

Reporting Period: July 2018 - December 2018 (Data as of Mar 19, 2019)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	1,655	2,074	-20%	▼
	Admits	1,506	1,736	-13%	▼
	Discharges	1,505	1,739	-13%	▼
	Service Hours	-	-	-	
	Bed Days	63,932	104,641	-39%	▼

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 60 FY18 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Recovery		96%	80%	79%
✓ Quality and Appropriateness		95%	80%	93%
✓ Overall		93%	80%	91%
✓ Outcome		90%	80%	83%
✓ Participation in Treatment		88%	80%	92%
✓ General Satisfaction		88%	80%	92%
✓ Respect		87%	80%	91%
● Access		75%	80%	88%

■ Satisfied % | ■ Goal % ■ 0-80% ■ 80-100% ✓ Goal Met ● Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction	Inpatient Services	1,385	83.3%
Mental Health	Inpatient Services	266	16.0%
	Residential Services	12	0.7%

Client Demographics

Age	#	%	State Avg	Gender	#	%	State Avg
18-25	122	7%	11%	Male	1,179	71%	▲ 59%
26-34	466	28%	23%	Female	474	29%	▼ 41%
35-44	396	24%	21%	Transgender	2	0%	0%
45-54	357	22%	21%				
55-64	265	16%	18%				
65+	49	3%	6%				
Ethnicity	#	%	State Avg	Race	#	%	State Avg
Non-Hispanic	1,318	80%	71%	White/Caucasian	1,044	63%	63%
Hisp-Puerto Rican	219	13%	13%	Black/African American	282	17%	16%
Hispanic-Other	90	5%	7%	Other	277	17%	13%
Unknown	23	1%	9%	Multiple Races	21	1%	1%
Hispanic-Mexican	3	0%	1%	Asian	15	1%	1%
Hispanic-Cuban	2	0%	0%	Unknown	9	1%	5%
				Am. Indian/Native Alaskan	7	0%	1%
				Hawaiian/Other Pacific Islander			0%

■ Unique Clients | ■ State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Detox 4.2

Connecticut Valley Hospital

Addiction - Inpatient Services - Medically Managed Detox 4.2

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2018 - December 2018 (Data as of Mar 19, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	990	1,048	-6%
Admits	1,143	1,210	-6%
Discharges	859	945	-9%
Transfers - In	6	3	100% ▲
Transfers - Out	288	261	10%
Bed Days	6,329	6,499	-3%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		538	63%	80%	63%	-17% ▼
✓ No Re-admit within 30 Days of Discharge		769	90%	85%	90%	5%
● Follow-up within 30 Days of Discharge		253	47%	90%	47%	-43% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Improved/Maintained Axis V GAF Score		0	0%	95%	0%	-95% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		41	6 days	0.0	84%	90%	84%	-6%

■ < 90%
 ■ 90-110%
 ■ > 110%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		84%
✓ Valid TEDS Data		98%
On-Time Periodic		
6 Month Updates	N/A	N/A
Cooccurring		
✓ MH Screen Complete		90%
✓ SA Screen Complete		91%
Diagnosis		
✓ Valid Axis I Diagnosis		100%
✓ Valid Axis V GAF Score		0%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual
 | Goal
 ✓ Goal Met
 ● Below Goal

* State Avg based on 3 Active Medically Managed Detox 4.2 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	194	195	-1%
Admits	36	41	-12% ▼
Discharges	40	40	0%
Transfers - In	4	7	-43% ▼
Transfers - Out	1	3	-67% ▼
Bed Days	27,971	28,044	0%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	89%	88%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	15%
Cooccurring	Actual	State Avg
MH Screen Complete	100%	90%
SA Screen Complete	100%	100%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	98%	98%
Valid Axis V GAF Score	3%	24%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		37	92%	95%	52%	-3%
No Re-admit within 30 Days of Discharge		36	90%	85%	83%	5%
Follow-up within 30 Days of Discharge		24	65%	90%	74%	-25% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Improved/Maintained Axis V GAF Score		6	4%	95%	16%	-91% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		140	1,006 days	0.4	109%	90%	90%	19% ▲

■ < 90%
 ■ 90-110%
 ■ > 110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%

▲ > 10% Over
 ▼ < 10% Under

■ Actual
 | Goal
 ✓ Goal Met
 ● Below Goal

* State Avg based on 29 Active Acute Psychiatric Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	28	29	-3%
Admits	3	3	0%
Discharges	4	3	33% ▲
Bed Days	4,545	4,851	-6%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	88%	88%
On-Time Periodic 6 Month Updates	0%	15%
Cooccurring	Actual	State Avg
MH Screen Complete	100%	90%
SA Screen Complete	100%	100%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	98%
Valid Axis V GAF Score	0%	24%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		1	25%	95%	52%	-70% ▼
No Re-admit within 30 Days of Discharge		1	100%	85%	83%	15% ▲
Follow-up within 30 Days of Discharge		0	0%	90%	74%	-90% ▼

