

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	2,372	2,552	-7%
	Admits	1,263	1,508	-16% ▼
	Discharges	1,155	1,493	-23% ▼
	Service Hours	526	405	30% ▲
	Bed Days	14,257	17,311	-18% ▼

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey

(Based on 417 FY17 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Participation in Treatment		98%	80%	92%
✓ Overall		97%	80%	91%
✓ Respect		96%	80%	91%
✓ Quality and Appropriateness		95%	80%	93%
✓ Outcome		93%	80%	83%
✓ General Satisfaction		91%	80%	92%
✓ Recovery		90%	80%	79%
✓ Access		89%	80%	88%

Satisfied % | Goal % 0-80% 80-100% Goal Met Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Forensic SA	Forensics Community-based	1,900	79.6%
	Residential Services	275	11.5%
Addiction	Outpatient	213	8.9%

Client Demographics

Age	#	%	State Avg
18-25	678	29%	▲ 13%
26-34	658	28%	24%
35-44	457	19%	20%
45-54	329	14%	21%
55-64	190	8%	17%
65+	49	2%	5%

Gender	#	%	State Avg
Male	1,884	80%	▲ 60%
Female	483	20%	▼ 40%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	1,581	67%	73%
Hispanic-Other	661	28%	▲ 7%
Hisp-Puerto Rican	67	3%	12%
Unknown	51	2%	7%
Hispanic-Mexican	11	0%	1%
Hispanic-Cuban	1	0%	0%

Race	#	%	State Avg
White/Caucasian	1,714	72%	64%
Black/African American	459	19%	16%
Other	123	5%	13%
Unknown	46	2%	4%
Asian	25	1%	1%
Multiple Races	5	0%	1%
Am. Indian/Native Alaskan			1%
Hawaiian/Other Pacific Islander			0%

Unique Clients | State Avg > 10% Over State Avg > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	20	20	0%
Admits	3	5	-40% ▼
Discharges	8	3	167% ▲
Service Hours	162	168	-4%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	90%
Valid TEDS Data	74%	24%
On-Time Periodic		
6 Month Updates	73%	83%
Cooccurring		
MH Screen Complete	100%	91%
SA Screen Complete	100%	92%
Diagnosis		
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		5	62%	75%	49%	-13% ▼

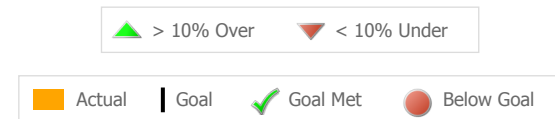
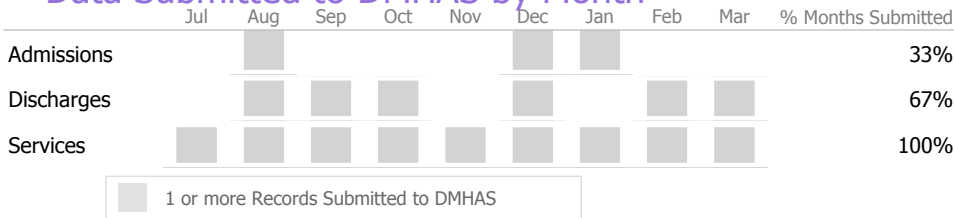
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		12	100%	90%	97%	10%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		2	67%	75%	73%	-8%

Data Submitted to DMHAS by Month

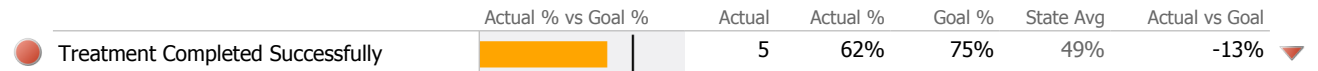


* State Avg based on 8 Active Gambling Outpatient Programs

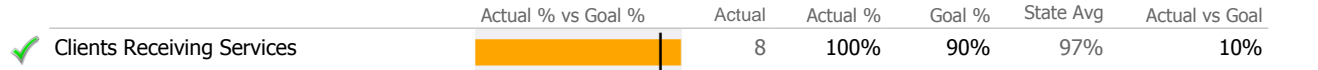
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	16	15	7%
Admits	7	9	-22% ▼
Discharges	8	1	700% ▲
Service Hours	119	138	-14% ▼

