Thames River Community Services
Norwich, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2017 - March 2018   (Data as of Jun 13, 2018)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	10	9	11%	▲
	Admits	1			
	Discharges	1			
	Service Hours	215	220	-2%	

▲ > 10% Over 1 Yr Ago	▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type		#	%
Mental Health				
	Case Management		10	100.0%

Client Demographics

Age

Age	#	%	State Avg	
18-25			13%	▼
26-34	4	40%	24%	▲
35-44	4	40%	20%	▲
45-54	2	20%	21%	
55-64			17%	▼
65+			5%	

Gender

Gender	#	%		State Avg
Female	9	90%	▲	40%
Male	1	10%	▼	60%
Transgender				0%

Ethnicity

Ethnicity	#	%	State Avg	
Non-Hispanic	9	90%	73%	▲
Hisp-Puerto Rican	1	10%	12%	
Hispanic-Cuban			0%	
Hispanic-Mexican			1%	
Hispanic-Other			7%	
Unknown			7%	

Race

Race	#	%		State Avg
White/Caucasian	7	70%		64%
Multiple Races	1	10%		1%
Hawaiian/Other Pacific Islander	1	10%		0%
Other	1	10%		13%
Am. Indian/Native Alaskan				1%
Asian				1%
Black/African American			▼	16%
Unknown				4%

▬ Unique Clients	| State Avg	▲ > 10% Over State Avg	▼ > 10% Under State Avg

Survey Data Not Available

Next Step Scattered Site Program
Thames River Community Services
Mental Health - Case Management - Supportive Housing – Scattered Site

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
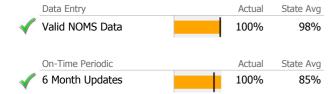Reporting Period: July 2017 - March 2018 (Data as of Jun 13, 2018)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	10	9	11%	▲
Admits	1	-		
Discharges	1	-		
Service Hours	215	220	-2%	

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔	Stable Living Situation		10	100%	85%	86%	15%	▲

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔	Clients Receiving Services		9	100%	90%	96%	10%

Data Submission Quality

Data Entry		Actual	State Avg
✔ Valid NOMS Data		100%	98%

On-Time Periodic		Actual	State Avg
✔ 6 Month Updates		100%	85%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions							■			11%
Discharges		■								11%
Services	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✔ Goal Met   ● Below Goal

* State Avg based on 74 Active Supportive Housing – Scattered Site Programs