

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	121	129	-6%
	Admits	107	91	18% ▲
	Discharges	91	99	-8%
	Service Hours		457	-100% ▼
	Bed Days	438	495	-12% ▼

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 161 FY17 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Overall		99%	80%	91%
✓ General Satisfaction		99%	80%	92%
✓ Quality and Appropriateness		98%	80%	93%
✓ Respect		97%	80%	91%
✓ Participation in Treatment		95%	80%	92%
✓ Outcome		95%	80%	83%
✓ Access		95%	80%	88%
✓ Recovery		90%	80%	79%

■ Satisfied % | Goal % ■ 0-80% ■ 80-100% ✓ Goal Met ● Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction	Outpatient	104	85.2%
	Residential Services	18	14.8%

Client Demographics

Age	#	%	State Avg
18-25	11	9%	13%
26-34	49	40% ▲	24%
35-44	34	28%	20%
45-54	15	12%	21%
55-64	12	10%	17%
65+			5%

Gender	#	%	State Avg
Male	99	82% ▲	60%
Female	22	18% ▼	40%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	84	69%	73%
Unknown	16	13%	7%
Hispanic-Other	15	12%	7%
Hisp-Puerto Rican	6	5%	12%
Hispanic-Cuban			0%
Hispanic-Mexican			1%

Race	#	%	State Avg
White/Caucasian	86	71%	64%
Other	21	17%	13%
Black/African American	11	9%	16%
Unknown	3	2%	4%
Am. Indian/Native Alaskan			1%
Asian			1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%

■ Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	104	110	-5%
Admits	90	72	25% ▲
Discharges	73	80	-9%
Service Hours	-	457	-100% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	98%	94%
Valid TEDS Data	99%	93%
On-Time Periodic		
6 Month Updates	57%	23%
Cooccurring		
MH Screen Complete	99%	99%
SA Screen Complete	100%	99%
Diagnosis		
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	95%	95%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		28	38%	50%	52%	-12% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		110	96%	75%	85%	21% ▲
Stable Living Situation		100	88%	95%	84%	-7%
Abstinence/Reduced Drug Use		54	47%	55%	55%	-8%
Self Help		53	46%	60%	33%	-14% ▼
Improved/Maintained Axis V GAF Score		65	81%	75%	54%	6%
Employed		36	32%	50%	42%	-18% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		0	0%	90%	72%	N/A ▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		0	0%	75%	69%	-75% ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	█	█	█	█	█	█	█	█	█	100%
Discharges	█	█	█	█	█	█	█	█	█	100%
Services	█									11%

█ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 113 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	18	21	-14% ▼
Admits	17	19	-11% ▼
Discharges	18	19	-5%
Bed Days	438	495	-12% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	98%	98%
Valid TEDS Data	100%	100%

On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	N/A

Cooccurring	Actual	State Avg
MH Screen Complete	100%	98%
SA Screen Complete	100%	98%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	78%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		15	83%	80%	77%	3%
✓ No Re-admit within 30 Days of Discharge		17	94%	85%	92%	9%
● Follow-up within 30 Days of Discharge		9	60%	90%	60%	-30% ▼

Recovery

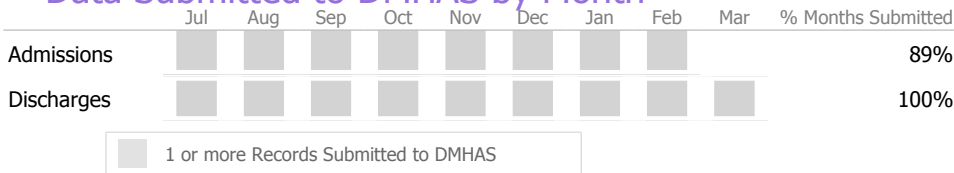
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Improved/Maintained Axis V GAF Score		14	78%	75%	85%	3%
● Self Help		10	56%	60%	79%	-4%
● Abstinence/Reduced Drug Use		9	50%	70%	64%	-20% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		2	27 days	0.1	80%	90%	100%	-10%

Legend: ■ < 90% ■ 90-110% ■ >110%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 12 Active SA Intensive Res. Rehabilitation 3.7 Programs