Easter Seals of Capital Region and Eastern Connect
Windsor, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2018 - September 2018   (Data as of Dec 13, 2018)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	75	74	1%	
	Admits	15	21	-29%	▼
	Discharges	9	15	-40%	▼
	Service Hours	878	1,113	-21%	▼

▲ > 10% Over 1 Yr Ago   ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health			
	Employment Services	49	62.8%
	Education Support	29	37.2%

Consumer Satisfaction Survey   (Based on 57 FY18 Surveys)

	Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✔	Quality and Appropriateness		100%	80%	93%
✔	Participation in Treatment		100%	80%	92%
✔	General Satisfaction		100%	80%	92%
✔	Overall		100%	80%	91%
✔	Respect		100%	80%	91%
✔	Access		100%	80%	88%
✔	Outcome		100%	80%	83%
✔	Recovery		89%	80%	79%

Legend: Satisfied % | Goal % | 0-80% | 80-100% | ✔ Goal Met | ● Under Goal

Client Demographics

Age

Age	#	%	State Avg
18-25	10	13%	10%
26-34	22	29%	22%
35-44	15	20%	20%
45-54	18	24%	21%
55-64	9	12%	19%
65+	1	1%	7%

Gender

Gender	#	%	State Avg
Male	49	65%	58%
Female	26	35%	41%
Transgender			0%

Ethnicity

Ethnicity	#	%	State Avg
Non-Hispanic	58	77%	71%
Hisp-Puerto Rican	10	13%	13%
Hispanic-Other	7	9%	7%
Hispanic-Cuban			0%
Hispanic-Mexican			1%
Unknown			8%

Race

Race	#	%		State Avg
White/Caucasian	41	55%		63%
Black/African American	21	28%	▲	16%
Other	11	15%		13%
Asian	1	1%		1%
Hawaiian/Other Pacific Islander	1	1%		0%
Am. Indian/Native Alaskan				1%
Multiple Races				1%
Unknown				5%

Legend: Unique Clients | State Avg | ▲ > 10% Over State Avg | ▼ > 10% Under State Avg

Easter Seals Capital Region Eastern CT
Easter Seals of Capital Region and Eastern Connect
Mental Health - Employment Services - Employment Services

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2018 - September 2018 (Data as of Dec 13, 2018)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	49	53	-8%	
Admits	10	15	-33%	▼
Discharges	9	11	-18%	▼
Service Hours	435	600	-28%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔ Employed		31	63%	35%	44%	28%	▲

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔ Clients Receiving Services		39	98%	90%	93%	8%

Data Submission Quality

Data Entry		Actual	State Avg
✔ Valid NOMS Data		100%	96%

On-Time Periodic		Actual	State Avg
✔ 6 Month Updates		91%	91%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions	▪	▪	▪	100%
Discharges	▪	▪	▪	100%
Services		▪		33%

☐ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✔ Goal Met   ● Below Goal

* State Avg based on 41 Active Employment Services Programs

Supported Education 609272
Easter Seals of Capital Region and Eastern Connect
Mental Health - Education Support - Education Support

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2018 - September 2018 (Data as of Dec 13, 2018)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	29	29	0%	
Admits	5	6	-17%	▼
Discharges	-	4	-100%	▼
Service Hours	443	513	-14%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔ Enrolled in Educational Program		22	76%	35%	76%	41%	▲

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 Clients Receiving Services		23	79%	90%	91%	-11%	▼

Data Submission Quality

Data Entry		Actual	State Avg
✔ Valid NOMS Data		100%	99%

On-Time Periodic		Actual	State Avg
6 Month Updates		65%	92%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions		▢	▢	67%
Discharges				0%
Services	▢		▢	67%

▢ 1 or more Records Submitted to DMHAS
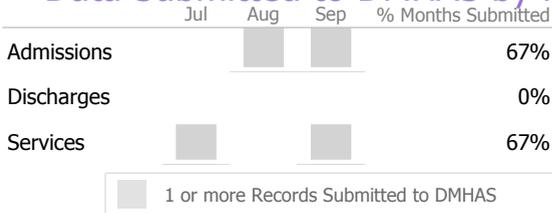
▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✔ Goal Met   🔴 Below Goal

* State Avg based on 5 Active Education Support Programs