New Milford Hospital
New Milford, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2017 - March 2018   (Data as of Jun 13, 2018)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	410	453	-9%	
	Admits	55	98	-44%	▼
	Discharges	53	94	-44%	▼
	Service Hours	1,544	1,716	-10%	

▲ > 10% Over 1 Yr Ago   ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type		#	%
Mental Health				
	Outpatient		410	100.0%

Consumer Satisfaction Survey   (Based on 130 FY17 Surveys)

	Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓	Quality and Appropriateness		100%	80%	93%
✓	Access		100%	80%	88%
✓	General Satisfaction		99%	80%	92%
✓	Overall		99%	80%	91%
✓	Participation in Treatment		98%	80%	92%
✓	Respect		98%	80%	91%
✓	Outcome		88%	80%	83%
✓	Recovery		84%	80%	79%

Legend: Satisfied % | Goal % | 0-80% | 80-100% | ✓ Goal Met | ● Under Goal

Client Demographics

Age

Age	#	%	State Avg
18-25	35	9%	13%
26-34	76	19%	24%
35-44	63	15%	20%
45-54	84	20%	21%
55-64	94	23%	17%
65+	58	14%	5%

Gender

Gender		#	%		State Avg
Female		261	64%	▲	40%
Male		149	36%	▼	60%
Transgender					0%

Ethnicity

Ethnicity	#	%		State Avg
Non-Hispanic	392	96%	▲	73%
Hispanic-Other	8	2%		7%
Hisp-Puerto Rican	6	1%	▼	12%
Unknown	3	1%		7%
Hispanic-Mexican	1	0%		1%
Hispanic-Cuban				0%

Race

Race	#	%		State Avg
White/Caucasian	395	96%	▲	64%
Black/African American	8	2%	▼	16%
Unknown	3	1%		4%
Other	2	0%	▼	13%
Am. Indian/Native Alaskan	1	0%		1%
Multiple Races	1	0%		1%
Asian				1%
Hawaiian/Other Pacific Islander				0%

Legend: Unique Clients | State Avg | ▲ > 10% Over State Avg | ▼ > 10% Under State Avg

23 Poplar St. OP Clin 515-210
New Milford Hospital
Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2017 - March 2018 (Data as of Jun 13, 2018)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	410	453	-9%
Admits	55	98	-44% ▼
Discharges	53	94	-44% ▼
Service Hours	1,544	1,716	-10%

Data Submission Quality

Data Entry	Actual % vs Goal %	Actual	State Avg
✔ Valid NOMS Data		100%	94%

On-Time Periodic	Actual % vs Goal %	Actual	State Avg
6 Month Updates		25%	69%

Cooccurring	Actual % vs Goal %	Actual	State Avg
✔ MH Screen Complete		95%	87%
✔ SA Screen Complete		98%	87%

Diagnosis	Actual % vs Goal %	Actual	State Avg
✔ Valid Axis I Diagnosis		100%	96%
✔ Valid Axis V GAF Score		99%	89%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
🔴 Treatment Completed Successfully		3	6%	50%	44%	-44% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔ Social Support		386	94%	60%	69%	34% ▲
✔ Employed		139	34%	30%	23%	4%
✔ Stable Living Situation		400	98%	95%	85%	3%
🔴 Improved/Maintained Axis V GAF Score		227	61%	75%	51%	-14% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔ Clients Receiving Services		328	92%	90%	88%	2%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
🔴 2 or more Services within 30 days		34	62%	75%	68%	-13% ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										100%
Discharges										100%
Services										100%

☐ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✔ Goal Met   🔴 Below Goal

* State Avg based on 93 Active Standard Outpatient Programs