

Reporting Period: July 2018 - September 2018 (Data as of Dec 13, 2018)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	1,430	1,503	-5%
	Admits	417	425	-2%
	Discharges	328	398	-18% ▼
	Service Hours	113	212	-47% ▼
	Bed Days	6,367	6,169	3%

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey

(Based on 388 FY18 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Overall		97%	80%	91%
✓ Respect		96%	80%	91%
✓ Participation in Treatment		96%	80%	92%
✓ Quality and Appropriateness		96%	80%	93%
✓ Outcome		93%	80%	83%
✓ Recovery		92%	80%	79%
✓ General Satisfaction		92%	80%	92%
✓ Access		87%	80%	88%

Satisfied % | Goal % 0-80% 80-100% Goal Met Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Forensic SA	Forensics Community-based	1,160	81.0%
	Residential Services	165	11.5%
Addiction	Outpatient	89	6.2%
	Medication Assisted Treatment	18	1.3%

Client Demographics

Age	#	%	State Avg
18-25	348	24%	▲ 10%
26-34	449	32%	22%
35-44	274	19%	20%
45-54	192	14%	21%
55-64	123	9%	19%
65+	36	3%	7%

Gender	#	%	State Avg
Male	1,145	80%	▲ 58%
Female	282	20%	▼ 41%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	943	66%	71%
Hispanic-Other	403	28%	▲ 7%
Hisp-Puerto Rican	40	3%	13%
Unknown	35	2%	8%
Hispanic-Mexican	6	0%	1%
Hispanic-Cuban	3	0%	0%

Race	#	%	State Avg
White/Caucasian	1,035	72%	63%
Black/African American	273	19%	16%
Other	59	4%	13%
Unknown	32	2%	5%
Asian	24	2%	1%
Am. Indian/Native Alaskan	3	0%	1%
Multiple Races	2	0%	1%
Hawaiian/Other Pacific Islander	2	0%	0%

Unique Clients | State Avg > 10% Over State Avg > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	12	18	-33% ▼
Admits	-	1	-100% ▼
Discharges	-	3	-100% ▼
Service Hours	41	67	-38% ▼

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	75%	80%	N/A

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		11	92%	90%	93%	2%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● 2 or more Services within 30 days		0	0%	75%	93%	-75% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		N/A 96%
Valid TEDS Data		N/A 28%

On-Time Periodic	Actual	State Avg
6 Month Updates		10% 81%

Cooccurring	Actual	State Avg
MH Screen Complete		N/A 100%
SA Screen Complete		N/A 100%

Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis		100% 100%
✓ Valid Axis V GAF Score		100% 100%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges				0%
Services				67%

▲ > 10% Over ▼ < 10% Under

* State Avg based on 8 Active Gambling Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	5	10	-50% ▼
Admits	-	1	-100% ▼
Discharges	-	2	-100% ▼
Service Hours	22	39	-44% ▼

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	75%	80%	N/A

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		5	100%	90%	93%	10%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● 2 or more Services within 30 days		0	0%	75%	93%	-75% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		N/A 96%
Valid TEDS Data		N/A 28%

On-Time Periodic	Actual	State Avg
6 Month Updates		0% 81%

Cooccurring	Actual	State Avg
MH Screen Complete		N/A 100%
SA Screen Complete		N/A 100%

Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis		100% 100%
✓ Valid Axis V GAF Score		100% 100%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges				0%
Services				33%

▲ > 10% Over ▼ < 10% Under

* State Avg based on 8 Active Gambling Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	57	58	-2%
Admits	39	40	-3%
Discharges	38	37	3%
Bed Days	1,830	1,810	1%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	79%	93%
Valid TEDS Data	100%	100%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	0%
Cooccurring	Actual	State Avg
MH Screen Complete	100%	100%
SA Screen Complete	100%	100%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	96%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		30	79%	50%	83%	29% ▲
No Re-admit within 30 Days of Discharge		35	92%	85%	82%	7%
Follow-up within 30 Days of Discharge		20	67%	90%	72%	-23% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		37	64%	70%	75%	-6%
Improved/Maintained Axis V GAF Score		3	8%	75%	69%	-67% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		20	112 days	0.4	99%	90%	99%	9%

Legend: ■ < 90% ■ 90-110% ■ > 110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%

Legend: ■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 2 Active SA Intensive Residential - Enhanced Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	72	61	18% ▲
Admits	35	18	94% ▲
Discharges	38	21	81% ▲
Service Hours	25	106	-76% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	75%	94%
Valid TEDS Data	92%	90%
On-Time Periodic		
6 Month Updates	0%	19%
Cooccurring		
MH Screen Complete	100%	96%
SA Screen Complete	100%	100%
Diagnosis		
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	100%	96%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		26	68%	50%	53%	18% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Not Arrested		62	86%	75%	80%	11% ▲
✓ Employed		43	60%	50%	39%	10%
● Abstinence/Reduced Drug Use		37	51%	55%	46%	-4%
● Stable Living Situation		51	71%	95%	77%	-24% ▼
● Self Help		2	3%	60%	28%	-57% ▼
● Improved/Maintained Axis V GAF Score		6	12%	75%	37%	-63% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		13	38%	90%	48%	-52% ▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● 2 or more Services within 30 days		2	6%	75%	64%	-69% ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				67%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under




Actual | Goal Goal Met Below Goal


* State Avg based on 113 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	1,160	1,257	-8%
Admits	267	319	-16% ▼
Discharges	196	279	-30% ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%

 1 or more Records Submitted to DMHAS

 > 10% Over  < 10% Under

 Actual | Goal  Goal Met  Below Goal

* State Avg based on 16 Active Pre-trial Intervention Programs Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	108	100	8%
Admits	61	46	33% ▲
Discharges	53	54	-2%
Bed Days	4,537	4,359	4%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	74%	95%
Valid TEDS Data	100%	100%

On-Time Periodic	Actual	State Avg
6 Month Updates	0%	3%

Cooccurring	Actual	State Avg
MH Screen Complete	100%	94%
SA Screen Complete	100%	94%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	98%	99%
Valid Axis V GAF Score	98%	98%

Discharge Outcomes

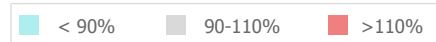
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		36	68%	70%	70%	-2%
No Re-admit within 30 Days of Discharge		53	100%	85%	94%	15% ▲
Follow-up within 30 Days of Discharge		13	36%	90%	61%	-54% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		83	77%	70%	68%	7%
Improved/Maintained Axis V GAF Score		3	5%	95%	68%	-90% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		50	201 days	0.5	99%	90%	99%	9%



Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%

1 or more Records Submitted to DMHAS



* State Avg based on 40 Active Intermediate/Long Term Res.Tx 3.5 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	18		
Admits	15	-	
Discharges	3	-	
Service Hours	24	-	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	85%	94%
✓ Valid TEDS Data	100%	100%
On-Time Periodic		
6 Month Updates	N/A	39%
Cooccurring		
✓ MH Screen Complete	100%	86%
✓ SA Screen Complete	100%	100%
Diagnosis		
Valid Axis I Diagnosis	94%	99%
✓ Valid Axis V GAF Score	94%	93%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions	█	█	█	100%
Discharges	█	█		67%
Services		█		33%

█ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 5 Active Buprenorphine Maintenance Programs