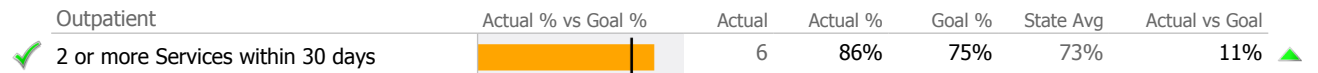
Discharge Outcomes



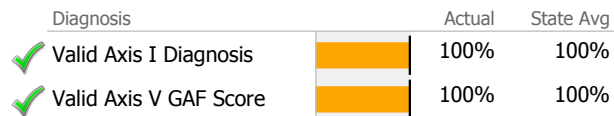
Service Utilization



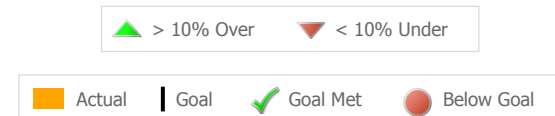
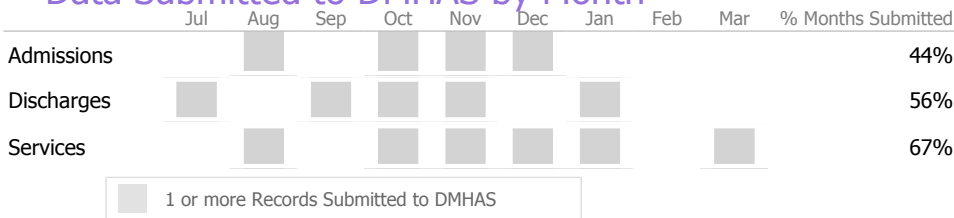
Service Engagement



Data Submission Quality



Data Submitted to DMHAS by Month



* State Avg based on 8 Active Gambling Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	128	152	-16% ▼
Admits	117	149	-21% ▼
Discharges	105	132	-20% ▼
Bed Days	6,020	5,590	8%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	79%	93%
Valid TEDS Data	100%	100%

On-Time Periodic	Actual	State Avg
6 Month Updates	0%	0%

Cooccurring	Actual	State Avg
MH Screen Complete	100%	100%
SA Screen Complete	100%	100%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		85	81%	50%	83%	31% ▲
✓ No Re-admit within 30 Days of Discharge		102	97%	85%	81%	12% ▲
● Follow-up within 30 Days of Discharge		68	80%	90%	78%	-10%

Recovery

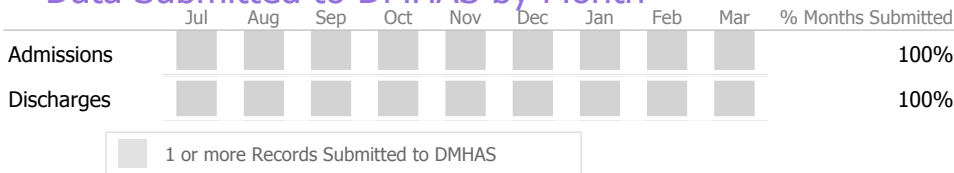
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use		100	75%	70%	88%	5%
● Improved/Maintained Axis V GAF Score		71	66%	75%	89%	-9%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		20	74 days	0.1	110%	90%	103%	20% ▲

Legend: < 90% (light blue), 90-110% (grey), > 110% (red)

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual | | Goal ✓ Goal Met ● Below Goal

