Thames River Community Services
Norwich, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2018 - September 2018 (Data as of Dec 13, 2018)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	9	9	0%
	Admits	1		
	Discharges		1	-100% ▼
	Service Hours	73	56	30% ▲

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health			
	Case Management	9	100.0%

Client Demographics

Age	#	%	State Avg
18-25			10%
26-34	3	33% ▲	22%
35-44	4	44% ▲	20%
45-54	2	22%	21%
55-64			19% ▼
65+			7%

Gender	#	%	State Avg
Female	8	89% ▲	41%
Male	1	11% ▼	58%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	8	89% ▲	71%
Hisp-Puerto Rican	1	11%	13%
Hispanic-Cuban			0%
Hispanic-Mexican			1%
Hispanic-Other			7%
Unknown			8%

Race	#	%	State Avg
White/Caucasian	7	78% ▲	63%
Multiple Races	1	11%	1%
Other	1	11%	13%
Am. Indian/Native Alaskan			1%
Asian			1%
Black/African American			16% ▼
Hawaiian/Other Pacific Islander			0%
Unknown			5%

Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Survey Data Not Available

Next Step Scattered Site Program
Thames River Community Services
Mental Health - Case Management - Supportive Housing – Scattered Site

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2018 - September 2018 (Data as of Dec 13, 2018)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	9	9	0%	
Admits	1	-		
Discharges	-	1	-100%	▼
Service Hours	73	56	30%	▲

Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Stable Living Situation		8	89%	85%	85%	4%

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Clients Receiving Services		9	100%	90%	94%	10%

Data Submission Quality

	Data Entry	Actual	State Avg
✓	Valid NOMS Data	100%	97%

	On-Time Periodic	Actual	State Avg
✓	6 Month Updates	100%	81%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions		■		33%
Discharges				0%
Services	■	■		67%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 74 Active Supportive Housing – Scattered Site Programs