Danbury Hospital
Danbury, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2018 - December 2018   (Data as of Mar 20, 2019)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	38	366	-90%	▼
	Admits	39	474	-92%	▼
	Discharges	35	480	-93%	▼
	Service Hours		-		

▲ > 10% Over 1 Yr Ago	▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type		#	%
Mental Health				
	Crisis Services		24	63.2%
	IOP		14	36.8%

Consumer Satisfaction Survey   (Based on 5 FY18 Surveys)

	Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓	Participation in Treatment		100%	80%	92%
✓	General Satisfaction		100%	80%	92%
✓	Respect		100%	80%	91%
✓	Quality and Appropriateness		80%	80%	93%
✓	Overall		80%	80%	91%
✓	Access		80%	80%	88%
🔴	Outcome		60%	80%	83%
🔴	Recovery		20%	80%	79%

▬ Satisfied %		Goal %	0-80%	80-100%	Goal Met	🔴 Under Goal

Client Demographics

Age

	#	%		State Avg
18-25	7	19%		11%
26-34	10	27%		23%
35-44	1	3%	▼	21%
45-54	9	24%		21%
55-64	7	19%		18%
65+	3	8%		6%

Gender

	#	%	State Avg
Male	24	63%	59%
Female	14	37%	41%
Transgender			0%

Ethnicity

	#	%		State Avg
Non-Hispanic	32	84%	▲	71%
Hispanic-Other	3	8%		7%
Unknown	2	5%		9%
Hisp-Puerto Rican	1	3%		13%
Hispanic-Cuban				0%
Hispanic-Mexican				1%

Race

	#	%		State Avg
White/Caucasian	31	82%	▲	63%
Black/African American	3	8%		16%
Asian	2	5%		1%
Other	2	5%		13%
Am. Indian/Native Alaskan				1%
Multiple Races				1%
Hawaiian/Other Pacific Islander				0%
Unknown				5%

▬ Unique Clients		State Avg	▲ > 10% Over State Avg	▼ > 10% Under State Avg

152 West St. IOP 506-220
Danbury Hospital
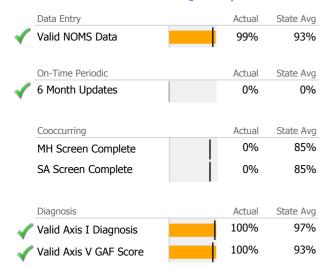Mental Health - IOP - Standard IOP

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2018 - December 2018 (Data as of Mar 20, 2019)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	14	18	-22% ▼
Admits	12	12	0%
Discharges	8	13	-38% ▼
Service Hours	-	-	
Social Rehab/PHP/IOP Days	0	0	

Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data	99%	93%

On-Time Periodic		Actual	State Avg
✓	6 Month Updates	0%	0%

Cooccurring		Actual	State Avg
	MH Screen Complete	0%	85%
	SA Screen Complete	0%	85%

Diagnosis		Actual	State Avg
✓	Valid Axis I Diagnosis	100%	97%
✓	Valid Axis V GAF Score	100%	93%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							83%
Services							0%

1 or more Records Submitted to DMHAS

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Treatment Completed Successfully		5	62%	50%	72%	12% ▲
🔴	Follow-up within 30 Days of Discharge		0	0%	90%	75%	-90% ▼

Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Social Support		11	69%	60%	66%	9%
🔴	Employed		2	12%	30%	36%	-18% ▼
🔴	Stable Living Situation		13	81%	95%	81%	-14% ▼
🔴	Improved/Maintained Axis V GAF Score		8	73%	75%	88%	-2% ▼

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
🔴	Clients Receiving Services		0	0%	90%	74%	N/A ▼

▲ > 10% Over   ▼ < 10% Under

🟧 Actual | Goal   ✓ Goal Met   🔴 Below Goal

* State Avg based on 5 Active Standard IOP Programs

24 Hospital Ave. Crisis506-201
Danbury Hospital
Mental Health - Crisis Services - Mobile Crisis Team

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2018 - December 2018 (Data as of Mar 20, 2019)
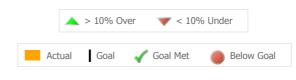
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	24	350	-93%	▼
Admits	27	462	-94%	▼
Discharges	27	463	-94%	▼

Crisis

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔	Evaluation within 1.5 hours of Request		21	81%	75%	70%	6%	
✔	Community Location Evaluation		26	100%	80%	92%	20%	▲
🔴	Follow-up Service within 48 hours		5	38%	90%	89%	-52%	▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

| Actual | | Goal | ✔ Goal Met | 🔴 Below Goal |

* State Avg based on 25 Active Mobile Crisis Team Programs