* State Avg based on 2 Active SA Intensive Residential - Enhanced Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	178	173	3%
Admits	61	106	-42% ▼
Discharges	39	52	-25% ▼
Service Hours	245	99	149% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	79%	94%
Valid TEDS Data	98%	93%
On-Time Periodic		
6 Month Updates	0%	23%
Cooccurring		
MH Screen Complete	100%	99%
SA Screen Complete	100%	99%
Diagnosis		
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	100%	95%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		20	51%	50%	52%	1%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Not Arrested		124	70%	75%	85%	-5%
● Employed		78	44%	50%	42%	-6%
● Abstinence/Reduced Drug Use		61	34%	55%	55%	-21% ▼
● Stable Living Situation		114	64%	95%	84%	-31% ▼
● Self Help		9	5%	60%	33%	-55% ▼
● Improved/Maintained Axis V GAF Score		16	10%	75%	54%	-65% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		32	23%	90%	72%	-67% ▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● 2 or more Services within 30 days		21	34%	75%	69%	-41% ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	100%
Discharges	■		■	■	■	■	■	■	■	89%
Services	■	■	■	■		■	■		■	78%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

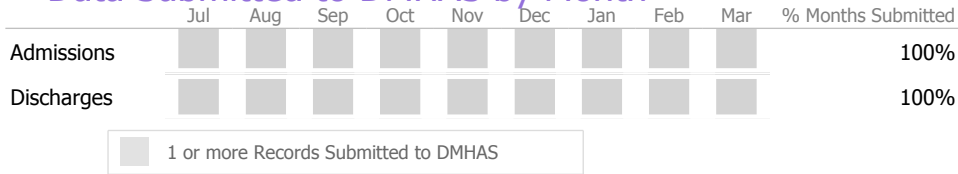
■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 113 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	1,900	1,958	-3%
Admits	974	1,007	-3%
Discharges	875	1,081	-19% ▼

Data Submitted to DMHAS by Month



* State Avg based on 16 Active Pre-trial Intervention Programs Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	147	193	-24% ▼
Admits	101	179	-44% ▼
Discharges	118	174	-32% ▼
Bed Days	8,237	9,123	-10%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	79%	96%
Valid TEDS Data	100%	98%
On-Time Periodic		
6 Month Updates	Actual	State Avg
6 Month Updates	0%	15%
Cooccurring		
MH Screen Complete	Actual	State Avg
MH Screen Complete	100%	96%
SA Screen Complete	Actual	State Avg
SA Screen Complete	100%	96%
Diagnosis		
Valid Axis I Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	Actual	State Avg
Valid Axis V GAF Score	100%	95%

Discharge Outcomes

Measure	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		91	77%	70%	76%	7% ▼
No Re-admit within 30 Days of Discharge		117	100%	85%	91%	15% ▲
Follow-up within 30 Days of Discharge		36	40%	90%	65%	-50% ▼

Recovery

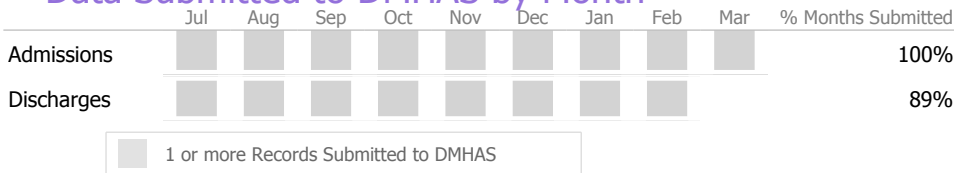
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		135	92%	70%	81%	22% ▲
Improved/Maintained Axis V GAF Score		86	71%	95%	86%	-24% ▼

Bed Utilization

12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
	50	99 days	0.2	60%	90%	88%	-30% ▼

Legend: < 90% (light blue), 90-110% (grey), > 110% (red)

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual | █ Goal ✓ Goal Met ● Below Goal

* State Avg based on 40 Active Intermediate/Long Term Res.Tx 3.5 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

Data Submission Quality


Data Entry	Actual	State Avg
Valid NOMS Data	N/A	92%
Valid TEDS Data	N/A	99%

On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	93%

Cooccurring	Actual	State Avg
MH Screen Complete	N/A	90%
SA Screen Complete	N/A	99%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										0%
Discharges										0%

 1 or more Records Submitted to DMHAS

 > 10% Over  < 10% Under

 Actual  Goal  Goal Met  Below Goal

* State Avg based on 5 Active Buprenorphine Maintenance Programs