Successfully		146	42%	50%	52%	-8%	

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔ Not Arrested		896	99%	75%	85%	24%	▲
✔ Abstinence/Reduced Drug Use		587	65%	55%	55%	10%	
✔ Stable Living Situation		853	95%	95%	84%	0%	
🔴 Employed		399	44%	50%	42%	-6%	
🔴 Self Help		275	31%	60%	33%	-29%	▼
🔴 Improved/Maintained Axis V GAF Score		365	49%	75%	54%	-26%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔ Clients Receiving Services		505	91%	90%	72%	1%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 2 or more Services within 30 days		115	35%	75%	69%	-40%	▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										100%
Discharges										100%
Services										100%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

◼ Actual | Goal   ✔ Goal Met   🔴 Below Goal

* State Avg based on 113 Active Standard Outpatient Programs

CTU Women OP PregWom 780201
APT Foundation Inc
Addiction - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2017 - March 2018 (Data as of Jun 13, 2018)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0	1	▼
Admits	-	-	
Discharges	-	1	-100% ▼
Service Hours	-	34	-100% ▼

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		N/A	94%
Valid TEDS Data		N/A	93%

On-Time Periodic		Actual	State Avg
6 Month Updates		N/A	23%

Cooccurring		Actual	State Avg
MH Screen Complete		N/A	99%
SA Screen Complete		N/A	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	52%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
🔴 Abstinence/Reduced Drug Use		N/A	N/A	55%	55%	-55% ▼
🔴 Employed		N/A	N/A	50%	42%	-50% ▼
🔴 Improved/Maintained Axis V GAF Score		N/A	N/A	75%	54%	-75% ▼
🔴 Not Arrested		N/A	N/A	75%	85%	-75% ▼
🔴 Self Help		N/A	N/A	60%	33%	-60% ▼
🔴 Stable Living Situation		N/A	N/A	95%	84%	-95% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
🔴 Clients Receiving Services		N/A	N/A	90%	72%	N/A ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										0%
Discharges										0%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

Actual | Goal ✓ Goal Met 🔴 Below Goal

* State Avg based on 113 Active Standard Outpatient Programs

SHP Work Svs New Haven
APT Foundation Inc
Mental Health - Employment Services - Employment Services

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2017 - March 2018 (Data as of Jun 13, 2018)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	14	14	0%	
Admits	7	12	-42%	▼
Discharges	7	8	-13%	▼
Service Hours	205	113	82%	▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Employed		11	79%	35%	43%	44%	▲

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		7	100%	90%	96%	10%

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		97%	97%

On-Time Periodic		Actual	State Avg
✓ 6 Month Updates		100%	91%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions		▪	▪	▪	▪		▪	▪		67%
Discharges	▪	▪			▪	▪		▪	▪	67%
Services	▪	▪	▪	▪	▪	▪	▪	▪	▪	100%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 41 Active Employment Services Programs