Recovery

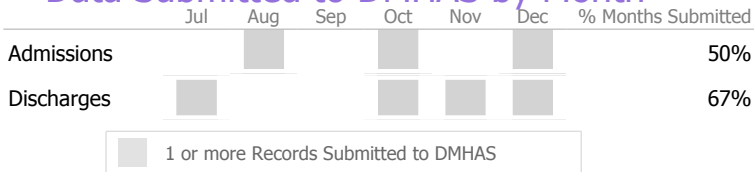
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Improved/Maintained Axis V GAF Score		0	0%	95%	16%	-95% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		45	1,393 days	0.8	55%	90%	90%	-35% ▼

Legend: ■ < 90% ■ 90-110% ■ > 110%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 29 Active Acute Psychiatric Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	16	21	-24% ▼
Admits	2	4	-50% ▼
Discharges	1	8	-88% ▼
Transfers - In	1	-	
Bed Days	2,635	2,741	-4%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		1	100%	95%	52%	5%
✓ No Re-admit within 30 Days of Discharge		1	100%	85%	83%	15% ▲
✓ Follow-up within 30 Days of Discharge		1	100%	90%	74%	10%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	93%	88%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	15%
Coccurring	Actual	State Avg
✓ MH Screen Complete	100%	90%
✓ SA Screen Complete	100%	100%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	98%
✓ Valid Axis V GAF Score	25%	24%

Recovery

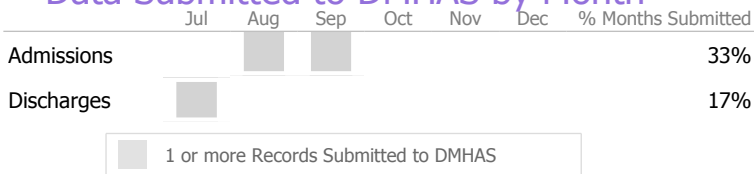
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Improved/Maintained Axis V GAF Score		0	0%	95%	16%	-95% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		15	1,042 days	0.5	95%	90%	90%	5%

■ < 90%
 ■ 90-110%
 ■ > 110%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 29 Active Acute Psychiatric Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	28	25	12% ▲
Admits	11	8	38% ▲
Discharges	13	11	18% ▲
Bed Days	3,127	2,641	18% ▲

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		10	77%	95%	52%	-18% ▼
✓ No Re-admit within 30 Days of Discharge		13	100%	85%	83%	15% ▲
● Follow-up within 30 Days of Discharge		7	70%	90%	74%	-20% ▼

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		88%
On-Time Periodic	Actual	State Avg
6 Month Updates		15%
Cooccurring	Actual	State Avg
✓ MH Screen Complete		90%
✓ SA Screen Complete		100%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis		98%
Valid Axis V GAF Score		24%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Improved/Maintained Axis V GAF Score		0	0%	95%	16%	-95% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		20	271 days	0.4	85%	90%	90%	-5%

■ < 90%
 ■ 90-110%
 ■ > 110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							83%
Discharges							83%

▲ > 10% Over ▼ < 10% Under

■ Actual
 | Goal
 ✓ Goal Met
 ● Below Goal

* State Avg based on 29 Active Acute Psychiatric Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	684	711	-4%
Admits	309	364	-15% ▼
Discharges	586	622	-6%
Transfers - In	297	269	10%
Transfers - Out	19	11	73% ▲
Bed Days	19,325	18,842	3%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	90%	90%
Valid TEDS Data	100%	100%

On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	N/A

Cooccurring	Actual	State Avg
MH Screen Complete	99%	99%
SA Screen Complete	100%	100%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	0%	0%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		455	78%	80%	78%	-2%
No Re-admit within 30 Days of Discharge		545	93%	85%	93%	8%
Follow-up within 30 Days of Discharge		262	58%	90%	58%	-32% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Improved/Maintained Axis V GAF Score		0	0%	75%	0%	-75% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		111	36 days	0.1	95%	90%	95%	5%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%

> 10% Over < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 4 Active Intensive Res. Rehabilitation 3.8 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	12	14	-14% ▼
Admits	2	4	-50% ▼
Discharges	2	4	-50% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	90%	95%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	0%
Cooccurring	Actual	State Avg
MH Screen Complete	100%	98%
SA Screen Complete	100%	100%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	75%	93%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		2	100%	95%	80%	5%
✓ No Re-admit within 30 Days of Discharge		2	100%	85%	90%	15% ▲
✓ Follow-up within 30 Days of Discharge		2	100%	90%	98%	10%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Improved/Maintained Axis V GAF Score		6	60%	95%	58%	-35% ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	█				█		33%
Discharges	█				█		33%

█ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 2 Active Sub-Acute Programs